

Carter Dossias

Bristol, Connecticut | (860).406.2804

carter.dossias@uconn.edu | www.linkedin.com/in/carter-dossias

Education

University of Connecticut School of Business | Storrs, Connecticut

Bachelor of Science in Business; Analytics and Information Management, IT Security Concentration

May 2026

- Business & Major GPA: **3.85/4.00**, Dean's List
- Relevant Coursework: Business Information Systems, Network Design and Applications, Information Security, AI Literacy: Navigating the Future of Business, Database Design and Management

Work Experience

University of Connecticut | Storrs, Connecticut

Tech Support Lead

October 2022 - Present

- Effective technical troubleshooting and support in the IT support call center in conjunction with Jira ticketing system. Worked with live chats, calls and tickets simultaneously
- Diagnosing and resolving audio/visual classroom issues with knowledgeable solutions and installing full campus migration to new digital signage system
- Supported UConn transition to DUO multifactor authentication and worked DUO administration duties

University of Connecticut | Storrs, Connecticut

January 2024 – Present

Network Operations Specialist

- Detecting VLAN, DHCP, and other network issues and confidently resolving them through Cisco prime software and network terminals
- Installing and configuring new switches and access points around campus while updating the universities mapping and hardware databases

Relevant Experience

Cisco Certifications |

Engineering Cisco Meraki Solutions Certification

October 2023 - Present

- Certified in working with Cisco's Meraki networking dashboard
- Studied Cisco Meraki cloud management, design, implementation and monitoring and troubleshooting

NVIDIA Certifications |

NVIDIA-Certified Associate: AI Infrastructure and Operations

February 2025 - Present

- Certified in AI workload deployment, GPU-accelerated computing, and infrastructure optimization for AI and machine learning environments

Travelers BI&A Classroom Challenge (Database Design and Management)

- Engineered and optimized an ERD to model key entities and data flows, aligning with customer retention
- Collaborated with data teams to design a scalable, high-performance database that delivers real-time insights into

Traders Edge at University of Connecticut | Storrs, Connecticut

Vice-President/Co-Founder

August 2023 - Present

- Tirelessly studied the stock markets over the past year gaining knowledge about how it moves and reacts
- Developed a platform for students to have a community to collaborate with and strategize how to interpret the market
- Teach interested traders' different ways to invest their money with bi-weekly presentations

Skills

Computer: Splunk, Excel, Python, Java, UI Design experience, SQL

Social: Strong social and interaction skills

Interests

UI/UX Design, Photography, Photoshop, Video Editing, Cinematography, Trading/Investing