



OPPORTUNITIES

✓ Full-time

CERTIFICATIONS

Driver License

PowerShell

SQL Programming

Visual Studio Code for Web Developers

Leadership Initiative

LANGUAGES

✓ English  
✓ French

TRANSPORTATION

✓ Access to Car

PATRICK CARNEVALE

patrickcarnevale315@gmail.com (226) 350-3476 Windsor, ON

Hey! I'm Patrick Carnevale, a bilingual (English/French) Computer Science graduate with experience in IT support, multimedia, and software development. I'm skilled in Python, Java, C++, and more, and have worked on projects in AI, 3D modeling, and game design. I thrive in team environments, excel at problem-solving, and adapt quickly to new challenges!

AVAILABILITY: 40+ HOURS/WEEK

	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Days	✓	✓	✓	✓	✓		
Afternoons							
Midnights							

SKILLS

- ACTIVE DIRECTORY
- AUTOCAD
- COMMUNICATION
- CREATIVITY
- CRITICAL THINKING
- CUSTOMER SUPPORT
- EDITING
- LEADERSHIP
- PHOTOSHOP
- PROBLEM-SOLVING
- PROGRAMMING
- UNREAL ENGINE 5
- VSCODE
- WEB DEVELOPMENT
- WORDPRESS

JOB HISTORY

Canada Revenue Agency Sep 2022 - Aug 2023 (11 months)

IT Infrastructure Support Analyst  
Computer & It

Provided technical support and maintained the IT infrastructure  
Collaborated with other IT teams to escalate and resolve complex issues  
Implemented monitoring tools and procedures to identify potential issues proactively

University of Windsor May 2021 - Apr 2022 (11 months)

Sr Multimedia Intern  
Graphics & Design

Created learning resources and content for students and faculty including videos, graphics, websites, animations, and other visual elements  
Collaborated on projects with various departments and schools to enhance the overall multimedia presence of the university

Toyota Jul 2024 - Present (2 months)

Customer Support Representative  
Customer Service & Support

Assist customers with inquiries and issues regarding Toyota products and services via phone or email.  
Provide technical support and troubleshooting for vehicle-related concerns.  
Document customer interactions and escalate complex cases to appropriate departments.

**Subway**

Jul 2017 - Sep 2021 (4 years)

**Sandwich Artist****Restaurant & Hospitality**

Prepared and assembled sandwiches and salads according to customer orders.

Opened, closed, and managed the store, ensuring smooth daily operations.

Provided excellent customer service, handling transactions and ensuring customer satisfaction.

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**Ciociaro Club**

Jan 2020 - Oct 2020 (9 months)

**Food Server****Restaurant & Hospitality**

Waited tables, delivering food and drinks to guests while ensuring a positive dining experience.

Provided excellent customer service, addressing guest needs and resolving any issues.

Assisted with dishwashing and maintaining cleanliness in the dining area.

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**FedEx**

Jan 2020 - Oct 2020 (9 months)

**Product Handler****Transportation & Logistics**

Sorted, scanned, and handled packages for timely delivery.

Ensured accurate tracking and processing of shipments in the system.

Provided customer service support, assisting with package inquiries and delivery issues.

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**EDUCATION****University of Windsor**

Honour's Bachelor Degree, Computer Science

2019-2023