

# Carolina Paiva Cavalcanti

Full Stack Developer  
ITIL Expert | Scrum Master

## CONTACT

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## EDUCATION

- UofT SCS - 2019  
Boot Camp Coding
- UNISUL - 2012  
Specialization in IT Project Management
- UNP - 2006  
Bachelor Information Systems Degree

## SKILLS

- PHP - ASP - C#/ASP.net  
PL/SQL
- HTML5 - CSS - XML - JSON  
JavaScript - Node.js  
Ajax - Rest API  
jQuery - React  
Bootstrap / Materialize
- Oracle - MS SQL - MySQL  
PostgreSQL - MongoDB  
Firebase  
Sequelize - Mongoose  
GIT - VSS
- Scrum - Agile - ITIL

## ABOUT ME

Results-oriented programmer with 10+ years' experience developing, testing, and maintaining enterprise software applications. Designed and developed advanced applications from use cases and functional requirements.

## EXPERIENCE

### Natal Municipal City Hall, 2009 – 2019

#### Senior Systems Analyst

Designed, developed and supported applications projects to support all the Municipal Secretariat demands using PHP, MySQL, PostgreSQL, Vanilla JavaScript, CSS, jQuery and a CMS tool to publish content on the website.

- Developed application to support the National Information Access Law and deployed at the Public Software Federal Website as an open source tool.
- Developed application to support the municipal government's internal process and public communications.
- Developed application to manage school games for the Education Secretariat.

### IVIA Inovação e Tecnologia, 2007 – 2018

#### Project Manager (2013 – 2018)

Planned and managed projects to improve cycle times, defect rates, unit costs, and customer experience for Rio Grande do Norte Government Tax Secretariat using Agile, Scrum and ITIL best practices. Directed the development of new products, tools, and processes to meet customer demands.

- Improved incident and change management processes using ITIL best practices.
- Designed and implemented software development processes using agile methodologies.

### Senior Systems Analyst (2007 – 2013)

Designed, developed and maintained applications to support taxpayer collections, taxpayer inspection process and billing for Rio Grande do Norte Government. Used PL/SQL, Oracle, MS SQL, C#.net, ASP.net, PHP, Classic ASP, TFS and Scrum.

- Developed several applications that helped auditors to increase revenue collection and streamline auditing processes.
- Developed an application that helped auditors to document every step of the audit process and deliver the tasks on time. In addition, the system helped the auditors to cross-reference all the data available at the Government database and generate detailed reports with all the violations and its penalties, and an invoice automatically generated for the taxpayer clear their debts.

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## LANGUAGES

English - Fluent

Portuguese - Native

## SOFT SKILLS

Fast Learner  
Detail Oriented  
Problem Solver  
Organized  
Hard Working  
Effective  
Efficient  
Flexible  
Honest

## PROJECTS

### Skills Hub

*skillshub.herokuapp.com | github: [github.com/carolinapc/skillshub](https://github.com/carolinapc/skillshub)*

It's a prototype web app for skilled people who are looking to provide their services for money. The application provides a platform that connects people with others nearby who are skilled and offering corresponding needs to their own.

- Technologies: Node.js, MySQL, Sequelize, React, Bootstrap, Socket.io, Google APIs.
- Role: Responsible for developing the full-stack web application.

### XiP-TO – Toronto Experiences

*xip-to.herokuapp.com | github: [github.com/dproc96/XiP-TO](https://github.com/dproc96/XiP-TO)*

It's a prototype social app which people use to share their experiences that they had in different places like restaurant, theatre, parks, and so on.

- Technologies: Node.js, MySQL, Sequelize, Express-handlebars, Algolia Places API.
- Role: Responsible for developing the back-end web application.

## CERTIFICATIONS

**ITIL EXPERT** (OSA/RCV/PPO/SOA/MALC)  
People Cert

**PSM I** (Professional Scrum Master)  
Scrum.org

**CSM** (Certified Scrum Master)  
Scrum Alliance

**COBIT 5** Foundation  
APMG - International

## TRAINING

### Bootcamp Certificate: University of Toronto

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

**Scrum Master Advanced** – PSM II  
TI Exames