

# Carrot University Automation

9<sup>th</sup> December 2019

## OVERVIEW

There are many manual processes in both admission to Carrot U and during the course that can be automated with the correct tools and a relational database.

## GOALS

1. Automate the admission process
2. Track homework, attendance, and course completion.
3. Centralize course data

## ASSUMPTIONS

- Tooling and resources are available

## PEOPLE AND ROLES

- Website Engineer
- Database Engineer
- Human: to maintain the processes and update website
- Engineer: design tools and connectors
- Carrot U Lead: Design interview questions

## CONTEXT

### Excessive time spent:

1. Fielding questions
2. Collecting applications for students and mentors
3. Interviews
  - a. Setting up interviews

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- b. Tracking interviews
  - c. Collaborating on interview results.

**Data is not being collected on:**

1. Current/past students
2. Current/past mentors
3. Homework assignments
4. Class attendance
5. Mentor meetings
6. Drop out rates
7. Course completion/internships

## **PROPOSAL**

### **Admission Process**

#### **Fielding Questions**

Have a Carrot U website that has dates of current class, a countdown to the next session, past graduates, current and past syllabi.

#### **Applications for Mentors and Students**

In the same email blast to Instacart Employees, also ask for mentors and people to host a class session. It could either be in separate surveys or one survey with different paths based on responses. If mentor was a match for a past mentor, it will trigger a question to ask if they want to be involved in the interview process. Before the surveys go out, a blast will be sent to the database of mentors and lecturers to inform them of the upcoming survey and to fill it out if they want to participate again.

#### **Scheduling Interviews**

When the survey closes a script will run to find open times on calendar and match student with open mentor (based on the responses of both in the survey) within a two week period and request interview invitations. There will be a limit of 6 interviews per person.

#### **Collaborating on Interview notes and accepting candidates**

Using an environment like Greenhouse for interviewers to ask similar questions, record answers, and collaborate on feedback to make a decision on candidates. This solution could also help with acceptance and rejection letters.

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## Data Tracking

### Tracking attendance of classes

There is an admin feature to pull a log of people who attended a meeting. For people who are in the classroom, remind them they need to be signed into the meeting online for credit.

### Tracking homework

Schedule an export of a pull request log right before class on Tuesday. There needs to be a standardization of file names for this to work. The correct file name to use should be included in the homework assignment page.

### Tracking students dropping out

If a student misses two homework assignments or classes, an alert will go out to their assigned mentor. The mentor will reach out and send an email

### Tracking weekly mentor meetings

Mentors can manually log these afterwards into the database. Another option is to create a tool that integrates with Google Calendar to pull meetings and track if they were attended. Attendees will need to join the Google Meeting.

## Relational Database

Mentor Table	Student Table	Homework Table	Mentor Log Table	Class Attendance Table
Mentor Id	Student Id	Assignment Name	Mentor ID	Class ID
Mentor Name	Student Name	Assignment Due Date	Student ID	Class Date/Time
Email	Email	Submittal Timestamp	Date of meeting	Student ID
Interested in Lecturing?	Mentor Id	Student Id		Student Joined Meeting Timestamp
Year Mentored	Year Student	Grade		Student Watched Video Timestamp
	Complete Course? (Y/N)			
	Internship (Y/N)			
	Student or Auditor?			

## TASKS AND TIMELINES

1. **Jan 2:** Review for feasibility and design.
2. **Jan 9:** Mobilize teams to build out specs.
3. **Feb 8:** Test launch of interview process and database functionality.

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4. **Feb 12:** Sync with how test launch went. Assign more tasks build.
  5. **Feb 18:** Final Sync
  6. **March 1:** It is live!