

Caroline Falabella

Full Stack Designer

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ABOUT ME

Seasoned software engineer, working on an immersive product design training, backed by a computer science degree and PM certification. Experienced working with full system development life-cycle and agile environment. Proven coach, guide, and tacking record. Passionate about user experience and seeking a new challenge as a UX designer

SKILLS

Design Thinking	InVision
User Research	Figma
Usability Testing	Html & CSS
A/B Testing	JavaScript
Survey Design	Nodejs
Lean UX	C#
Agile/Scrum	ATOM
Prioritization	Git / Github

EDUCATION

Full Stack Design Boot Camp | Thinkful

Software Product Management | Coursera

Computer System Analysis | UNIP - Brazil

PROJECTS

Fui Travel App | UX, Branding & Visual Design

Fui is collaborative cloud app that enhances travel experience for groups. By making it easier to coordinate, share and build itineraries together.

EXPERIENCE

Software Developer in Test, Microsoft (v-)

Redmond, WA - 2011 - 2019

- Delivered three successful release cycles of Microsoft Lync/Skype for Business
- Drove VSTS Teams integration tasks ownership
- Led test team on bug fixing backlog and prioritization
- Streamline cross-teams' engagement for SDK tests and development by identifying product/SDK versus test issues
- Evangelized bug-bash meetings including previous feature owners providing new team with great knowledge of legacy features
- Trained and managed new hires
- Team leader in number of critical bugs found

Technical Program Manager, FUCAPI

Brazil, AM - 2005 - 2007

- Collected requirements, implemented new features and maintained quality of systems by tracking and fixing bugs
- Built strong and trustworthy relationship with customers. Provided immediate assistance always unblocking stakeholders
- Documented behavior and specs design for legacy systems by reverse engineering
- Drove feature specification while representing client on new project to recreate and integrate systems more reliable and maintainable

Jr Developer, Amazonas Energia

Brazil - 2002 - 2005

- Worked closely with end users and stakeholders, collected requirements, designed, implemented and deployed systems
- Maintained a set of small applications. Directly dealt with end users.