

# CAROL WARGO

FULL STACK SOFTWARE DEVELOPER  
UX/UI DESIGN SPECIALIST

☎ +443-771-1726

✉ carolwargo.dev@gmail.com

📍 3331 Horn Road Huntingtown, MD.

🌐 [carolwargo.github.io/react-portfolio](https://carolwargo.github.io/react-portfolio)

🔗 <https://github.com/carolwargo>

## PROFILE STATEMENT

"I'm Full-Stack Software Developer proficient in frontend & backend technologies, backed by 20 years of expertise in Business Analysis & Project Management. Skilled in team leadership and collaboration, I leverage cutting-edge tools to transform creative concepts into efficient and sustainable solutions. My expertise spans crafting engaging User Interfaces to architecting efficient, secure server-side systems, all aimed at delivering optimal user experiences."

### EDUCATION

#### George Washington University

Full Stack Development UX/UI Design

Certificate 01/2023-08/2023

React- Client  
13 hour course 01/2023-08/2023

React-Router 6  
19 hour course 01/2023-08/2023

### TECHNICAL PROFICIENCIES

#### Programming Languages

- HTML
- CSS
- JavaScript

#### Backend Development

- Node.js
- Express
- NPM
- GraphQL

#### Frontend Development

- React.js
- Router 6
- Bootstrap
- Tailwind
- Material UI

#### Database Technologies

- MySQL
- Mongoose

### SOFTWARE PROFICIENCIES

- Microsoft Suite
- Adobe Creative Cloud
- Google Workspace

### PROJECT MANAGEMENT METHODOLOGIES & TOOLS

- **AGILE SOFTWARE**  
Kanban, Scrum
- **VERSION CONTROL**  
Github, VS Code
- **DESIGN TOOLS**  
Canva, Figma
- **COMMUNICATION & COLLABORATION TOOLS**  
Zoom, Microsoft Teams, Google Meet

### CONTENT MANAGEMENT SYSTEMS

- WordPress
- Shopify
- Squarespace
- Wix

# SKILLS

## TECHNICAL SKILLS

- Programming
- AJAX | RESTful APIs
- Build Tools
- Client-Side Solutions
- Server-Side Development
- Integration & Scalability
- Performance Optimization
- CI | CD Practices
- API Design & Integration
- Database Management
- Cloud Services

## PROJECT MANAGEMENT & COMMUNICATION

- User Stories
- Stakeholder Management

## DESIGN SKILLS

- UX/UI Development
- Graphic Design
- Web Design
- Responsive Design
- Mobile First
- Media Queries
- Accessibility (WCAG Standards)
- Layout & Color Theory
- Content Creation

## QUALITY ASSURANCE & TESTING

- Software Design & Testing
- Coding Excellence
- Debugging Expertise
- Analysis

## SOFT SKILL PROFICIENCIES & PRACTICES

**Communication:** Successfully communicates project updates to team members and stakeholders, facilitating smooth collaboration and ensuring project alignment.

**Teamwork:** Collaborates effectively with cross-functional teams to achieve project goals, demonstrating flexibility and a willingness to support team members.

**Problem-solving:** Identifies and resolves complex technical issues, leveraging analytical skills and creativity to develop innovative solutions.

**Time Management:** Effectively manages multiple tasks and priorities to meet tight deadlines, demonstrating strong organizational skills and attention to detail.

**Adaptability:** Quickly adapts to new technologies and methodologies.

**Leadership:** Provides mentorship and guidance to team members, fostering a culture of continuous learning and growth within the team.

**Emotional Intelligence:** Demonstrates empathy and understanding in resolving conflicts, building positive relationships with colleagues and clients.

- Influential Presence
- Growth Mindset
- Lifetime learner
- Positive Influence
- Empowering
- Detailed & Precise
- Relentless in Effort
- Highly adaptable

# WORK EXPERIENCE

## **Corporate Event Lead & Employee Engagement Specialist**

Prince George's Community Federal Credit Union (Oct 2020 - Feb 2022)

### **DUTIES**

- PRIMARY FOCUS: Strategize, coordinate, and execute corporate events to foster morale and enhancing employee/management relations.
- Collaborate with internal stakeholders to identify event goals, themes, and desired outcomes.
- Serve as a point of contact for event-related inquiries and provide exceptional customer service to internal and external stakeholders.
- Build and maintain relationships with external vendors, sponsors, and partners to support event objectives.
- Stay updated on industry trends and best practices in corporate event management and employee engagement strategies.
- Design and implement creative engagement initiatives to boost employee morale and strengthen team cohesion.
- Manage event budgets, negotiate contracts with vendors, and ensure cost-effective solutions without compromising quality.

## **Media Manager & Director of Community Affairs**

Huntingtown Youth Club (Jan 2016- Dec 2019)

### **DUTIES**

- Rebrand; develop product line & integrate e-commerce platforms.
- Collaborate with board members, stakeholders, and lawmakers.
- Rebuild trust and engage club members through community-based events.
- Implement website design changes to ensure a user-friendly UI.
- Create engaging content on social media.
- Conduct audits to identify and fix any technical issues or broken links.
- Implement SEO strategies.
- Monitor site security for threats and vulnerabilities.
- Address user inquiries and respond to feedback.

**CONTINUE WORK EXPERIENCE**

## WORK EXPERIENCE CONT'D

### **Real Estate Agent/Investor**

Independent Contractor (June 2003-2023)

#### **DUTIES**

- Employ marketing strategies
- Analyze current & past market trends
- Facilitate inspections, appraisals & legal matters.
- Write, edit & negotiate contracts.
- Oversee home staging & architectural Design.

### **Territory Sales Manger**

Jostens College Division (Mar 2001 - Aug 2003)

#### **DUTIES**

- Prioritize daily workload efficiently & effectively communicate the delegation of tasks.
- Develop & Maintain customer relationships.
- Devise sales strategies based on data analysis.
- Demonstrate comprehensive knowledge of products and procedures.
- Identify and capitalize on sales opportunities.
- Provide training to sales representatives.
- Manage territory office and staff.
- Coordinate and oversee events, travel, product distribution, and staffing.
- Conduct monthly staff meetings to establish goals, address needs, resolve conflicts, and clarify any confusion.

### **Regional Sales Manger**

Calvin Klein (Aug 1999 - Mar 2001)

#### **DUTIES**

- Oversee merchandising execution.
- Develop and maintain relationships with high-profile clientele.
- Coordinate staffing, client itineraries, outside vendors, concierge services, entertainment, and ambiance for exclusive events.
- Demonstrate comprehensive knowledge of existing product-line.
- Showcase in-depth knowledge of new products to offer "sneak peeks" and samples.
- Exhibit thorough understanding of current events, cultural differences, and customs.
- Conduct staff training to promote awareness of clients' ethnicities, cultural differences, and customs.
- Interview and vet event staff to ensure credibility and emphasize the importance of discretion in client interactions.

**CONTINUE WORK EXPERIENCE**

## WORK EXPERIENCE CONT'D

### Freelance

Digital Design & Development (2016- present)

#### Marketing Strategy and Client Engagement:

- Execute diverse marketing strategies, including digital campaigns, to promote concepts and properties.
- Educate clients to empower informed decision-making.
- Manage contract negotiations and terms on behalf of clients.
- Ensure timely communication of relevant developments to clients.
- Serve as a mediator to facilitate positive outcomes for all parties involved.

#### Analysis and Planning:

- Devise strategic plans and recommend technology adoption to boost efficiency, competitiveness, and innovation.
- Proactively anticipate needs through meticulous planning.

#### Project Management:

- Resource Planning & Allocation
- Risk Management
- Stakeholder Collaboration

#### Website Management, Design and Development:

- Maintain and optimize site functionality.
- Drive updates for programs, events, affiliations, and compliance with policies & regulations.
- Conduct technical audits and address issues promptly.
- Improve SEO for better rankings and increased traffic.
- Monitor site security and track performance metrics.

#### Content and Design Creation:

- Collaborate on engaging content creation.
- Update product roadmaps using studies, analytics, and journey maps.
- Develop survey media, analyze data & respond to inquiries from board members, stakeholders, and clients.
- Design and implement marketing materials and concepts.
- Logo Creation & Branding Book Design.

## ADDED EXPERIENCE THROUGH SERVICE TO OTHERS...

My experiences have not only enriched my adaptability, teamwork, and communication skills but also nurtured empathy, leadership, and a strong commitment to community engagement. Through volunteer work, I've honed my problem-solving abilities, shaping a versatile skill set that embodies crucial interpersonal and leadership qualities.

## VOLUNTEER AFFILIATIONS

- Under Armour Give Back
- Nature Center Ambassador
- Miracle League
- Farming 4Hunger
- Public School Volunteer
- Abused Persons Program
- Youth Club Food Pantry