

Installation instructions:

Copy/Paste the contents into your stylish extension

Apply on URL's starting with <https://oregonstate.teamdynamix.com/>

What it looks like:

The screenshot displays the Oregon State University Service Desk interface. The top navigation bar includes links for Desktop, IT, My Work, People, and News. The main content area is divided into several sections:

- ! - Open Outages and Planned Maintenance:** A table listing outages with columns for ID, Title, Services Impacted, Type, Status, Created, and Modified. One entry is visible: ID 2433305, Title "Microsoft Exchange administrator has made a change that requires you quit and restart Outlook" recurring notice, Major Incident/Outage, Open status, created Tue 12/27/16 4:05 PM, modified Mon 3/27/17 1:39 PM.
- ! - Tickets and Tasks - Assigned to me:** A table listing tickets assigned to the user. Columns include ID, Title, Requestor, Acct/Dept, Type, Responsibility, Status, Priority, Due, Age, Modified, and Active Task Count. Two entries are visible: ID 2836113 (Form submission from: Helpdog Feedback) and ID 2863752 (Canvas@o.e).
- SD - open, unassigned (Incidents, Service Requests):** A table listing open tickets. Columns include ID, Title, Requestor, Acct/Dept, Status, Priority, Responsibility, Modified, Due, and Age. Several entries are visible, including ID 2846255 (Fwd: Email Feedback Report for IP 128.193.15.45) and ID 2660507 (Registrar's Office would like to upgrade to SharePoint 2010 or 2013).
- Service Desk - Tools:** A section containing links for New Incident, New Service Request, New Problem, and New Parent ticket. It also lists Campus Tools and Client Services Tools.
- Client Services blog:** A section containing various blog posts such as Data migration for International Programs - ISAS and ISFS, Service Desk Digest 3/20/2017, and Moving To Shared IS Slack Instance.

Form submission from: Helpdoc Feedback

Open

Service Request ID: 2836113

General Tasks/Activities People T&E My Alerts (0) Assets/Cls (0) Read By (8)

Actions Add Edit Refresh Print View

Details

Acct/Dept

Business Affairs - Dept

Type

Desktop Computing / Device support (pc, phone, tablet, etc.)

Priority

Medium

Source

Email

Created

Wed 3/22/17 12:34 PM by OSU.IT.Help

Last Modified

Wed 3/22/17 3:37 PM by John Pelkey

Age

7 days old

Reviewer

Unassigned

Responsibility

Service Desk / John Pelkey

Estimated Hours

0.00

Actual Hours

0.00

Responded

Wed 3/22/17 3:26 PM by Nancy Boedigheimer

Date(s)

Wed 3/22/17 - Thu 3/23/17 (2 weekend)

Tags

Description

Submitted on Wednesday, March 22, 2017 - 12:34pm

==Feedback Form==

Webpage: http://oregonstate.edu/helpdocs/node/471

Information Provided: Confusing / Technical Error

Name: Nancy Boedigheimer

Feedback Message: Feedback Message

Save Cancel

Requestor

NB

Nancy Boedigheimer

nancy.boedigheimer@oregonstate.edu

541-737-7601

Oregon State University

Find References

Form submission from: Helpdoc Feedback

Open

Service Request ID: 2836113

New Status

Open

This service request was created with a type that had no associated time types or the time types were removed from the service request. You will not be able to add time to this service request while there are no associated time types.

Comments

Templates

Make comments private (only visible to Tickets users)

Notify

Start typing...

Notify Other People

Start typing...

Other Email Addresses

Attachment(s) (maximum of 6.50 MB can be sent in notifications)

Knowledge Base Article

No associated article Existing article Create new article

Application name(s)

Build - Equipment location

Requestor

NB

Nancy Boedigheimer

nancy.boedigheimer@oregonstate.edu

541-737-7601

Oregon State University

Details

Last Modified

Wed 3/22/17 3:37 PM By John Pelkey

Estimated Hours

0.00

Actual Hours

0.00

Dev contact information:

john.pelkey@oregonstate.edu

What allowed to contact for (requests, updates, other changes):

Contact about whatever.

Credits (ie, if borrowed/forked from someone else's theme):

N/A