Problem Statement

Author: Carter Medlin

Problem Statement:

The IT divisions of many large corporations refuse to integrate older software and machines into their ecosystems as there are no proper plans in place to accommodate these older devices.

Who is affected?

This problem primarily affects employees of large corporations who insist upon upgrading every employee to the newest hardware and software. Additionally, IT divisions who manage these devices are also affected because they have to go through the process of setting up these new devices and decommissioning the old ones.

What is the problem?

By not integrating older devices and software, employees could see a dip in productivity as they acclimate to the newer technology. Additionally, they may not be able to use older software that helped them perform their required duties, forcing them to find alternative routes to meet work quotas.

Where does the problem present itself?

The problem mainly presents itself in office scenarios, regardless of whether someone is working solo or not. For example, trouble operating a new computer can present itself whenever someone is working at their desk or while they are preparing to give a presentation. These are both scenarios where a lack of familiarity with new devices or software can prevent someone from doing their work effectively.

Why does this issue matter?

If this issue is not resolved effectively, workflows can be drastically slowed down during the periods where employees are acclimating to new technologies. This could potentially result in a decreased amount of revenue for the corporation in question as employees are getting less work done. By gradually integrating older devices and software into their ecosystems, corporations can prevent these productivity drops from happening.