

# CARMEN GOETZ

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Warman, SK | (306) 880-4773 | carmen.b.goetz@gmail.com

## OBJECTIVE

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Looking for Job opportunities in Web Development to utilize my training in Computer Systems Technology at SaskPolytech and build my career.

## SKILLS & ABILITIES

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I have experience with programming languages HTML, CSS, JavaScript, JQuery, JSON, PHP, MySQL, Java, C#, C, Xamarin and more.

I received training in Microsoft Word, Excel, Access, SharePoint, and PowerPoint and utilized these programs regularly.

I utilize test-driven programming, and agile software development

I work independently and with a team and can work well in both types of environments.

I am able to work with Windows, Linux, and MacOS operating systems.

I have received education in computer networking, security, and hardware.

## EDUCATION

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**Computer Systems Technology Diploma,**

Saskatoon, Saskatchewan *Polytechnic*

August 2016 – Present

**Medical Terminology, Professional Practices, and Infection Control & Safety,**

Saskatoon, Saskatchewan *Polytechnic*

January 2012 – May 2012

**High School Diploma with Honors,**

Saskatoon, *Evan Hardy Collegiate*

2007 – 2011

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## VOLUNTEER EXPERIENCE

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### Facilitator, *Canada Learning Code*

- I ran a workshop for a Kids Learning Code workshop in Game making with Scratch. I gave a presentation, with examples and exercises, and helped the children learn how to use Scratch and understand basic programming functions.

### Mentor, *Canada Learning Code*

- Supported up to 4 learners, adults and children, throughout a day long workshop. I was responsible for answering questions they had, and helped them working through exercises. I have mentored HTML & CSS.

## WORK EXPERIENCE

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### Sales and Service Representative, *SaskTel*

June 2013 - Present

- Working in a large call centre in a fast-paced sales department
- Meeting and exceeding quarterly sales targets
- Navigating complex computer programs
- Implementing first call resolution

### Sales Associate, *Gap Factory*

November 2012 - January 2015

- Worked as a team in a diverse environment
- Assisted customers with their needs

### Front Cashier, *The Strawberry Ranch*

July 2012 - September 2012

- Worked independently while answering calls, and helping customers
- Prepared produce for sale, and filled customer orders

### Cashier, *Dutch Growers*

April 2012 - June 2012