

## **Notice on Chinese Language Exam Registration and Examination Affairs**

### **1、 Effectiveness of this Notice**

1.1 This notice is effective from the date of its publication on the Chinese Test International Education Technology (Beijing) Co., Ltd. (hereinafter referred to as "Chinese Test International") Chinese Language Test Service website.

1.2 Before registering online through the Chinese Language Test Service website or the HSK Mobile Exam Center mobile app, candidates should carefully read the content of this notice. By completing the online registration, candidates indicate that they fully understand and agree to comply with the provisions of this notice.

1.3 Candidates who register online through the Chinese Language Test Service website or the HSK Mobile Exam Center mobile app must adhere to the relevant terms of service of this website.

### **2. Requirements for Candidate Registration:**

2.1 Before registration, candidates must carefully read the candidate handbook (Chinese version) for the Chinese language test they are applying for, and agree to all the terms regarding the implementation of the Chinese language test, registration, and score reporting set forth by the National Office for Teaching Chinese as a Foreign Language (Hanban), Chinese Test International, and the HSK Mobile Exam Center mobile app. Candidates should also read the content, important notices, and related online registration terms and procedures published on this website.

2.2 During registration, candidates must ensure the completeness, truthfulness, and accuracy of all submitted information. Otherwise, it may affect the candidate's normal participation in the examination or lead to damages such as being unable to obtain exam scores. Candidates are responsible for the consequences of any incorrect information submitted by them. Chinese Test International or the HSK Mobile Exam Center mobile app will not assume any responsibility.

2.3 Upon registration, a personal account will be created for the candidate in the system, storing personal registration information and exam scores. Candidates should properly safeguard their account and password.

### **3. Candidate Identification Requirements**

Chinese language examinations require candidates to present valid identification documents issued by government authorities that meet the requirements of the country or region where the candidate intends to take the

exam (such as passport, ID card, residence permit, travel permit, etc.), along with the examination admission ticket. For residents of Taiwan who plan to take the exam in mainland China, the required identification document is the Mainland Travel Permit for Taiwan Residents. Personal information such as name and date of birth on the identification documents must match the registration information exactly. Candidates who fail to present the required documents or whose documents do not meet the criteria will be denied entry to the examination room.

#### **4. Candidate Arrival Time at the Examination Venue**

Candidates are required to arrive at the examination venue at least 30 minutes prior to the scheduled start time. For exams starting at 8:00 AM, candidates must arrive before 7:30 AM. The chief examiner at the examination venue has the authority to deny entry to candidates arriving later than this time. Latecomers will not be rescheduled for the examination.

#### **5. Items Permitted Inside the Examination Room**

Candidates are allowed to bring: admission ticket, identification documents, two or more 2B pencils, and an eraser. For mobile-based Chinese language exams, mobile phones are permitted. Apart from the items mentioned above, no personal belongings are allowed to be brought into the examination room.

#### **6.HSK Mobile Exam Center**

HSK Mobile Exam Center is authorized by Hanban International to globally conduct spoken Chinese language proficiency tests using mobile devices (phones). The regions currently supporting mobile-based HSK(Speaking) exams include the United Arab Emirates, Australia, Indonesia, and Hong Kong SAR, China. Mobile HSK(Speaking) exams are not yet supported in other regions.

##### **6.1 Open Examinations**

To provide greater convenience for candidates taking the spoken Chinese language proficiency test, candidates can take the test using mobile devices (phones). The test dates can be found at [www.hskk.org/schedule](http://www.hskk.org/schedule) and registration can be completed at Hanban International's website [www.chinesetest.cn](http://www.chinesetest.cn). During registration, candidates should select the mobile examination option and can take the test in an environment and location of their choice.

##### **6.2 Test Center Candidates**

Candidates need to contact the test center in advance to confirm the examination date. They should follow the test center's arrangements, bring

their examination device (phone) to the test center, and take the examination. All Mobile HSK(Speaking) candidates are required to conduct device testing seven days before and within two days before the examination to prevent any disruptions or potential issues during the test. In the event of any issues caused by the device during the examination, candidates will be held responsible, and the examination fees will not be refunded. Candidates should avoid using the aforementioned devices for the examination.

#### Exam Equipment Requirements:

- iPhone 8 Plus or newer, iOS 15 or higher.
- Android 6 or higher, recommended screen size 5.5 inches or larger.
- Enable location services.
- Battery level at 25% or higher.
- Enable notification permissions.
- Internet speed of 150KB or higher.
- Allow camera usage.
- RAM > 2GB, storage > 1GB.
- It is recommended to use headphones.

The following mobile phone models are currently not supported (the list will be updated regularly):

- Samsung Galaxy Z Fold3 5G
- Samsung Galaxy Z Flip3 5G
- Samsung Galaxy Z Flip4
- Samsung W21 5G (SM-W2021)
- VIVO X Flip and vivo X Fold 2
- Moto Razr 2022
- Huawei P50 Pocket
- Huawei Mate Xs 2
- Huawei Mate X3
- Huawei Mate x2
- Xiaomi MIX Fold 2
- Any brand and model of foldable smartphones.

For mobile Chinese language examination candidates, if examination failure occurs due to personal device reasons, candidates will bear the responsibility. Please ensure that your device is in good condition and conduct necessary tests in advance to ensure that device issues do not affect you during the examination. For more details, you can visit [www.hskk.org](http://www.hskk.org).

### 6.3 HSK Examination

If you have registered for the HSK (Hanyu Shuiping Kaoshi) oral examination, candidates from the United Arab Emirates, Australia, Indonesia, or the Hong

Kong region of China can take the HSK examination at the test centers we collaborate with.

#### 6.4 Refund Policy

Candidates who register for the HSK(Speaking) Mobile Exam Center are not eligible for refunds under any circumstances.

### 7.Examination Rules

7.1 Candidates must obey the instructions of the invigilators. They are not allowed to speak loudly, disturb the order of the examination room, impede the duties of examination personnel under any circumstances, or disrupt the order of the examination room and other examination venues. If there are any issues during the exam, candidates must raise their hand and wait for invigilators to come and address the problem. Questions related to the content of the test must not be asked of the invigilators.

7.2 Any cheating or violation of rules by candidates during the exam, whether in the examination room or during mobile device-based exams, will be reported truthfully to Han Exam International. In case of the following cheating or rule violations, Han Exam International reserves the right to invalidate the candidates' exam scores, and candidates are not allowed to request score changes or exam refunds:

- (1) Taking exams on behalf of others or having others take exams on one's behalf.
- (2) Assisting others in cheating or cheating oneself in any form.
- (3) Possessing or using forbidden items in the examination room.
- (4) Obtaining exam information through improper means.
- (5) Taking exam content out of the examination room in any form.
- (6) Not following the instructions or warnings of invigilators.
- (7) Intentionally damaging the facilities in the examination room or the exam facilities.
- (8) Intentionally disrupting the order of the examination room or affecting others' exams.
- (9) Other situations determined by invigilators as violations or cheating.

If a candidate commits one of the cheating or violation behaviors described in Article 6, Paragraph 2, items (1), (2), (7), or (8), and the situation is severe, Han Exam International reserves the right to prohibit the candidate from participating in future Chinese language exams.

7.3 When using mobile devices for exams, the system will perform real-time checks using facial recognition, voice recognition, location recognition, environmental recognition, or other anti-cheating or anti-violation technologies. Candidates will receive reminders or warnings in the following

situations. Multiple repeated violations will result in automatic disqualification from the exam, with scores nullified and no refunds granted. Severe cases will result in being blacklisted, barring the candidate from all exams for a period of 3 years.

Behaviors considered severe violations include:

- Exceptional facial and voice recognition abnormalities detected three times during the exam.
- Exiting the app twice during the exam.
- Recording or capturing the screen during the exam.
- Engaging in a phone call during the exam.

## **8. Retake**

In case of exceptional circumstances (excluding situations such as illness of the candidate, except for reasons attributable to the organizer or executor, and events of force majeure), which lead to the inability to complete the examination or evaluate the exam, these circumstances may include but are not limited to errors in exam administration (arising from exam scheduling, exam materials, and exam equipment, among other factors), force majeure (natural disasters, epidemics, or other emergencies), affected candidates will be granted an opportunity for a reexamination, as confirmed by Hanban International Assessment. The timing and location of the retake will be arranged for registration by Hanban International or the HSK(Speaking) mobile exam center. If a candidate is unable to participate in the rescheduled retake for valid reasons, they can apply to cancel the retake or change the exam date once for free.

## **9. Exam**

**Results** Under normal circumstances, candidates can check their exam results approximately 30 working days after the end of the exam by logging into the registration website or [www.hskk.org](http://www.hskk.org).

## **10. Relevant Information**

If candidates are dissatisfied with the exam services (including exam registration, exam administration, exam facility, invigilators, etc.) or believe that their rights have been infringed upon, please file a complaint with Hanban International. Hanban International Customer Service Center: Phone: 86-10-82520489, Fax: 86-10-82520488, Email: [kaoshi@chinesetesting.cn](mailto:kaoshi@chinesetesting.cn). HSK(Speaking) Mobile Exam Center Email: [support@hskk.org](mailto:support@hskk.org).

Hanban International Testing Technology Service (Beijing) Co., Ltd.

**I have read and agreed.**