Caroline Thomson

Personal Details

Phone: 0459 525 350

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Portfolio: <u>www.carolinethomson.dev</u>

Personal Attributes

- ✓ Good communication and coordination skills
- ✓ High attention to detail
- ✓ Excellent computer literacy
- ✓ Extensive and advanced Microsoft Office Suite knowledge
- ✓ Ability to grasp new concepts quickly
- ✓ Willing and enthusiastic learner
- ✓ Ability to work in a fast-paced environment and meet deadlines
- ✓ Good organisational and planning skills
- ✓ Ability to prioritise work effectively
- ✓ Ability to work independently and within a team

Education / Qualifications

Fullstack Web Development Bootcamp

The University of Adelaide

- ✓ Apollo / GraphQL
- ✓ React
- ✓ SQL (MySQL)
- ✓ NoSQL (MongoDB)
- ✓ Node.js
- √ Express.js
- ✓ JavaScript
- ✓ APIs (Web & Third-Party)
- ✓ Advanced HTML & CSS

May 2022 - Present

Certificate III in Accounts Administration

2015 - 2016

TAFE SA

- ✓ Design and produce business documents
- ✓ Process financial transactions and extract interim reports
- ✓ Perform financial calculations
- √ Administer subsidiary accounts and ledgers
- ✓ Receipt and payment processing and documentation
- ✓ Produce spreadsheets

Certificate II in Financial Services

2013 - 2014

TAFE SA

- ✓ Use business technology
- ✓ Develop understanding of debt and consumer credit
- ✓ Develop understanding of taxation
- ✓ Work effectively in the financial services industry
- ✓ Work effectively with others

Murray Bridge High School

2012

✓ Year 12

Employment History

Eichler Earthmovers Pty Ltd

June 2021 - Current

Mannum, SA 5238

Administration / Office Manager

- Provide administrative support to office staff including Works Manager, Business Manager, Project Manager/Engineer, and Accounts Department
- Customer service and correspondence
- MYOB processing invoices and issuing accounts
- Collating information for costings
- Quotation and maintenance of price lists
- Scheduling of deliveries and works
- Providing IT support and troubleshooting
- Liaising with customers and suppliers

A Class Joinery

June 2020 - August 2022

Remote (Contractor)

Joinery / AutoCAD Drafter

- Provide 2D shop drawings for residential and commercial projects using AutoCAD
- Provide quotation, generate and distribute invoicing
- Liaise with client regarding designs

Emilia Jane Kitchens

Murray Bridge, SA 5253

Joinery Drafter / Microvellum Programmer

- Provide 2D and 3D shop drawings for residential and commercial projects using Microvellum
- Design and program joinery materials and quantities using Microvellum and maintaining connection to the CNC machine and machine operator
- Maintain Microvellum library database
- Generate reports from Microvellum
- Provide experienced advice and information on relevant products and services to residential, customers, builders and other staff personnel
- Liaise with customers, builders and other staff personnel to create and finalise desigs
- Provide quotation to clients
- Train and assist junior drafters

Emilia Jane Kitchens

March 2017 - July 2019

July 2019 - June 2020

Murray Bridge, SA 5253

Business Systems Administrator

- Facilitate the effective day to day, Empower scheduling and data entry of Emilia Jane Kitchens
- Provide accurate and timely upkeep of the Empower program and Reporting Requirements
- Provide quotation to clients
- Maintenance of employee payroll details, payments and administration
- Contribute to the ongoing development of Business Objectives and continuous improvement of internal systems and business processes
- Providing effective and timely administrative support to the Operations Manager and General Manager
- Demonstrate effective and organised records management practice
- Establish and maintain effective working relationships within Kookaburra Home Solutions and Emilia Jane kitchens in Murray Bridge and other external clients including contractors, suppliers and wholesale customers
- Work effectively within a team based environment as well as independently
- Assist with the implementation of WH&S Practices and Company Policies
- Provide assistance with invoice processing

Kookaburra Homes

Murray Bridge, SA 5253

Selections Consultant

- Schedule and host selection appointments
- Liaise with clients on the products, materials and construction of their new home
- Liaise with the sales, pre-construction, estimating, and construction teams
- Liaise with suppliers
- Draft and finalise building schedules, folders and other documentation required for construction

Kookaburra Homes

January 2016 - April 2016

April 2016 - March 2017

Murray Bridge, SA 5253

Construction Administrator

- Answer correspondence
- Provide PA support to the Construction Manager
- Use of Web QA
- Use of Constructor
- Update daily, weekly and monthly reports
- Provide clients with house build updates
- Organise and book transport for houses (route surveys, council approvals, clearance certificates, etc.)

Ravensthorpe Country Kitchen

February 2015 – August 2015

Ravensthorpe, WA 6346

Accounts Administrator

- Processing employee pays
- Processing/aiding the accounts receivable/payable.
- Review and answer correspondence
- Balancing and entering end of day floats
- Process payments of invoices

Piacentini & Son - Ravensthorpe Nickel Mine

June 2013 - August 2015

Ravensthorpe, WA 6346

Administration Officer

- Daily data entry
- Database management
- Direct assistance to the Project Manager
- Preparation of timely and accurate reports for the Project Manager, Projects Manager and client
- Process and reconcile EOM with the Projects Manager and client
- Review and answer correspondence, respond to urgent requests
- Respond to employee queries and complaints
- Create, review and rectify spreadsheets
- Contact potential employees, mobilise new employees
- · Organise and plan employee rosters
- Organise medical appointments, flights and accommodation bookings
- Management of personnel files and confidential documents
- Review and process documents
- Maintain storeroom and monitor stock levels
- Create and update procedure manuals and miscellaneous documents
- Record machine utilisation
- Train trainee administrators
- · Time sheet management

Woolworths Pty Ltd

September 2011 – April 2013

Murray Bridge, SA 5253

Cashier Assistant

- Customer service
- · Processing change-orders
- · Assist and supervise self-serve

References

References available upon request.