# Carter Banks

carterjbanks00@gmail.com ❖ (517) 898-2544 ❖ Ann Arbor, MI

## EDUCATION

**University of Michigan School of Information**          **Current**

*Master of Science in Information*                              *Ann Arbor, MI*

**University of Michigan - Ann Arbor**                       **April, 2023**

*BA, Cognitive Science*                                              *Ann Arbor, MI*

- *Cumulative GPA* - 3.7
- *Relevant Coursework* - Calculus II, Statistics & Data Analysis, Agent-Based Modeling, Programming and Data Structures, Cognitive Psychology, Human Neuropsychology, Decision Processes, Minds and Machines
- *Relevant Skills* - R, C++, Python

## EXTRA-CURRICULAR ACTIVITIES

**Casual Gaming Club**                                             **2020-2023**

*Board Member*                                                        *Ann Arbor, MI*

- Member of the board for a social club on campus (University of Michigan)
- Acted as a liaison for communications between club administration and club members
- Assisted in event planning and coordination
- Created a warm, welcoming, and inclusive environment
- Oversaw organization and moderation of the club's communications channels

## WORK EXPERIENCE

**Qdoba**                                                                **2024**

*Front of House*                                                        *Ann Arbor, MI*

- Worked quickly and accurately in a fast-paced work environment
- Successfully pushed surveys and increased the store's overall rating relative to other locations
- Performed multiple additional duties ranging from fulfilling orders to completing sales at the register

**Chipotle**                                                            **2021**

*Team Member*                                                        *Ann Arbor, MI*

- As an experienced member of the team, I oversaw the training and instruction of several new employees
- Aided in customer service to assist customers in reaching a resolution which satisfied all parties involved