

# Carmine La Torraca

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## Experience

### **IBM** | *Software Developer*

Mar 2024 – Present

- Gained experience with IBM Cloud, IBM Watson Discovery, and IBM Watson Knowledge Studio: training of machine learning models to improve document classification and interpretation for a major energy company.
- Diagnosing and resolving issues with existing RPA and **Java** solutions, providing ongoing maintenance and support to ensure optimal performance.
- Developed and maintained an **RPA** application using **UiPath**, developed solutions to improve and optimize technical issue management, managing over 8 UiPath processes.
- Drafted and maintained technical documentation, system specifications, contributed to the implementation of change management documentation.

## Education

### **Università degli Studi di Salerno** | *Computer Science*

GPA 3.8/4

- Developed a strong foundation in software development, algorithms, and system design.
- Worked on academic projects leveraging programming languages and frameworks.

## Key skills

- Programming Languages: Java, C
- Frameworks: Laravel PHP
- Databases: SQL, MySQL, IBM DB2
- Robotic Process Automation: UiPath
- Tools: Docker, Podman, Git
- Cloud Technologies: IBM Cloud, IBM Watson Discovery

## Soft Skills

- Team Collaboration
- Problem Solving
- Adaptability
- Attention to detail

## Languages

- Italian - Fluent
- English

## Industry Experience

- Energy & Utilities: focusing on procurement domain.

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