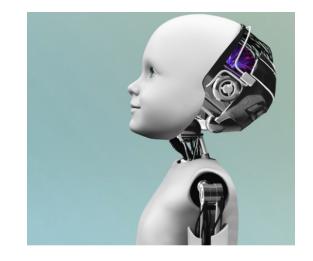
I have the best job...

- I get to get up in the morning and think about whatever interests me
- Smart interests me
- Since people are the best model we have for that, I watch people a lot
- And then I use the best of what they have to offer...
 to build minds









I work by asking questions...

What does it mean to be an expert?
 An expert does things faster and better than the rest of us [D'Andrade 1990]



Where do experts come from?
 They are not born that way [Ericsson 1993]
 Learning is the hallmark of human intelligence



 If you want a computer to be an expert, is it enough to just build it with what we know?
 No

Real-world problems are filled with uncertainty, noise, and change

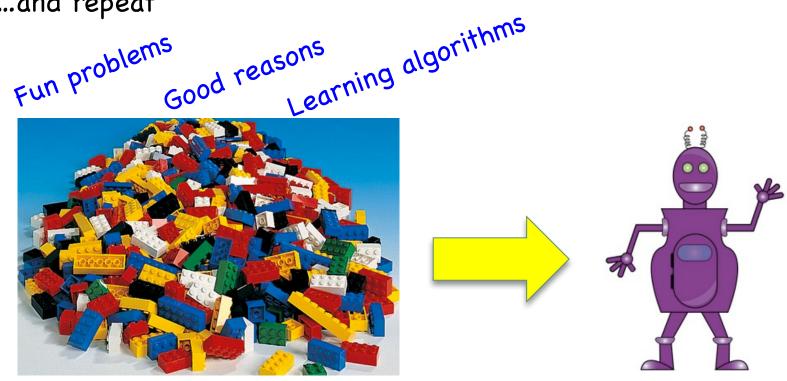
Can you be a real expert at more than one thing?
 Sometimes

Here's what I think about expertise

- The way to become an expert is by solving problems
- The way to prove you are an expert is to solve both hard and easy problems
- My intuition is that expertise
 - Capitalizes on a synergy among many good reasons for taking actions
 - Requires multiple useful descriptions of the world
 - Requires multiple clever ways to learn

What does it take to build an expert?

- Find good problems
- Start simple
- Run lots of experiments
- Analyze the results carefully
- …and repeat



Experts that learn

- Hoyle plays board games as well or better than the best humans
- Ariadne travels in mazes too hard for people
- FLO creates layout designs for urban parks
- ACE solves constraint satisfaction problems
- FORRSooth helps patrons find library books
- SemaFORR guides robots



This is ROSie!

Want to know more?

- SCI 110 Brains, Minds, and Machines = cognitive neuroscience + cognitive psychology + AI
- CSCI 350 Artificial intelligence
- CSCI 353 Machine learning
- ...and then there's my lab, where workstations run 24/7, developing expertise

Susan Epstein, Professor of Computer Science 1090C Hunter North susan.epstein@hunter.cuny.edu http://www.cs.hunter.cuny.edu/~epstein/

Intelligent agents

- Given a set of possible actions, an intelligent agent makes a decision
- An intelligent agent exists in a sense-decide-act loop
- Smart artifacts don't just make good decisions, their behavior improves with experience = learning

