# **CAROLINE BEZZINA**

Date of Birth: 1st April 1993 Email: carolinebezzina@outlook.com Phone: 0402 377 116 Address: 60 Cullens Road, Punchbowl 2196

### Skills:

- Customer service focused
- Excellent written and verbal communication
- Able to prioritise and meet deadlines
- Works well as part of a team and individually
- Able to work under pressure
- Outstanding attention to detail
- Competent in web and programming
- Proficient in Microsoft Office
- Adaptable to change and able to learn quickly
- Experience with database systems
- Reliable with confidential information
- Over 60 words per minute typing speed with above 90% accuracy

#### **Education:**

2012 - Present

### **Bachelor of Information and Communications Technology**

Western Sydney University (transferred from Queensland University of Technology in 2013)

2011

### Information Technology Certificate IV (Websites) (Design)

Padstow TAFE Sydney

2010

## **Higher School Certificate**

Bethany College Hurstville Sydney

### **Extracurricular Activities:**

2015

- Placed 3<sup>rd</sup> in the Western Sydney University Video Games Development Competition
- Participated in the Women in Science and Engineering (WiSE) Program at Western Sydney University

# **Voluntary Work**

2014 - 2015

Web Developer - Nutrition Care Services

Built and maintained the website available at <a href="http://www.nutritioncareservices.com.au/">http://www.nutritioncareservices.com.au/</a>

2014

#### **Administrative Assistant** – Nutrition Care Services

Duties included:

- Faxing
- Data entry for tax purposes and patient records
- Phone and internet marketing
- Researching
- Basic software maintenance

2012

### Web Developer - Refresh Cleaning

Built the website available at <a href="http://www.refreshcleaning.com.au/">http://www.refreshcleaning.com.au/</a>

# **Employment History**

April 2012 - March 2013

#### Administrative Assistant – Guardian Childcare Alliance

Duties included:

- Data entry for customer records (using QikKids database)
- Filing
- Archiving
- Sorting mail
- Answering and redirecting calls
- Other general office duties

November 2010 - April 2011

#### Factory Hand - Patti's Hire Pty Ltd

Duties included:

- Reading customer order forms
- Preparing the order by the deadlines
- General factory duties

October 2009 – August 2010

Cashier - Pizza Hut Beverly Hills

Duties included:

- Taking customer orders
- Preparing orders
- Presenting orders to customers

References available upon request.