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# VICTORIA 20/20F

**Wall-Hung On-Demand  
Combination Water Heater**





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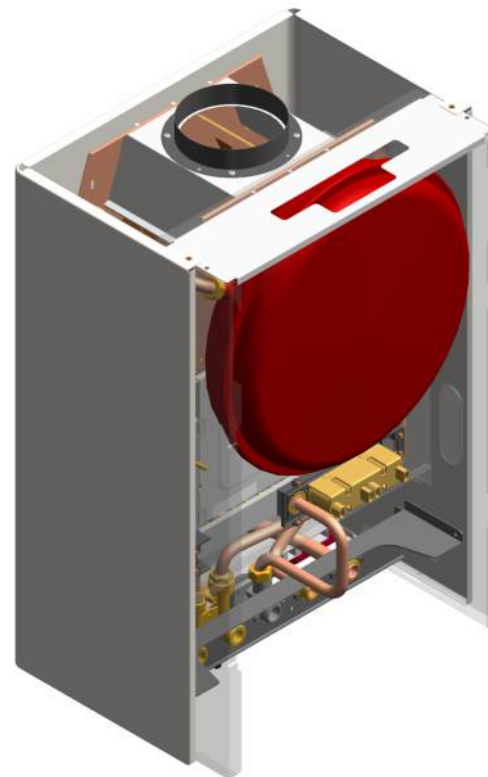
**Victoria wall-hung boilers**  
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## Victoria 20/20 F



**CE marked.** These waterheaters comply with the requirements of the Electromagnetic Compatibility Directive **89/336/EEC**, the Gas Appliance Directive **90/396/EEC**, the Low Voltage Directive **73/23/EEC**, and the Efficiency Directive **92/42/EEC** \* \*.

**CSA CERTIFIED FOR USA and CANADA.**

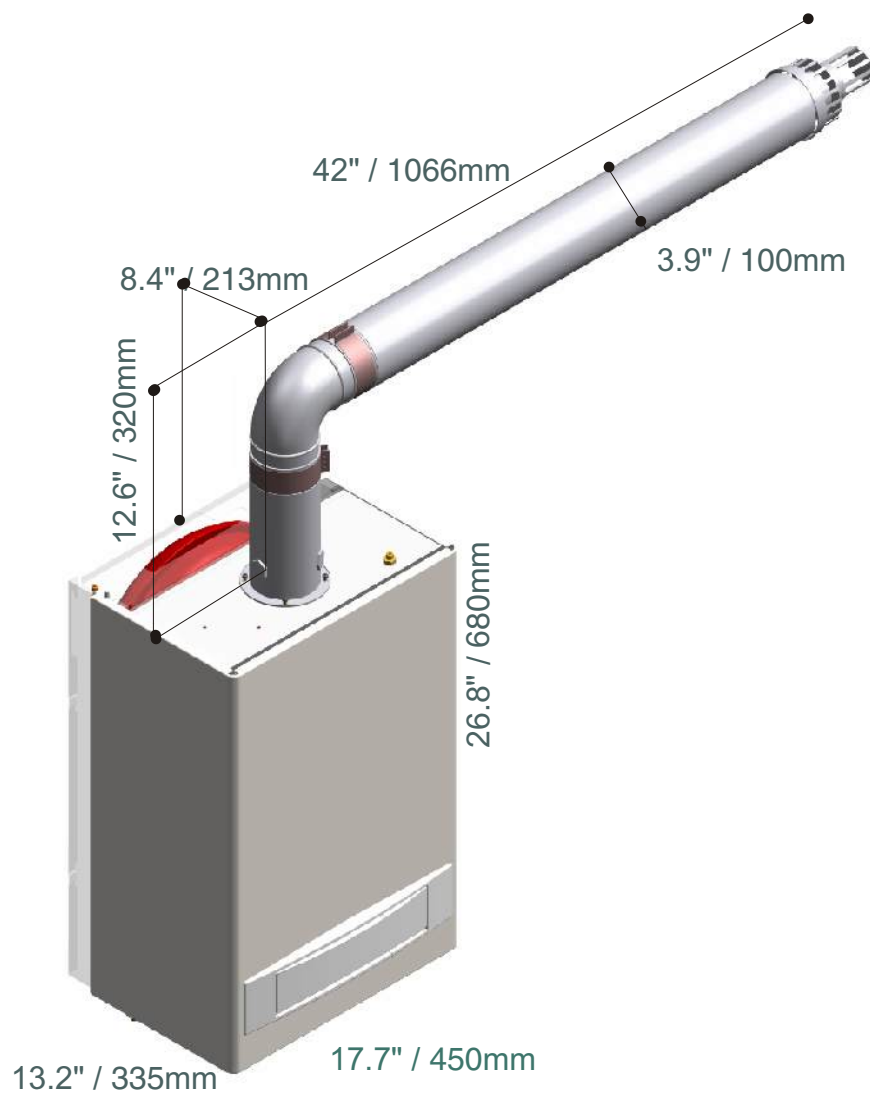
## Overall view

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Victoria 20/20 F

## Overall dimensions

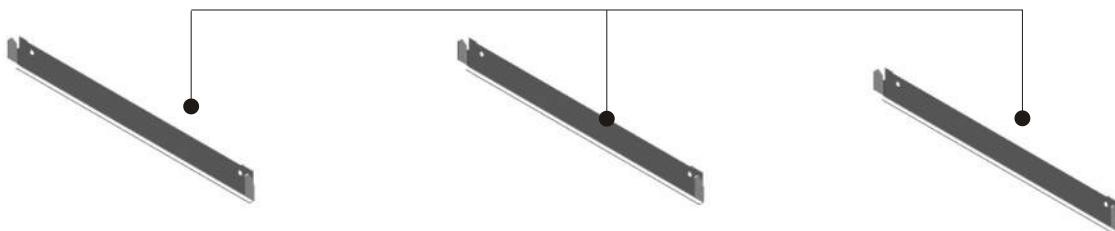
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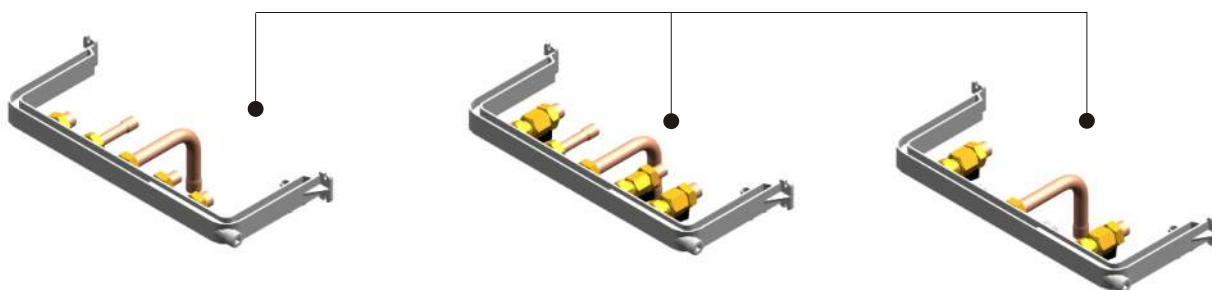


Wall-mounting bracket, supplied  
with the pre-plumbing jig



Distance from the wall: 5.5" / 140 mm

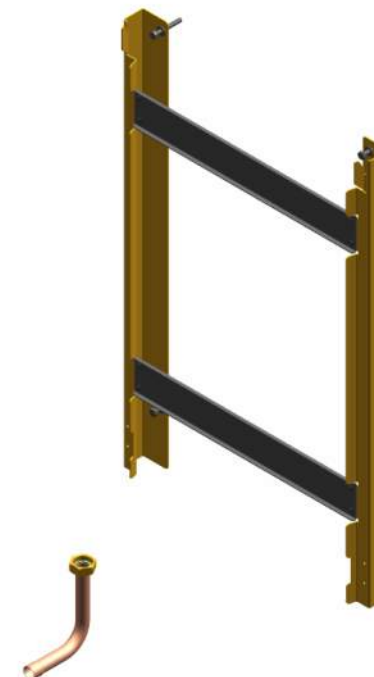
Gap between connections: 2.36" / 60mm



PMI with no cocks

PMI with cocks

PMCA with cocks

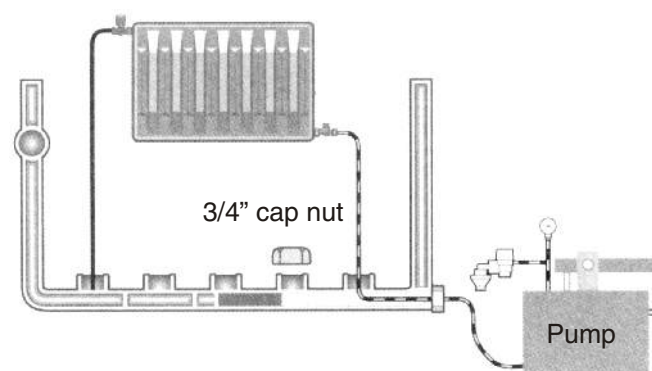
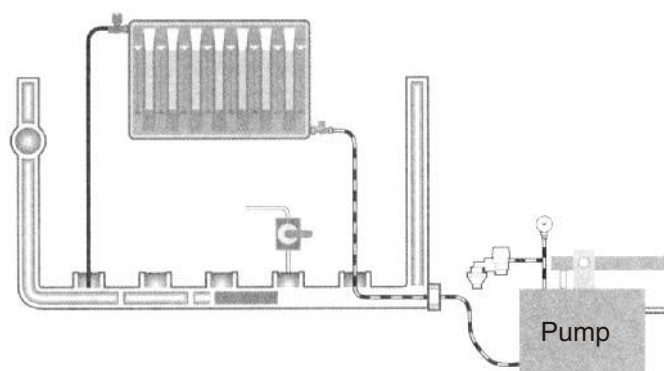
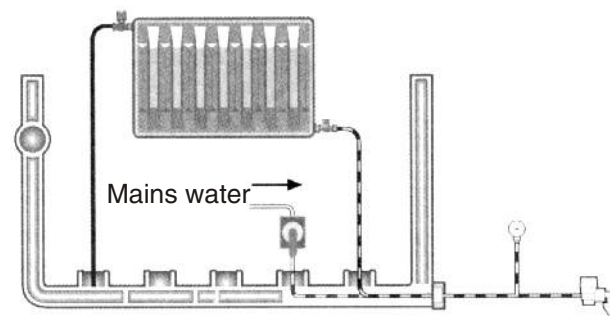


Wall Spacing Frame (1.38"/35 mm)

## Pre-plumbing jig and wall Spacing Frame

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The PMCA is supplied with the 3/4" cap nut. The PMI could do without the pump; in this case, the mains pressure and connection should be used for filling the system. Monitor the operation through the necessary controls: Pressure gauge and safety valve.

## Hydraulic test

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Observe current regulations and minimum distance from flammable materials.



Please refer to the Instructions delivered with the waterheater

## Installation recommendations

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- Please refer to the instructions which are delivered with the waterheater.
- Power supply 230V Live/Neutral. (Do not reverse polarity).
- Room thermostat connection.
- Work on the pump motor shaft to unlock it if it were jammed.
- Manually vent the boiler.
- Fill the primary loop (if no DHW cylinder has been installed) slowly until the pressure reaches 14.5 - 29 PSI / 1-2 bar. (If a DHW cylinder has been installed, then fill the secondary loop first).
- Open the DHW circuit for it to fill up and vent
- With the gas inlet cock still closed, program the Heating mode. The boiler will perform a lighting cycle and will then lock out under code 60-70-90.
- Leave it like that for five minutes so that the pump, which is still running, can help vent the circuit. Next, check the pressure level and top up if it has dropped to 14.5 PSI / 1 bar.
- Open the gas inlet cock, reset the system (code 60-70-90) and the boiler will start operating.
- Allow the waterheater to operate in the Heating mode for ten minutes, during which check that all radiators warm up. Should one radiator fail to warm up, bleed the air in it. But if it still does not warm up, then the flow rates in all radiators should be balanced, always optimizing the pump performance curve (flow rate/pressure) through its speed selector control.
- Open the DHW tap with the highest flow rate in the house. The waterheater will operate for ten minutes continuously at full output (79,366 Btu / 20,000 kcal/h). If the flue spillage detection thermostat does not trip, that means that the removal of flue gases is correct.
- If a gas meter is available, check the gas input rate, as indicated in the waterheater Instructions

## Start-up recommendations (I)

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- Where a water column is available, connect it to the gas valve pressure test point and check the working pressure with the waterheater operating at full output (79,366 Btu / 20,000 kcal/h).
- Program the Heating mode again.
- Program the DHW mode again. For a higher level of comfort, particularly where substantial pressure variations in the water supply occur, set the program close to the draw-off temperature.
- Remove the water column, replace the plug and washer, start the system, and using soapy water check the whole circuit for gas tightness.
- Ensure that the waterheater room has a proper ventilation and air renewal system.

**Instruct the user on the following points:**

- Recommend him/her to read the User's Instructions.
- Instruct him/her on how to program the Heating and DHW temperature and the room thermostat (if any).
- Instruct him/her on how to fill and/or top up the Heating system.
- Demonstrate how the fault codes work for insufficient gas (60-70-90 and 40-80-90) and how to reset (R) after opening the gas inlet cock or changing the gas cylinder.
- Recommend him/her to turn the selector switch to the "R" position whenever a red fault lamp lights up.
- If the red light appears two or three consecutive times, tell the user to write down the number of the temperature LEDs which light up and then to notify the nearest Service Center or Installer.
- Train him/her on the various safety devices, recommendations and maintenance operations specified in the waterheater Instructions.

## Start-up recommendations (II)

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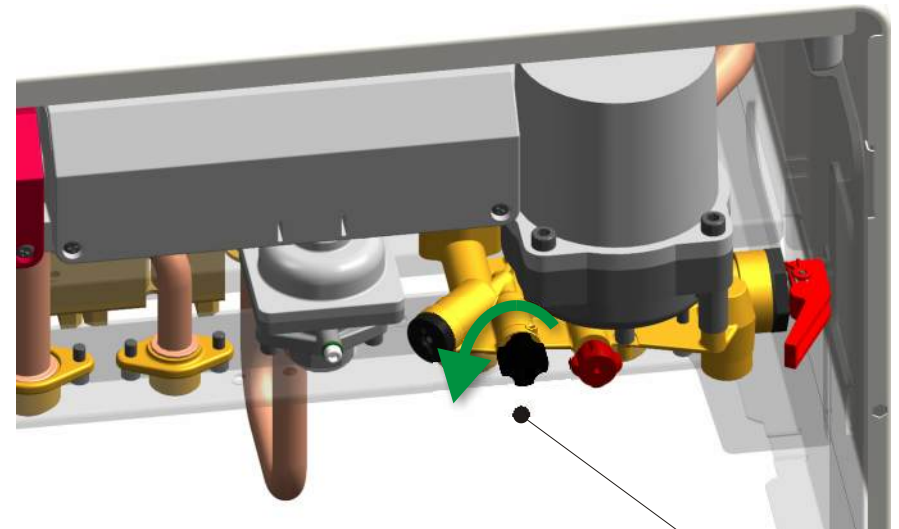




It should be ON



It should be between 14.5 and 29 PSI / 1 and 2 bar

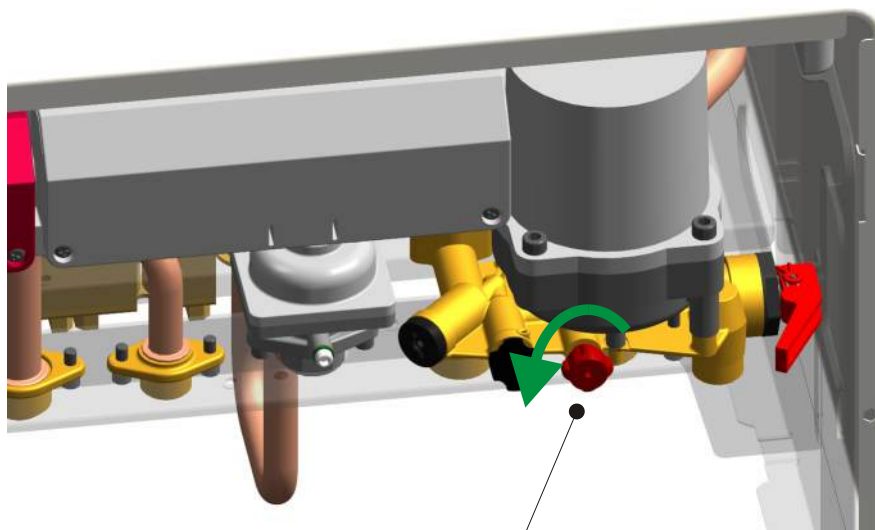


Fill and/or top up if pressure is less than 14.5 PSI / 1 bar

## Start-up recommendations (III)

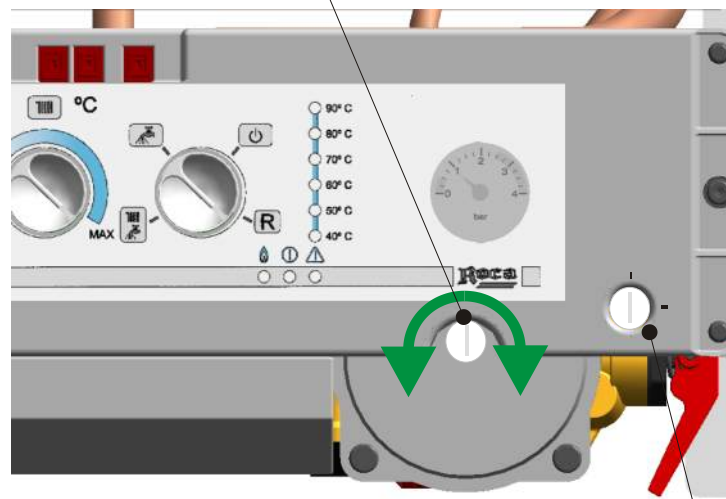
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Bleed air and/or drain

Turn



Set the minimum speed possible to reduce system rumbling as much as possible. See the pump performance graph (flow rate/pressure).

## Start-up recommendations (IV)

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## Automatic air vent Kit

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### Gas Inlet Pressure:

G20(GN): 20 mbar

G30(GB): 28 ÷ 30 mbar

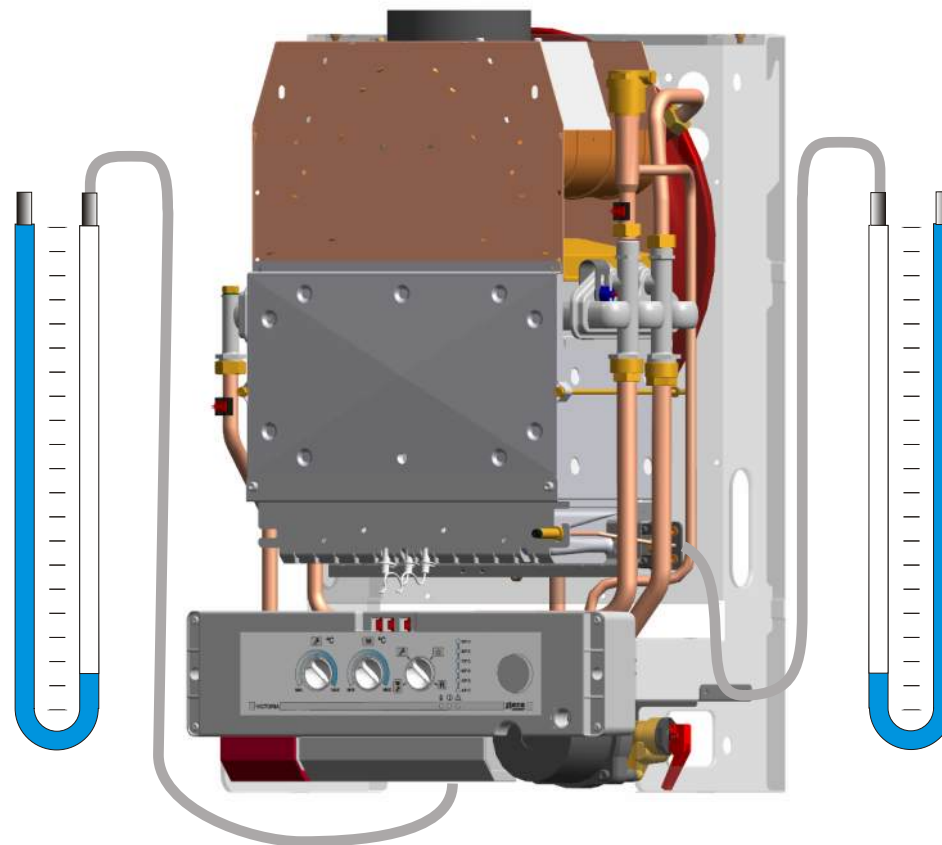
G31(GP): 37 mbar

Heat Output	Gas Input Rate (m <sup>3</sup> /h)(*)			Pressure (mmwg) (**)		
	G20	G30	G31	G20	G30	G31
79,366 Btu/20,000 Kcal/h	2.39	0.83	1.03	85	270	341
47,620 Btu/12,000 Kcal/h	1.46	0.57	0.71	36	140	158
27,778 Btu/7,000 Kcal/h	0.87	0.31	0.38	14	47	52

Gas input rates and pressures with Natural Gas (G20) are for a L.H.O. = 9,200kcal/m<sup>3</sup>, density = 0.62, 15 °C and 1,013mbar.

(\*) measured under standard conditions (15°C and 1013mbar)

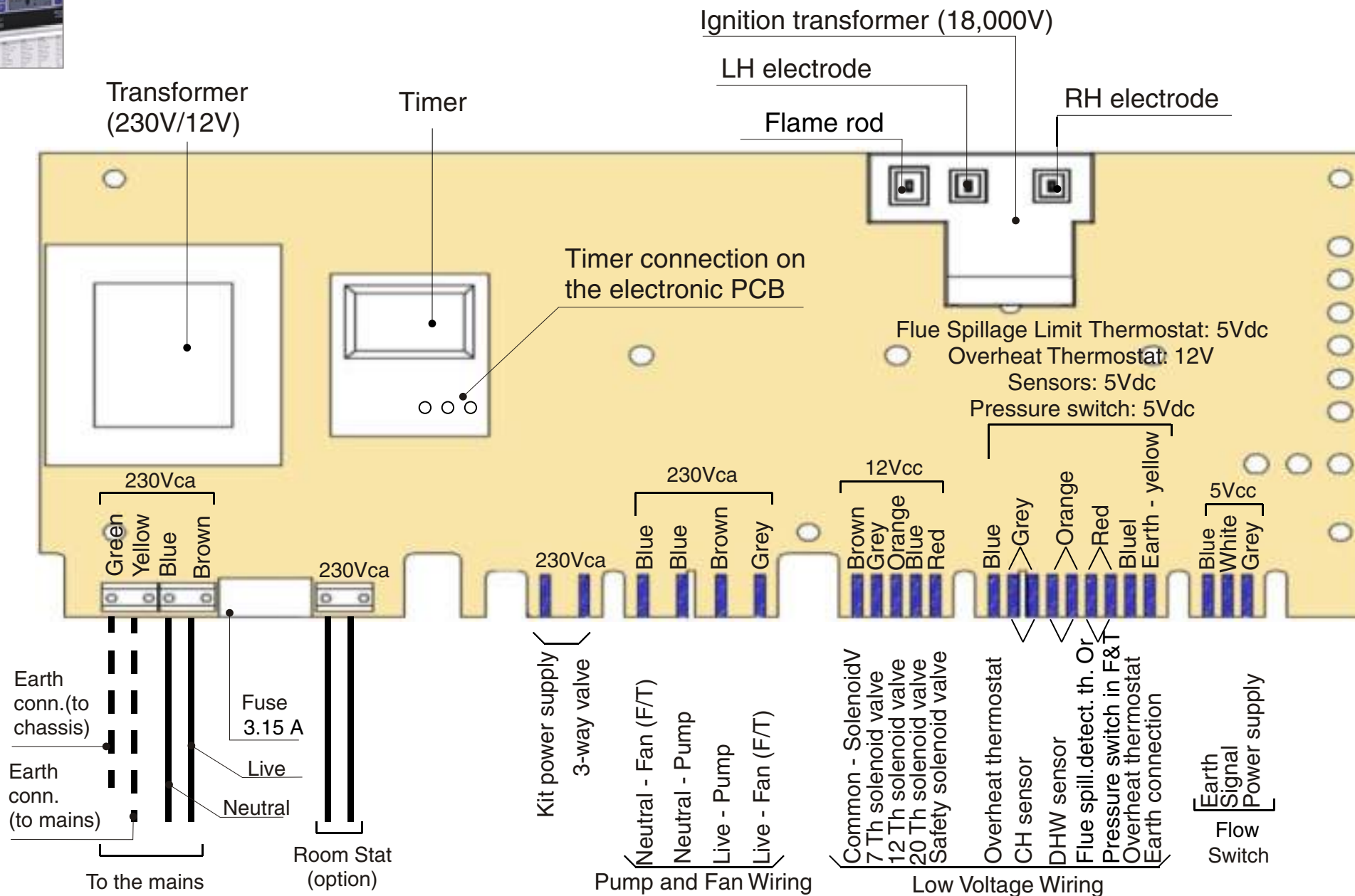
(\*\*) burner setting pressure



## Pressures of gas

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## Electronic PCB

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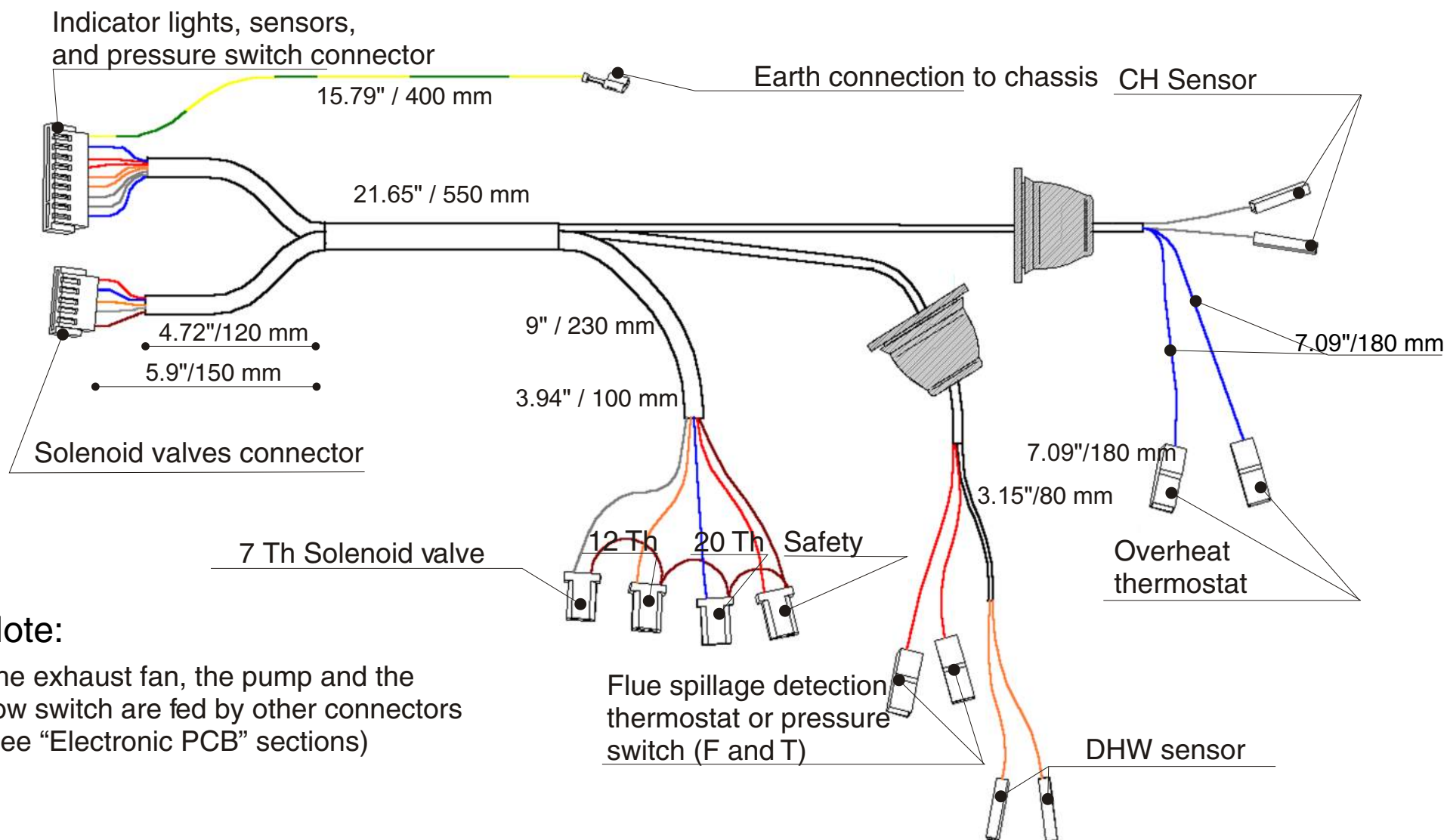


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## Low Voltage Wiring



### Note:

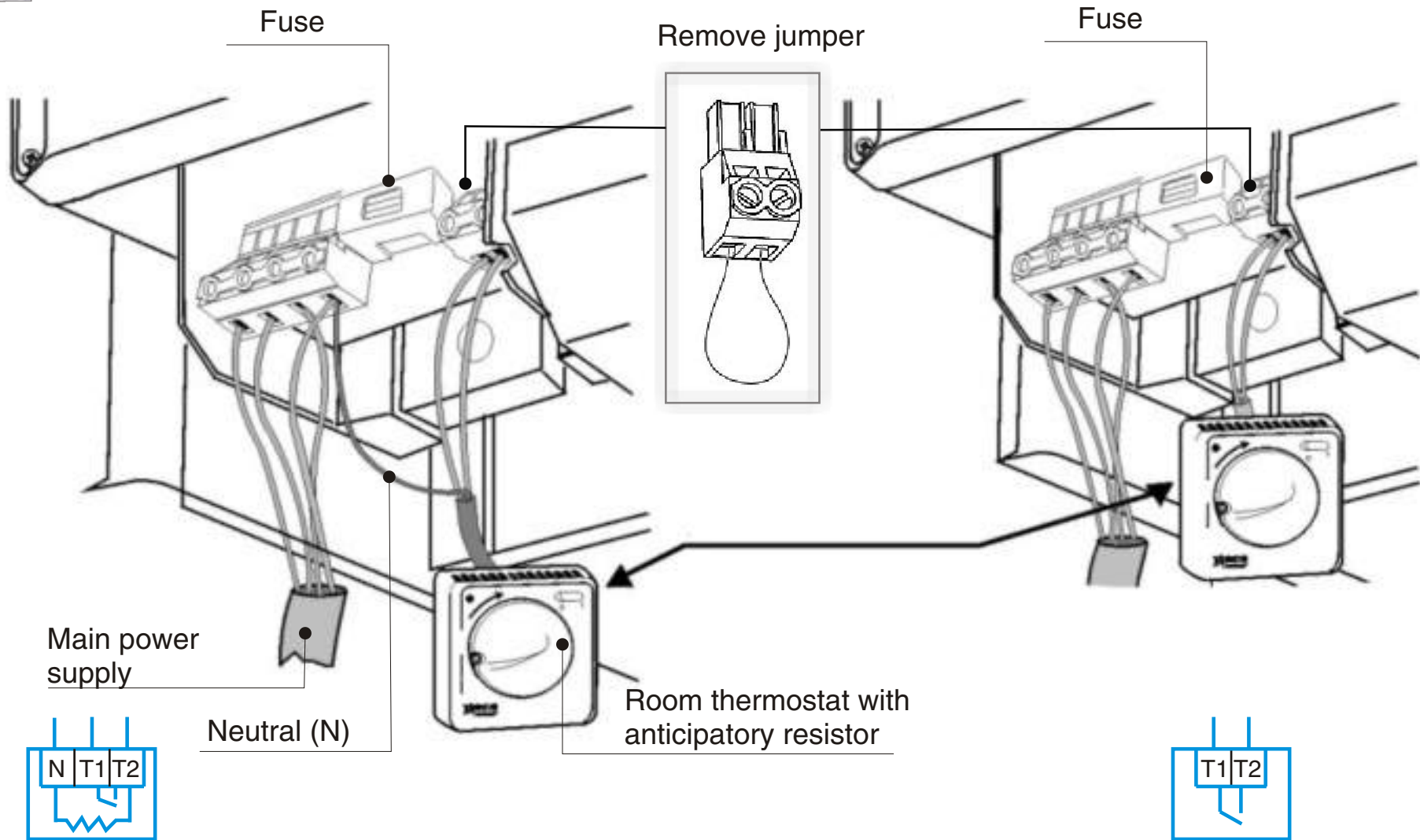
The exhaust fan, the pump and the flow switch are fed by other connectors (see "Electronic PCB" sections)

## Electrical wiring

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Thermostat with anticipatory resistor

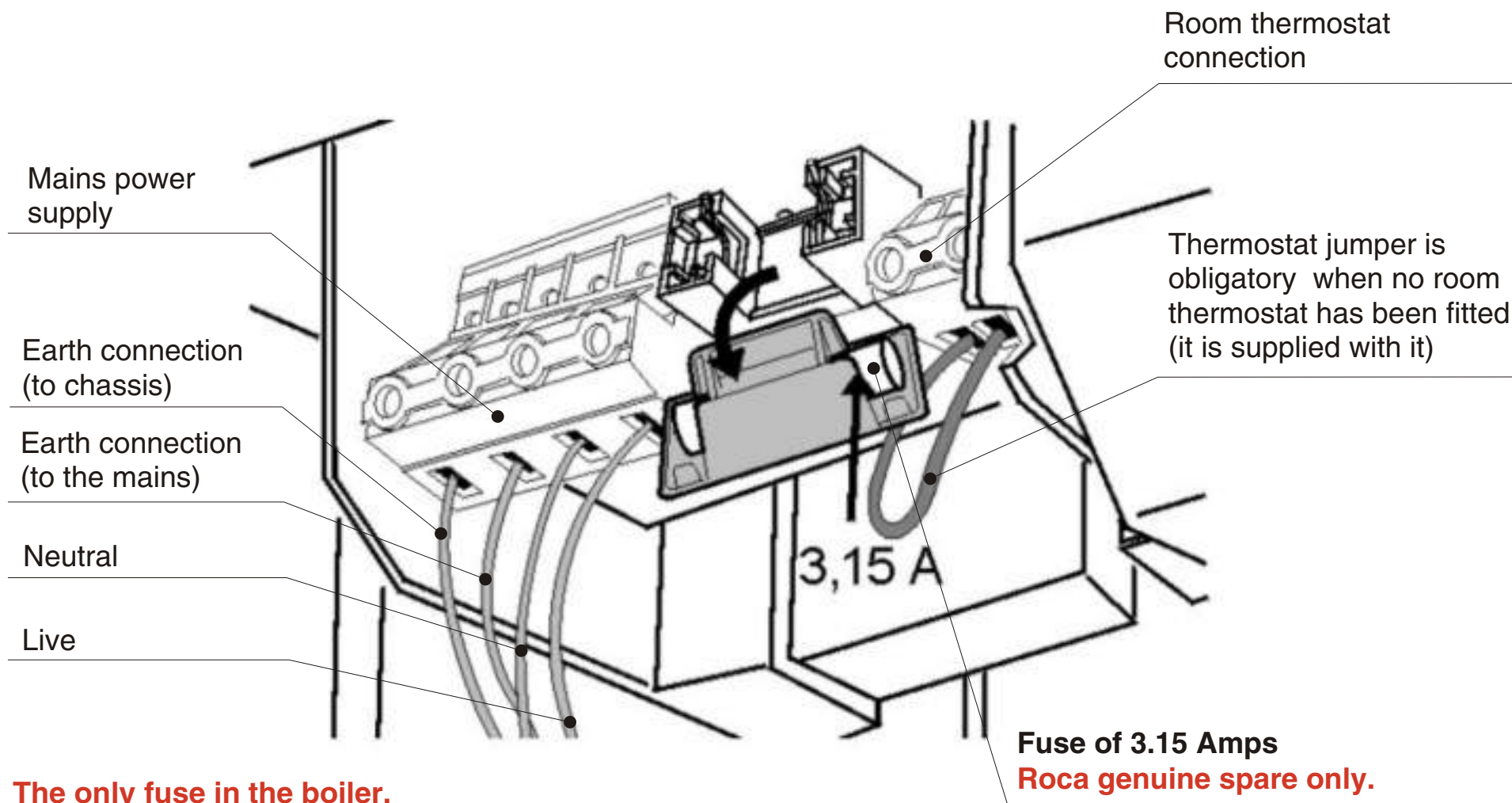
Thermostat without anticipatory resistor

## Room thermostat connection

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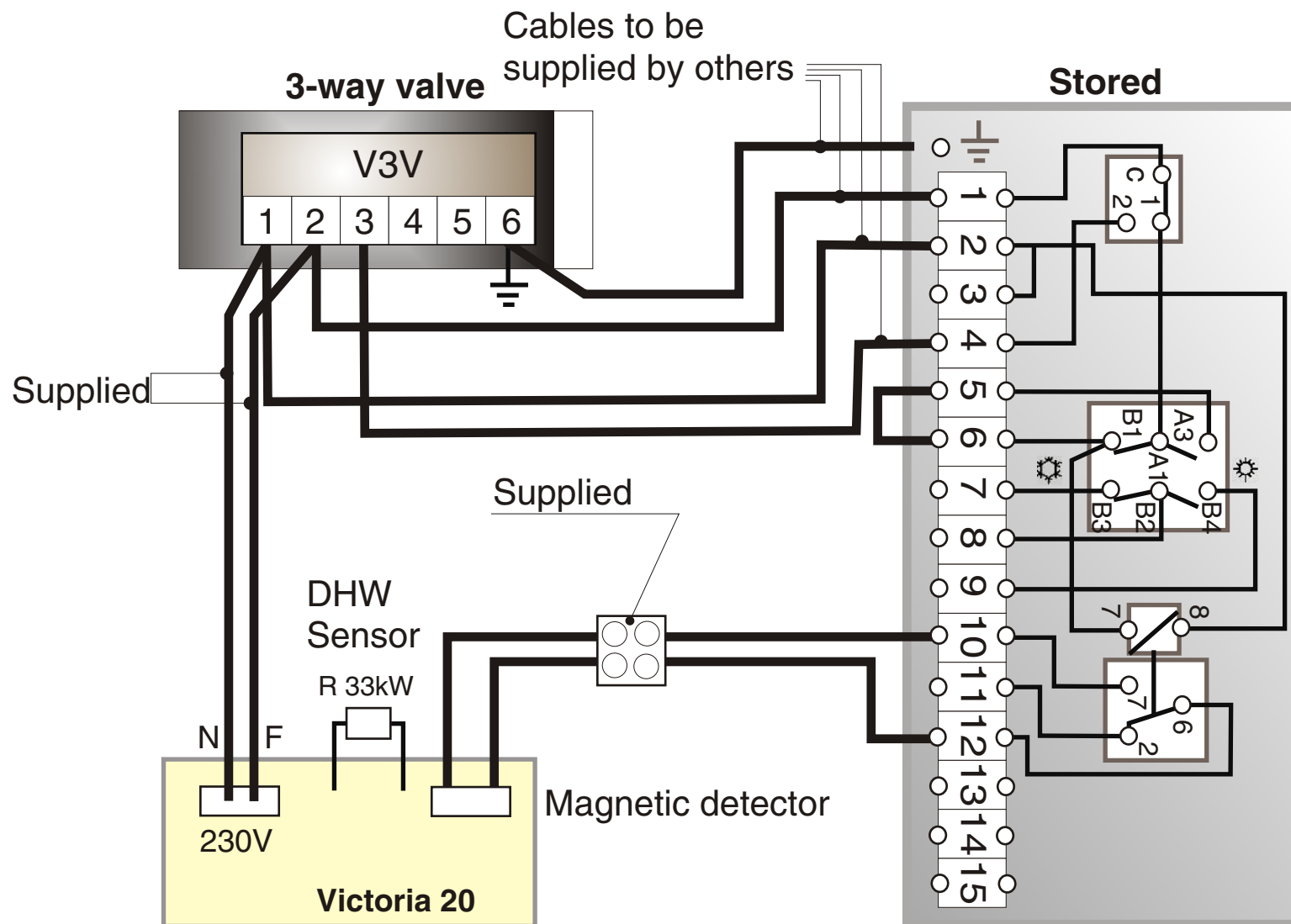
### **The only fuse in the boiler.**

It can be accessed after removing the lower LH cover in the waterheater and then pulling out the cover holding it.

## **Fuse change**

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## Connection of Victoria 20 + V3V kit

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### **Compact casing**

Top fixing: Locating pins  
Bottom fixing: Screws  
Removable decor. lid  
“Spring-effect” flanges

### **Color of casing**

**WHITE - RAL 9016**

### **Stages of Output:**

**27,778 Btu / 7,000 kcal/h**

**47,620 Btu / 12,000 kcal/h**

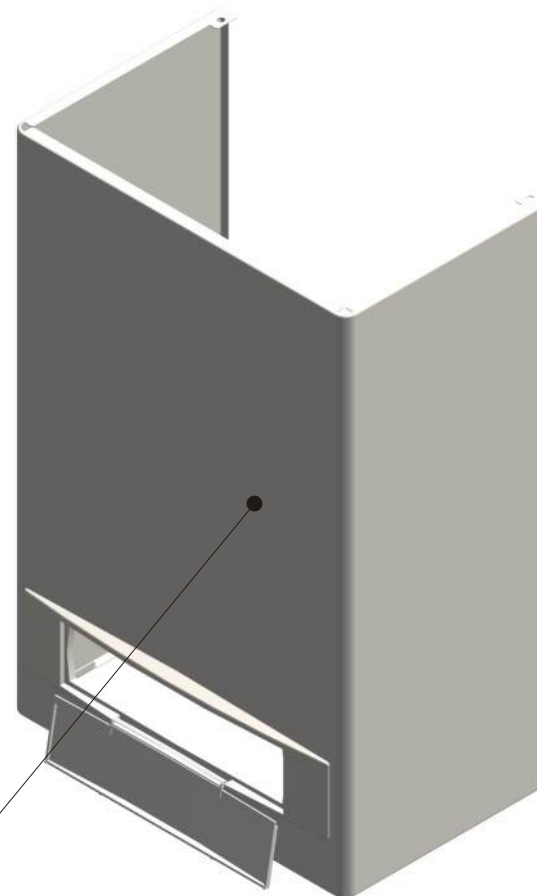
**79,366 Btu / 20,000 kcal/h**

Adjustable for Heating

**Net efficiency: 91.7%**

★★ , as per Efficiency Directive **92/42/CEE**

**CSA CERTIFIED EFFICIENCY: 87%**



## **Main components (I)**

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### **Draught Diverter**

Flue socket collar Ø 5" / 127 ID

Flue duct Ø 4.9" / 125 OD

### **Expansion Vessel**

Fill pressure: 10.88 PSI / 0.75 bar Butyl diaphragm and nitrogen charge

Total/useful capacity: 2.1 gal/1.2 gal - 8 litres/4.5 litres

### **Flue Spillage Limit Thermostat**

Set at: 149°F / 65°C

### **Heat Exchanger**

Bithermal. 6 steps in DHW and Heating. Made of copper and high-temperature aluminium paint

### **Combustion Chamber**

Compact. Side fixing rods

### **Burner**

Stainless steel. 13 "becks" "Clover-like" flame on the ends for interlighting

### **Ignition electrodes and flame rod**

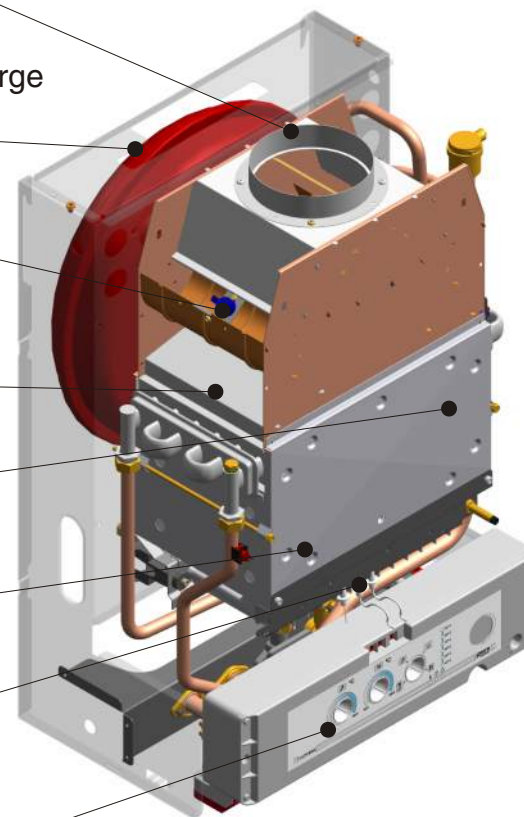
Burner Centred

### **Control panel**

Direct access to the boiler wiring and fuse (3.15A).

Fault codes in Heating temperature leds.

Ignition transformer on electronic board (18,000V)



## **Main components (II)**

### **Victoria wall-hung waterheaters**

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### DHW Temp. Selector

Temperature range: 104°F/40°C ÷ 140°F/60°C

### Timer

Planned position in the supplied kit. Digital

### Access cover for external connection

Supply Voltage: 230V  
Input fuse: 3.15 Amps  
Room Thermostat Power Supply (optional): 230V

### Casing Fixing Screws

Bottom only.  
Top - locating pins

### Access Cover to Internal Wiring

All boiler's internal wiring

### CH Temp. Selector

Temperature range: 104°F/40 °C ÷ 194°F/90 °C

### Service Changeover Selector

Heating and DHW / DHW only / Reset / Off

### Central Heating Temp. Leds

Fault codes

### Mechanical Pressure Gauge

Recommended

Fill Pressure: 21.8 PSI/1.5 bar

### Pump Speed Selector

(I, II and III)

### Pump

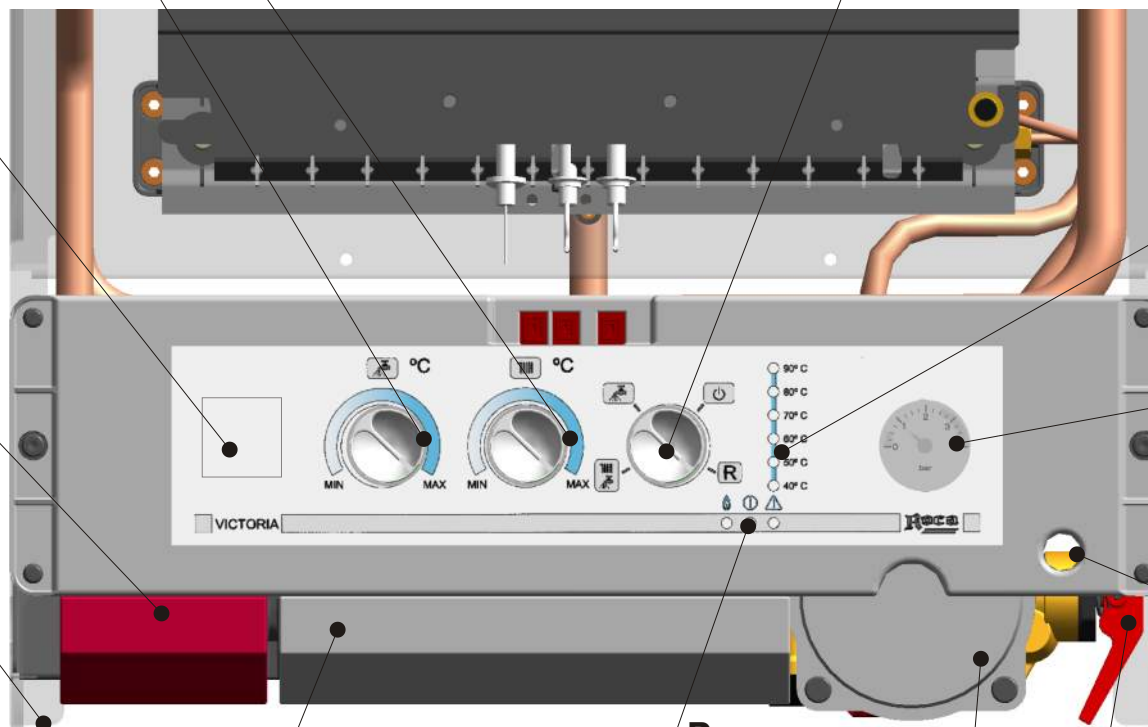
3-speed type  
2.6µF, 450V  
Capacitor

### Pressure Relief Valve

Set at 43.5 PSI/3 bar. Removable

### Indicator leds for:

Service, Voltage,  
Faults



## Control panel

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### Flow Regulator

Limitation: 3.7gal/14 l/min.

### Mains Water Inlet

### Mains Water Inlet Filter

Use Allen 4 key or Screwdriver to open

### Fill Point Valve

Set in the Hydroblok serviceable if captive pin is removed

### By - pass

### Pressure Relief Valve

Set at 3 bar  
Serviceable and rotary

### Outlet to the Heat Exchanger

Mains water

### 2 Chassis Fixing Screws

Allen 4

### By - pass pipe Inlet

### Connection to the pump

### Magnetic Detector

### By - pass, Vent and Drain Cock

Tight: Fixed by - pass  
Loose: Air vent or drain

### Mains Water Inlet (3/4")

60 mm

### CH Return (3/4")

### Pressure Relief Valve Discharge (1/2").

Route to a drain

## Overall view of Hydroblok

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### Flow Regulator

Limitation: 3.7gal/14 l/min

### Magnetic Float

Magnet material: Nd powder  
Maximum Temperature: 302°F/150°C  
Min. DHW Collection: 2.9PSI/0.2 bar  
and 0.79gal/3 litres/min.

### Mains Water Inlet

### Mains Water Inlet Filter

Use Allen 4 key to open

### Water Filter O-ring

Ø 13 ID x Ø 2

### Fill Point Valve O-rings

Ø 7.2 ID x Ø 1.9 and  
Ø 2.6 ID x Ø 1.9

### By - pass, Vent and Drain Cock

### Anti-friction Washer for Pressure Relief Valve

Ø 25,5 ID x Ø 28,6 OD x 1

### Pressure Relief Valve

Set at 3 bar  
Serviceable and rotary

### Pressure Relief Set Pin

Ø 3 x 16 mm long

### Pump O-ring

Ø 23 ID x Ø 3.6

### Detector O-ring

Ø 8 ID x Ø 1.9

### Magnetic Detector

### Fill Point Valve Pin

Ø 2 x 16 mm long

### Allen 4 Bolts

M4 x 12

### By-pass O-ring.

Ø 4.2 ID x Ø 1.9

## Hydroblock components

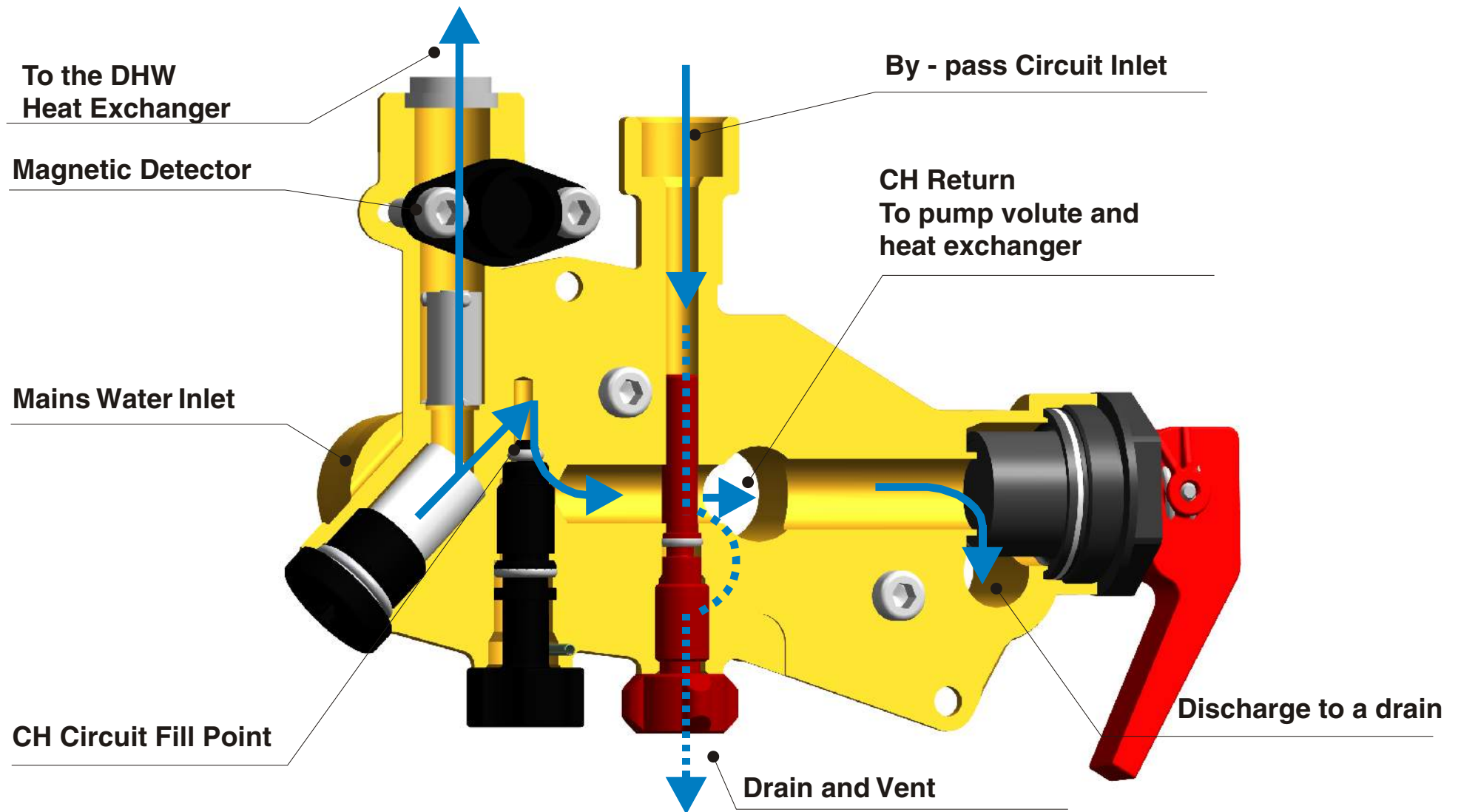
### Victoria wall-hung waterheaters

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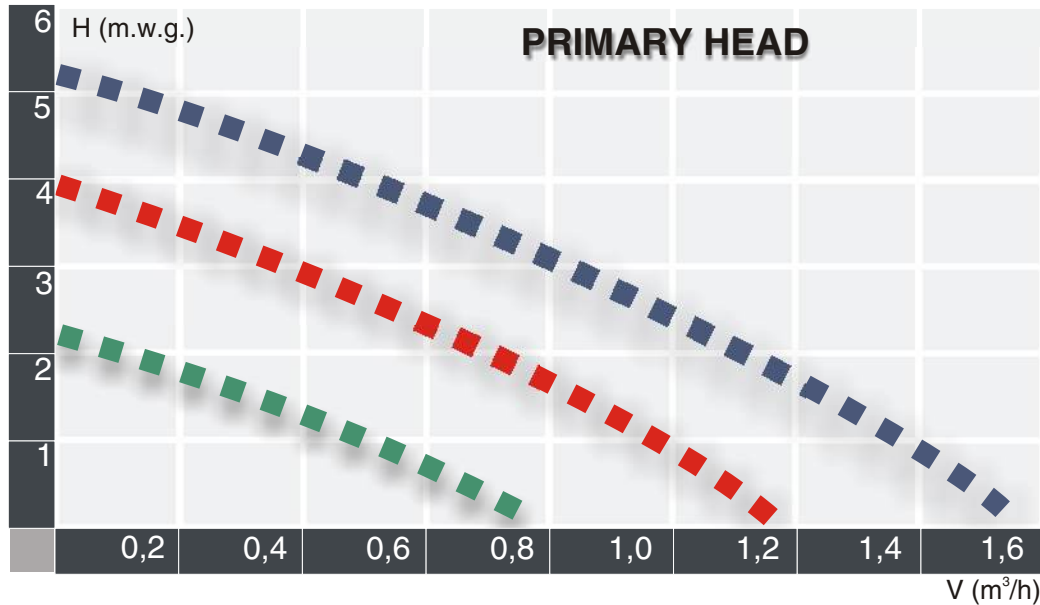
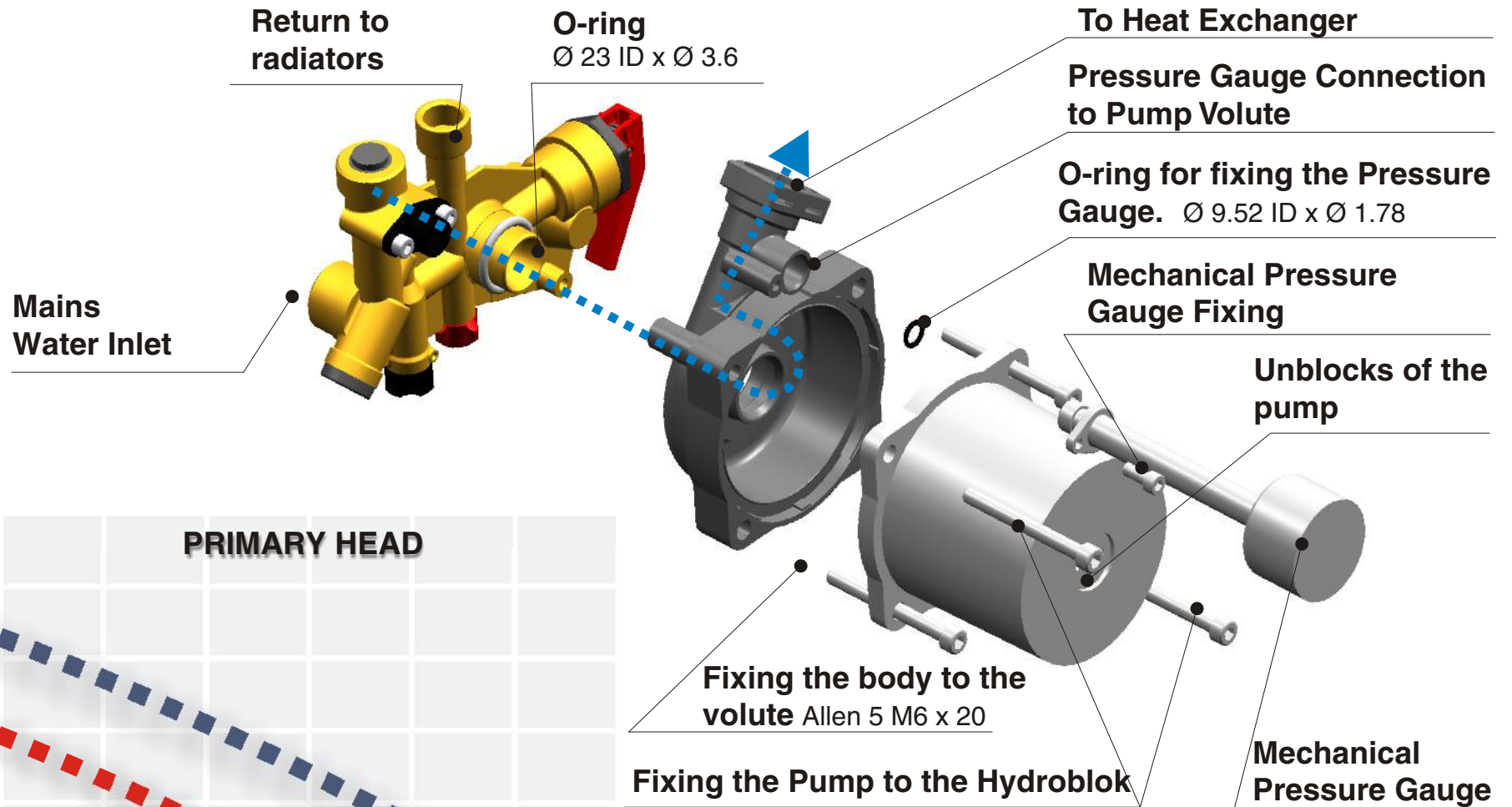


## Hydroblock operation

Victoria wall-hung waterheaters  
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## Hydroblok and pump

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## Expansion Vessel

Fill pressure: 10.88PSI/0.75 bar  
Butyl diaphragm and nitrogen charge  
Total/useful Capacity: 2.11gal/1.2 gal - 8 litres/4.5 litres

## Heat Exchanger

6 steps in Heating:  
3 for flow and 3  
for return  
Primary capacity: 0.08 gal/300 cm<sup>3</sup>  
Secondary capacity: 0.71 gal/270 cm<sup>3</sup>

## Domestic Cold Water Inlet Pipe

OD 0.55"/14 mm

## DHW Sensor

Contact-type.

## DHW Outlet Pipe

OD 0.55"/14 mm

## Hydroblok

## Air vent Kit

## CH Sensor

Contact-type

## Overheat Thermostat

Manual reset.  
Set at 221°F/105°C

## CH Return Pipe

Ø OD 0.71"/18 mm

## CH Flow Pipe

Ø OD 0.71"/18 mm

## Mechanical Pressure Gauge

## Pump 3-speed type.

## Water loop

**Victoria wall-hung waterheaters**  
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### Expansion Vessel

Fill pressure: 10.88PSI/0.75 bar

Butyl diaphragm and nitrogen charge

Total/useful Capacity: 2.11gal/1.2 gal - 8 litres/4.5 litres

### Heat Exchanger

6 steps in Heating:

3 for flow and 3  
for return

Primary capacity: 0.08 gal/300 cm<sup>3</sup>

Secondary capacity: 0.71 gal/270 cm<sup>3</sup>

### To radiators

Maximum Operating Pressure: 43.5 PSI/3 bar

### Air vent Kit

### CH Sensor

Temp.	Res. k
104°F/40°C	5.330
122°F/50°C	3.605
140°F/60°C	2.490
158°F/70°C	1.753
176°F/80°C	1.256
194°F/90°C	0.915

CH Flow Pipe  
Ø OD 0.71"/18 mm

## Central Heating mode operation

Victoria wall-hung waterheaters  
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**Maximum operating pressure: 7 bar**

### Expansion Vessel

Fill pressure: 10.88PSI/0.75 bar

Butyl diaphragm and nitrogen charge

Total/useful Capacity: 2.11gal/1.2 gal - 8 litres/4.5 litres

### DHW Sensor

#### Temp. Res. k

104°F/40°C 5.330

122°F/50°C 3.605

140°F/60°C 2.490

### Mains Water Inlet Pipe

OD 0.55"/14 mm

### Outlet to draw-off points

OD 0.55"/14 mm

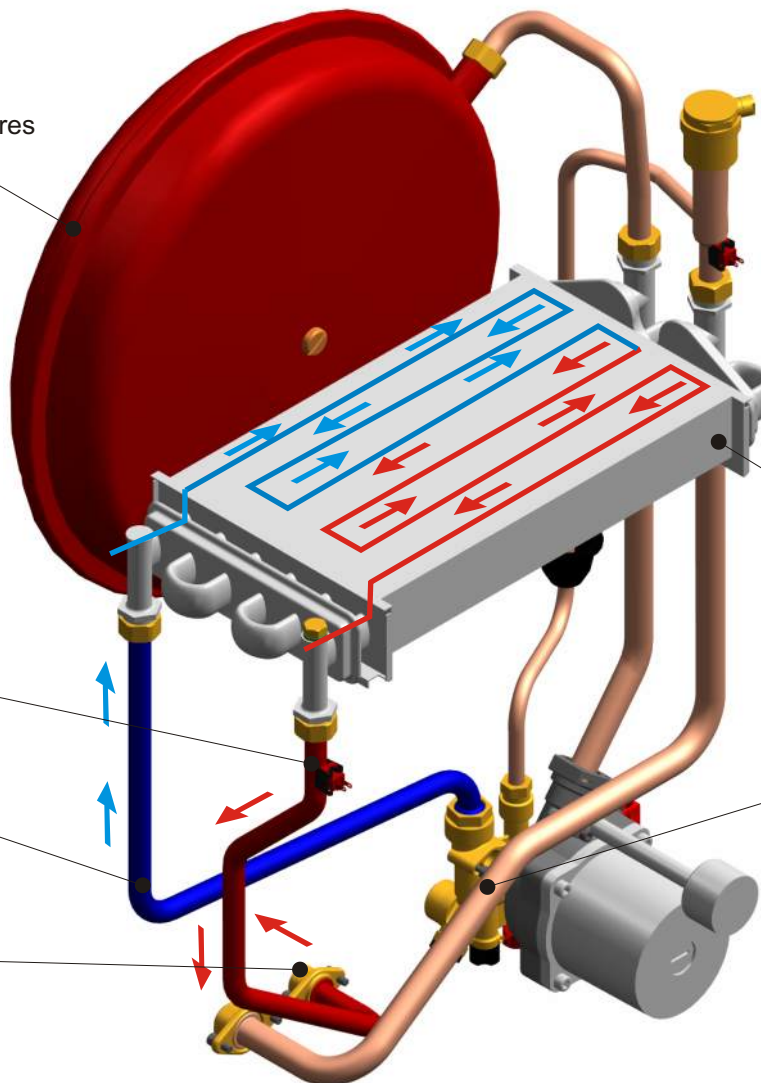
### Heat Exchanger

6 Steps in DHW

Primary capacity: 0.08 gal/300 cm<sup>3</sup>

Secondary capacity: 0.71 gal/270 cm<sup>3</sup>

### Mains Water Inlet



## DHW mode operation

**Victoria wall-hung waterheaters**

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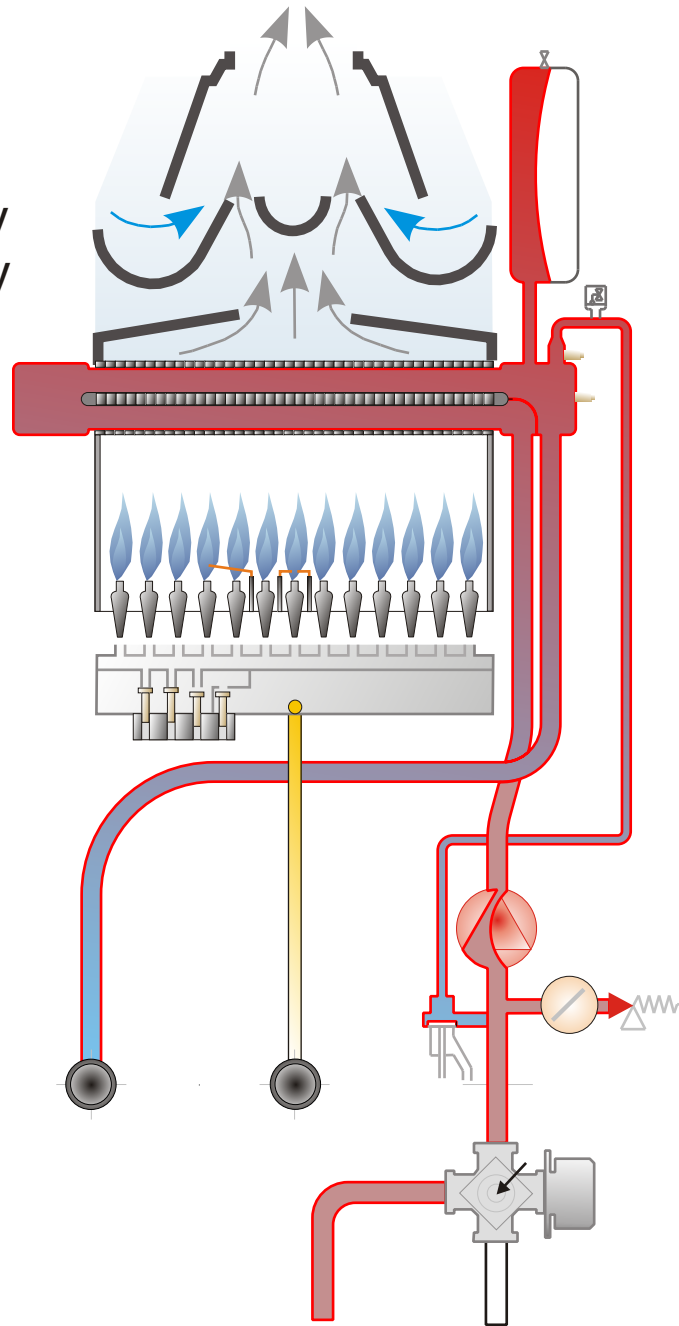


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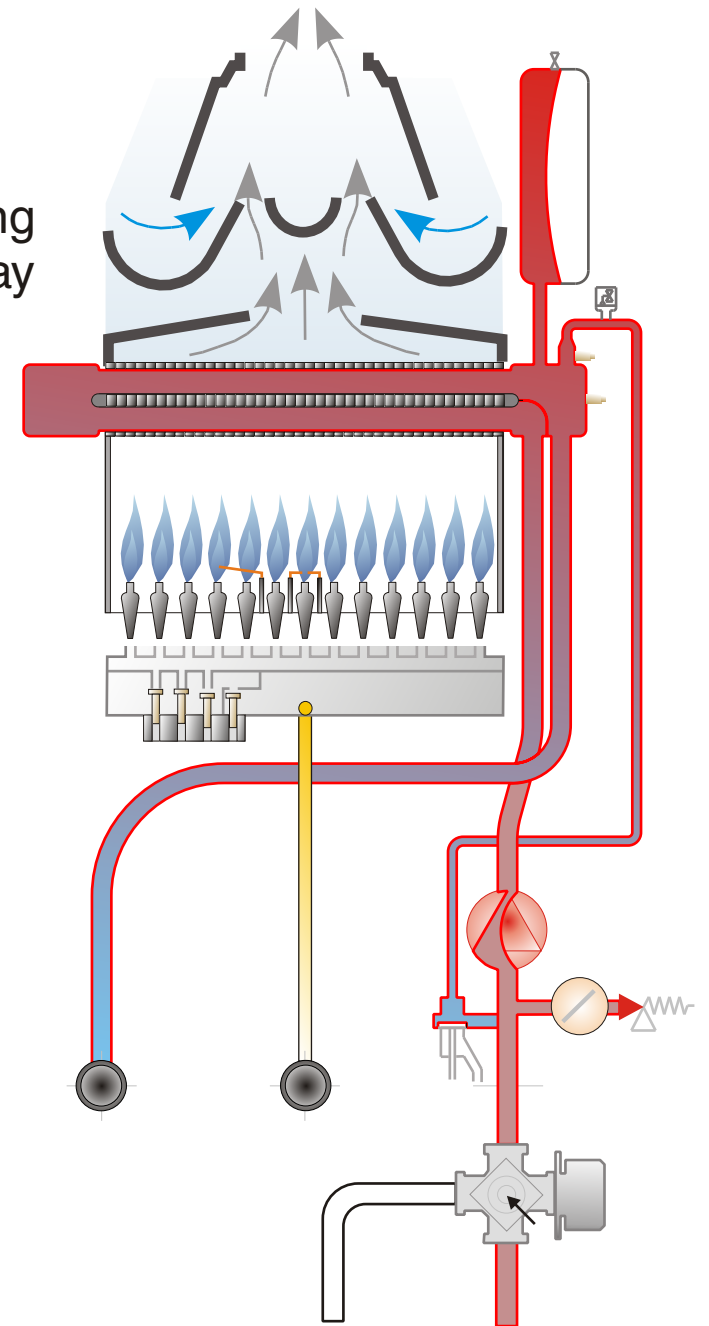
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Sanitary  
way



Heating  
Way



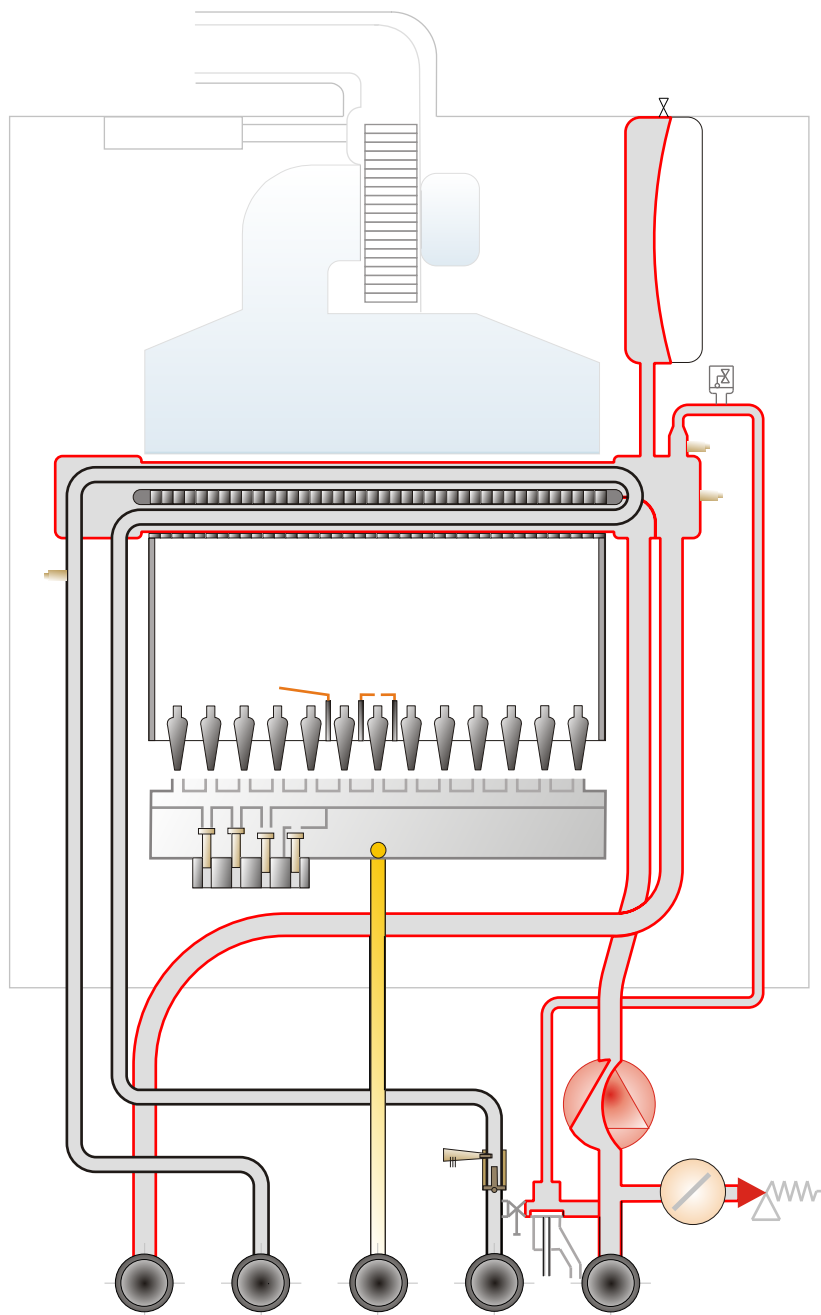
## 3-way valve

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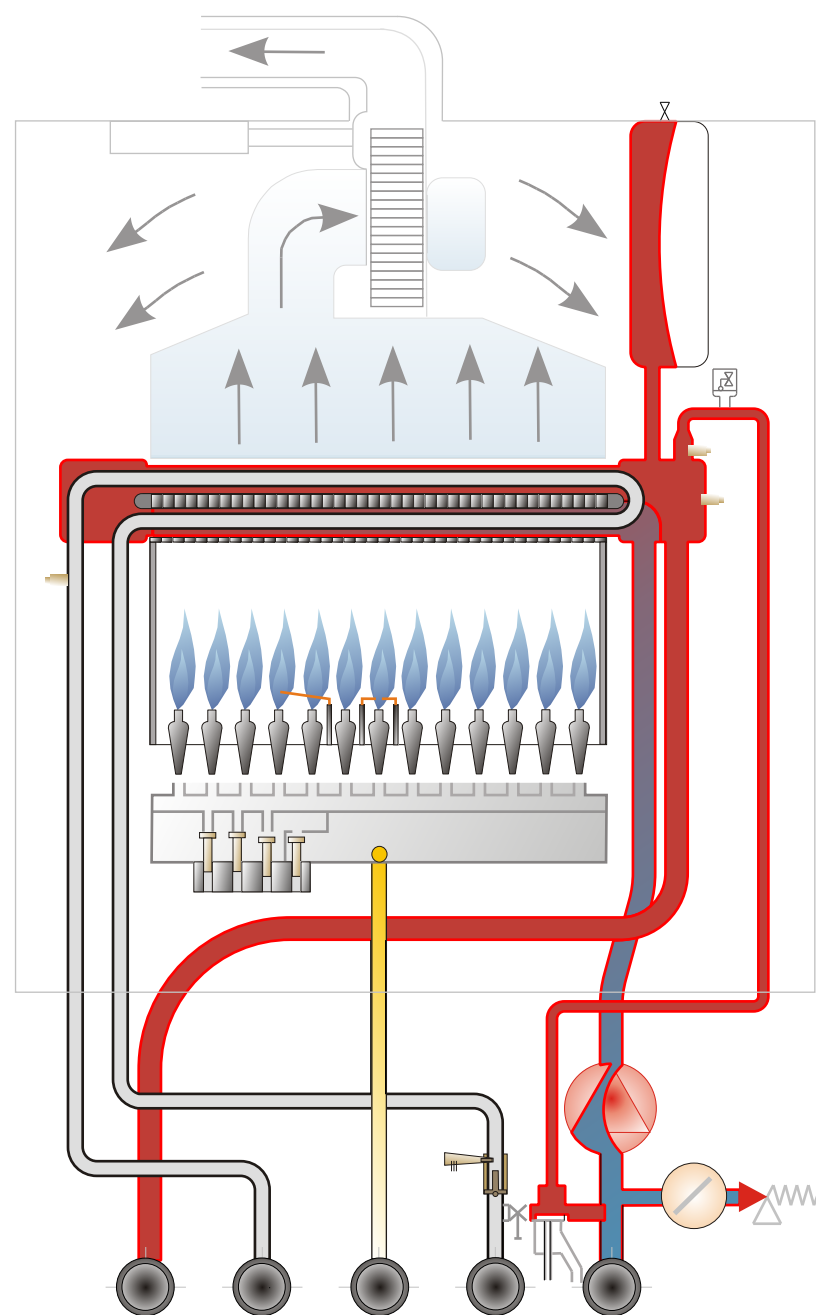




Stopped way



Heating Way



**Outlines hydraulic Victoria 20/20 F**

**Victoria wall-hung waterheaters**  
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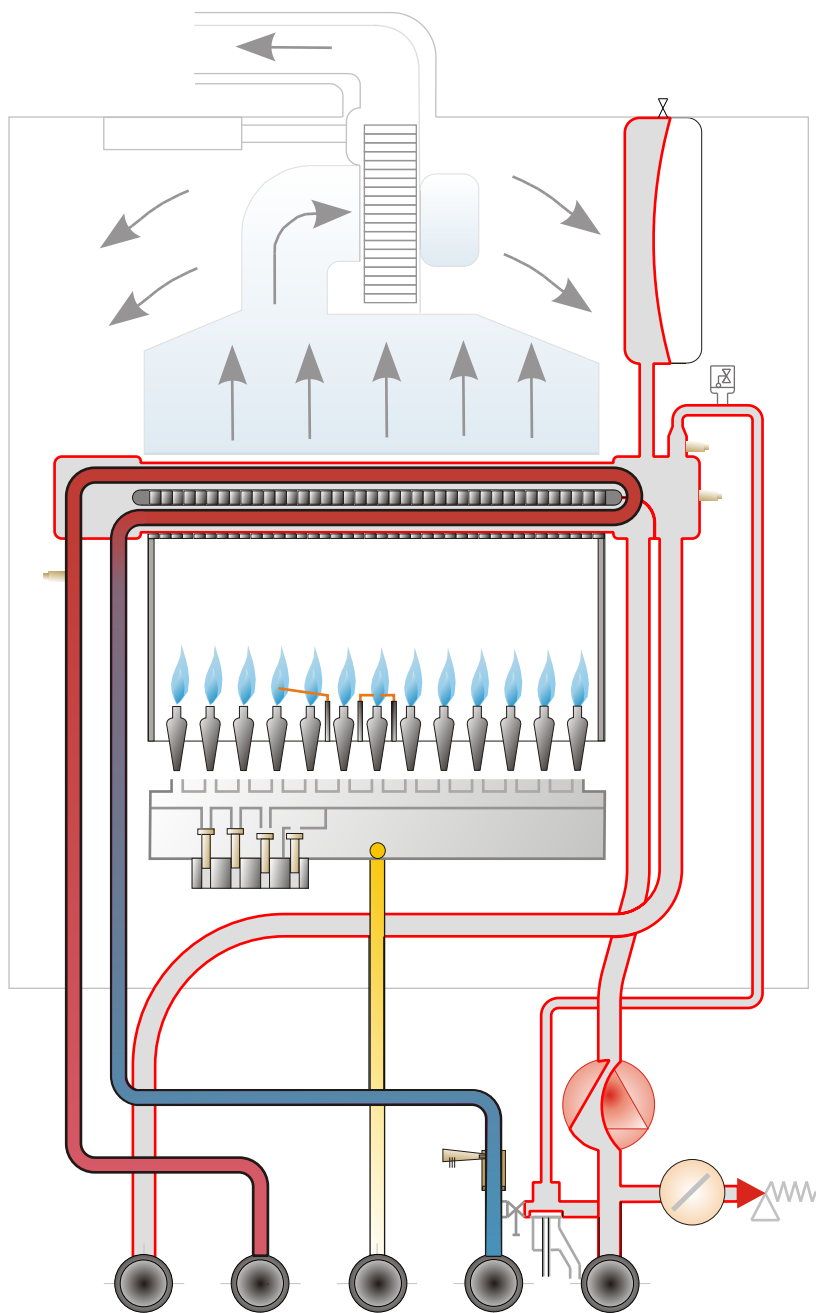


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Sanitary  
way



## Outlines hydraulic Victoria 20/20 F

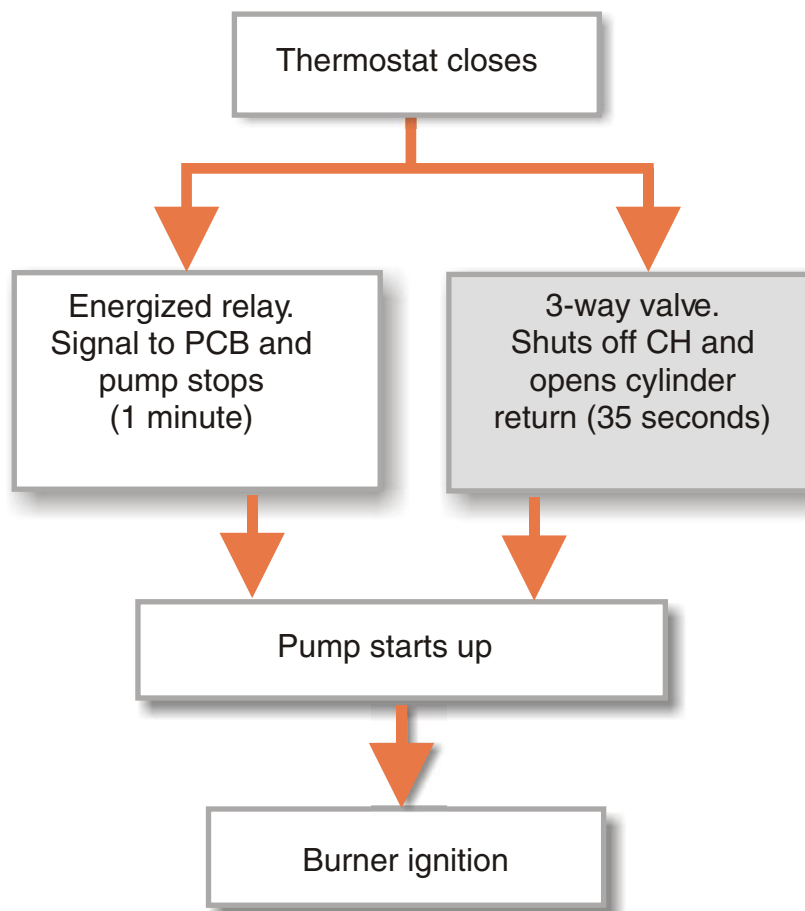
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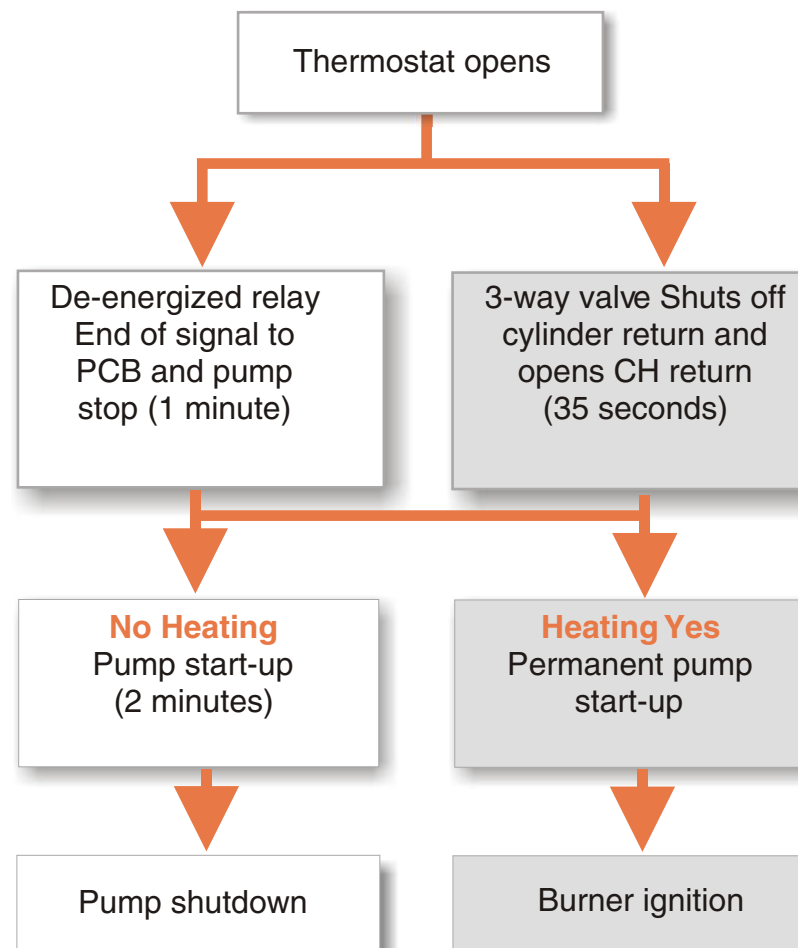
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## Call for DHW from cylinder



## End of call for DHW from cylinder



## Stored DHW service

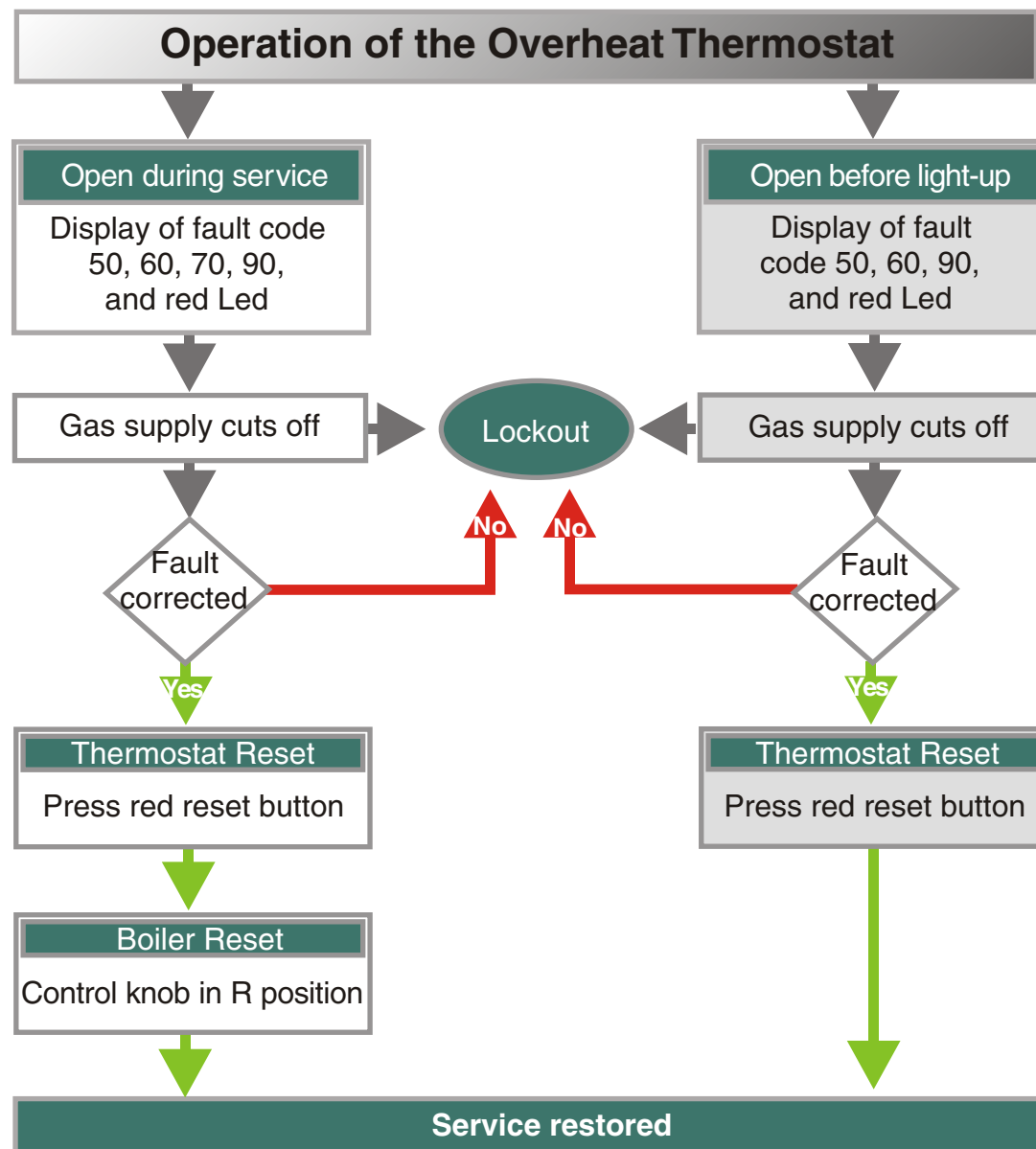
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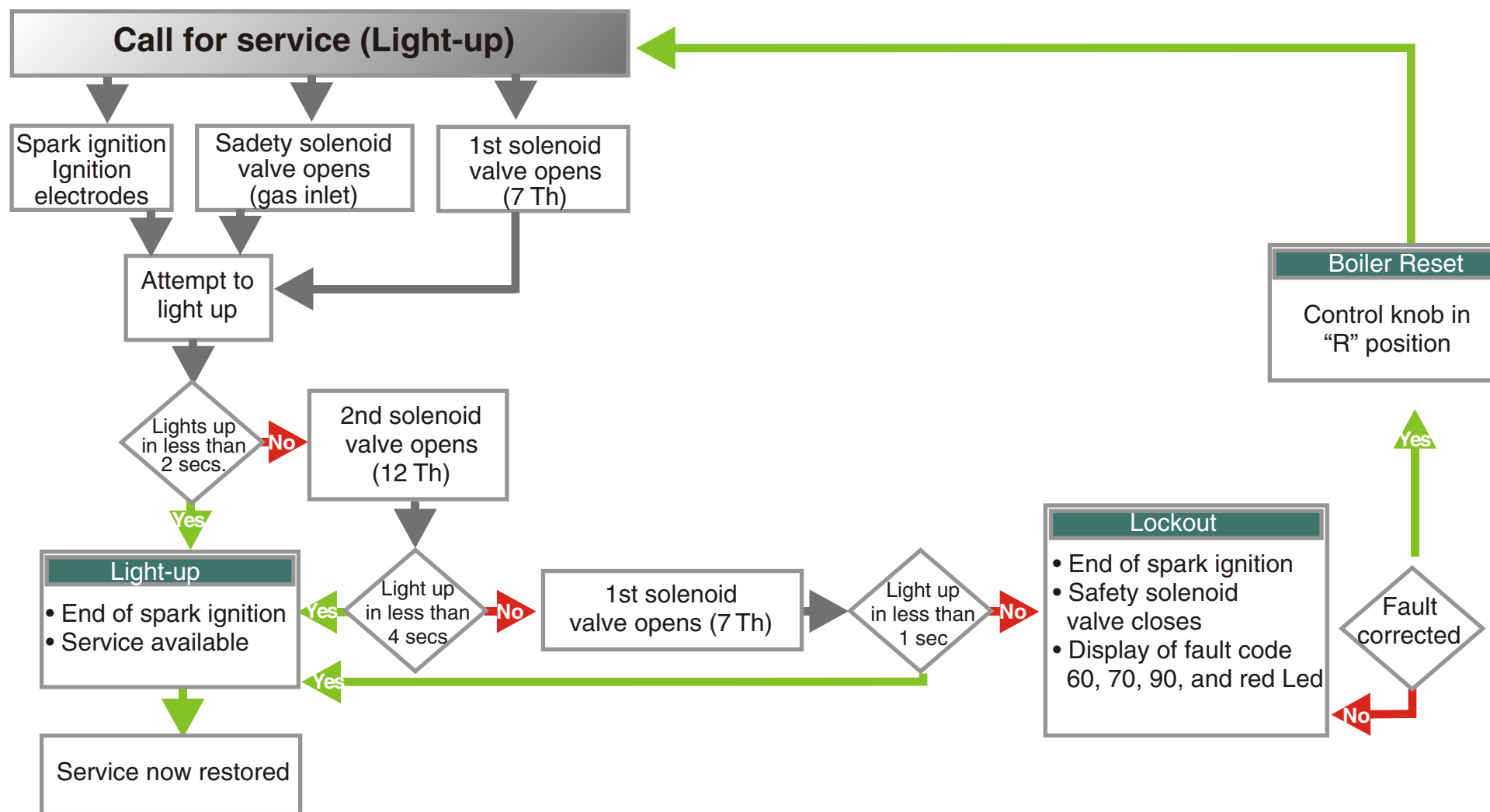
## Overheat Thermostat

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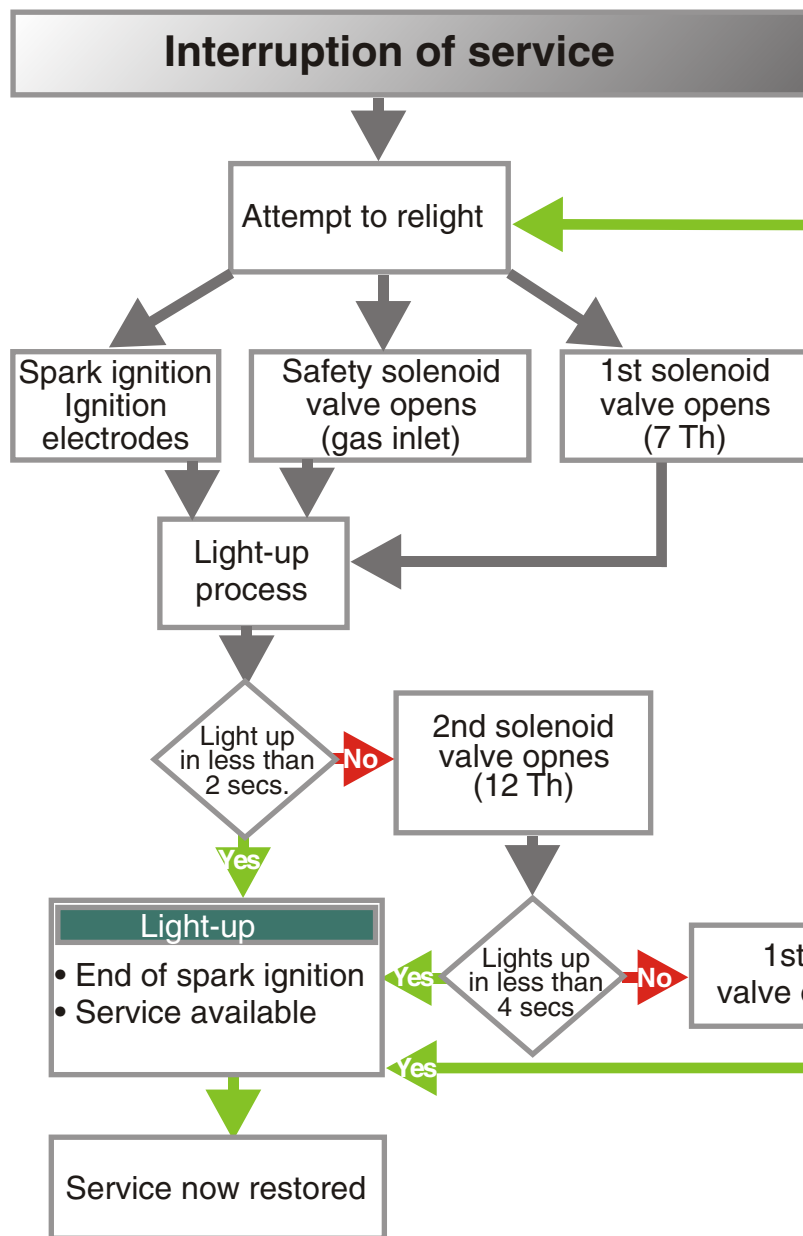
## Flame safeguard rectification system (I)

Victoria wall-hung waterheaters  
Heating training centres



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**Note:** If fault code 40-80-90 lights up for any of the following reasons:

- Sensor lead splits
- Sensor rubbing against earth connection
- Bad earth connection contact

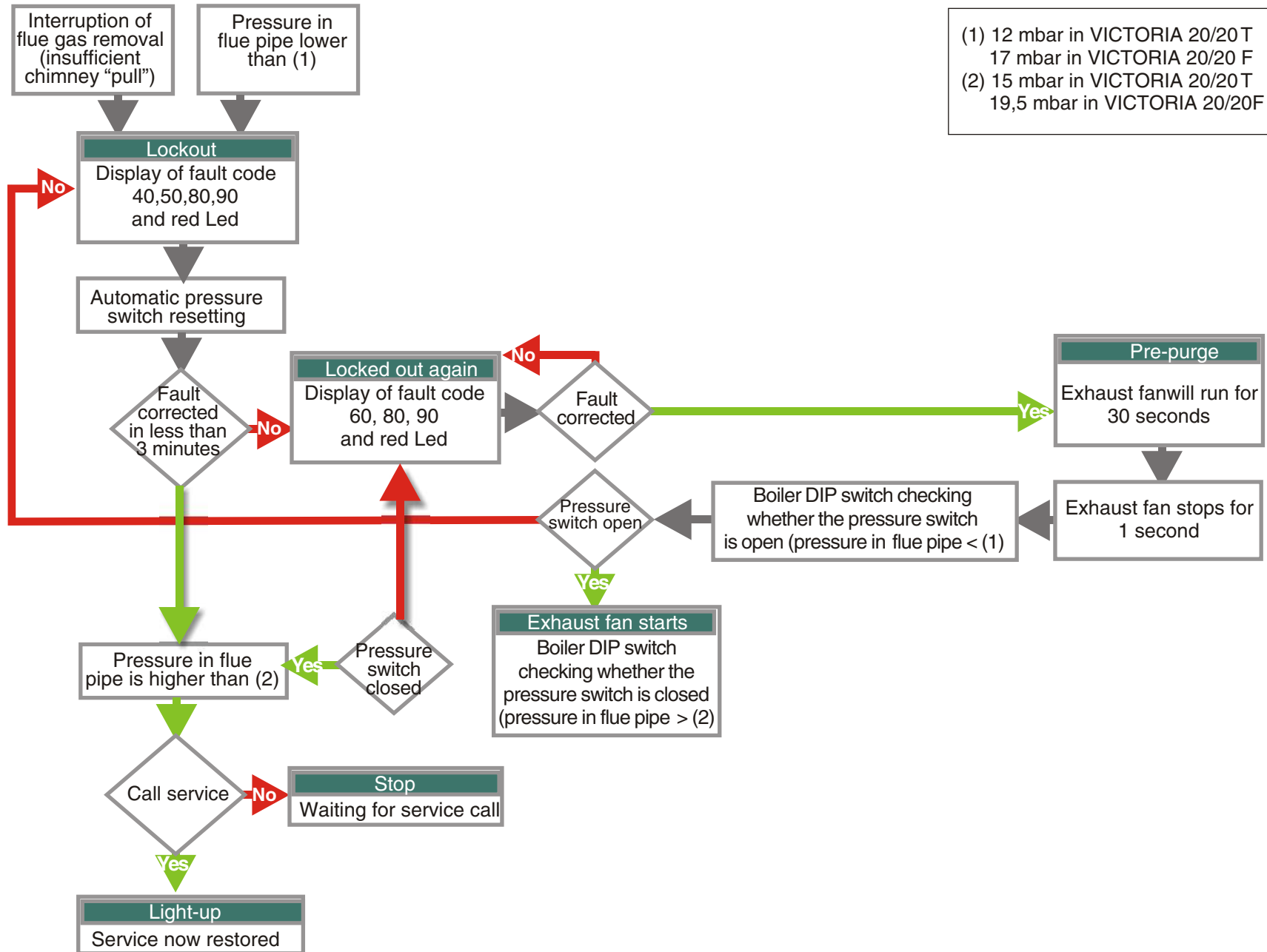
Then the process would be as follows:

The flame does not blow out. Sparking begins for 7 seconds.

Boiler operation switches from 20 Th to 12 Th and 7 Th until it goes into complete lockout.

## Flame safeguard rectification system (II)





## Chimney "pull" safety 20/20 F

Victoria wall-hung waterheaters  
Heating training centres

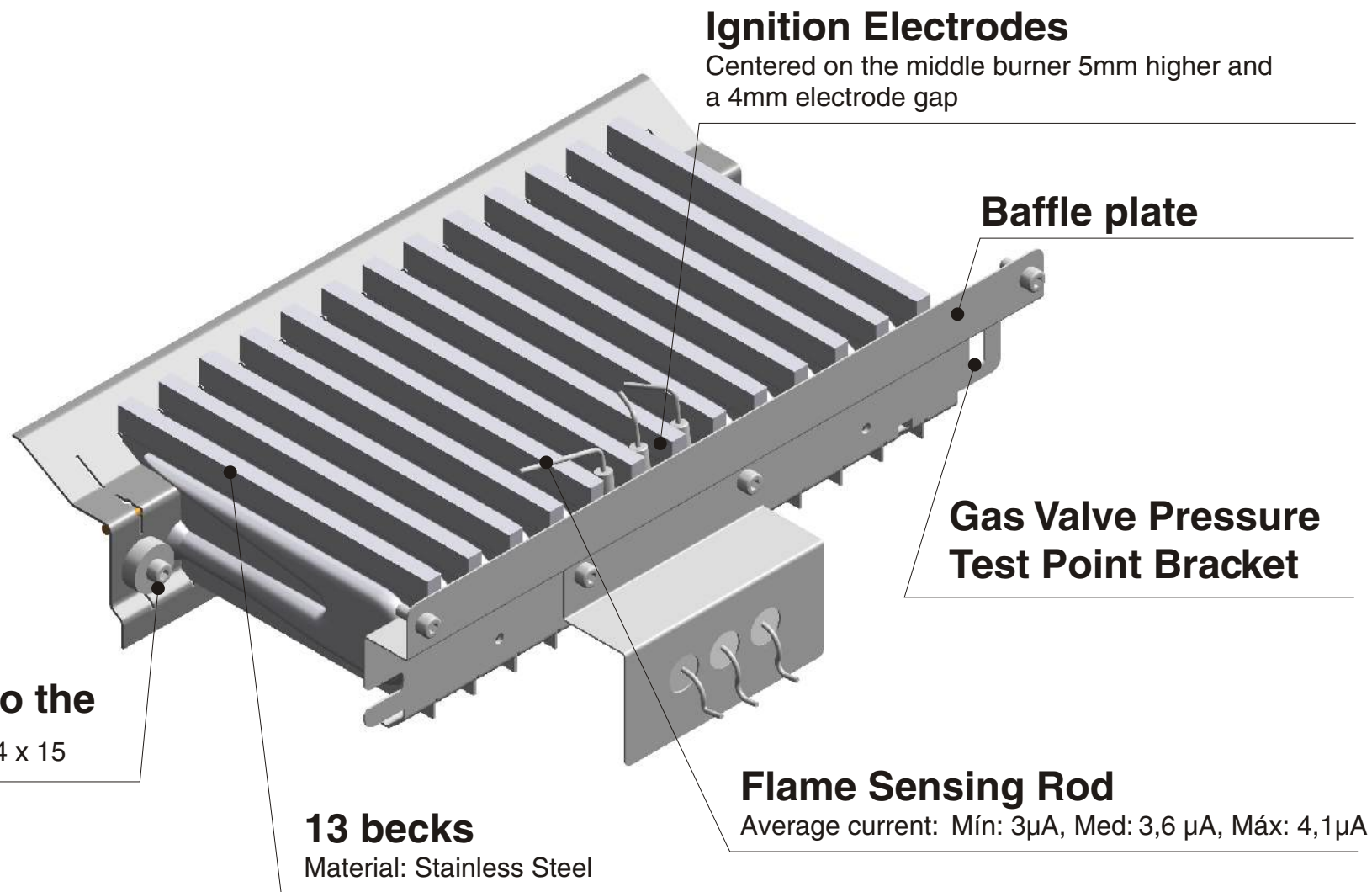


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## Ignition Sequence:

2 seconds at 7 Th.  
4 seconds at 12 Th.  
1 seconds at 7 Th



## Burner

**Victoria wall-hung waterheaters**  
Heating training centres





Do not start the waterheater until the insulation panels have been properly assembled.  
For optimum operation it is essential that these insulation panels be in good condition.

**Side Insulation Panels.** Material: Ceramic Fibre

**Front Insulation Panels.**

Material: Ceramic Fibre

**Side Tabs.** Fold them after fitting  
Side Insulation Panels

**Compact  
Combustion Chamber**

**Threaded Rods for Chassis Fixing**

8.58"/218 mm long x Ø 0.24"/6mm

**M5 Set Nuts**

For fixing the burner baffle plate

**Combustion chamber**

**Victoria wall-hung waterheaters**  
Heating training centres



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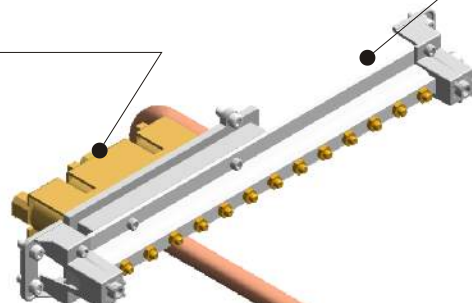
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## Aluminum Profile for Burner Injector Holder

## Solenoid Valve Assembly



## Burner Setting Pressure Device



## Gas Governor

Natural Gas only  
Control Range: 0.25 ÷ 0.36 PSI / 17 ÷ 25 mbar

## Gas Supply Pressure Test Point

G20(GN): 0.29 PSI/20 mbar. G30(GB): 0.41 ÷ 0.44 PSI/28 ÷ 30 mbar. G31(GP): 0.54 PSI/37 mbar

## Chassis Fixing Bracket.

27,778 Btu/7,000 kcal/h  
Solenoid Valve.

47,620 Btu/12,000 kcal/h  
Solenoid Valve.

27,778 Btu/20,000 kcal/h  
Solenoid Valve.

Safety Solenoid Valve.

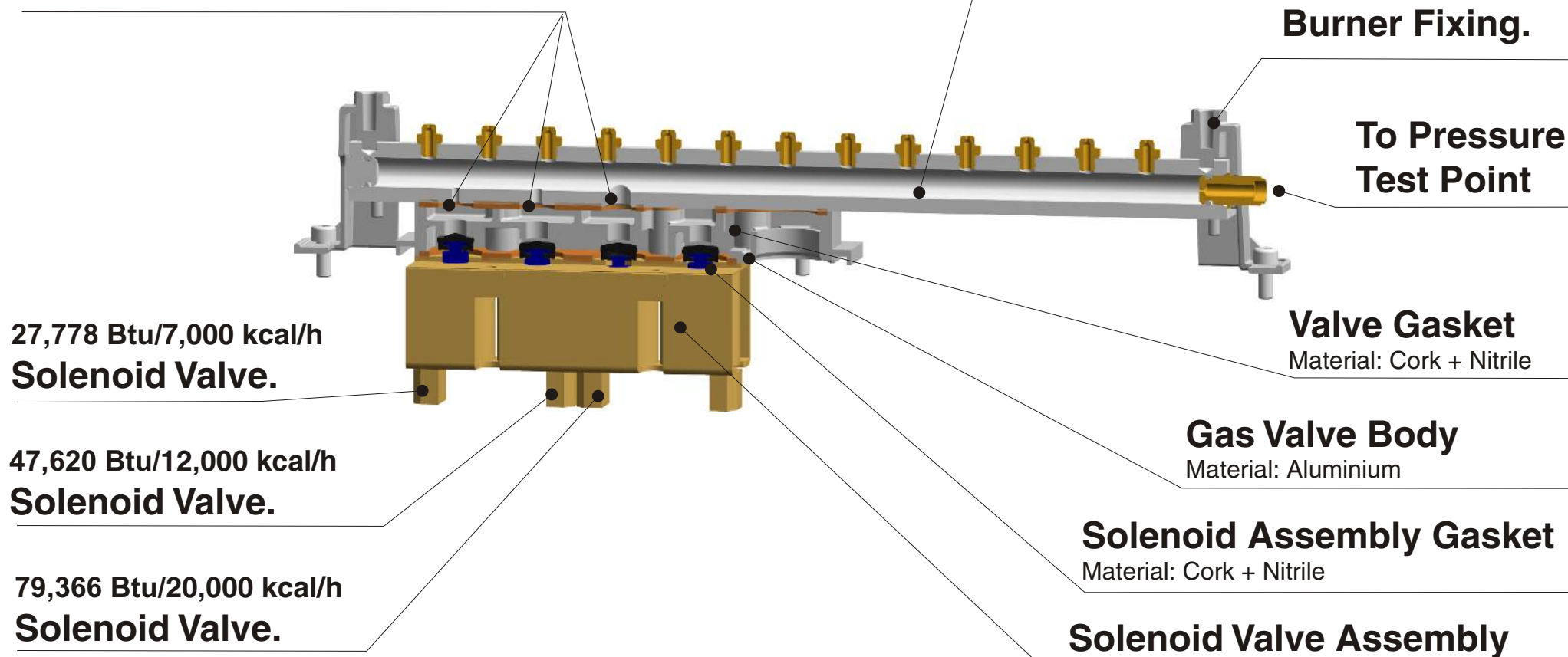
## Kit valve G20 and G25

Victoria wall-hung waterheaters  
Heating training centres





## Stages of Output Bore Size



## Cross-section of gas valve

**Victoria wall-hung waterheaters**  
Heating training centres

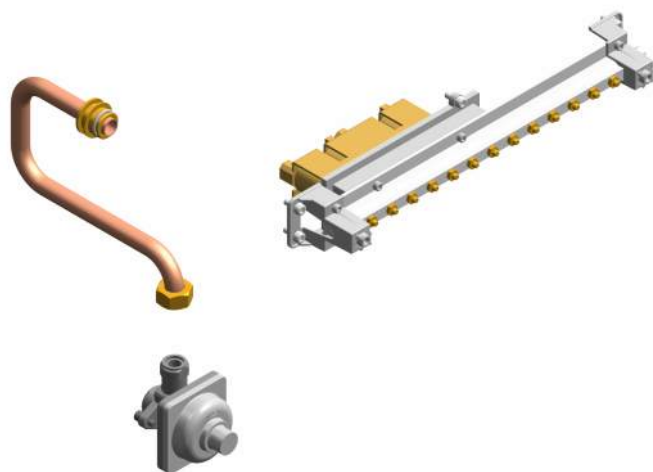




Any adjustments and/or settings must be carried out by a qualified technician

## Natural Gas Kit

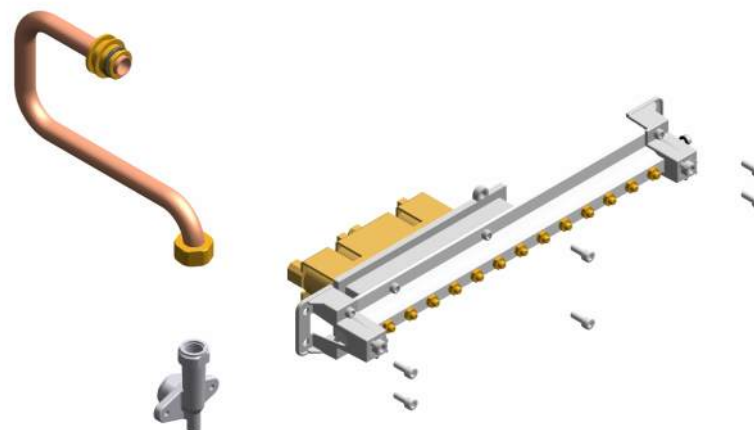
(To convert a Propane/Butane Gas waterheater into Natural Gas)



Kit G20 / G25

## Propane/Butane Gas Kit

(To convert a Natural Gas waterheater into Propane/Butane Gas)



Kit G30 / G31

## Gas changeover kit

Victoria wall-hung waterheaters  
Heating training centres





## Pressure Switch

Setting Range for VICTORIA 20/20F:  
17 ÷ 19.5 mm.w.g.

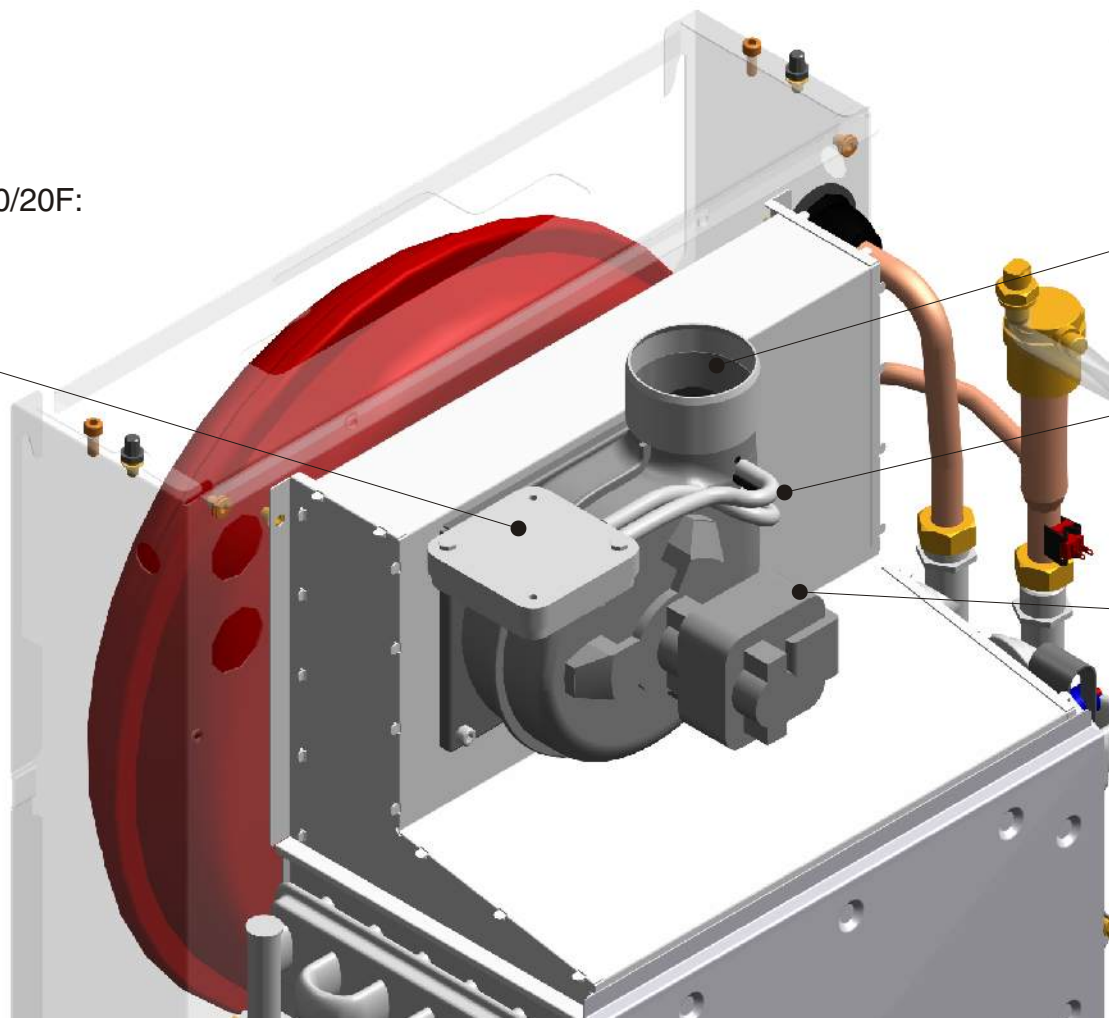
**Socket for connection  
to specific flue duct**

Outlet Ø 2.36"/60mm

**Pressure Switch  
Connecting Pipes**

**Exhaust Fan**

r.p.m.: 2720  
Average current : 0.41A



## Components of the waterheaters F

**Victoria wall-hung waterheaters**  
Heating training centres





**Kit 140040030-03 for F waterheaters (supplied as standard)**



## Flue duct kit (I)

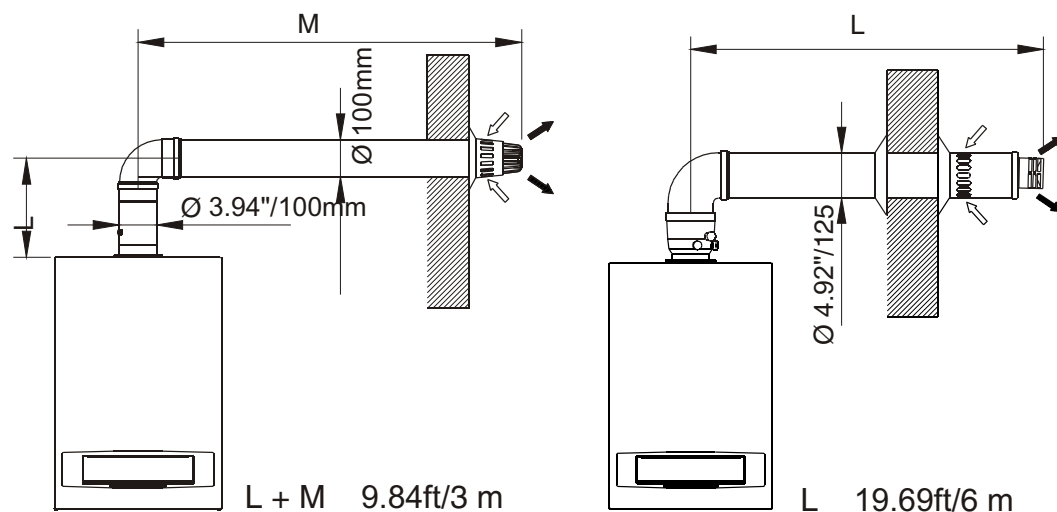
**Victoria wall-hung waterheaters**  
Heating training centres







## Victoria 20/20 F (C - 12)



**Configuration C12:** Room-sealed waterheater. Horizontal concentric flue pipe. Flue gases discharged directly into the atmosphere. Exhaust fan located above the combustion chamber.

## Flue duct kit (II)

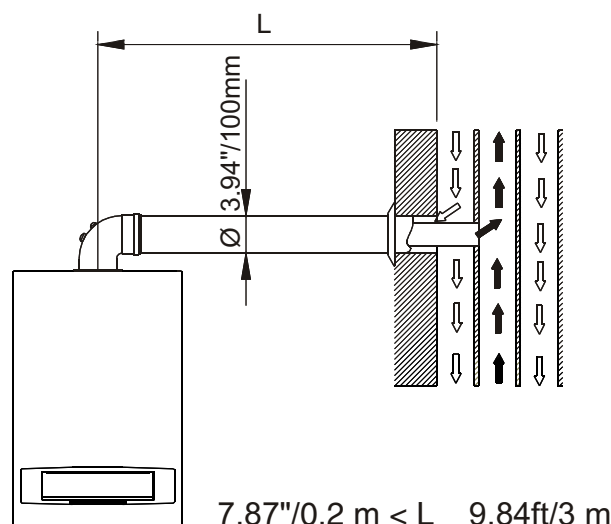
**Victoria wall-hung waterheaters**  
Heating training centres



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## Victoria 20/20 F (C - 42)



**Configuration C42:** Room-sealed waterheater. Horizontal concentric flue pipe connected to a twin common shunt or stack. Exhaust fan located above the combustion chamber.

**140040030-03** Configurations C12 / C42: Directional, concentric horizontal flue pipe kit with Ø 60/100 damper. Quick connect coupling. 1m horizontal flue length. **SUPPLIED AS STANDARD.**

**140040061-01** Configurations C12 / C42: Directional, concentric horizontal flue pipe kit with Ø 60/100 damper. Quick connect coupling. 1m horizontal flue length and 0.2m vertical flue length.

**140040084-00** Configurations C12 / C42: Directional, concentric horizontal flue pipe kit with Ø 80/125 damper. Quick connect coupling. 1m horizontal flue length.

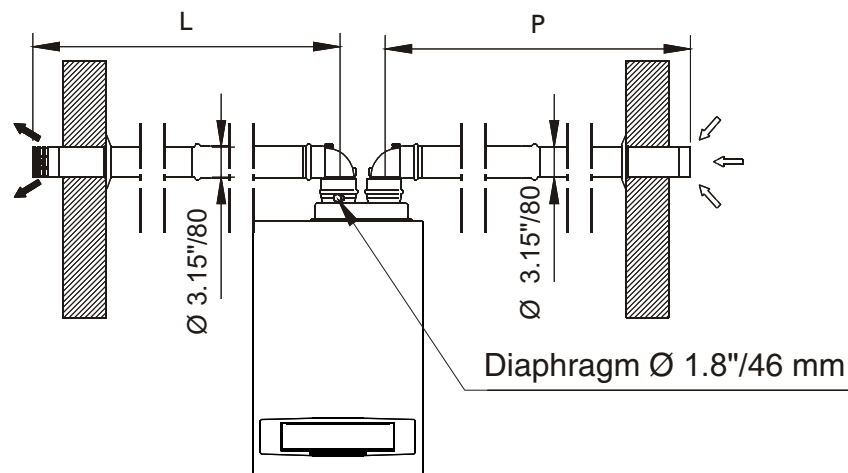
## Flue duct kit (III)

**Victoria wall-hung waterheaters**  
Heating training centres





## Victoria 20/20 F (C - 82)



With no diaphragm:  $13.12 \text{ ft/4 m} < L + P \leq 32.8 \text{ ft/10 m}$   
 With diaphragm Ø 1.8\"/>

**Configuration C82:** Room-sealed waterheater. Single, horizontal flue pipes. Fresh air intake. Flue gas outlet to a standard common shunt. Exhaust fan located above the combustion chamber.

**140040039-02** Configuration C82. Directional, twin-pipe horizontal flue kit with Ø 80 damper. Quick connect coupling. 1m horizontal flue length for both runs.

## Flue duct kit (IV)

**Victoria wall-hung waterheaters**  
 Heating training centres

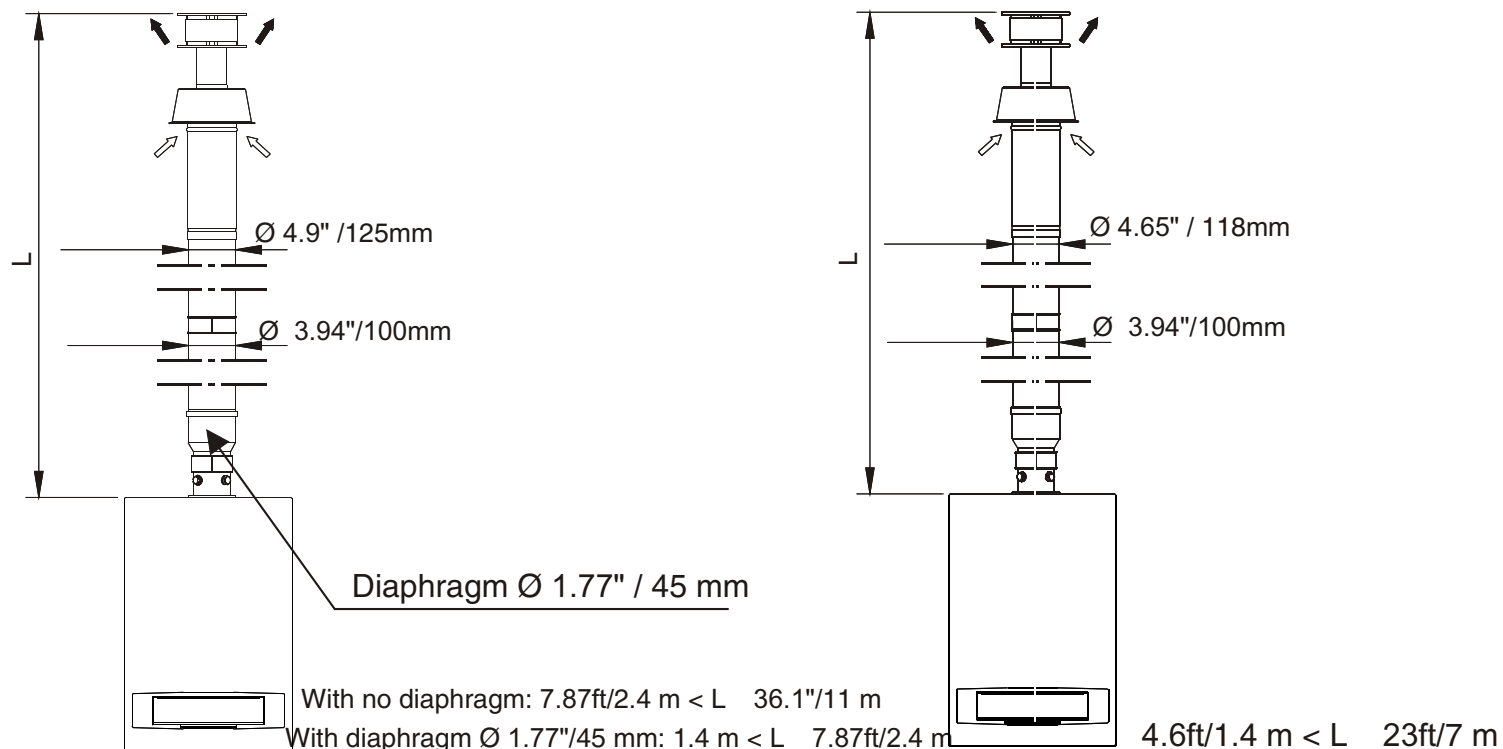


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## Victoria 20/20 F (C - 32)



**Configuration C32:** Room-sealed waterheater. Vertical concentric flue pipe. Flue gases discharged directly into the atmosphere. Exhaust fan located above the combustion chamber.

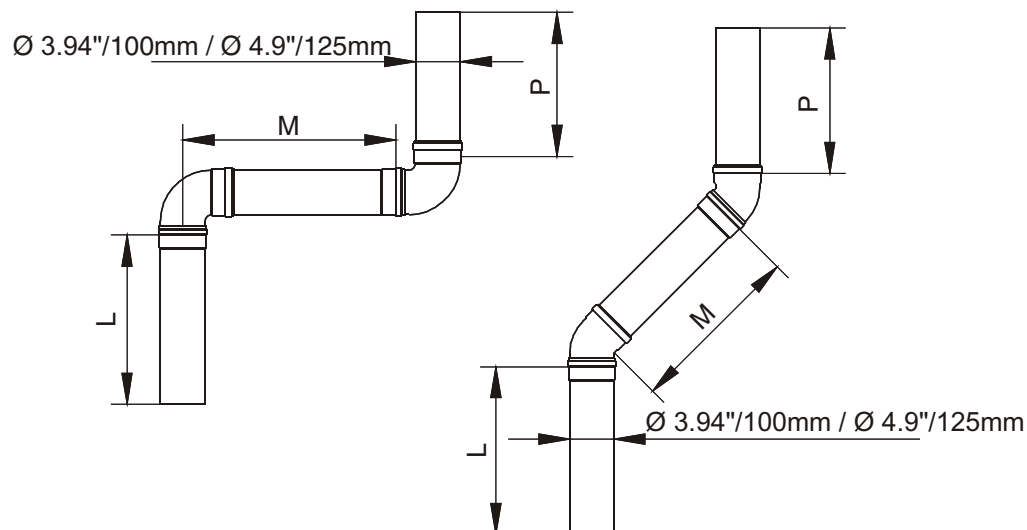
**140040034-03** Configuration C32. Directional, concentric vertical flue pipe kit with  $\varnothing 60/100$  damper. Quick connect coupling. 1m vertical flue length.

**140040059-00** Optional vertical concentric accessory in the C32 configuration for vertical outlet to the roof.

## Flue duct kit (V)

**Victoria wall-hung waterheaters**  
Heating training centres





Each 90° concentric elbow Ø 100 reduces allowed length 2.3ft/0.7m  
 Each single 90° elbow Ø 80 reduces allowed length 1.64ft/0.5m  
 The first waterheater outlet elbow should not be taken into account.  
 No reduction is necessary when using 45° elbows.

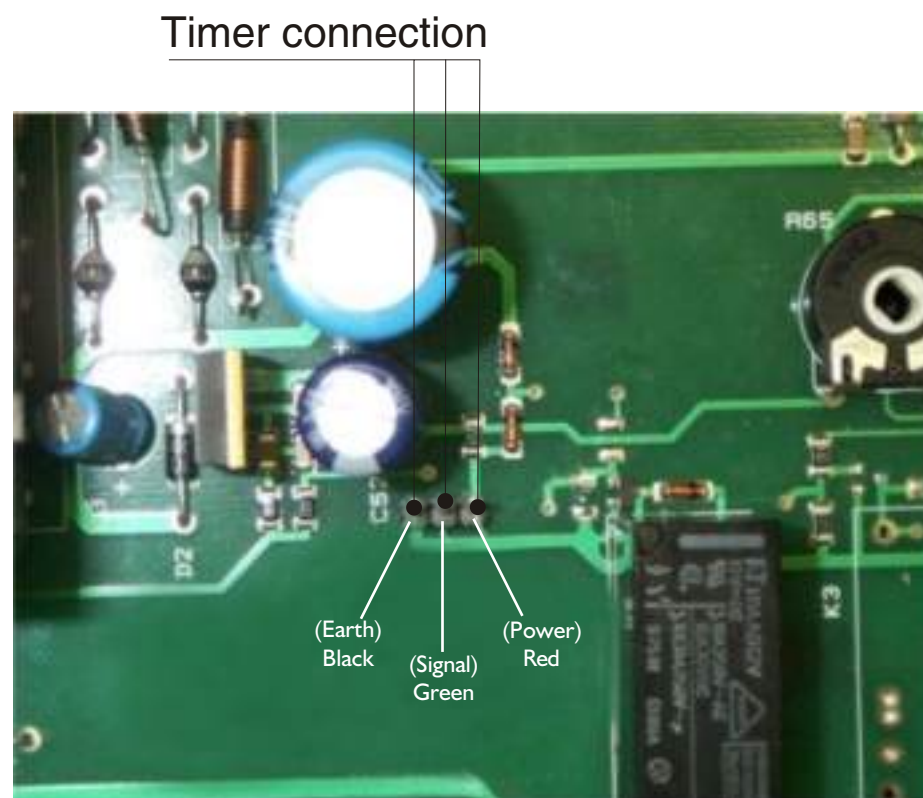
## Flue duct kit (VII)

**Victoria wall-hung waterheaters**  
 Heating training centres





Location of the timer connection on the electronic PCB.



## Timer connections

**Victoria wall-hung waterheaters**  
Heating training centres







**Weekdays**

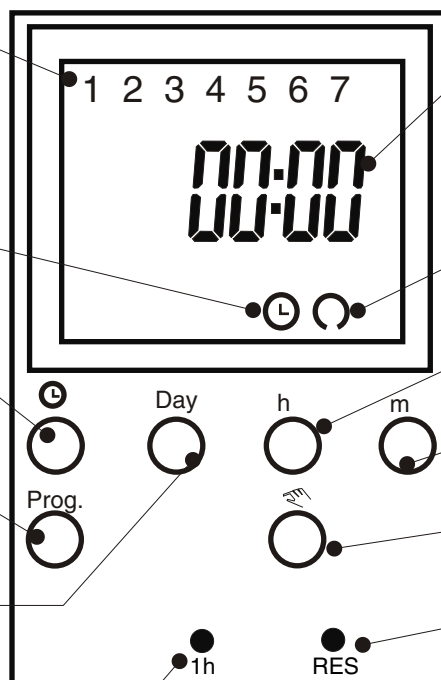
**Programmed  
operating  
information**

**Day & time**

**Program  
mode**

**Set day**

**To switch from  
summer to winter  
time**



**Time and minutes**

**Denotes boiler  
operating or  
stopped**

**Set Time**

**Set minutes**

**Manual mode**

**Reset**

## Start-up

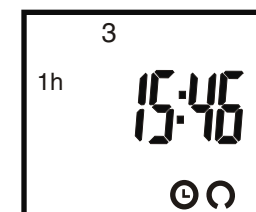
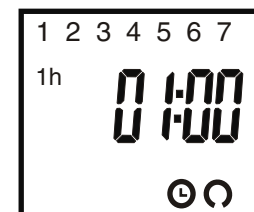
First of all, delete all stored data. To do that, press the “**RES**” key for 3 seconds. Release key and the following display will appear:



The days of the week are flashing

## Setting the time

Finally, release the “**⌚**” key. The colon will be flashing.



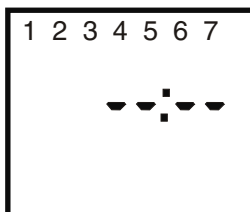
## Programming instructions (I)

**Victoria wall-hung waterheaters**  
Heating training centres

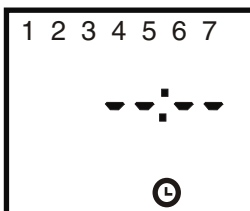




Press the "Prog" key and the following screen will be displayed.



Enter the status of the day's first command by pressing "☞" and taking into account that this symbol indicates that the "Waterheater is operating". With no centre black dot, it means that the waterheater is OFF.



Enter the day's first switching command. To do that, press the "h+" "m+" keys.

Enter the required switching day(s) by pressing the "Day" key. See "Possible Day Combinations" table. The screen displayed will be similar to the one in this figure.



Possible Day Combinations are:

1 2 3 4 5 6 7 = Mo, Tu, We, Th, Fr, Sa, Su  
 1 2 3 4 5 6 = Mo, Tu, We, Th, Fr, Sa,  
 1 2 3 4 5 = Mo, Tu, We, Th, Fr,  
 6 7 = Sa, Su

Or each individual day of the week.

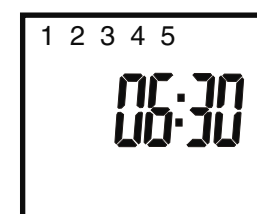
To continue programming, press the "Prog" key and repeat steps 2 to 4 as many times as necessary to complete the whole week.

Finally, after entering the last switching status required, close the programming mode by pressing the "⌚" key.

The standard screen in the operating mode will be similar to the one shown here.

### Manual Operation

Press the "☞" key. The screen will be similar to the one shown in this figure.



## Programming instructions (II)





In the manual mode, stored data will not be altered. In addition, there are specific functions to this operating mode, which are as follows:

The following switching output status are possible:

- = Advance OFF (if current switching status is = ON)
- = Advance ON (if current switching status is = OFF)

Above two manually altered switching commands will be cancelled by the next automatic switching time.

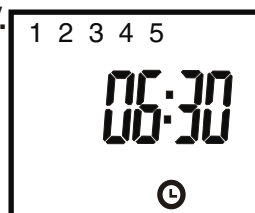
= Permanently OFF

= Permanently ON

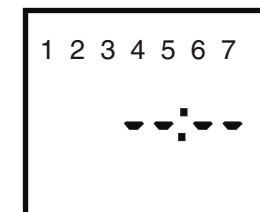
Return automatic mode is only possible by pressing the “” key.

### Switching Times Display

Press the “Prog” key repeatedly. The stored switching times will be displayed in sequence. To exit the display mode, press the “” key.



Once all programmed status have been displayed, the following screen will appear again.



After the last occupied memory block, the number of free memory blocks are displayed on the screen  
Fr 00 = indicates that all memory blocks are occupied.

### Changing:

Press the “Prog” key several times until reaching the program to be changed. Alter the settings by following steps 2 to 6 in the “Programming” section.

### Deleting:

Press the “Prog” key several times until reaching the program to be deleted. Press the “h+” “m+” keys until the “--” symbol is displayed on the screen. Keep the “Prog” key pressed for 3 seconds. This will delete all stored data. Press the “” key to exit the deleting mode.

## Programming instructions (III)

**Victoria wall-hung waterheaters**  
Heating training centres

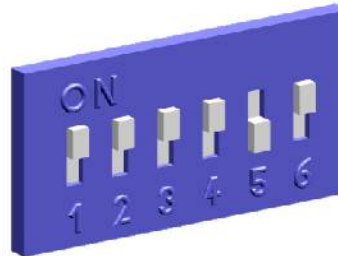
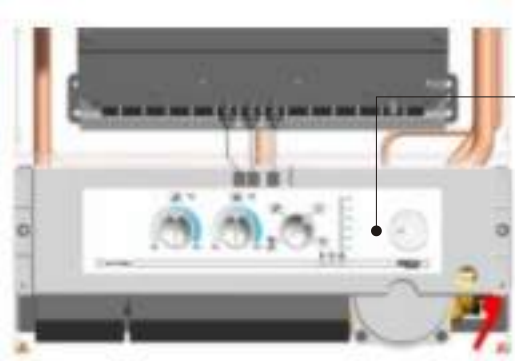




The factory-set configuration is shown in red.

## Access to DIP Switches

Remove the control panel fascia



Location of DIP switches on the electronic board.

Output Adjustment	SW1	SW2	DIP SWITCHES 1 & 2: Central Heating Output Adjustment
<b>79,366 Btu/20,000 kcal/h</b>	<b>ON</b>	<b>ON</b>	<b>DIP SWITCH 3: CH pump operation</b>
47,620 Btu/12,000 kcal/h	ON	OFF	<b>DIP SWITCH 4: Time-delay between ON and OFF</b>
27,778 Btu/7,000 kcal/h	OFF	OFF	<b>DIP SWITCHES 5 &amp; 6: Hysteresis Selection</b>

Hysteresis	SW5	SW6	Circulating Pump Operation	SW3
71.6°F/22°C	OFF	OFF	Continuous operation	OFF
<b>62.6°F/17°C</b>	<b>OFF</b>	<b>ON</b>	<b>30 seconds after Room Thermostat stops</b>	<b>ON</b>
53.6°F/12°C	ON	OFF	<b>Time-delay</b>	<b>SW4</b>
46.4°F/8°C	ON	ON	Enabled (6 minutes running)	OFF
			<b>Disabled</b>	<b>ON</b>

## Control DIP switches

Victoria wall-hung waterheaters  
Heating training centres



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Carry out the following maintenance operations at least once a year, and preferably at the beginning of the Heating season:

### **DHW**

Clean the cold water filter

Check the DHW temperature

### **Heating**

Check the system pressure

Check the waterheater water temperature

Check the pump operation

Bleed the air in the radiators and boiler

Check the room thermostat

Check the safety valve

### **Gas**

Check the burner setting pressure

Check the input rate

Check the circuit for gas tightness

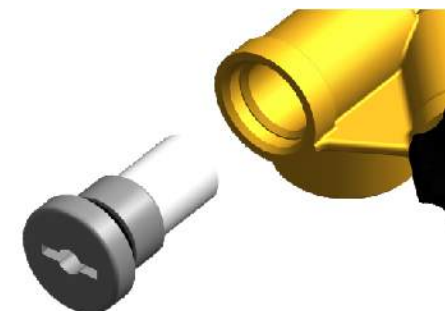
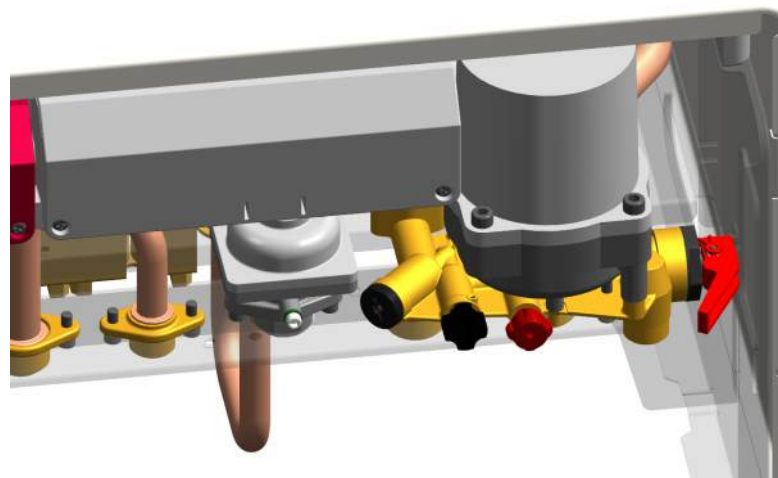
Clean the burner Venturis

### **Combustion and Ventilation**

Check the flue duct tightness

Check the effectiveness of ventilation and air renewal system. Ensure there are no obstructions.

Conduct a flue gas analysis.



## **Maintenance**

**Victoria wall-hung waterheaters**  
Heating training centres





The following parameters are factory-set as shown:

Feature	Victoria 20/20 F
Output to Central Heating	79,366 Btu/20,000 kcal/h SW1 (ON) SW2 (ON)
Output to Domestic Hot Water System	79,366 Btu/20,000 kcal/h
Pump Speed Position	2 <sup>a</sup>
Pump Operation Time (*)	30 secs following stoppage of Room Stat SW3 (ON)
6-minute Time Delay	De-energized SW4 (ON)
CH Hysteresis	62.6°F/17°C SW5 (OFF) SW6 (ON)

(\*) It is governed by the Room Thermostat. If no Room Thermostat has been installed, it will operate continuously.

## Factory settings

**Victoria wall-hung waterheaters**  
Heating training centres







DHW Sensor interrupted	40-90
CH Sensor interrupted	50-90
Faulty Flame Relay: Stuck	60-90
Faulty Safety Circuit (*)	40-60-90
Overheat Thermostat open during ignition	50-60-90
Flue Spillage Limit Thermostat open before ignition	40-50-60-90
Faulty Safety Relay (energized)	40-70-90
Faulty Safety Relay (will not close following demand) (*)	50-70-90
Burner off. Ignition time-delay too short	40-50-70-90
Burner off for lack of gas at lighting up (*)	60-70-90
Safety Relay. Ignition Time-delay too long	40-60-70-90
Overheat Thermostat open during operation (*)	50-60-70-90
Flue Gas Spillage during operation (*)	40-50-60-70-90
Safety Fuse open during operation (*)	40-80-90
Faulty Safety Relay. Lack of gas or electrical fault (*)	40-50-80-90
Pressure Switch Opening Time-delay	60-80-90

(\*)Whenever these fault codes appear, reset the waterheater by turning the selector knob to the “R” position. For other codes, the waterheater will reset automatically once the fault is cleared.

## Fault codes

**Victoria wall-hung waterheaters**  
Heating training centres



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