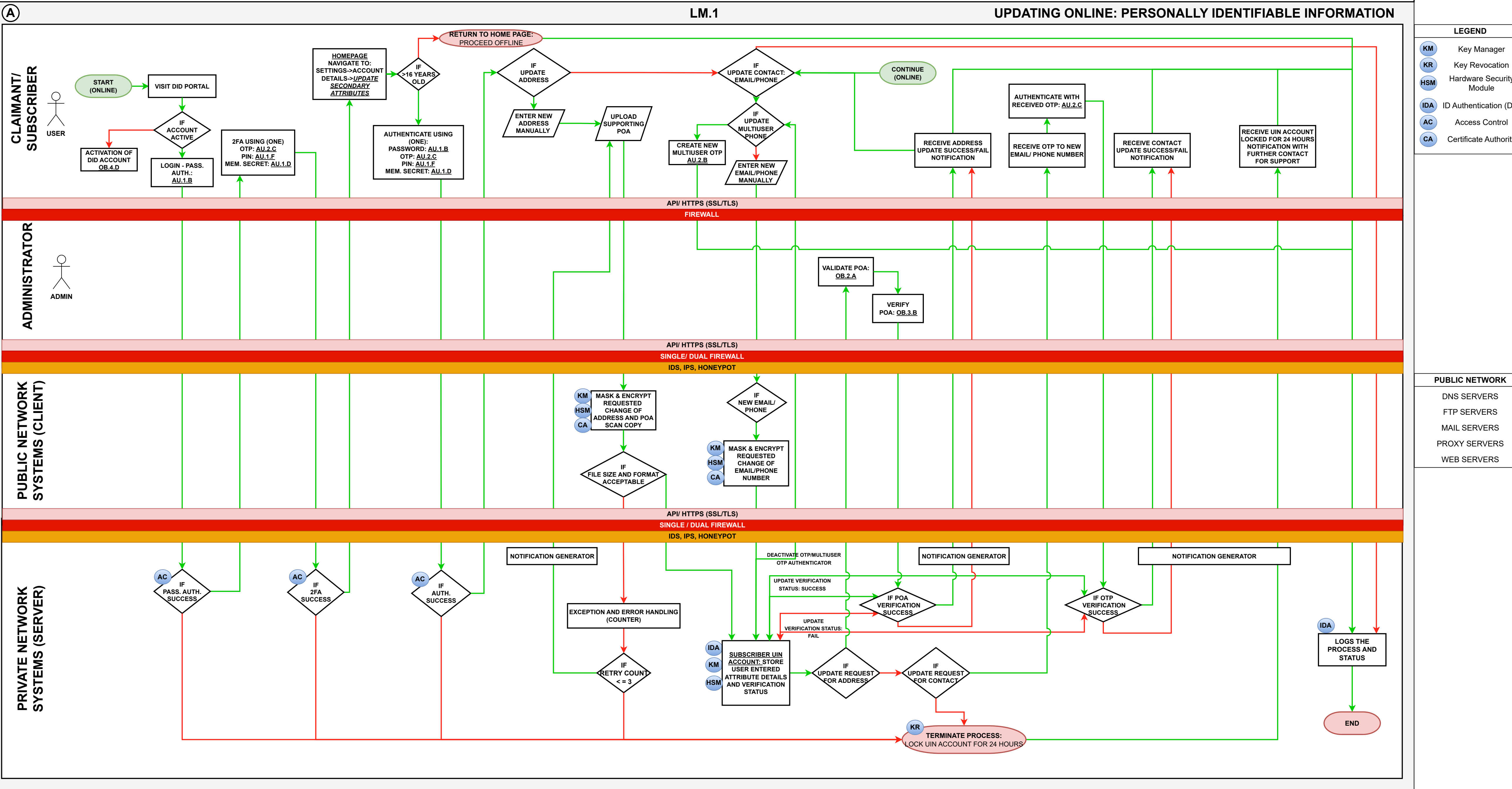


**Purpose:**  
This SOP guides users in updating their personal information online.



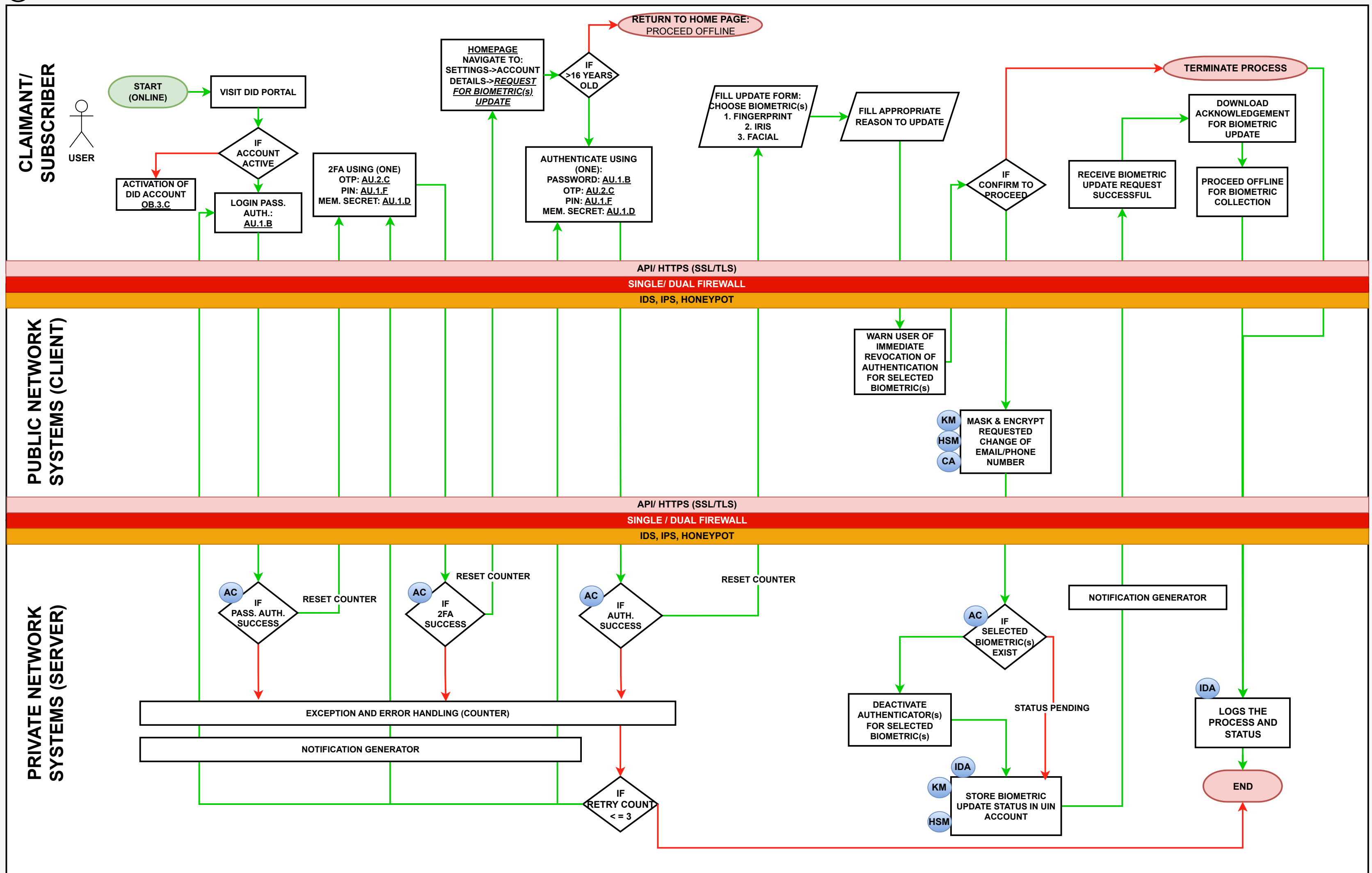


**Purpose:**  
This SOP outlines the process for users to update their biometric data online.

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UPDATE ONLINE: BIOMETRICS DATA



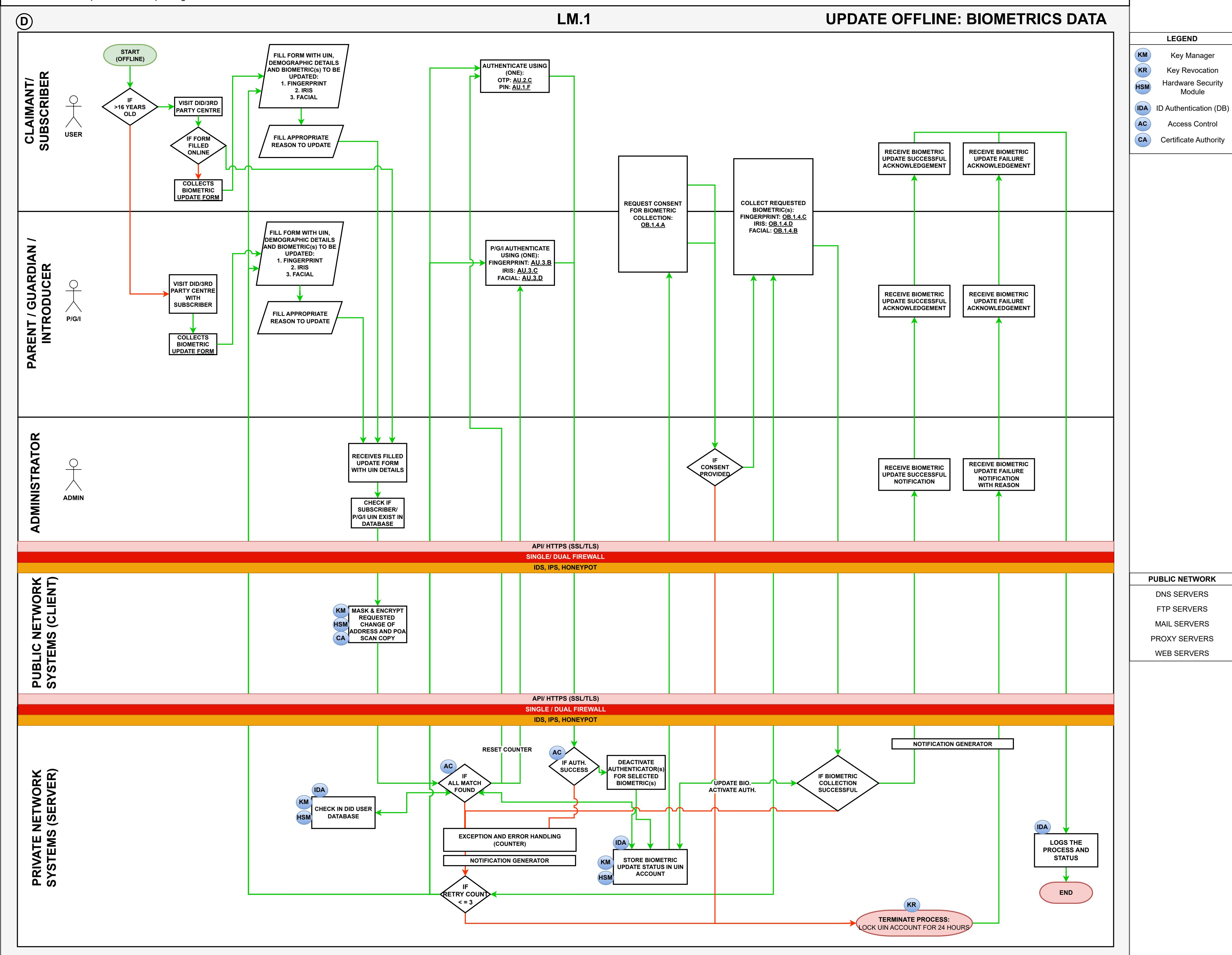
LEGEND

- KM Key Manager
- KR Key Revocation
- HSM Hardware Security Module
- IDA ID Authentication (DB)
- AC Access Control
- CA Certificate Authority

PUBLIC NETWORK

- DNS SERVERS
- FTP SERVERS
- MAIL SERVERS
- PROXY SERVERS
- WEB SERVERS

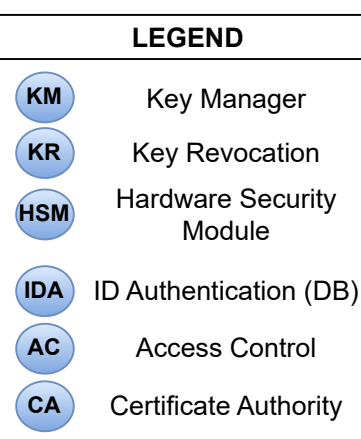
**Purpose:**  
This SOP details the procedure for updating biometric data offline.





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## REQUEST NEW DID PHYSICAL CARD (LOST/THEFT/DAMAGED)



- DNS SERVERS
- FTP SERVERS
- MAIL SERVERS
- PROXY SERVERS
- WEB SERVERS