

# Carol Yao

Product Designer

<https://carol-yao.github.io/>

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## EXPERIENCE

### Quora — Product Design Intern

Sept - Dec 2019 • Mountain View, CA

Designing and implementing features for Quora Spaces.

### Shopify — Product Design Intern

May - Aug 2019 • Toronto, ON

Championed a large scale service design research project on the App Store team. Conducted interviews, identified a key area of focus, led a cross-team design workshop and wireframed high level flows to set the project vision.

### Wish — Software Engineering Intern

May - Aug 2018 • San Francisco, CA

Proposed and implemented a feature that surfaced wish list items throughout the Android app. Built a feature that simplified login for reinstallations and increased GMV by 4.8%.

### Toast — Software Engineering Intern

Jan - Apr 2018 • Boston, MA

Worked with designers to consolidate the branding and colours across the Android app. Led the development for the tipping and signature flow on the secondary display.

### Nvidia — Front-End Engineering Intern

May - Aug 2017 • Santa Clara, CA

Redesigned interactions in the internal tool to improve pain points and implemented changes using Vue.js and jQuery.

## PROJECTS

### Toronto Cat Rescue

Currently volunteering with TCR, a Toronto based non-profit, to design a centralized system to make it easier to manage, track and find homes for ~2700 cats every year.

### Fitto App

A passion project that simplifies the communication between trainers and clients when they can't train together in person.

## SKILLS

### Design Tools

Sketch, Figma, Abstract, Zeplin, InVision

### Code

Java (Android), HTML/CSS, JavaScript, Vue.js, jQuery, Python, C/C++, Bootstrap, Git

## EDUCATION

### University of Waterloo

Bachelor of Computer Science, Psychology Minor, GPA 3.8/4.0  
Sept 2014 - Apr 2020

*Transferred programs – previously studying Biomedical Sciences.*

## ACTIVITIES

### 3rd Place

Environment Canada 24 Hour Design Challenge (\$2k prize)

### Blueprint

2016 - 2017 • Designer  
Designed apps for nonprofits.

### UW Women in STEM

2016 - 2017 • Web Designer  
Designed official website.

### Hack the North

2017 • Organizer

### University of Waterloo

2015 - 2016 • Res Life Don  
2015 - 2016 • Biology TA

### Interests

Board games, digital art, sewing, eating seafood