# Patrick Carnevale

#### SOFTWARE DEVELOPER • PROGRAMMER

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## -----SUMMARY OF QUALIFICATIONS-----

- > Strong communication skills obtained through customer interactions
- > Vast knowledge of technological systems and internal machine workings
- > Experience using Python for building an AI powered web scraper
- > Software design and testing experience in real-world and academic environments
- > Collaborate well with others demonstrated from work and school experiences
- > Effective and calm work ethics in stressful situations
- ➤ Part of a Robotics team, Built 10+ computers, Experience in 3D-Modeling and printing (Blender), game design, website design, coding and more
- > Bilingual in both the English and the French language (written and spoken)

## -----TECHNICAL SKILLS ------

- > Database Systems: SQL
- ➤ Markup Languages: HTML, XML
- > Operating Systems: Linux, Raspbian, MacOS, Windows 8
- ➤ **Programming Languages:** Java, C, C#, C++, Python
- > Software Applications: G Suite, Adobe Suite, VS Code

----- E D U C A T I O N -----

#### University of Windsor

Sep 2019 - Dec 2023

#### Bachelor of Computer Science graduate (with Honors) and Co-op

- Cross platform proficiency (Windows, MacOS and Linux)
- ➤ Logic and data structure manipulation
- > AI courses focusing on natural language processing
- ➤ Advanced research project work that included integrating a large language model API (GPT-3) into a web scraper in order to improve the generation of programming related questions and answers, making them more accurate/helpful

Courses: Artificial Intelligence, Networks and Security, Web Information Systems Development, Data Structures and Algorithms, Design and Analysis of Computer Algorithms, Software Engineering, Principles of Programming Languages and more

#### ----- RELATED WORK EXPERIENCE-----

## Canada Revenue Agency

Sep 2022 - August 2023

## **IT Infrastructure Support Analyst**

- > Provided technical support and maintained the IT infrastructure within the organization
- > Documented and managed incidents reported by users
- > Collaborated with other IT teams to escalate and resolve complex issues
- ➤ Implemented monitoring tools and procedures to identify and address potential issues proactively

## University of Windsor Sr Multimedia Intern

May 2021 - April 2022

- Created learning resources and contents for students and faculty
- ➤ Conceptualized, designed, and created multimedia content, including videos, graphics, websites, animations, and other visual elements
- Contributed to the university's social media presence by creating multimedia content for various platforms
- ➤ Worked on collaborative projects with other departments and schools to enhance the overall multimedia presence of the university

## ----- VOLENTEER EXPERIENCE

- > Experience being a Sound and light technician, Stage director, tech aid and content creator for my school
- ➤ Volunteer experience at University of Windsor info sessions, Aspire events, dinner parties, the "Foglar Furland", etc