Linear Regression on Cafe Yelp Data

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Loading the Dataset

```
cafe_df <- read.csv("cafe_data.csv")</pre>
```

Linear Regression Model with 13 chosen parameters

```
cafe_model <- lm (formula = stars ~ review_count + weekly_hours + accepts_credit_cards + price_range + review_count</pre>
       takeout + outdoor_seating + bike_parking + caters + delivery +
       noise_level + valet_parking + other_parking, data = cafe_df)
summary(cafe_model)
##
## Call:
## lm(formula = stars ~ review_count + weekly_hours + accepts_credit_cards +
      price range + wifi + takeout + outdoor seating + bike parking +
      caters + delivery + noise_level + valet_parking + other_parking,
##
##
      data = cafe_df)
##
## Residuals:
##
       Min
                    Median
                1Q
                                         Max
## -2.25250 -0.41591 0.03074 0.41940 1.75498
## Coefficients:
##
                        Estimate Std. Error t value Pr(>|t|)
## (Intercept)
                       4.8161903 0.2451638 19.645 < 2e-16 ***
                       0.0003702 0.0001823 2.030 0.042874 *
## review_count
## weekly_hours
                      -0.0108822  0.0008514 -12.781  < 2e-16 ***
## accepts_credit_cards -0.1680632  0.1978517  -0.849  0.396060
                                           0.105 0.916194
## price_range
                      0.0063352 0.0601725
## wifi
                      -0.1672627  0.0673890  -2.482  0.013404 *
## takeout
                      ## outdoor seating
                      0.0610648 0.0659027 0.927 0.354606
## bike_parking
                      ## caters
                      0.0148202 0.0687757 0.215 0.829480
## delivery
                      -0.0827281 0.0649830 -1.273 0.203608
## noise_level
                      -0.2221058
                                 0.0781473 -2.842 0.004672 **
## valet_parking
                      -0.3517840 0.2169386 -1.622 0.105549
## other_parking
                      0.2294401 0.0777332
                                           2.952 0.003316 **
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
```

```
##
## Residual standard error: 0.6247 on 480 degrees of freedom
## (59 observations deleted due to missingness)
## Multiple R-squared: 0.4672, Adjusted R-squared: 0.4528
## F-statistic: 32.38 on 13 and 480 DF, p-value: < 2.2e-16</pre>
```

Dealing with Review Count

Review count is obviously not going to linearly predict the rating, so we tested a log transformation, square root transformation, binning approach, categorical approach, and polynomial approach to deal with this parameter. We went with a log transformation as this resulted in the greatest adjusted R squared value.

```
# 1. Log transformation of review_count
cafe_df$log_review_count <- log(cafe_df$review_count + 1) # Adding 1 to handle any zeros
# 2. Square root transformation
cafe_df$sqrt_review_count <- sqrt(cafe_df$review_count)</pre>
# 3. Binning Approach
cafe_df$review_count_cat <- cut(cafe_df$review_count,</pre>
                               breaks = c(0, 50, 200, 500, Inf),
                               labels = c("very_few", "few", "moderate", "many"),
                               include.lowest = TRUE)
# 4. Categorical Approach
cafe_df$hours_category <- cut(cafe_df$weekly_hours,</pre>
                             breaks = c(0, 40, 70, Inf),
                             labels = c("low_hours", "avg_hours", "high_hours"),
                             include.lowest = TRUE)
cafe_df$hours_category <- relevel(cafe_df$hours_category, ref = "low_hours")</pre>
# Run models with different transformations
# Log transformation model
model_log <- lm(formula = stars ~ log_review_count + weekly_hours + accepts_credit_cards + price_range</pre>
        takeout + outdoor_seating + bike_parking + caters + delivery +
        noise_level + valet_parking + other_parking, data = cafe_df)
# Square root transformation model
model_sqrt <- lm(formula = stars ~ sqrt_review_count + weekly_hours + accepts_credit_cards + price_rang
        takeout + outdoor_seating + bike_parking + caters + delivery +
        noise_level + valet_parking + other_parking, data = cafe_df)
# Categorical review count model
model_cat_reviews <- lm(formula = stars ~ review_count_cat + weekly_hours + accepts_credit_cards + pric
        takeout + outdoor_seating + bike_parking + caters + delivery +
        noise_level + valet_parking + other_parking, data = cafe_df)
# Polynomial model
model_poly <- lm(formula = stars ~ review_count + I(review_count^2) + weekly_hours + accepts_credit_care
        takeout + outdoor_seating + bike_parking + caters + delivery +
       noise_level + valet_parking + other_parking, data = cafe_df)
```

```
# Model with Categorical Hours
model_cat_hours <- lm(formula = stars ~ review_count + weekly_hours + accepts_credit_cards + price_rang</pre>
       takeout + outdoor_seating + bike_parking + caters + delivery +
       noise_level + valet_parking + other_parking, data = cafe_df)
# Compare models using adjusted R-squared and AIC
models <- list(cat_hours = model_cat_hours, log = model_log, sqrt = model_sqrt,</pre>
              cat_reviews = model_cat_reviews, poly = model_poly)
# Comparison table sorted by desending adjusted R-squared
comparison <- data.frame(</pre>
 Model = names(models),
 Adj_R_squared = sapply(models, function(m) summary(m)$adj.r.squared),
 AIC = sapply(models, AIC)
comparison <- comparison[order(-comparison$Adj_R_squared),]</pre>
print(comparison)
##
                    Model Adj_R_squared
                                             AIC
                      log
                              0.4550750 950.8013
## log
                              0.4547800 951.0686
## sqrt
                     sqrt
                              0.4534068 953.2810
## poly
                     poly
                cat_hours
## cat hours
                              0.4527724 952.8842
## cat_reviews cat_reviews
                              0.4505174 956.8531
summary(models[[comparison$Model[1]]])
##
## Call:
## lm(formula = stars ~ log_review_count + weekly_hours + accepts_credit_cards +
      price_range + wifi + takeout + outdoor_seating + bike_parking +
      caters + delivery + noise_level + valet_parking + other_parking,
##
##
      data = cafe_df)
##
## Residuals:
       Min
                 1Q
                     Median
                                   3Q
                                           Max
## -2.18997 -0.39987 0.03634 0.41212 1.67948
##
## Coefficients:
##
                         Estimate Std. Error t value Pr(>|t|)
## (Intercept)
                        4.6375086 0.2474317 18.743 < 2e-16 ***
## log_review_count
                        0.0713841 0.0287432 2.484 0.013350 *
                       -0.0108006  0.0008505  -12.699  < 2e-16 ***
## weekly_hours
## accepts_credit_cards -0.1673895 0.1973297 -0.848 0.396709
                        0.0046723 0.0595916 0.078 0.937538
## price_range
## wifi
                       -0.1797846   0.0670185   -2.683   0.007557 **
## takeout
                       ## outdoor_seating
                        0.0568705 0.0658084 0.864 0.387919
## bike_parking
                       0.1894755 0.0737517 2.569 0.010497 *
## caters
                       -0.0019455 0.0690382 -0.028 0.977530
                       -0.0836294   0.0643181   -1.300   0.194141
## delivery
```

Dealing with Categorical Parameters

We take the log of weekly hours as it is right skewed. We then convert it into a categorical variable: low, average, and high. The average category is the middle 50% of weekly hours.

Price range is also converted to a factor as it is categorical. Noise level is also converted to a factor with values 0-1 being low noise and 2-3 being high noise.

```
# check distribution
summary(cafe_df$weekly_hours)
                              Mean 3rd Qu.
##
      Min. 1st Qu. Median
                                               Max.
##
      0.50
           47.00
                    66.00
                             75.55
                                      98.00 168.00
# Take log of weekly hours
cafe df$log weekly hours <- log(cafe df$weekly hours)
summary(cafe_df$log_weekly_hours)
##
      Min. 1st Qu. Median
                              Mean 3rd Qu.
                                               Max.
## -0.6931 3.8501 4.1897 4.1782 4.5850 5.1240
# Convert log weekly hours to categorical: low, average, high based on middle 50%
cafe_df$log_hours_category <- cut(cafe_df$log_weekly_hours,
                              breaks = c(0, 3.8501, 4.5850, Inf),
                              labels = c("low_hours", "avg_hours", "high_hours"),
                              include.lowest = TRUE)
cafe_df$log_hours_category <- relevel(cafe_df$log_hours_category, ref = "low_hours")</pre>
# Convert price range to a factor since it's categorical (1,2,3,4)
cafe_df$price_range <- as.factor(cafe_df$price_range)</pre>
cafe_df$price_range <- relevel(cafe_df$price_range, ref = "1")</pre>
# Noise groups instead of original factor (0, 1, 2, 3)
cafe_df$noise_level <- as.character(cafe_df$noise_level)</pre>
# Create a new factor with two levels - "low_noise" for 0 to 1; "high_noise" for 2 and 3
cafe_df$noise_group <- factor(</pre>
  ifelse(cafe_df$noise_level %in% c("0", "0.863636363636364", "1"), "low_noise", "high_noise"),
 levels = c("low_noise", "high_noise")
cafe_df$noise_group <- relevel(cafe_df$noise_group, ref = "low_noise")</pre>
```

```
# New model with above changes
new_cafe_model <- lm(formula = stars ~ log_review_count + log_hours_category +</pre>
                  accepts credit cards + price range + wifi + takeout +
                  outdoor_seating + bike_parking + caters + delivery +
                  noise_group + valet_parking + other_parking,
                  data = cafe df)
summary(new_cafe_model)
##
## Call:
## lm(formula = stars ~ log review count + log hours category +
      accepts_credit_cards + price_range + wifi + takeout + outdoor_seating +
##
      bike_parking + caters + delivery + noise_group + valet_parking +
##
      other_parking, data = cafe_df)
##
## Residuals:
##
       Min
                   Median
                                3Q
                                        Max
## -2.04405 -0.41949 0.02084 0.41751 1.57921
## Coefficients:
##
                             Estimate Std. Error t value Pr(>|t|)
                             4.151444 0.220745 18.807 < 2e-16 ***
## (Intercept)
                             0.091921 0.028648
                                                 3.209 0.001423 **
## log review count
## log_hours_categoryavg_hours -0.298909 0.073520 -4.066 5.6e-05 ***
-0.306081 0.197945 -1.546 0.122698
## accepts_credit_cards
                                                0.140 0.888840
## price_range2
                             0.008742 0.062511
## price range3
                            ## wifi
                            0.088777 -3.369 0.000815 ***
## takeout
                            -0.299111
## outdoor_seating
                             0.089325
                                      0.066650
                                                1.340 0.180814
## bike_parking
                             0.150339
                                      0.074301
                                                2.023 0.043591 *
                             0.019583
                                      0.068931
                                                0.284 0.776457
## caters
## delivery
                             -0.168553
                                       0.063175 -2.668 0.007890 **
## noise_grouphigh_noise
                            -0.374381
                                      0.174440 -2.146 0.032361 *
## valet_parking
                            -0.484068
                                       0.218208 -2.218 0.026999 *
                                                2.067 0.039276 *
## other_parking
                             0.169284
                                       0.081899
## ---
## Signif. codes: 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' 1
## Residual standard error: 0.6255 on 477 degrees of freedom
    (60 observations deleted due to missingness)
## Multiple R-squared: 0.468, Adjusted R-squared: 0.4513
## F-statistic: 27.97 on 15 and 477 DF, p-value: < 2.2e-16
```

Excluding Insignificant Parameters

We removed parameters in which its coefficient p-value is greater than 0.05.

summary(refined_cafe_model)

```
##
## Call:
## lm(formula = stars ~ log review count + log hours category +
       wifi + takeout + bike_parking + delivery + noise_group +
##
       valet_parking + other_parking, data = cafe_df)
##
## Residuals:
##
      Min
                1Q Median
                               3Q
                                      Max
## -1.9888 -0.4097 0.0416 0.4547
                                   1.4305
##
## Coefficients:
##
                               Estimate Std. Error t value Pr(>|t|)
                                           0.11930 34.386 < 2e-16 ***
## (Intercept)
                                4.10219
## log_review_count
                                0.07604
                                           0.02630
                                                     2.891 0.00399 **
## log_hours_categoryavg_hours -0.32178
                                           0.06868 -4.685 3.55e-06 ***
                                           0.08066 -15.887 < 2e-16 ***
## log_hours_categoryhigh_hours -1.28153
## wifi
                                           0.06267 -2.043 0.04151 *
                               -0.12805
## takeout
                               -0.34717
                                           0.07981 -4.350 1.63e-05 ***
                                                    1.722 0.08557 .
## bike_parking
                                0.11656
                                           0.06768
## delivery
                               -0.15993
                                           0.05824 -2.746 0.00623 **
                                           0.17477 -2.471 0.01380 *
## noise_grouphigh_noise
                               -0.43177
## valet parking
                               -0.32590
                                           0.18893 -1.725 0.08509 .
## other_parking
                                0.15425
                                           0.07514
                                                     2.053 0.04057 *
## ---
## Signif. codes: 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' 1
## Residual standard error: 0.6384 on 541 degrees of freedom
     (1 observation deleted due to missingness)
## Multiple R-squared: 0.4562, Adjusted R-squared: 0.4461
## F-statistic: 45.38 on 10 and 541 DF, p-value: < 2.2e-16
```

Excluding Insignificant Parameters 2

##

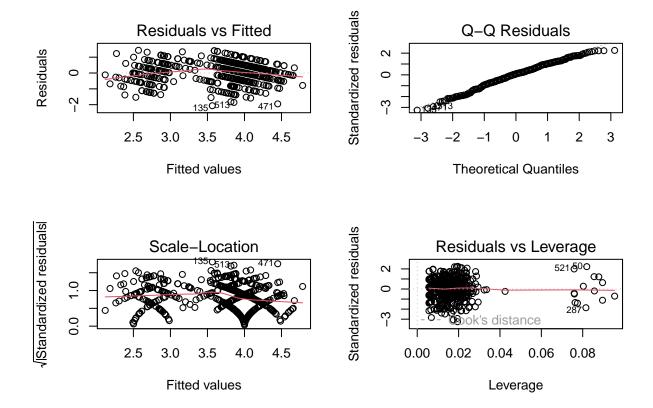
We removed parameters in which its coefficient p-value is greater than 0.05 once again. Now all parameters are significant at our 0.05 significance level.

```
## Residuals:
##
       Min
                     Median
                 10
                                   30
                                           Max
## -2.06572 -0.40411 0.05769 0.44942
                                      1.43143
## Coefficients:
##
                               Estimate Std. Error t value Pr(>|t|)
## (Intercept)
                                4.10604
                                           0.11976 34.286 < 2e-16 ***
## log_review_count
                                0.08497
                                           0.02540
                                                     3.346 0.000877 ***
## log_hours_categoryavg_hours -0.30843
                                           0.06874 -4.487 8.82e-06 ***
## log_hours_categoryhigh_hours -1.28278
                                           0.08082 -15.871 < 2e-16 ***
## wifi
                               -0.13133
                                           0.06291 -2.088 0.037283 *
## takeout
                               -0.31231
                                           0.07775 -4.017 6.72e-05 ***
## delivery
                               -0.16032
                                           0.05824 -2.752 0.006112 **
                                           0.17542 -2.379 0.017699 *
## noise_grouphigh_noise
                               -0.41734
## other_parking
                                0.15839
                                           0.07532
                                                     2.103 0.035951 *
## ---
## Signif. codes: 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' 1
## Residual standard error: 0.6412 on 543 degrees of freedom
     (1 observation deleted due to missingness)
## Multiple R-squared: 0.4495, Adjusted R-squared: 0.4414
## F-statistic: 55.42 on 8 and 543 DF, p-value: < 2.2e-16
```

Plotting the Model

We plot the model to check assumptions and outliers. Although assumptions are not fully satisfied, we remove outliers to increase the accuracy of our linear regression model.

```
par(mfrow=c(2,2))
plot(refined_cafe_model2)
```



Removing the Outliers

Min

1Q

Median

##

Here is the final linear regression model after removing the outliers from our data. This is our highest Adjusted R-squared value of all the previous regression models, even though it can use more improvement.

```
# Outliers from the plots
outliers <- c(135, 513, 471, 50, 521, 287)
# New data set without outliers
cafe_df_clean <- cafe_df[-outliers, ]</pre>
# New model without outliers
improved_model <- lm(formula = stars ~ log_review_count + log_hours_category +</pre>
    wifi + takeout + delivery + noise_group,
    data = cafe_df_clean)
summary(improved_model)
##
## Call:
## lm(formula = stars ~ log_review_count + log_hours_category +
##
       wifi + takeout + delivery + noise_group, data = cafe_df_clean)
##
## Residuals:
```

Max

3Q

```
## -1.78999 -0.40450 0.04607 0.43698 1.41377
##
## Coefficients:
##
                               Estimate Std. Error t value Pr(>|t|)
## (Intercept)
                                4.16375
                                           0.11654 35.729 < 2e-16 ***
## log_review_count
                                0.10463
                                           0.02224
                                                     4.704 3.25e-06 ***
## log_hours_categoryavg_hours -0.32601
                                          0.06730 -4.844 1.67e-06 ***
## log_hours_categoryhigh_hours -1.31976
                                           0.07915 -16.675 < 2e-16 ***
## wifi
                               -0.14109
                                           0.06103 -2.312 0.021158 *
## takeout
                               -0.28161
                                           0.07532 -3.739 0.000204 ***
## delivery
                               -0.17195
                                           0.05658 -3.039 0.002489 **
                               -0.53736
                                           0.19041 -2.822 0.004946 **
## noise_grouphigh_noise
## Signif. codes: 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' 1
##
## Residual standard error: 0.6212 on 538 degrees of freedom
     (1 observation deleted due to missingness)
## Multiple R-squared: 0.4723, Adjusted R-squared: 0.4654
## F-statistic: 68.78 on 7 and 538 DF, p-value: < 2.2e-16
```

The Linear Regression Equation

```
Rating_i = \beta_0 + \beta_1 \cdot \log(ReviewCount) + \beta_2 \cdot I(Hours = average) + \beta_3 \cdot I(Hours = high) + \beta_4 \cdot I(Wifi = True) + \beta_5 \cdot I(Takeout = True) + \beta_6 \cdot I(Delivery = True) + \beta_7 \cdot I(Noise = High)
```

With the actual values:

```
Rating_i = 4.16375 + 0.10463 \cdot \log(ReviewCount) - 0.32601 \cdot I(Hours = average) - 1.31976 \cdot I(Hours = high) \\ - 0.14109 \cdot I(Wifi = True) - 0.28161 \cdot I(Takeout = True) - 0.17195 \cdot I(Delivery = True) - 0.53736 \cdot I(Noise = High)
```