

The National Domestic Violence  
**HOTLINE**  
 1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

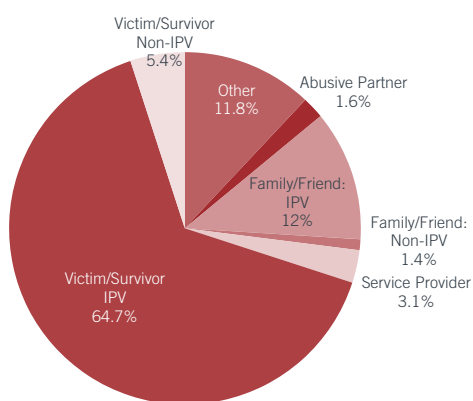
## Illinois State Report

Based on Hotline contacts documented January–June 2015

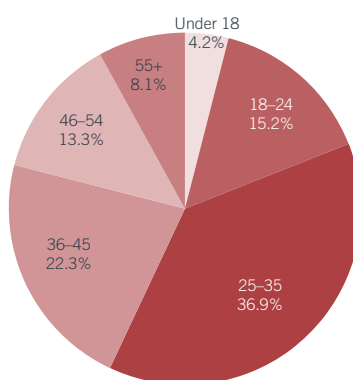
In the first half of 2015, the National Domestic Violence Hotline documented **2,993 contacts** from Illinois. The state ranks 6 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

|              |              |
|--------------|--------------|
| Phone        | 2,741        |
| Chat         | 245          |
| Other        | 6            |
| TTY          | 1            |
| <b>Total</b> | <b>2,993</b> |

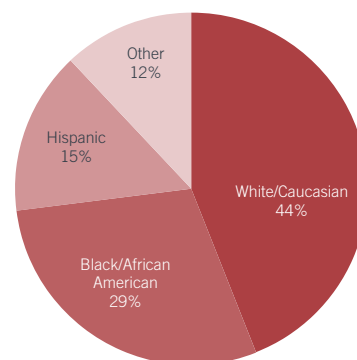
### Who is calling from Illinois?



Caller Type



Victim Age



Caller Ethnicity

#### Caller Type Definitions:

**Victim/Survivor: IPV** (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse  
**Friend/Family: IPV** (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV  
**Victim/Survivor: Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.  
**Friend/Family: Non-IPV** – a friend or family member of a victim of any other type of abuse, such as child or elder abuse  
**Service Provider** – a caller from any agency, including other domestic violence agencies, which provides social services  
**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner  
**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

#### Top 10 Cities in Contact Volume

|                |            |
|----------------|------------|
| 1. Chicago     | 44%        |
| 2. Joliet      | 2%         |
| 3. Rockford    | 1%         |
| 4. Waukegan    | 1%         |
| 5. Springfield | 1%         |
| 6. Aurora      | 1%         |
| 7. Des Plaines | 1%         |
| 8. Belleville  | 1%         |
| 9. Naperville  | 1%         |
| 10. Champaign  | 1%         |
| <b>Total:</b>  | <b>54%</b> |

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

## What are victims experiencing?

95%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

67%

### Physical Abuse

*hitting, biting, choking, etc.*

7%

### Sexual Abuse

*rape, exploitation, coercion, etc.*

10%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

2%

### Digital Abuse

*steal passwords, constant texts, etc.*



Referrals to Service Providers

3,359

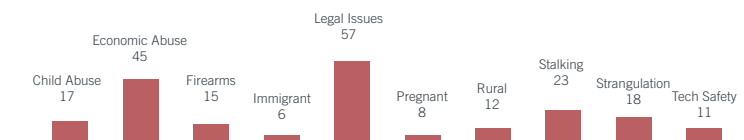
Offers to Direct Connect

1,608

Referrals to Other Resources

823

## Most Commonly Disclosed Special Factors in Victims' Experiences



### Those disclosing legal issues:

|                           |     |     |
|---------------------------|-----|-----|
| Custody/Visitation        | 166 | 22% |
| Divorce                   | 149 | 20% |
| Citizenship/Documentation | 37  | 5%  |
| Interstate Custody        | 15  | 2%  |
| Other                     | 312 | 41% |
| Protective Orders         | 354 | 47% |

### Commonly Requested Hotline Services:

|                                    |     |     |
|------------------------------------|-----|-----|
| Legal Representation               | 390 | 12% |
| DV Nonresidential Services         | 452 | 14% |
| DV Support Groups                  | 450 | 14% |
| Individual Professional Counseling | 578 | 18% |
| Legal Advocacy                     | 578 | 18% |
| Domestic Violence Shelter          | 684 | 22% |

### Top Resource Referrals

Illinois Statewide Bed Line/Hotline

Womenslaw.org

211 - United Way

Illinois Coalition Against Domestic Violence

Child Abuse Reporting

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