

CAROL WARGO

FULL STACK SOFTWARE DEVELOPER
UX/UI DESIGN SPECIALIST

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PROFILE STATEMENT

I am a Full-Stack Software Developer, specializing in User Experience. My drive stems from a desire to assist others, and my enthusiasm lies in utilizing creative design to drive innovative solutions through technology- With over 20 years of experience in business management & strategic development, I bring a wealth of knowledge and expertise to every project I undertake.

EDUCATION

George Washington University

Full Stack Development UX/UI Design

Certificate 01/2023-08/2023

React- Client
13 hour course 01/2023-08/2023

React-Router 6
19 hour course 01/2023-08/2023

TECHNICAL PROFICIENCIES

Programming Languages

- HTML
- CSS
- JavaScript

Backend Development

- Node.js
- Express
- NPM
- GraphQL

Frontend Development

- React.js
- Router 6
- Bootstrap
- Tailwind
- Material UI

Database Technologies

- MySQL
- Mongoose

SOFTWARE PROFICIENCIES

- Microsoft Suite
- Adobe Creative Cloud
- Google Workspace

PROJECT MANAGEMENT METHODOLOGIES & TOOLS

- **AGILE SOFTWARE**
Kanban, Scrum
- **VERSION CONTROL**
Github, VS Code
- **DESIGN TOOLS**
Canva, Figma
- **COMMUNICATION & COLLABORATION TOOLS**
Zoom, Microsoft Teams, Google Meet

CONTENT MANAGEMENT SYSTEMS

- WordPress
- Shopify
- Squarespace
- Wix

SKILLS

TECHNICAL SKILLS

- Programming
- AJAX | RESTful APIs
- Build Tools
- Client-Side Solutions
- Server-Side Development
- Integration & Scalability
- Performance Optimization
- CI | CD Practices
- API Design & Integration
- Database Management
- Cloud Services

PROJECT MANAGEMENT & COMMUNICATION

- User Stories
- Stakeholder Management

DESIGN SKILLS

- UX/UI Development
- Graphic Design
- Web Design
- Responsive Design
- Mobile First
- Media Queries
- Accessibility (WCAG Standards)
- Layout & Color Theory
- Content Creation

QUALITY ASSURANCE & TESTING

- Software Design & Testing
- Coding Excellence
- Debugging Expertise
- Analysis

SOFT SKILL PROFICIENCIES & PRACTICES

Communication: Successfully communicates project updates to team members and stakeholders, facilitating smooth collaboration and ensuring project alignment.

Teamwork: Collaborates effectively with cross-functional teams to achieve project goals, demonstrating flexibility and a willingness to support team members.

Problem-solving: Identifies and resolves complex technical issues, leveraging analytical skills and creativity to develop innovative solutions.

Time Management: Effectively manages multiple tasks and priorities to meet tight deadlines, demonstrating strong organizational skills and attention to detail.

Adaptability: Quickly adapts to new technologies and methodologies.

Leadership: Provides mentorship and guidance to team members, fostering a culture of continuous learning and growth within the team.

Emotional Intelligence: Demonstrates empathy and understanding in resolving conflicts, building positive relationships with colleagues and clients.

- Influential Presence
- Growth Mindset
- Lifetime learner
- Positive Influence
- Empowering
- Detailed & Precise
- Relentless in Effort
- Highly adaptable

WORK EXPERIENCE

Corporate Event Lead & Employee Engagement Specialist

Prince George's Community Federal Credit Union (Oct 2020 - Feb 2022)

DUTIES

- PRIMARY FOCUS: Strategize, coordinate, and execute corporate events to foster morale and enhancing employee/management relations.
- Collaborate with internal stakeholders to identify event goals, themes, and desired outcomes.
- Serve as a point of contact for event-related inquiries and provide exceptional customer service to internal and external stakeholders.
- Build and maintain relationships with external vendors, sponsors, and partners to support event objectives.
- Stay updated on industry trends and best practices in corporate event management and employee engagement strategies.
- Design and implement creative engagement initiatives to boost employee morale and strengthen team cohesion.
- Manage event budgets, negotiate contracts with vendors, and ensure cost-effective solutions without compromising quality.

Media Manager & Director of Community Affairs

Huntingtown Youth Club (Jan 2016- Dec 2019)

DUTIES

- Rebrand; develop product line & integrate e-commerce platforms.
- Collaborate with board members, stakeholders, and lawmakers.
- Rebuild trust and engage club members through community-based events.
- Implement website design changes to ensure a user-friendly UI.
- Create engaging content on social media.
- Conduct audits to identify and fix any technical issues or broken links.
- Implement SEO strategies.
- Monitor site security for threats and vulnerabilities.
- Address user inquiries and respond to feedback.

CONTINUE WORK EXPERIENCE

WORK EXPERIENCE CONT'D

Real Estate Agent/Investor

Independent Contractor (June 2003-2023)

DUTIES

- Employ marketing strategies
- Analyze current & past market trends
- Facilitate inspections, appraisals & legal matters.
- Write, edit & negotiate contracts.
- Oversee home staging & architectural Design.

Territory Sales Manger

Jostens College Division (Mar 2001 - Aug 2003)

DUTIES

- Prioritize daily workload efficiently & effectively communicate the delegation of tasks.
- Develop & Maintain customer relationships.
- Devise sales strategies based on data analysis.
- Demonstrate comprehensive knowledge of products and procedures.
- Identify and capitalize on sales opportunities.
- Provide training to sales representatives.
- Manage territory office and staff.
- Coordinate and oversee events, travel, product distribution, and staffing.
- Conduct monthly staff meetings to establish goals, address needs, resolve conflicts, and clarify any confusion.

Regional Sales Manger

Calvin Klein (Aug 1999 - Mar 2001)

DUTIES

- Oversee merchandising execution.
- Develop and maintain relationships with high-profile clientele.
- Coordinate staffing, client itineraries, outside vendors, concierge services, entertainment, and ambiance for exclusive events.
- Demonstrate comprehensive knowledge of existing product-line.
- Showcase in-depth knowledge of new products to offer "sneak peeks" and samples.
- Exhibit thorough understanding of current events, cultural differences, and customs.
- Conduct staff training to promote awareness of clients' ethnicities, cultural differences, and customs.
- Interview and vet event staff to ensure credibility and emphasize the importance of discretion in client interactions.

CONTINUE WORK EXPERIENCE

WORK EXPERIENCE CONT'D

Freelance

Digital Design & Development (2016- present)

Marketing Strategy and Client Engagement:

- Execute diverse marketing strategies, including digital campaigns, to promote concepts and properties.
- Educate clients to empower informed decision-making.
- Manage contract negotiations and terms on behalf of clients.
- Ensure timely communication of relevant developments to clients.
- Serve as a mediator to facilitate positive outcomes for all parties involved.

Analysis and Planning:

- Devise strategic plans and recommend technology adoption to boost efficiency, competitiveness, and innovation.
- Proactively anticipate needs through meticulous planning.

Project Management:

- Resource Planning & Allocation
- Risk Management
- Stakeholder Collaboration

Website Management, Design and Development:

- Maintain and optimize site functionality.
- Drive updates for programs, events, affiliations, and compliance with policies & regulations.
- Conduct technical audits and address issues promptly.
- Improve SEO for better rankings and increased traffic.
- Monitor site security and track performance metrics.

Content and Design Creation:

- Collaborate on engaging content creation.
- Update product roadmaps using studies, analytics, and journey maps.
- Develop survey media, analyze data & respond to inquiries from board members, stakeholders, and clients.
- Design and implement marketing materials and concepts.
- Logo Creation & Branding Book Design.

ADDED EXPERIENCE THROUGH SERVICE TO OTHERS...

I have a deeply ingrained commitment to serving others, which extends to both my personal and professional life. My various experiences have not only improved my adaptability, teamwork, and communication skills but also nurtured qualities such as empathy, leadership, and a strong dedication to community involvement. Through volunteering, I have further refined my problem-solving abilities, cultivating a versatile skill set that encompasses essential interpersonal and leadership qualities.

VOLUNTEER AFFILIATIONS

- Under Armour Give Back
- Nature Center Ambassador
- Miracle League
- Farming 4Hunger
- Public School Volunteer
- Abused Persons Program
- Youth Club Food Pantry