



# CHRISTIAN CARTER

## SERVICE REPRESENTATIVE

### CONTACT

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Chicago, Illinois

[LinkedIn](#)

### EDUCATION

2019-2023

INDIANA UNIVERSITY

- Bachelor's of Game Design

2015-2019

VINCENNES UNIVERSITY

- Associates of General Studies
- GPA: 3.8 / 4.0

### SKILLS

- Fast Learner
- Public Relations
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Critical Thinking

### LANGUAGES

- English (Fluent)

### PROFILE

Customer-focused professional with experience in financial services, retail, and fast food. Proven ability to deliver exceptional service, resolve issues, and drive engagement in fast-paced environments. Strong communication skills and a commitment to operational efficiency and customer satisfaction.

### WORK EXPERIENCE

#### Target

SEP 2023 - DEC 2023

##### Seasonal Worker

- Collaborated with team to optimize order processing workflow, enhancing productivity. Navigated store to locate and pick items accurately, maintaining order accuracy.

#### Lenny's

May 2023 - August 2023

##### Server

- Managed simultaneous customer orders, ensuring high service quality and satisfaction. Handled peak hours efficiently, reducing wait times and increasing table turnover. Resolved customer complaints promptly, maintaining a positive dining experience. Collaborated with kitchen staff to ensure timely and accurate order delivery.

#### Walmart

Dec 2021 - Nov 2022

##### Stocker

- Stocked shelves efficiently, ensuring optimal product placement and availability for customers. Worked closely with team members to optimize stocking procedures, leading to improved store performance and customer service.

#### Chipotle

Dec 2021 - Nov 2022

##### Crew

- Prepared food efficiently, ensuring consistent quality and hygiene standards. Served customers promptly, enhancing overall dining experience and customer satisfaction. Collaborated with team members to streamline service operations, reducing wait times. Maintained clean and organized workstations, contributing to a safe and efficient kitchen environment.

#### Capital One

April 2020 - August 2020

##### Service Representative

- Provided customer support for banking inquiries, transactions, and account issues, ensuring high satisfaction.
- Resolved customer concerns efficiently, handling a high volume of calls while adhering to security protocols.
- Educated customers on financial products and services, fostering engagement and loyalty.