

Hiba Tantawi

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EDUCATION

University of Ottawa (Ottawa, ON)

Exp. graduation: April 2026

BASc Software Engineering (CO-OP)

- **Cumulative GPA:** 8.7/10
- uOttawa **Dean's honor's list** 2x2022, 3x2023 and 1x2024
- Scholarship Recipient

TECHNICAL SKILLS

- **Programming languages and libraries:** CSS, HTML, JavaScript, React.js, C, C++, Python, Java, and Remix
- **Development tools:** Eclipse, Visual Studio, Git, Github, Bitbucket, Astro, Cloudflare, and Arduino
- **Database:** MYSQL, Firebase, and PostgreSQL
- **Design tools:** Figma, and ProtoPie
- **Testing Tools:** Katalon, JMeter, Postman, Jenkins, and Robot Framework
- **Project management:** Jira, and OpenProject
- **Operating Systems:** Linux, and Ubuntu

WORK EXPERIENCE

Boutique, National Gallery of Canada (Ottawa, ON)

Dec 2023 – Current

On-Call – Customer Assistant

- Enhanced customer satisfaction by effectively communicating in three languages (Arabic, French, and English).
- Increased sales significantly through proactive product recommendations and assisting customers finding what they needed.

Innovapost (Acquired by Deloitte) (Ottawa, ON)

Sept – Dec 2023

CO-OP – Front End Developer

- Optimized task management by prioritizing **Jira** tickets based on urgency and scope, ensuring effective communication and prompt issue resolution.
- Led cross-functional collaboration with the UX/UI team and testers to improve user interface components, taking initiative to implement code changes.

Innovapost (Acquired by Deloitte) (Ottawa, ON)

Jan – April 2023

CO-OP – Automation Tester

- Led a presentation on the benefits of **Robot Framework**, highlighting its key advantages for automation.
- Developed an automated tool using **Robot Framework** and **Python** libraries.
- Streamlined internal processes by integrating CI/CD pipelines into **Jenkins**, accelerating software updates and improving testing workflows.

VOLUNTEER

Hack the Hill (Ottawa, ON)

May 2023 – June 2024

Development Director

- Organized team bonding activities and weekly meetings, enhancing collaboration
- Aligned team members with their strengths and interests, boosting motivation.
- Contributed to the design and development of the [2024 website](#) using **JavaScript**, **React**, **Astro**, and **Cloudflare**, enhancing user experience and site performance.
- Led the data collection, and the design, and implementation of the database architecture for the 2024 Tracker web application.

SOFT SKILLS

Leadership, Collaboration, Critical thinking, Adaptability, Self-initiative, Time-management, Trilingual (Arabic/English/French), Problem-solving