Carmine La Torraca

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Experience

IBM | Software Developer

Mar 2024 - Present

- Experience with IBM Cloud, IBM Watson Discovery, and IBM Watson Knowledge Studio: train machine learning models to improve document classification and interpretation for a major energy company.
- Diagnose and resolve bugs in existing RPA and Java solutions, conduct UAT sessions with business stakeholders to validate system functionalities, and provide ongoing maintenance and support to ensure optimal performance.
- Develop and maintain an RPA application using **UiPath**, create solutions to improve and optimize technical issue management, manage 8+ UiPath processes.
- Draft and maintain technical documentation, define system specifications, and contribute to the implementation of change management documentation.

Education

University of Salerno | Computer Science

GPA 3.8/4

- Developed a strong foundation in software development, algorithms, and system design.
- Worked on academic projects leveraging programming languages frameworks and writing software documentation.
- Best marks: Software Engineer 4.0 GPA, Web-based Software Technologies 4.0 GPA cum laude, Programming 4.0 GPA.

Key skills

- Programming Languages: Java, C
- Frameworks: Laravel PHP
- Databases: SQL, MySQL, IBM DB2Robotic Process Automation: UiPath
- Tools: Docker, Podman, Git
- Cloud Technologies: IBM Cloud

Soft Skills

- Adaptability to new technologies, processes or project changes.
- Capacity to manage deadlines and priorities.
- Detect anomalies before they are reported.

Languages

- Italian Fluent
- English

Industry Experience

Energy & Utilities: focusing on procurement domain.