Carolina V. Haggerty

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SUMMARY

Bilingual Spanish-English detail oriented and technically minded professional with a passion for solving unique and challenging problems. Thrives in agile and fast paced environments, loves to learn, and has a background in technology with a keen interest in reentering the industry.

EXPERIENCE

DENTAL ASSISTANT | GREENLAKE KIDS DENTISTRY| MARCH 2017-MAY 2019

- Assisting during patient treatment
- Processing Digital X-rays / Panoramic X-rays
- New Patient charting, sterilization, and coronal polishing

DENTAL ASSISTANT | U.W. CLINICAL ROTATION | SUMMER 2015

- Helping dental students during patient treatment

MERCHANDISE COORDINATOR | MACKELMORE LLC | SEPTEMBER 2012- MARCH 2014

- Handle day-to-day customer service responsibilities in a fast-paced and growing environment
- Drove growth through product assortment, data entry and documentation
- Provide market price analysis and reporting to merchandise management

STUDENT HELP DESK IT SERVICES | SEATTLE COMMUNITY COLLEGE | APRIL 2012 – JUNE 2013

- Responsible for helping students troubleshoot problems related to the technology provided by the school
- Resolve complex technical issues at point of contact
- Provide excellent customer service, support, and guidance to students regarding use of available systems and technologies

SENIOR PROGRAMMER | ACCENTURE ARGENTINA | OCTOBER 2008 – SEPTEMBER 2011

- Web application development of a program designed to record company expenses across varying work streams using visual basic .net and basic SQL
- Analysis, reporting and quality assurance of program
- Experience leading team building events and best practice forums across the organization.

EDUCATION

FULL STACK WEB DEVELOPER | UNIVERSITY OF WASHINGTON| MARCH 2023-JUNE 2023

DENTAL ASSISTANT PROGRAM | SEATTLE VOCATIONAL INSTITUE| SEPTEMBER 2014 – DECEMBER 2015

AAS PROGRAMMING | UTN FRA ARGENTINA| JUNE 2006 – JUNE 2008