

LendingClub Loan Data Analysis and Machine Learning Project

- Author: Christopher Carney
- Year: 2020
- License: MIT

The Data:

This data (LendingClub loan data) is originally from Kaggle: <https://www.kaggle.com/wordsforthewise/lending-club> (<https://www.kaggle.com/wordsforthewise/lending-club>)

It was then edited by Jose Marcial Portilla (Pierian Data Inc.) to add more feature engineering opportunities as part of the capstone project.

The Goal:

Given historical data on loans given out with information on whether or not the borrower defaulted (charge-off), can we build a model that can predict whether or not a borrower will pay back their loan? This way in the future when we get a new potential customer we can assess whether or not they are likely to pay back the loan. Keep in mind classification metrics when evaluating the performance of your model!

The "loan_status" column contains our label, and then is changed to "loan_paid" for ease of use once converted to ints.

```
In [1]: import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
import tensorflow as tf

from sklearn.model_selection import train_test_split
from sklearn.preprocessing import StandardScaler
from sklearn.metrics import classification_report, confusion_matrix, roc_curve
, auc
from tensorflow.keras.models import Sequential
from tensorflow.keras.layers import Dense, Activation, Dropout
from tensorflow.keras.callbacks import EarlyStopping

%matplotlib inline
```

```
In [2]: data_info = pd.read_csv('data/lending_club_info.csv', index_col='LoanStatNew')
```

```
In [3]: df = pd.read_csv('data/lending_club_loan_two.csv')
```

```
In [4]: def get_desc(feature):
    '''This method takes a feature name and returns its description.
    Ex:
    >> get_desc('Loan_amnt')
    Loan_amnt: The listed amount of the loan applied for by the borrower. If at
    some point in time, the credit department reduces the loan amount, then it will
    be reflected in this value.
    '''
    print(f'{feature}: {data_info["Description"][feature]}')

get_desc('loan_amnt')
```

loan_amnt: The listed amount of the loan applied for by the borrower. If at some point in time, the credit department reduces the loan amount, then it will be reflected in this value.

Exploratory Data Analysis and Data Cleansing

In [5]: df.info()

```
&lt;class 'pandas.core.frame.DataFrame'&gt;
RangeIndex: 396030 entries, 0 to 396029
Data columns (total 27 columns):
 #   Column           Non-Null Count  Dtype  
--- 
 0   loan_amnt        396030 non-null   float64
 1   term              396030 non-null   object 
 2   int_rate          396030 non-null   float64
 3   installment       396030 non-null   float64
 4   grade             396030 non-null   object 
 5   sub_grade         396030 non-null   object 
 6   emp_title         373103 non-null   object 
 7   emp_length        377729 non-null   object 
 8   home_ownership    396030 non-null   object 
 9   annual_inc        396030 non-null   float64
 10  verification_status 396030 non-null   object 
 11  issue_d           396030 non-null   object 
 12  loan_status        396030 non-null   object 
 13  purpose            396030 non-null   object 
 14  title              394275 non-null   object 
 15  dti                396030 non-null   float64
 16  earliest_cr_line  396030 non-null   object 
 17  open_acc           396030 non-null   float64
 18  pub_rec            396030 non-null   float64
 19  revol_bal          396030 non-null   float64
 20  revol_util         395754 non-null   float64
 21  total_acc          396030 non-null   float64
 22  initial_list_status 396030 non-null   object 
 23  application_type   396030 non-null   object 
 24  mort_acc            358235 non-null   float64
 25  pub_rec_bankruptcies 395495 non-null   float64
 26  address             396030 non-null   object 

dtypes: float64(12), object(15)
memory usage: 81.6+ MB
```

In [6]: `df.describe().transpose()`

Out[6]:

	count	mean	std	min	25%	50%	75%
loan_amnt	396030.0	14113.888089	8357.441341	500.00	8000.00	12000.00	20000.00
int_rate	396030.0	13.639400	4.472157	5.32	10.49	13.33	16.4
installment	396030.0	431.849698	250.727790	16.08	250.33	375.43	567.3
annual_inc	396030.0	74203.175798	61637.621158	0.00	45000.00	64000.00	90000.00
dti	396030.0	17.379514	18.019092	0.00	11.28	16.91	22.9
open_acc	396030.0	11.311153	5.137649	0.00	8.00	10.00	14.0
pub_rec	396030.0	0.178191	0.530671	0.00	0.00	0.00	0.0
revol_bal	396030.0	15844.539853	20591.836109	0.00	6025.00	11181.00	19620.00
revol_util	395754.0	53.791749	24.452193	0.00	35.80	54.80	72.9
total_acc	396030.0	25.414744	11.886991	2.00	17.00	24.00	32.0
mort_acc	358235.0	1.813991	2.147930	0.00	0.00	1.00	3.0
pub_rec_bankruptcies	395495.0	0.121648	0.356174	0.00	0.00	0.00	0.0

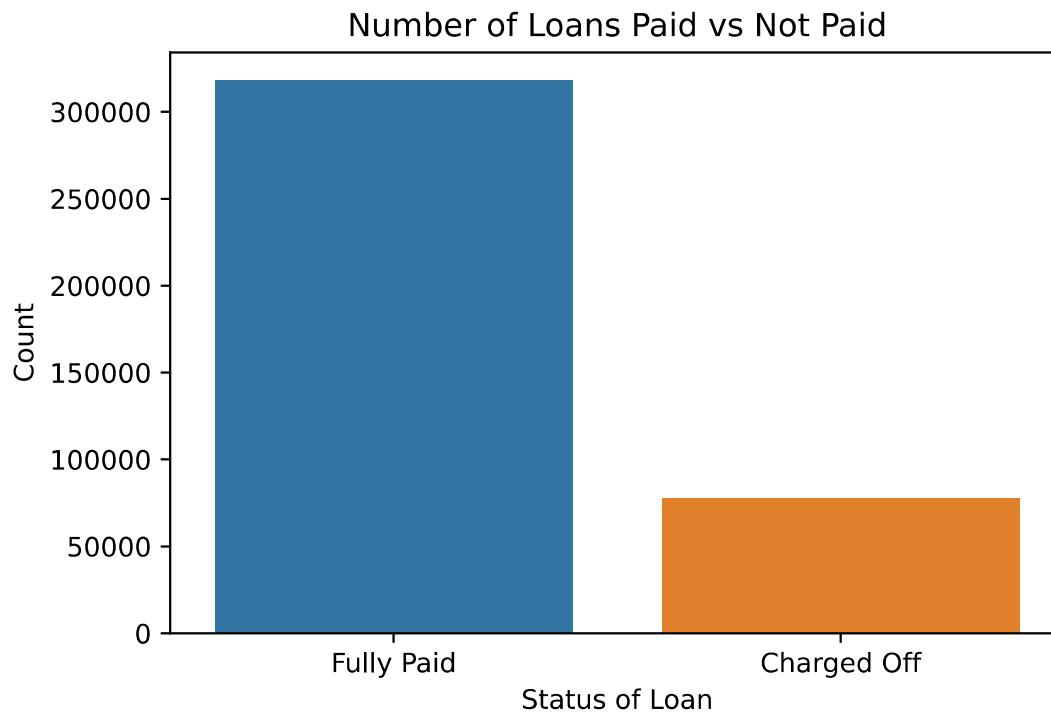
In [7]: `df[df.columns[df.isnull().sum() > 0]].isnull().sum()`

Out[7]:

emp_title	22927
emp_length	18301
title	1755
revol_util	276
mort_acc	37795
pub_rec_bankruptcies	535
dtype:	int64

```
In [8]: sns.countplot(data=df, x='loan_status')
plt.xlabel('Status of Loan')
plt.ylabel('Count')
plt.title('Number of Loans Paid vs Not Paid')
```

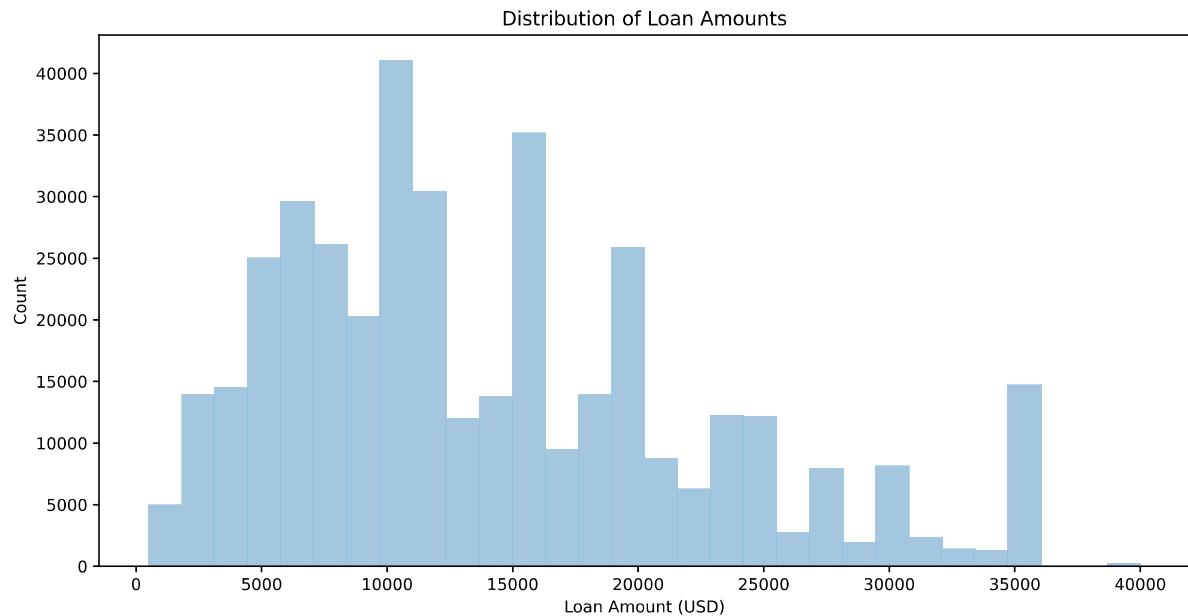
```
Out[8]: Text(0.5, 1.0, 'Number of Loans Paid vs Not Paid')
```



Many more loans are paid than not paid. This will be important to consider when looking at the different measures of accuracy for our Machine Learning model.

```
In [9]: plt.figure(figsize=(12,6))
sns.distplot(df['loan_amnt'], kde=False, bins=30)
plt.xlabel('Loan Amount (USD)')
plt.ylabel('Count')
plt.title('Distribution of Loan Amounts')
```

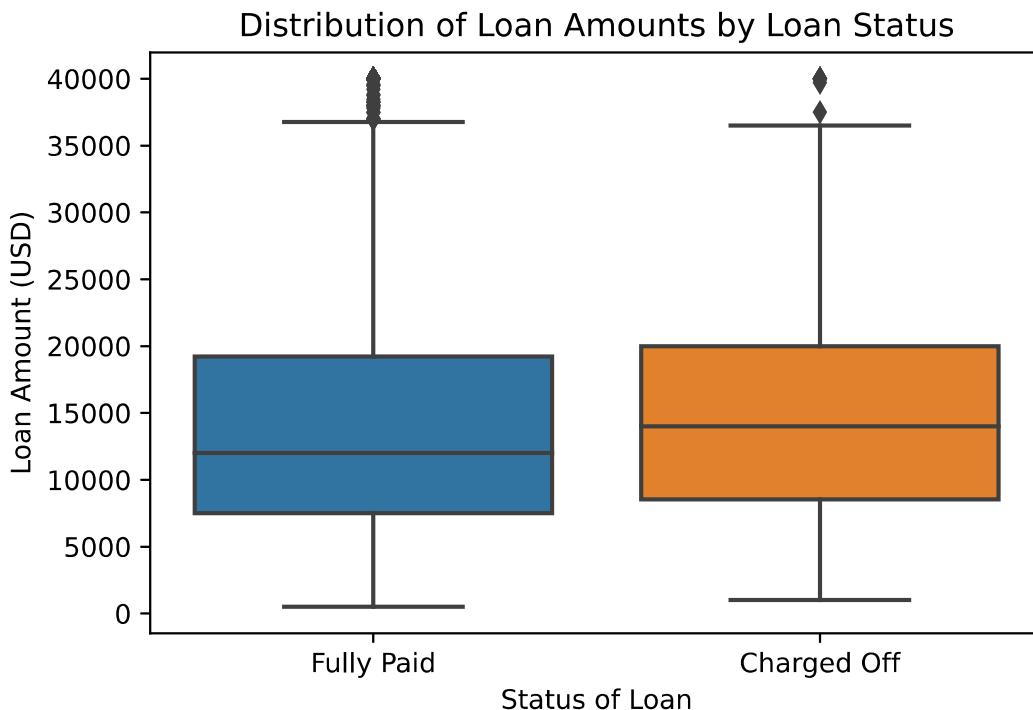
Out[9]: Text(0.5, 1.0, 'Distribution of Loan Amounts')



This is clearly not a normal distribution. It is right skewed, and has certain 'popular' loan amounts.

```
In [10]: sns.boxplot(data=df, x='loan_status', y='loan_amnt')
plt.xlabel('Status of Loan')
plt.ylabel('Loan Amount (USD)')
plt.title('Distribution of Loan Amounts by Loan Status')
```

Out[10]: Text(0.5, 1.0, 'Distribution of Loan Amounts by Loan Status')



The size of the loan does not seem to indicate the likelihood of failing to pay off the loan.

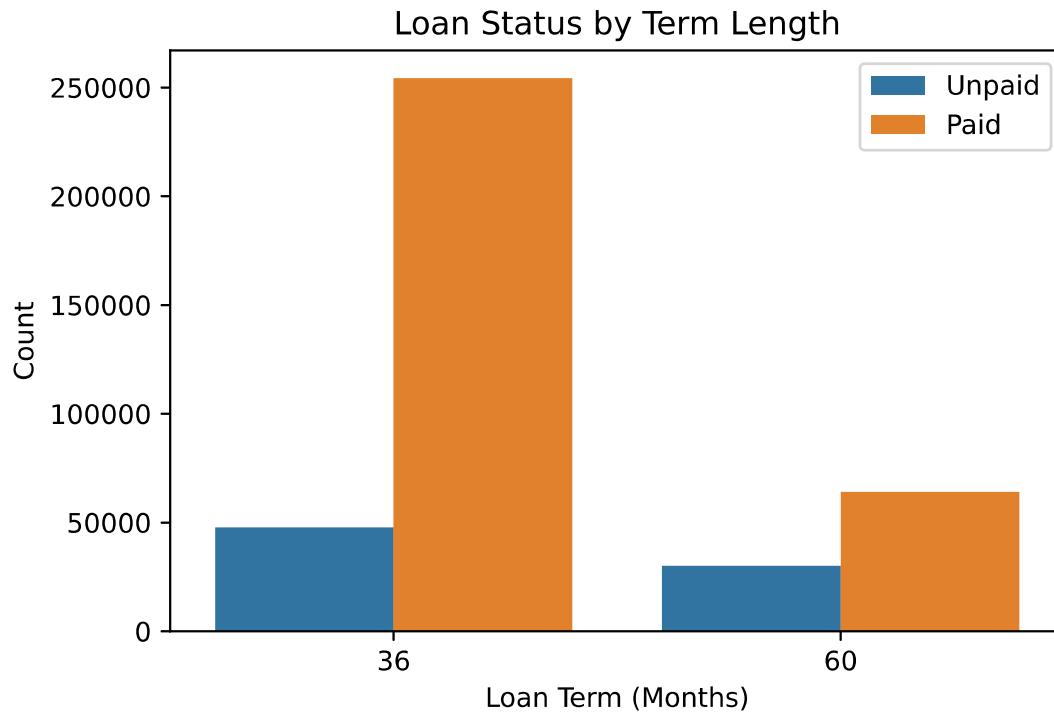
```
In [11]: df['loan_paid'] = pd.get_dummies(df['loan_status'], drop_first=True)
df.drop('loan_status', axis=1, inplace=True)
```

```
In [12]: loan_paid_df = pd.DataFrame({'LoanStatNew': ['loan_paid'], 'Description': ['1 if the loan is paid in full, 0 if "Charged Off"']})
data_info = data_info.reset_index().append(loan_paid_df).set_index('LoanStatNew')
data_info.drop('loan_status', inplace=True)
```

```
In [13]: df['term'] = df['term'].apply(lambda x: int(x.split()[0]))
```

```
In [14]: sns.countplot(data=df, x='term', hue='loan_paid')
plt.legend(['Unpaid', 'Paid'])
plt.xlabel('Loan Term (Months)')
plt.ylabel('Count')
plt.title('Loan Status by Term Length')
```

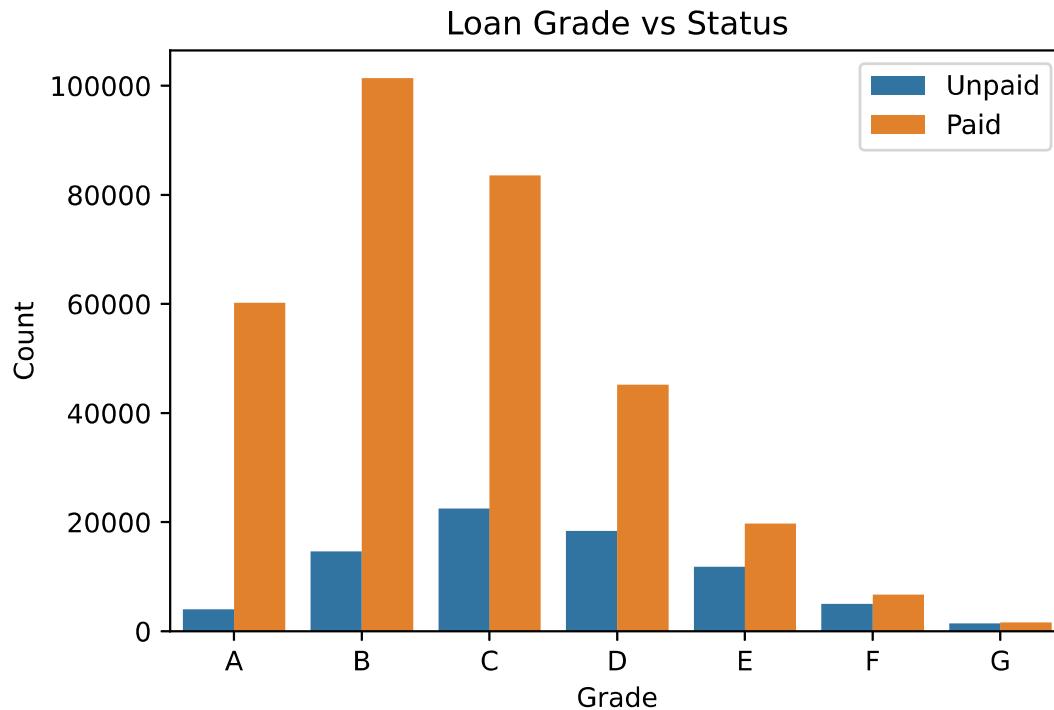
```
Out[14]: Text(0.5, 1.0, 'Loan Status by Term Length')
```



The likelihood of not paying off the loan increases when the term is longer. This will be a feature that we want to use in our algorithm.

```
In [15]: sns.countplot(data=df, x='grade', hue='loan_paid', order=list('ABCDEFG'))
plt.legend(['Unpaid', 'Paid'])
plt.xlabel('Grade')
plt.ylabel('Count')
plt.title('Loan Grade vs Status')
```

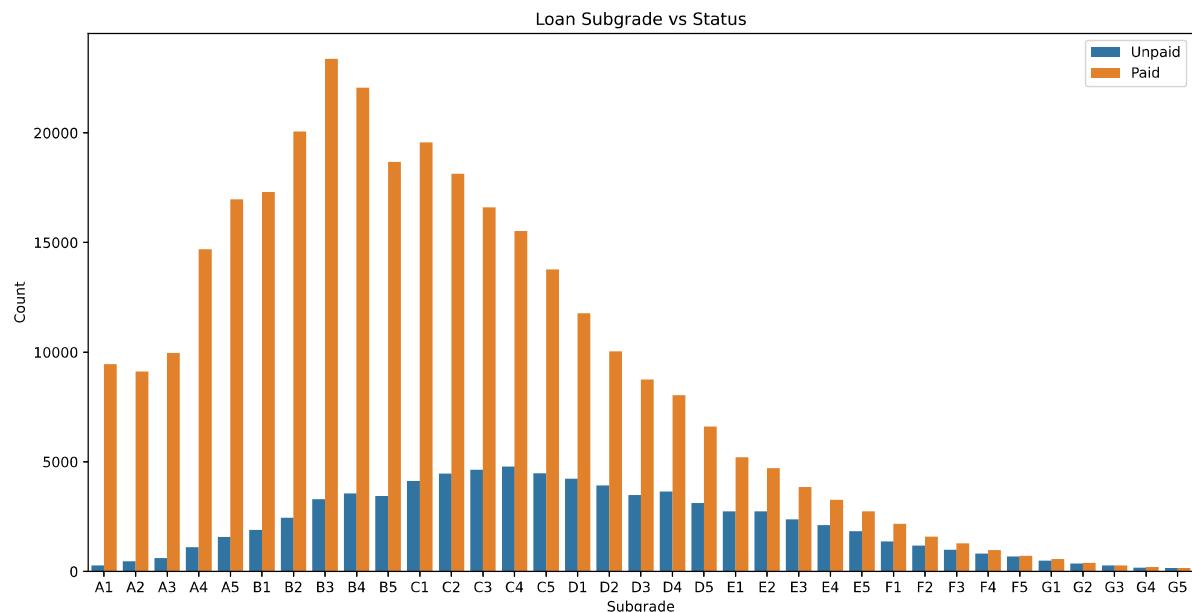
```
Out[15]: Text(0.5, 1.0, 'Loan Grade vs Status')
```



The likelihood of not paying the loan increases as the grade decreases.

```
In [16]: plt.figure(figsize=(14,7))
sns.countplot(data=df, x='sub_grade', hue='loan_paid', order=np.sort(df['sub_grade'].unique()))
plt.legend(['Unpaid', 'Paid'])
plt.xlabel('Subgrade')
plt.ylabel('Count')
plt.title('Loan Subgrade vs Status')
```

Out[16]: Text(0.5, 1.0, 'Loan Subgrade vs Status')



This is very similar in shape to what is seen in the 'grade' feature. We do see that the likelihood of not paying the loan in full increases for each subclass as well, which should give us increased accuracy. Since this is a more detailed version of the 'grade' feature, I think it would be best to remove 'grade', to reduce redundancy.

```
In [17]: df = df.join(pd.get_dummies(df['sub_grade']).apply(lambda x: x.lower()), prefix='sg', drop_first=True)
df.drop('sub_grade', axis=1, inplace=True)
df.drop('grade', axis=1, inplace=True)
```

```
In [18]: print(f'emp_title nunique: {df["emp_title"].nunique()}')
df.drop('emp_title', axis=1, inplace=True)
```

emp_title nunique: 173105

The 'emp_title' feature won't be useful to us as is, since there are so many unique values and no clear order. If needed, we could come back to this and search for keywords within that could yield insights, such as 'junior', 'assistant', 'manager', etc. This is not an issue that seems to be needed at this stage though. For now, it will be removed.

```
In [19]: # This plot doesn't show anything useful, and the next plot shows the same information more clearly.  
# This is being done to prevent the file from becoming too large to work with.  
'''  
plt.figure(figsize=(14,7))  
sns.countplot(data=df, x='emp_length', hue='loan_paid', order=['< 1 year', '1  
year', '2 years', '3 years', '4 years', '5 years', '6 years', '7 years', '8 y  
ears', '9 years', '10+ years'])  
'''
```

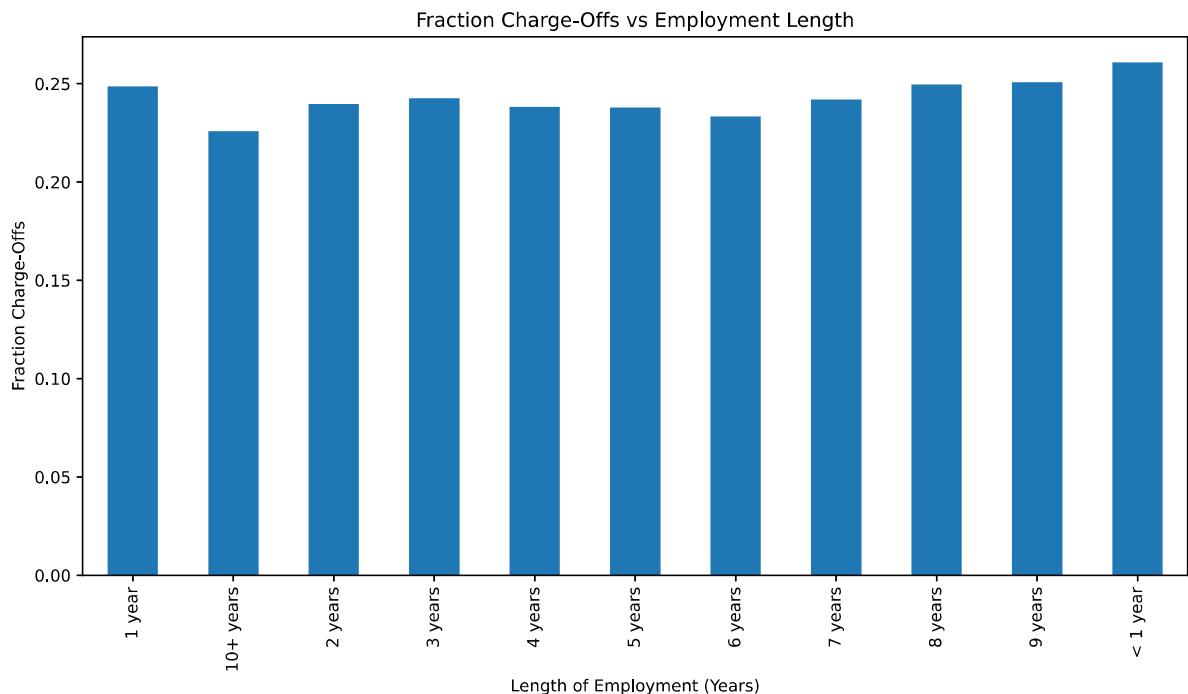
```
Out[19]: "\nplt.figure(figsize=(14,7))\nsns.countplot(data=df, x='emp_length'  
#, hue='loan_paid', order=[< 1 year, 1 year,  
2 years, 3 years, 4 years, 5 years,  
6 years, 7 years, 8 years, 9 years,  
10+ years])\n";
```

It doesn't seem like there is an obvious trend when it comes to employment tenure and likelihood of paying the loan. Let's see if percentages of paid vs not paid for each year of employment length shows us anything valuable.

```
In [20]: yrs_paid = df[df['loan_paid'] == 1].groupby('emp_length').count()['loan_paid']
yrs_not_paid = df[df['loan_paid'] == 0].groupby('emp_length').count()['loan_paid']
yrs_pct_paid = yrs_not_paid/yrs_paid

plt.figure(figsize=(12, 6))
yrs_pct_paid.plot(kind='bar')
plt.xlabel('Length of Employment (Years)')
plt.ylabel('Fraction Charge-Offs')
plt.title('Fraction Charge-Offs vs Employment Length')
```

Out[20]: Text(0.5, 1.0, 'Fraction Charge-Offs vs Employment Length')



It seems that length of employment really doesn't affect the likelihood of a charge-off (notice y-scale range [.225, .26]), so this doesn't seem to be important. We will exclude this feature.

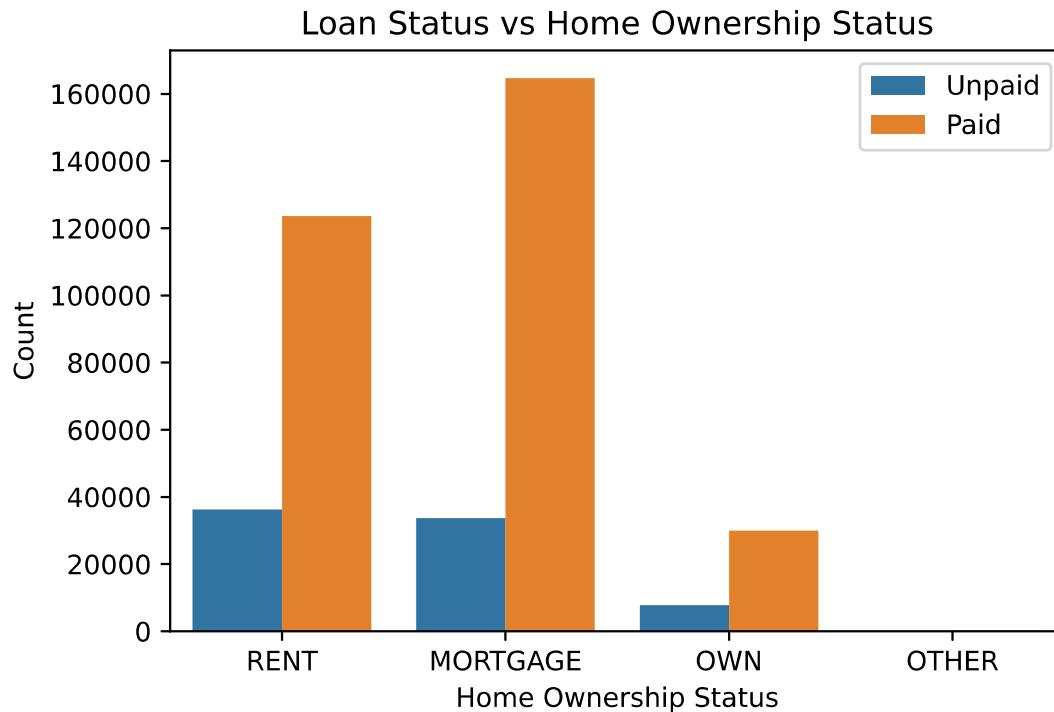
```
In [21]: df.drop('emp_length', axis=1, inplace=True)
```

```
In [22]: df['home_ownership'].replace(to_replace=['NONE', 'ANY'], value='OTHER', inplace=True)
df['home_ownership'].unique()
```

Out[22]: array(['RENT', 'MORTGAGE', 'OWN', 'OTHER'], dtype=object)

```
In [23]: sns.countplot(data=df, x='home_ownership', hue='loan_paid')
plt.legend(['Unpaid', 'Paid'], loc='upper right')
plt.xlabel('Home Ownership Status')
plt.ylabel('Count')
plt.title('Loan Status vs Home Ownership Status')
```

Out[23]: Text(0.5, 1.0, 'Loan Status vs Home Ownership Status')



Since there are so few instances of other, I think it's fair to have combined 'NONE' and 'OTHER' into that feature.

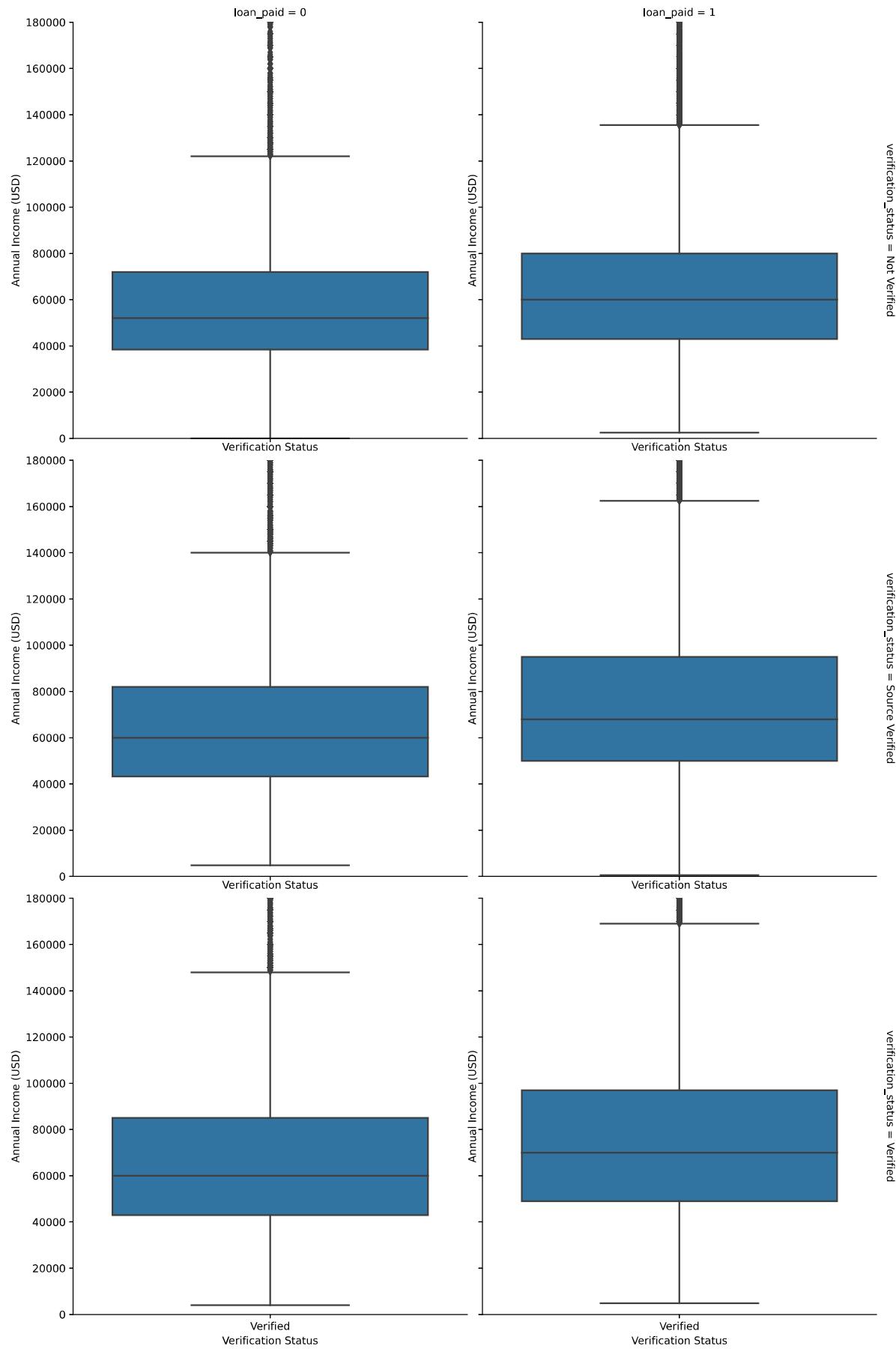
```
In [24]: home_stat = pd.get_dummies(df['home_ownership'].apply(lambda x: x.lower()), prefix='home')
home_stat.sum()
df = df.join(home_stat.drop('home_other', axis=1))
df.drop('home_ownership', axis=1, inplace=True)
```

```
In [25]: df['verification_status'].unique()
```

Out[25]: array(['Not Verified', 'Source Verified', 'Verified'], dtype=object)

```
In [26]: g = sns.FacetGrid(data=df[['loan_paid', 'verification_status', 'annual_inc']],  
                         row='verification_status',  
                         col='loan_paid',  
                         height=6,  
                         ylim=(0, 180000),  
                         margin_titles=True)  
g.map(sns.boxplot, 'verification_status', 'annual_inc')  
g.set(xlabel='Verification Status', ylabel='Annual Income (USD)')
```

Out[26]: <seaborn.axisgrid.FacetGrid at 0x2c8e401d488>

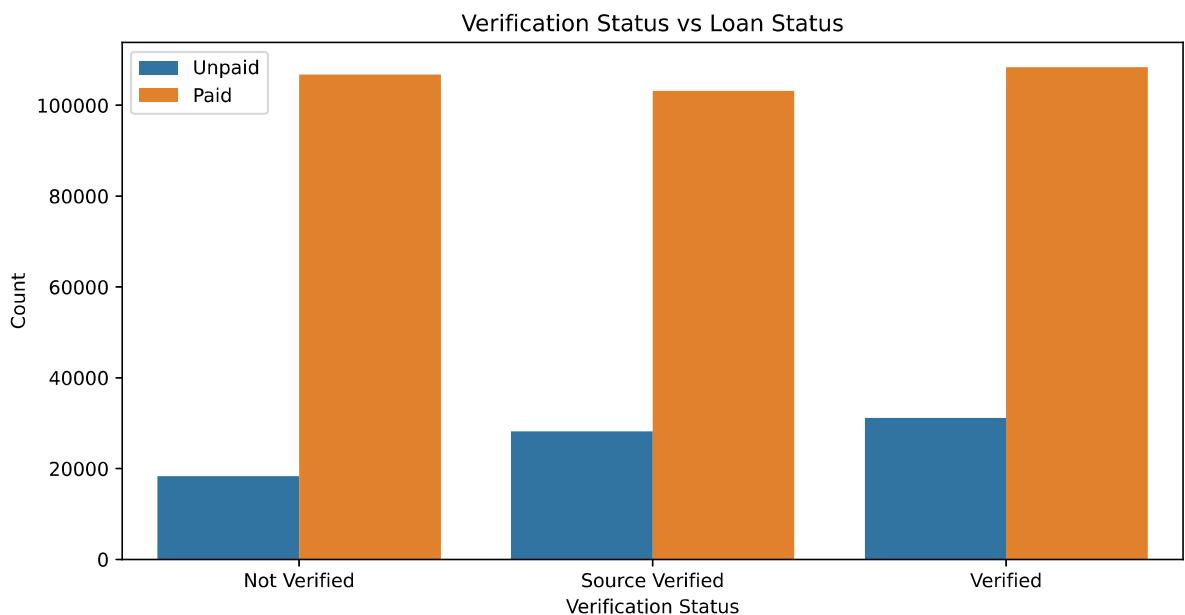


Please note that in the set of box plots, many outliers are not shown, in order to be able to compare the different shapes of the distributions of annual income with respect to the verification status and if the loan is paid in full.

All data will still be considered in the Machine Learning model, this just allows us to visualize the data more clearly.

```
In [27]: plt.figure(figsize=(10,5))
sns.countplot(data=df, x='verification_status', hue='loan_paid')
plt.legend(['Unpaid', 'Paid'])
plt.xlabel('Verification Status')
plt.ylabel('Count')
plt.title('Verification Status vs Loan Status')
```

Out[27]: Text(0.5, 1.0, 'Verification Status vs Loan Status')



There are two things that I notice here, but are not anything too striking. Firstly, higher incomes are more likely to be verified, but this doesn't help us predict if a person will fail to pay back the loan in full. Secondly, we see with the bar graph that the likelihood of not paying the loan back in full increases if the income is verified. I suspect this is because people that the LendingClub deemed to be higher risk were more thoroughly checked.

```
In [28]: df = df.join(pd.get_dummies(data=df['verification_status'].apply(lambda x: x.lower()), drop_first=True))
df['source_verified'] = df['source verified']
df.drop(['verification_status', 'source verified'], axis=1, inplace=True)
```

```
In [29]: # This is a good plot but causes this file to become too unwieldy when shown
'''
g = sns.FacetGrid(data=df[['annual_inc', 'Loan_amnt', 'Loan_paid']],
                    col='Loan_paid',
                    height=5,
                    )
g.map(sns.scatterplot, 'Loan_amnt', 'annual_inc')
g.set(xlabel='Loan Amount', ylabel='Annual Income')
'''
```

```
Out[29]: "ng = sns.FacetGrid(data=df[['annual_inc', 'Loan_amnt', 'Loan_paid']],
                           col='Loan_paid',
                           height=5,
                           )\ng.map(sns.scatterplot, 'Loan_amnt', 'annual_inc')\ng.set(xlabel='Loan Amount', ylabel='Annual Income')"
```

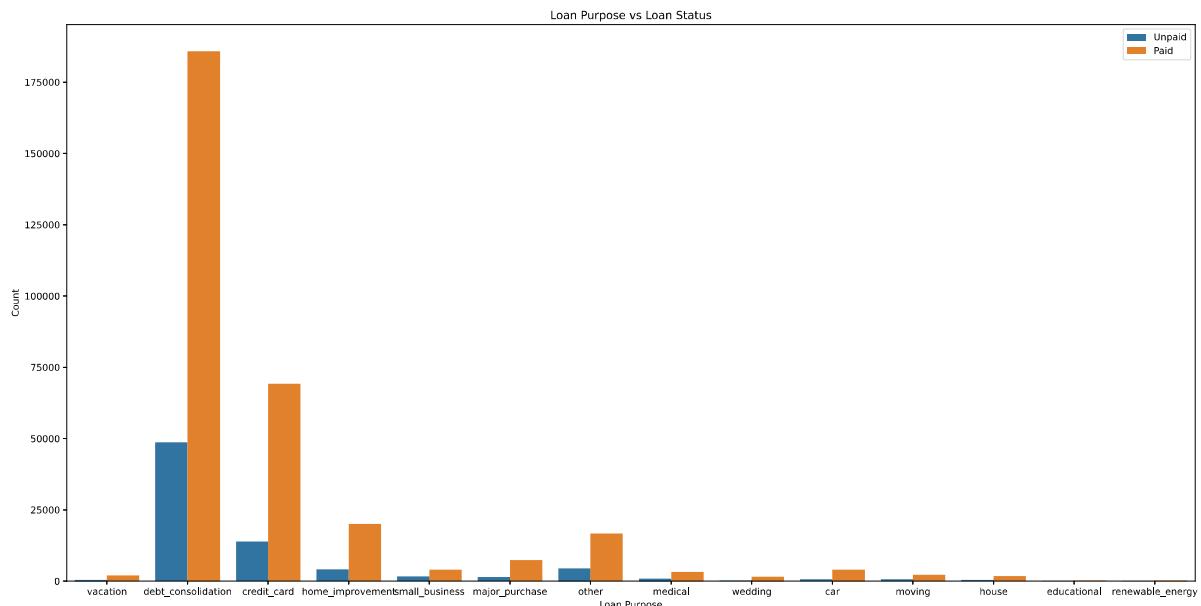
One thing that is interesting to note, is that income doesn't seem to affect the size of the loan, which surprises me. Also, this shows that people who don't pay back the loans tend to have a narrower range of income than those that do.

We need to drop the feature 'issue_d' because we are trying to decide if someone will or won't repay a prospective loan, so technically they wouldn't have had the loan issued yet.

```
In [30]: purp_dumm = pd.get_dummies(data=df['purpose'].apply(lambda x: x.lower()), drop_first=True)
df = pd.concat([df, purp_dumm], axis=1)
```

```
In [31]: plt.figure(figsize=(18, 9))
sns.countplot(data=df, x='purpose', hue='loan_paid')
plt.tight_layout()
plt.legend(['Unpaid', 'Paid'])
plt.xlabel('Loan Purpose')
plt.ylabel('Count')
plt.title('Loan Purpose vs Loan Status')
```

Out[31]: Text(0.5, 1.0, 'Loan Purpose vs Loan Status')



The most common purpose of the loan is for debt consolidation. It also has a relatively high chance of failing to have the loan repaid. There are several others that are high-risk purposes, but this one is the most common.

```
In [32]: df.drop('issue_d', axis=1, inplace=True)
df.drop('purpose', axis=1, inplace=True)
df.drop('title', axis=1, inplace=True)
```

Since 'title' is just the title that the loan is given, and the purpose is already listed, there is no need for this feature.

```
In [33]: df['earliest_cr_line'] = df['earliest_cr_line'].apply(lambda x: int(x.split('-')[1]))
```

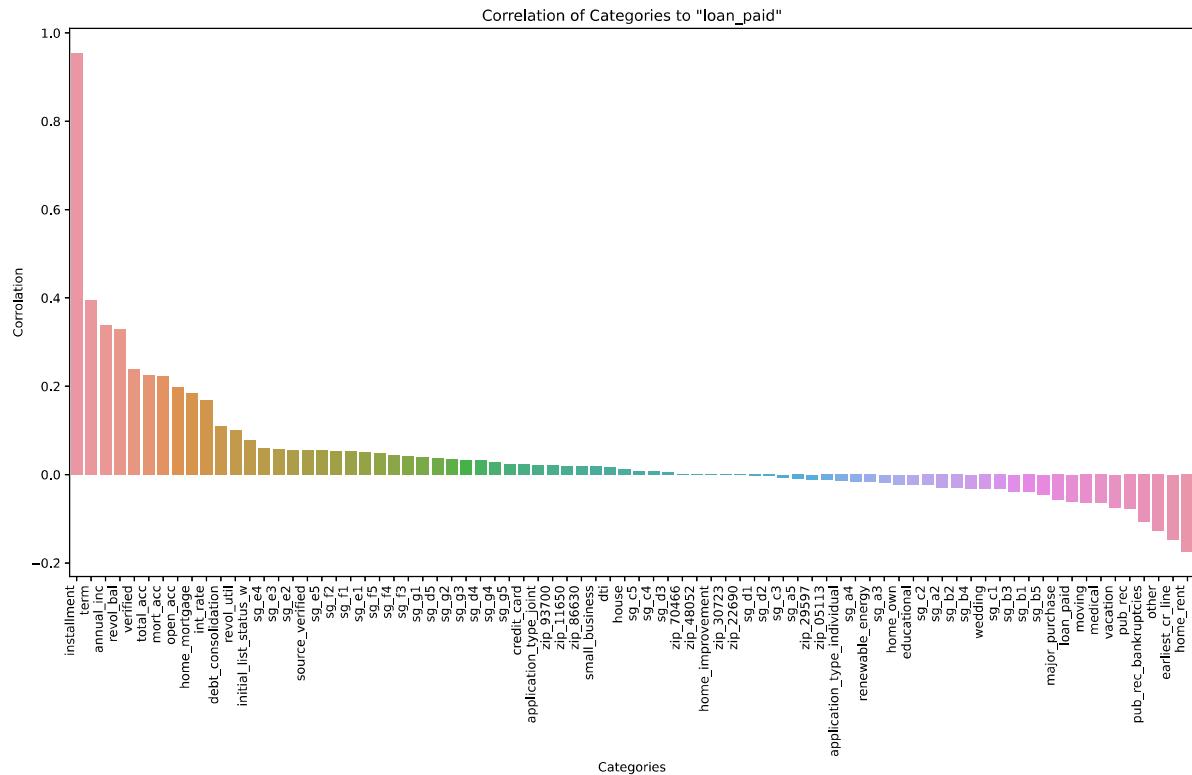
```
In [34]: df['initial_list_status'] = df['initial_list_status'].apply(lambda x: x.lower())
df['application_type'] = df['application_type'].apply(lambda x: x.lower())
app_n_init = pd.get_dummies(data=df[['initial_list_status', 'application_type']], drop_first=True)
df = pd.concat([df, app_n_init], axis=1)
df.drop(['initial_list_status', 'application_type'], axis=1, inplace=True)
```

```
In [35]: df['address'] = df['address'].apply(lambda x: x.split()[-1])
df = df.join(pd.get_dummies(df['address']), prefix='zip', drop_first=True)
df.drop('address', axis=1, inplace=True)
```

I find a heatmap of all correlations to be a fun visualization but hard to actually use, so the next plot actually shows useful information.

```
In [36]: corrs = pd.DataFrame(df.corr()['loan_amnt']).drop('loan_amnt', axis=0).sort_values(by='loan_amnt', ascending=False).reset_index()
plt.figure(figsize=(16, 8))
sns.barplot(data=corrs, x='index', y='loan_amnt')
plt.xticks(rotation=90, horizontalalignment='right')
plt.xlabel('Categories')
plt.ylabel('Correlation')
plt.title('Correlation of Categories to "loan_paid"')
```

Out[36]: Text(0.5, 1.0, 'Correlation of Categories to "loan_paid"')



```
In [37]: # This is a cool plot to look at but offers no value to the analysis, so will
# be commented out.
# This is to keep the file from bloating too much
'''
plt.figure(figsize=(10,5))
sns.scatterplot(data=df, x='Loan_amnt', y='installment')
'''
```

```
Out[37]: "\nplt.figure(figsize=(10,5))\nsns.scatterplot(data=df, x='Loan_amnt',
y='installment')\n"
```

It's not surprising at all that the loan amount and the installment amount seem to be highly correlated.

```
In [38]: df.columns[df.isnull().any() == True]
```

```
Out[38]: Index(['revol_util', 'mort_acc', 'pub_rec_bankruptcies'],
 dtype='object')
```

```
In [39]: missing_num = df[df.columns[df.isnull().any() == True]].isnull().sum().sort_values(ascending=False)
missing_pct = missing_num/len(df)*100
missing_pct
```

```
Out[39]: mort_acc      9.543469
pub_rec_bankruptcies  0.135091
revol_util            0.069692
dtype: float64
```

```
In [40]: df.corr()['mort_acc'].sort_values(ascending=False).head()
```

```
Out[40]: mort_acc      1.000000
home_mortgage    0.476730
total_acc        0.381072
annual_inc       0.236320
loan_amnt        0.222315
Name: mort_acc, dtype: float64
```

The two most highly correlated features are 'home_mortgage' and 'total_acc'. I will try

```
In [41]: print('home_mortgage: If the person has a mortgage on their house or not')
get_desc('total_acc')
get_desc('mort_acc')
```

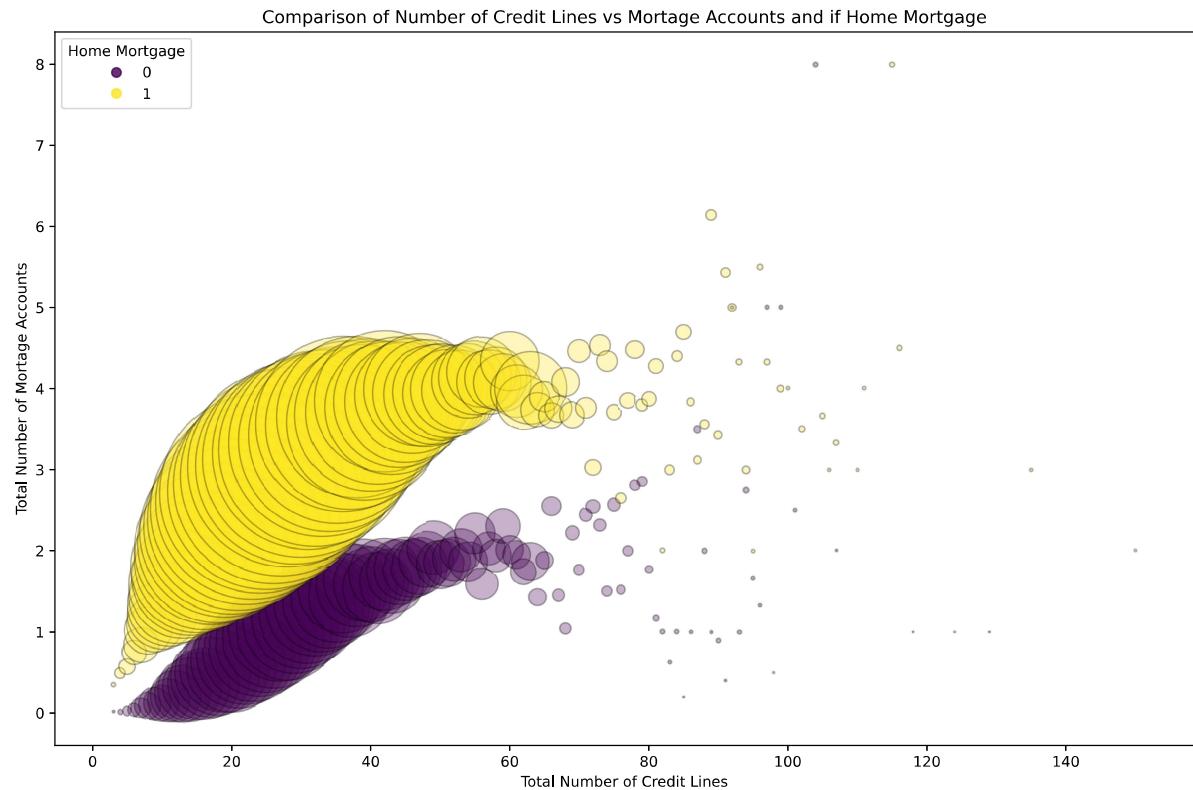
```
home_mortgage: If the person has a mortgage on their house or not
total_acc: The total number of credit lines currently in the borrower's credit file
mort_acc: Number of mortgage accounts.
```

```
In [42]: mort_acc_means = df[['mort_acc', 'home_mortgage', 'total_acc']].groupby(['home_mortgage', 'total_acc']).mean()
mort_acc_sums = df[['mort_acc', 'home_mortgage', 'total_acc']].groupby(['home_mortgage', 'total_acc']).sum()
```

```
In [43]: mort_acc_means2 = df[['mort_acc', 'total_acc']].groupby('total_acc').mean()
mort_acc_sums2 = df[['mort_acc', 'total_acc']].groupby('total_acc').sum()
```

```
In [44]: plt.figure(figsize=(14, 9))
scat = plt.scatter(data=mort_acc_means.reset_index(),
                    x='total_acc',
                    y='mort_acc',
                    c='home_mortgage',
                    s=mort_acc_sums.reset_index()['mort_acc'],
                    alpha=.3,
                    edgecolors='black'
                    )
plt.xlabel('Total Number of Credit Lines')
plt.ylabel('Total Number of Mortgage Accounts')
plt.title('Comparison of Number of Credit Lines vs Mortage Accounts and if Home Mortgage')
handles, labels = scat.legend_elements(prop='colors', alpha=.8)
plt.legend(handles, labels, title='Home Mortgage', loc='upper left')
```

Out[44]: <matplotlib.legend.Legend at 0x2c8e724c3c8>



```
In [45]: # This is a useful plot but is the same thing as the first plot, just for total
#_acc = [0, 65] it is the two lines averaged
# This is commented out to prevent the file from becoming too unwieldy.
'''

plt.figure(figsize=(14, 9))
plt.scatter(data=mort_acc_means2.reset_index(), x='total_acc', y='mort_acc', s=mort_acc_sums2.reset_index()['mort_acc'], alpha=.3, edgecolors='black')
plt.xlabel('Total Number of Credit Lines')
plt.ylabel('Total Number of Mortgage Accounts')
plt.title('Comparison of Number of Credit Lines vs Mortgage Accounts')
'''
```

```
Out[45]: "\nplt.figure(figsize=(14, 9))\nplt.scatter(data=mort_acc_means2.reset_index(), x='total_acc', y='mort_acc', s=mort_acc_sums2.reset_index()['mort_acc'], alpha=.3, edgecolors='black')\nplt.xlabel('Total Number of Credit Lines')\nplt.ylabel('Total Number of Mortgage Accounts')\nplt.title('Comparison of Number of Credit Lines vs Mortgage Accounts')\n";
```

This shows a clear separation for the number of mortgage accounts based on both the total number of credit lines and if the person has a home mortgage. However, we can also see that this clear separation has a lot of values supporting it, while past ~65 total number of credit lines, the number of values per grouping shrinks to much smaller values. I think the best course of action will be using both features ('total_acc' and 'home_mortgage'), since this creates an extra level of granularity to our estimation.

```
In [46]: mort_acc_means = mort_acc_means.reset_index()

def fill_mort_acc(mort_acc, total_acc, home_mortgage):
    '''

        This function brings in a value from 'mort_acc', and returns the same value
        if it's not null. If it is null, a corresponding value is pulled from a pre
        made mean values table depending on the other features 'home_mortgage' and 'total_acc'.

    Ex:
    >> fill_mort_acc(np.nan, 5, 1)
    110    1.149758
    ...
    if pd.isnull(mort_acc):
        return mort_acc_means[
            (mort_acc_means['home_mortgage'] == home_mortgage) &
            (mort_acc_means['total_acc'] == total_acc)
        ]['mort_acc']
    else:
        return mort_acc
```

```
In [47]: df['mort_acc'] = df.apply(lambda x: fill_mort_acc(x['mort_acc'], x['total_acc'],
    x['home_mortgage']), axis=1)
```

Since the last two features that have missing values have less than .2% missing values in the entire rows, these values can all just be dropped.

```
In [48]: df.dropna(inplace=True)
```

Machine Learning

```
In [49]: # I used this for developing this machine learning model, but chose to use all  
# data points on the final evaluation.  
sample_df = df.sample(frac=1, random_state=101)
```

```
In [50]: X_train, X_test, y_train, y_test = train_test_split(sample_df.drop('loan_paid'  
, axis=1).values,  
                                                    sample_df['loan_paid'].values,  
                                                    test_size=.3,  
                                                    random_state=101  
)
```

```
In [51]: # This sets aside roughly 10% of data to not be used at all until final evalua  
# tion.  
X_test, X_val, y_test, y_val = train_test_split(X_test,  
                                                y_test,  
                                                test_size=.3,  
                                                random_state=101  
)
```

```
In [52]: scaler = StandardScaler()  
scaler.fit(X_train)
```

```
Out[52]: StandardScaler()
```

```
In [53]: X_train = scaler.transform(X_train)  
X_test = scaler.transform(X_test)  
X_val = scaler.transform(X_val)
```

```
In [54]: model = Sequential()

# Input Layer
model.add(Dense(units=len(df.columns), activation='relu'))
model.add(Dropout(.5))

# Hidden Layer
model.add(Dense(units=round(len(df.columns)*3/4), activation='relu'))
model.add(Dropout(.5))
model.add(Dense(units=round(len(df.columns)/2), activation='relu'))
model.add(Dropout(.5))
model.add(Dense(units=round(len(df.columns)/4), activation='relu'))
model.add(Dropout(.5))

# Output Layer
model.add(Dense(units=1, activation='sigmoid'))

# Compile the model
model.compile(loss='binary_crossentropy', optimizer='adam')
```

```
In [55]: early_stop = EarlyStopping(monitor='val_loss', mode='min', verbose=1, patience=50)
class_weights = {0: .7, 1: .3}
```

I chose to weigh the 0 class more heavily because we want to minimize false positives

```
In [56]: model.fit(x=X_train,  
                  y=y_train,  
                  epochs=500,  
                  batch_size=1024,  
                  validation_data=(X_test, y_test),  
                  verbose=1,  
                  class_weight=class_weights,  
                  callbacks=[early_stop]  
                 )
```

```
re coerced from
...
    to
['...']
Train on 276653 samples, validate on 82996 samples
Epoch 1/500
276653/276653 [=====] - 3s 9us/sample - loss: 0.2366
- val_loss: 0.1545
Epoch 2/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1597
- val_loss: 0.1384
Epoch 3/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1430
- val_loss: 0.1339
Epoch 4/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1372
- val_loss: 0.1320
Epoch 5/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1346
- val_loss: 0.1300
Epoch 6/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1332
- val_loss: 0.1299
Epoch 7/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1320
- val_loss: 0.1296
Epoch 8/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1314
- val_loss: 0.1293
Epoch 9/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1312
- val_loss: 0.1299
Epoch 10/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1306
- val_loss: 0.1291
Epoch 11/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1303
- val_loss: 0.1296
Epoch 12/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1303
- val_loss: 0.1292
Epoch 13/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1300
- val_loss: 0.1294
Epoch 14/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1300
- val_loss: 0.1291
Epoch 15/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1296
- val_loss: 0.1282
Epoch 16/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1294
- val_loss: 0.1286
Epoch 17/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1295
- val_loss: 0.1286
Epoch 18/500
```

```
276653/276653 [=====] - 2s 6us/sample - loss: 0.1294
- val_loss: 0.1288
Epoch 19/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1292
- val_loss: 0.1285
Epoch 20/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1289
- val_loss: 0.1285
Epoch 21/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1290
- val_loss: 0.1284
Epoch 22/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1290
- val_loss: 0.1285
Epoch 23/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1289
- val_loss: 0.1284
Epoch 24/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1286
- val_loss: 0.1284
Epoch 25/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1286
- val_loss: 0.1285
Epoch 26/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1286
- val_loss: 0.1284
Epoch 27/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1284
- val_loss: 0.1288
Epoch 28/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1286
- val_loss: 0.1284
Epoch 29/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1285
- val_loss: 0.1284
Epoch 30/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1285
- val_loss: 0.1282
Epoch 31/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1284
- val_loss: 0.1282
Epoch 32/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1283
- val_loss: 0.1286
Epoch 33/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1283
- val_loss: 0.1279
Epoch 34/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1284
- val_loss: 0.1283
Epoch 35/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1283
- val_loss: 0.1283
Epoch 36/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1284
- val_loss: 0.1283
Epoch 37/500
```

```
276653/276653 [=====] - 2s 6us/sample - loss: 0.1282
- val_loss: 0.1279
Epoch 38/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1281
- val_loss: 0.1283
Epoch 39/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1281
- val_loss: 0.1279
Epoch 40/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1282
- val_loss: 0.1282
Epoch 41/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1281
- val_loss: 0.1284
Epoch 42/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1281
- val_loss: 0.1281
Epoch 43/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1282
- val_loss: 0.1279
Epoch 44/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1280
- val_loss: 0.1280
Epoch 45/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1281
- val_loss: 0.1281
Epoch 46/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1279
- val_loss: 0.1282
Epoch 47/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1279
- val_loss: 0.1280
Epoch 48/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1278
- val_loss: 0.1280
Epoch 49/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1280
- val_loss: 0.1281
Epoch 50/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1280
- val_loss: 0.1283
Epoch 51/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1279
- val_loss: 0.1282
Epoch 52/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1279
- val_loss: 0.1281
Epoch 53/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1275
- val_loss: 0.1278
Epoch 54/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1277
- val_loss: 0.1280
Epoch 55/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1277
- val_loss: 0.1279
Epoch 56/500
```

```
276653/276653 [=====] - 2s 7us/sample - loss: 0.1276
- val_loss: 0.1278
Epoch 57/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1279
- val_loss: 0.1276
Epoch 58/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1276
- val_loss: 0.1277
Epoch 59/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1277
- val_loss: 0.1278
Epoch 60/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1275
- val_loss: 0.1275
Epoch 61/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1275
- val_loss: 0.1279
Epoch 62/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1276
- val_loss: 0.1279
Epoch 63/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1275
- val_loss: 0.1276
Epoch 64/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1276
- val_loss: 0.1278
Epoch 65/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1277
- val_loss: 0.1278
Epoch 66/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1274
- val_loss: 0.1276
Epoch 67/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1276
- val_loss: 0.1277
Epoch 68/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1273
- val_loss: 0.1275
Epoch 69/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1285
- val_loss: 0.1274
Epoch 70/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1275
- val_loss: 0.1277
Epoch 71/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1275
- val_loss: 0.1276
Epoch 72/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1273
- val_loss: 0.1275
Epoch 73/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1274
- val_loss: 0.1275
Epoch 74/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1273
- val_loss: 0.1277
Epoch 75/500
```

```
276653/276653 [=====] - 2s 6us/sample - loss: 0.1274
- val_loss: 0.1277
Epoch 76/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1275
- val_loss: 0.1273
Epoch 77/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1272
- val_loss: 0.1275
Epoch 78/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1271
- val_loss: 0.1275
Epoch 79/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1272
- val_loss: 0.1275
Epoch 80/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1272
- val_loss: 0.1274
Epoch 81/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1273
- val_loss: 0.1273
Epoch 82/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1274
- val_loss: 0.1277
Epoch 83/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1273
- val_loss: 0.1276
Epoch 84/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1272
- val_loss: 0.1276
Epoch 85/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1272
- val_loss: 0.1274
Epoch 86/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1272
- val_loss: 0.1274
Epoch 87/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1269
- val_loss: 0.1277
Epoch 88/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1273
- val_loss: 0.1275
Epoch 89/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1271
- val_loss: 0.1275
Epoch 90/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1272
- val_loss: 0.1276
Epoch 91/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1281
- val_loss: 0.1274
Epoch 92/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1272
- val_loss: 0.1274
Epoch 93/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1272
- val_loss: 0.1274
Epoch 94/500
```

```
276653/276653 [=====] - 2s 7us/sample - loss: 0.1269
- val_loss: 0.1274
Epoch 95/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1270
- val_loss: 0.1274
Epoch 96/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1271
- val_loss: 0.1275
Epoch 97/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1269
- val_loss: 0.1275
Epoch 98/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1272
- val_loss: 0.1275
Epoch 99/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1271
- val_loss: 0.1275
Epoch 100/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1269
- val_loss: 0.1274
Epoch 101/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1271
- val_loss: 0.1274
Epoch 102/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1280
- val_loss: 0.1274
Epoch 103/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1269
- val_loss: 0.1275
Epoch 104/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1271
- val_loss: 0.1272
Epoch 105/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1269
- val_loss: 0.1274
Epoch 106/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1271
- val_loss: 0.1276
Epoch 107/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1269
- val_loss: 0.1274
Epoch 108/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1269
- val_loss: 0.1273
Epoch 109/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1269
- val_loss: 0.1273
Epoch 110/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1266
- val_loss: 0.1276
Epoch 111/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1269
- val_loss: 0.1273
Epoch 112/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1268
- val_loss: 0.1274
Epoch 113/500
```

```
276653/276653 [=====] - 2s 7us/sample - loss: 0.1268
- val_loss: 0.1273
Epoch 114/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1267
- val_loss: 0.1275
Epoch 115/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1269
- val_loss: 0.1273
Epoch 116/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1268
- val_loss: 0.1275
Epoch 117/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1267
- val_loss: 0.1272
Epoch 118/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1266
- val_loss: 0.1273
Epoch 119/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1269
- val_loss: 0.1274
Epoch 120/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1267
- val_loss: 0.1272
Epoch 121/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1269
- val_loss: 0.1273
Epoch 122/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1269
- val_loss: 0.1274
Epoch 123/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1265
- val_loss: 0.1273
Epoch 124/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1269
- val_loss: 0.1273
Epoch 125/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1270
- val_loss: 0.1274
Epoch 126/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1266
- val_loss: 0.1273
Epoch 127/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1266
- val_loss: 0.1273
Epoch 128/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1266
- val_loss: 0.1276
Epoch 129/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1268
- val_loss: 0.1273
Epoch 130/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1266
- val_loss: 0.1270
Epoch 131/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1266
- val_loss: 0.1276
Epoch 132/500
```

```
276653/276653 [=====] - 2s 7us/sample - loss: 0.1267
- val_loss: 0.1274
Epoch 133/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1264
- val_loss: 0.1272
Epoch 134/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1266
- val_loss: 0.1274
Epoch 135/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1269
- val_loss: 0.1273
Epoch 136/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1267
- val_loss: 0.1273
Epoch 137/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1267
- val_loss: 0.1272
Epoch 138/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1266
- val_loss: 0.1274
Epoch 139/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1265
- val_loss: 0.1273
Epoch 140/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1266
- val_loss: 0.1273
Epoch 141/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1266
- val_loss: 0.1274
Epoch 142/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1266
- val_loss: 0.1273
Epoch 143/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1266
- val_loss: 0.1275
Epoch 144/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1264
- val_loss: 0.1273
Epoch 145/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1265
- val_loss: 0.1273
Epoch 146/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1266
- val_loss: 0.1275
Epoch 147/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1265
- val_loss: 0.1277
Epoch 148/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1265
- val_loss: 0.1274
Epoch 149/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1264
- val_loss: 0.1273
Epoch 150/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1265
- val_loss: 0.1274
Epoch 151/500
```

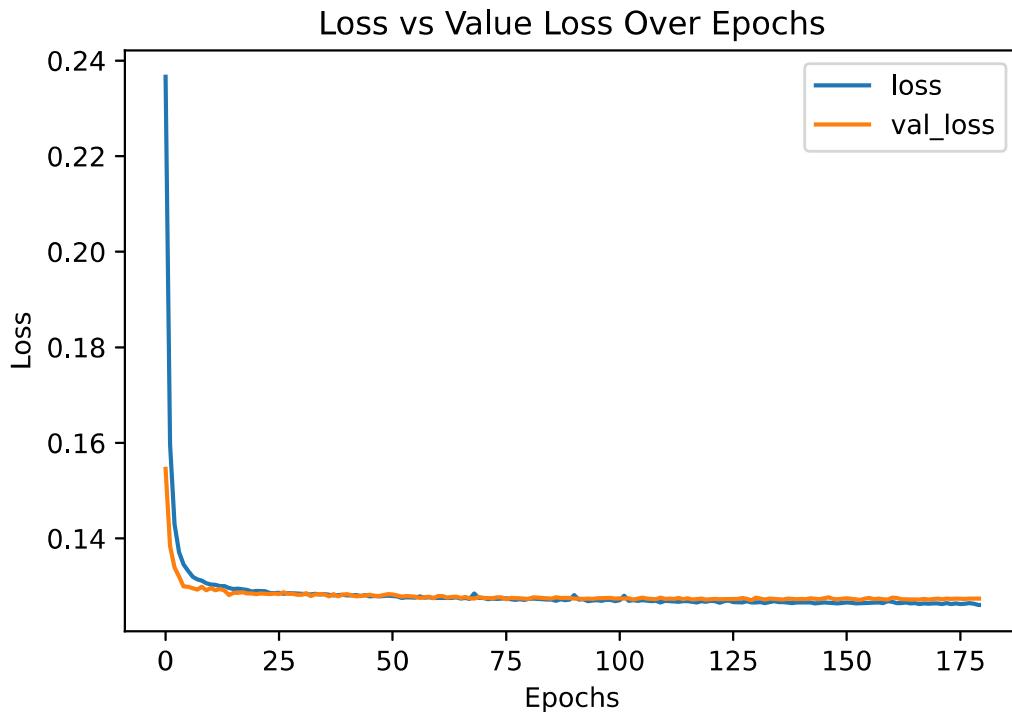
```
276653/276653 [=====] - 2s 6us/sample - loss: 0.1266
- val_loss: 0.1275
Epoch 152/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1265
- val_loss: 0.1274
Epoch 153/500
276653/276653 [=====] - 2s 7us/sample - loss: 0.1264
- val_loss: 0.1273
Epoch 154/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1264
- val_loss: 0.1271
Epoch 155/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1265
- val_loss: 0.1274
Epoch 156/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1265
- val_loss: 0.1275
Epoch 157/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1265
- val_loss: 0.1273
Epoch 158/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1266
- val_loss: 0.1274
Epoch 159/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1265
- val_loss: 0.1273
Epoch 160/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1268
- val_loss: 0.1272
Epoch 161/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1268
- val_loss: 0.1276
Epoch 162/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1265
- val_loss: 0.1276
Epoch 163/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1265
- val_loss: 0.1273
Epoch 164/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1266
- val_loss: 0.1273
Epoch 165/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1264
- val_loss: 0.1273
Epoch 166/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1265
- val_loss: 0.1272
Epoch 167/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1263
- val_loss: 0.1272
Epoch 168/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1264
- val_loss: 0.1273
Epoch 169/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1263
- val_loss: 0.1272
Epoch 170/500
```

```
276653/276653 [=====] - 2s 6us/sample - loss: 0.1264
- val_loss: 0.1273
Epoch 171/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1264
- val_loss: 0.1274
Epoch 172/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1262
- val_loss: 0.1272
Epoch 173/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1265
- val_loss: 0.1274
Epoch 174/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1263
- val_loss: 0.1273
Epoch 175/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1264
- val_loss: 0.1274
Epoch 176/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1263
- val_loss: 0.1274
Epoch 177/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1263
- val_loss: 0.1273
Epoch 178/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1265
- val_loss: 0.1274
Epoch 179/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1263
- val_loss: 0.1274
Epoch 180/500
276653/276653 [=====] - 2s 6us/sample - loss: 0.1261
- val_loss: 0.1274
Epoch 00180: early stopping
```

Out[56]: <tensorflow.python.keras.callbacks.History at 0x2c88fd00248>

```
In [57]: model_loss = pd.DataFrame(model.history.history)
model_loss.plot()
plt.xlabel('Epochs')
plt.ylabel('Loss')
plt.title('Loss vs Value Loss Over Epochs')
```

Out[57]: Text(0.5, 1.0, 'Loss vs Value Loss Over Epochs')



```
In [58]: predictions = model.predict_classes(X_val)
```

```
In [59]: print(classification_report(y_val, predictions))
print(confusion_matrix(y_val, predictions))
```

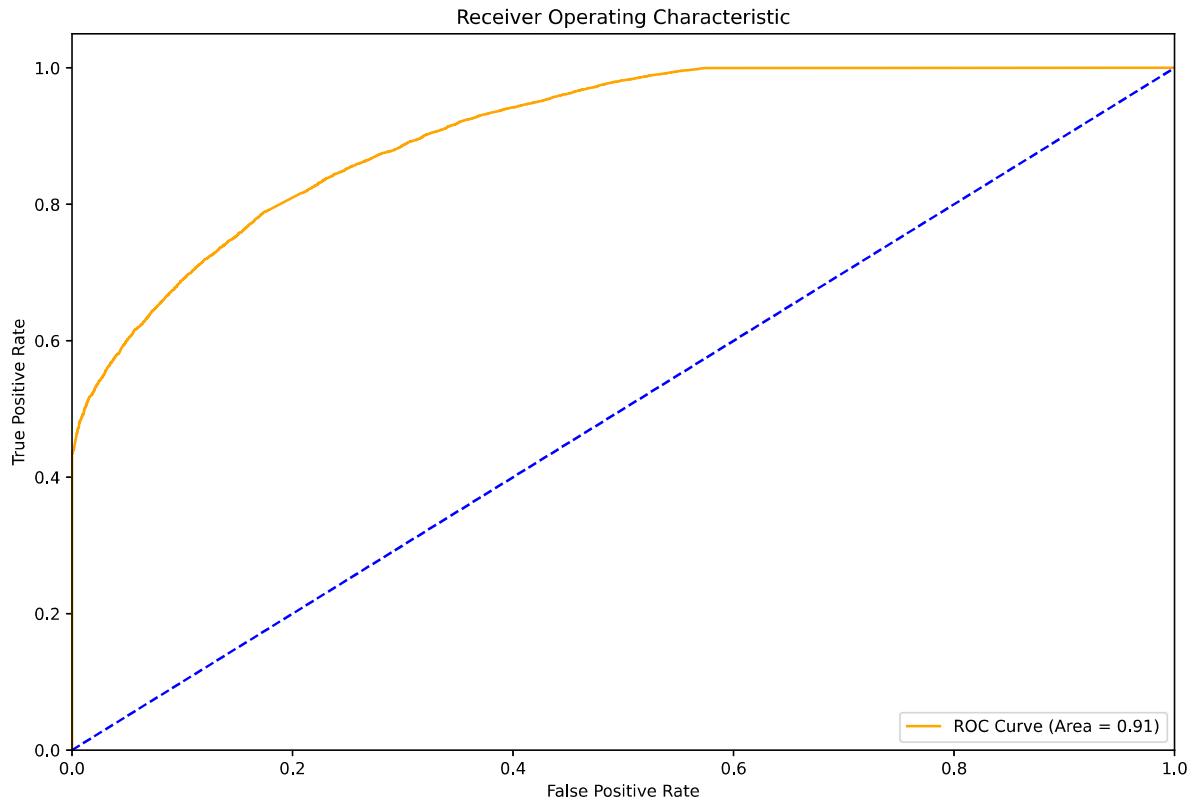
	precision	recall	f1-score	support
0	0.65	0.66	0.65	6981
1	0.92	0.91	0.91	28589
accuracy			0.86	35570
macro avg	0.78	0.79	0.78	35570
weighted avg	0.86	0.86	0.86	35570

```
[[ 4603 2378]
 [ 2483 26106]]
```

```
In [60]: fpr, tpr, _ = roc_curve(y_val, model.predict(X_val))
```

```
In [61]: plt.figure(figsize=(12,8))
plt.plot(fpr, tpr, color='orange', label=f'ROC Curve (Area = {round(auc(fpr, tpr), 2)}')
plt.plot([0, 1], [0, 1], color='blue', linestyle='--')
plt.xlim([0, 1.])
plt.ylim([0, 1.05])
plt.margins(x=.1, y=.1, tight=False)
plt.title('Receiver Operating Characteristic')
plt.xlabel('False Positive Rate')
plt.ylabel('True Positive Rate')
plt.legend(loc='lower right')
```

```
Out[61]: <matplotlib.legend.Legend at 0x2c892185188>;
```



Application of Model:

Task: Given the customer below, would you offer this person a loan?

```
In [62]: import random
random.seed(101)
random_ind = random.randint(0, len(df))

new_customer = df.drop('loan_paid', axis=1).iloc[random_ind].values.reshape(1, len(df.columns)-1)
new_customer = scaler.transform(new_customer)
```

```
In [63]: model.predict_classes(new_customer)
```

```
Out[63]: array([[0]])
```

No, this model shows that we should not provide this customer a loan.

```
In [64]: df['loan_paid'].iloc[random_ind]
```

```
Out[64]: 1
```

No, my model predicted that this customer would not pay the loan back, but they did. However, I believe this model to be good because it reduces the number of false positives, at the expense of increasing false negatives. Without changing the weighting of false positives and false negatives, we had far too many false positives, which is detrimental when that means you don't get your money back. This can be tweaked further to find a good balance, but I believe this is a strong solution.