

Caroline Falabella

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(404)790-9973

UX Designer



ABOUT ME

Seasoned software engineer, working on an immersive product design training, backed by a computer science degree and PM certification. Experienced working with full system development life-cycle and agile environment. Proven coach, guide, and tacking record. Passionate about user experience and seeking a new challenge as a UX designer



SKILLS

UI / UX	Tools / Programs
Design Thinking	InVision
User Research	Figma
Usability Testing	Html & CSS
A/B Testing	JavaScript
Survey Design	Nodejs
Lean UX	C#
Agile/Scrum	ATOM
Prioritization	Git / Github



EDUCATION

UX & UI Design, Front-End Development Boot Camp

Thinkful

Software Product Management

Coursera

BA – Computer System Analysis

UNIP – Brazil

PROJECTS

Fui Travel App | UX, Branding & Visual Design

Fui is collaborative cloud app that enhances travel experience for groups. By making it easier to coordinate, share and build itineraries together.

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EXPERIENCE

Software Developer in Test, Microsoft (v-)

Redmond, WA - 2011 - 2019

- Delivered three successful release cycles of Microsoft Lync/Skype for Business
- Drove VSTS Teams integration tasks ownership
- Led test team on bug fixing backlog and prioritization
- Streamline cross-teams' engagement for SDK tests and development by identifying product/SDK versus test issues
- Evangelized bug-bash meetings including previous feature owners providing new team with great knowledge of legacy features
- Trained and managed new hires
- Team leader in number of critical bugs found

Technical Progam Manager, FUCAPI

Brazil, AM - 2005 - 2007

- Collected requirements, implemented new features and maintained quality of systems by tracking and fixing bugs
- Built strong and trustworthy relationship with customers. Provided immediate assistance always unblocking stakeholders
- Documented behavior and specs design for legacy systems by reverse engineering
- Drove feature specification while representing client on new project to recreate and integrate systems more reliable and maintainable

Jr Developer, Amazonas Energia

Brazil - 2002 - 2005

- Worked closely with end users and stakeholders, collected requirements, designed, implemented and deployed systems
- Maintained a set of small applications. Directly dealt with end users.