

# KAI-YIN CHAN

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## TECHNICAL SKILLS

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**Programming Languages:** Python (Pandas, NumPy), R, JavaScript

**Database Technologies:** MySQL, SQL Server, PostgreSQL, TimescaleDB, MongoDB, Firestore

**Cloud And Big Data Platforms:** AWS (EC2, S3, Athena, DynamoDB, Glue), Databricks, Spark, Hadoop, Apache Airflow

**Data Visualization:** Plotly, Streamlit, Tableau, Power BI

**Other Tools:** Docker, CI/CD, Git

## WORK EXPERIENCE

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**Ark Biotech** | Boston, MA

May 2023 – Aug. 2023

*Software Engineer Intern*

- Boosted data science team efficiency by 33% by developing custom Python packages and leveraging GitLab for workflow management
- Slashed internal dashboard webpage loading times by 50%, advancing data visualization performance through refactoring Python code and refining Streamlit
- Bolstered system reliability by constructing a real-time alarm system with Databricks and TimescaleDB, ensuring swift responses to connectivity issues
- Automated data migration from Excel to TimescaleDB, boosting data integrity and accuracy by 15% with innovative Databricks notebooks

**NEC Taiwan Ltd.** | Taipei, Taiwan

Oct. 2020 – Apr. 2021

*System Engineer*

- Attained a 97% user satisfaction rate via troubleshooting SQL-based system issues and leading customer-focused educational initiatives
- Improved project effectiveness by 14% and expedited delivery timelines through the adoption of Agile methodologies
- Diminished system downtime by 25% and increased operational performance by resolving data discrepancies in remote systems

**Taipei Medical University Hospital** | Taipei, Taiwan

Jul. 2019 – Aug. 2019

*Data Science Intern*

- Streamlined and validated over 300,000 patient records, upgrading data quality through the application of complex SQL workflows
- Formulated a Python logistic regression model for metabolic syndrome risk, contributing to advancements in patient treatment protocols
- Co-developed an automated notification system for high-risk osteoporosis patients harnessing sophisticated SQL queries, thereby optimizing patient care efficiency

**First Securities Inc.** | Taipei, Taiwan

Feb. 2019 – Jun. 2019

*Data Analyst Intern*

- Engineered an R Shiny web application to expedite business intelligence processes by 15%, integrating in-depth statistical analysis and data visualization techniques
- Enhanced investor insights by creating detailed investment pattern charts and reports employing Excel and Power BI, aiding in data-driven decision-making

## EDUCATION

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**University of Southern California** | Los Angeles, CA

Jan. 2022 – Dec. 2023

*Master of Science in Applied Data Science*

- Relevant Coursework: Data Science of Scale, Machine Learning for Data Science, Foundations and Applications of Data Mining, Database Systems, Research Methods and Analysis for User Studies

**Fu Jen Catholic University** | Taipei, Taiwan

Sep. 2015 – Jun. 2019

*Bachelor of Arts in Economics (Minor: Statistics and Information Science)*

## PROJECTS

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**YouTube Video Trends Analytics**

Dec. 2023

- Created an automated ETL pipeline for YouTube analytics using Apache Airflow, hosted on AWS EC2, with data visualization in Tableau
- Deployed scalable cloud infrastructure on AWS for data storage and processing, enhancing system efficiency and reliability

**Sales & Customer Insights Dashboard**

Oct. 2023

- Orchestrated an end-to-end data pipeline operating AWS S3, Glue, and Athena for data transformation and integration with Tableau
- Crafted an interactive Tableau dashboard for e-commerce data analysis, enabling data-driven decision-making

**College Return on Investment**

Mar. 2022

- Achieved 90% user satisfaction with the development of a Streamlit-powered web application, featuring four distinct interfaces for comprehensive college financial analysis
- Established a Firestore database architecture to optimize data management, leading to effective storage and organization of 8 JSON datasets
- Integrated multiple data sources to provide accurate and credible financial information, strengthening reliability and user trust

## ACTIVITIES

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**USC Women in Engineering**

Feb. 2023 – Dec. 2023

- Mentored female engineering students, offering professional, academic, and social support

**2023 AthenaHacks - Hackathon**

Feb. 2023

- Collaborated with a team of three coders to develop an interactive web application using Plotly Dash, promoting sustainability and environmental awareness worldwide