**Carter Dossias**

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# Education

**University of Connecticut School of Business** | Storrs, Connecticut

*Bachelor of Science in Business; Analytics and Information Management*, *IT Security Concentration* **May 2026**

* Business & Major GPA: **3.85**/4.00, Dean’s List
* Relevant Coursework: Business Information Systems, Network Design and Applications, Information Security, AI Literacy: Navigating the Future of Business, Database Design and Management

# Work Experience

**University of Connecticut |** Storrs, Connecticut

*Tech Support Lead* **October 2022 - Present**

* Effective technical troubleshooting and support in the IT support call center in conjunction with Jira ticketing system. Worked with live chats, calls and tickets simultaneously
* Diagnosing and resolving audio/visual classroom issues with knowledgeable solutions and installing full campus migration to new digital signage system
* Supported UConn transition to DUO multifactor authentication and worked DUO administration duties

**University of Connecticut** **|** Storrs, Connecticut **January 2024 – Present**

*Network Operations Specialist*

* Detecting VLAN, DHCP, and other network issues and confidently resolving them through Cisco prime software and network terminals
* Installing and configuring new switches and access points around campus while updating the universities mapping and hardware databases

# Relevant Experience

**Cisco Certifications |**

*Engineering Cisco Meraki Solutions Certification* **October 2023 - Present**

* Certified in working with Cisco’s Meraki networking dashboard
* Studied Cisco Meraki cloud management, design, implementation and monitoring and troubleshooting

**NVIDIA Certifications |**

*NVIDIA-Certified Associate: AI Infrastructure and Operations* **February 2025 - Present**

* Certified in AI workload deployment, GPU-accelerated computing, and infrastructure optimization for AI and machine learning environments

**Travelers BI&A Classroom Challenge (Database Design and Management)**

* Engineered and optimized an ERD to model key entities and data flows, aligning with customer retention
* Collaborated with data teams to design a scalable, high-performance database that delivers real-time insights into

**Traders Edge at University of Connecticut |** Storrs, Connecticut

*Vice-President/Co-Founder* **August 2023 - Present**

* Tirelessly studied the stock markets over the past year gaining knowledge about how it moves and reacts
* Developed a platform for students to have a community to collaborate with and strategize how to interpret the market
* Teach interested traders’ different ways to invest their money with bi-weekly presentations

# Skills

Computer: Splunk, Excel, Python, Java, UI Design experience, SQL

Social: Strong social and interaction skills

**Interests**

UI/UX Design, Photography, Photoshop, Video Editing, Cinematography, Trading/Investing