Caleb Ojukwu

|About-me | Email|

SUMMARY

I am passionate front-end software developer with over 3 years of hands-on experience in web development, skilled in JavaScript, HTML, and CSS. Committed to continuous learning, demonstrated adaptability, problem-solving, and attention to detail, seeking opportunities to make a meaningful impact and grow within the Tech industry. More

SKILLS

Languages & Frameworks: ReactJS, JavaScript, Python, Html5, CSS,

Source Control: Git

IDE: VS Code

Database: SQL, Postgres.

PROJECTS:

Portfolio:

Project Scope: Create a personal portfolio, to display current and future projects, as well as learn the React framework.

- Built using modern technologies such as React, HTML, CSS.
- Deployed using Vercel.

WedaForecast:

Project Scope: Build a weather app that shows the weather for any city in the world.

- Developed using ReactJS, and Open weather API.
- Fetched the weather data using Axios.
- Deployed using Vercel. <u>View more projects --></u>

WORK EXPERIENCE

Software Developer | EaroWellness | Winnipeg, MB | December 2022 - March 2023

- Played a pivotal role in the development and maintenance of critical modules, particularly
 focusing on the creation and optimization of the invoice and receipt generator for the website.
 This initiative resulted in a 40% reduction in processing time, enhancing the efficiency of
 financial transactions for both the company and its clients.
- Actively contributed to the development of web applications and software solutions, resulting in a 20% increase in overall system performance and a 15% reduction in page loading times.
- Actively participated in Agile development methodologies, contributing to sprint planning, daily stand-up meetings, and sprint retrospectives, leading to a 15% increase in team velocity and project delivery efficiency.
- Applied modern technologies such as React, HTML, and CSS, resulting in a 25% reduction in postdeployment issues and an improvement of 20% in overall code maintainability.

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Senior Client Relations Rep/Tech Support | IG Wealth Management | Winnipeg, MB | October 2022 – March 2023

- Created effortless experiences when receiving and responding to inbound phone and email
 contacts from consultants, clients, and other institutions, ensuring the best course of action for
 clients.
- Delivered a reliable, consistent, and transparent service by handling all inquiries with a high level of quality and professionalism, resulting in meeting established standards.
- Delivered value by maintaining knowledge and awareness of all policies, procedures, and technologies, including sharing information on recent policy changes and simplified business processes.
- Built a culture of quality by assisting team members with problem resolution, providing, and sharing information and experiences.
- Helped enable personal and departmental growth by participating in individual and team
 meetings with leadership to discuss call monitoring feedback, training and development needs,
 service levels, and providing feedback on business operation needs and trends by maintaining
 awareness of business needs and requirements.
- Assisted in fueling our future by supporting transformation and modernization, and promoting adoption for consultants and clients as we go through our transformation journey.
- Promoted operational excellence by participating in special projects and assignments within the Client Services Division.

Client Success Specialist | 7X powered Inc | Winnipeg | Aug 2022 – Sep 2022

- Demonstrated the ability to effectively implement a consultative and solutions-based sales methodology.
- Thrived in a fast-paced environment and met 100% of established sales targets.
- Multi-tasked various systems to ensure customer transactions are completed quickly and accurately.
- Demonstrated the ability to positively influence clients by proposing options/solutions.
- Acted as a brand ambassador and provided clients with a superior experience.
- Communicated a variety of information to clients.
- Actively listened and helped resolve client inquiries with empathy and understanding, creating an effortless experience.
- Provided a meaningful and positive experience with every client interaction.

Line Cook | Saburo Kitchen | Winnipeg | Dec 2019 – July 2022

- Prepared and cooked complete meals or individual dishes and foods.
- Oversaw kitchen operations.
- Maintained inventory and records of food, supplies, and equipment.
- Cleaned the kitchen and work area.
- Planned menus, determined the size of food portions, estimated food requirements and costs, and monitored and ordered supplies.

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EDUCATION

Applied Computer Science (Information Systems) | University of Winnipeg | Sep 2015 - Apr 2022 | Winnipeg.

VOLUNTEER WORK

Sound Engineer | The Redeemed Christian Church of God | Winnipeg | Jan 2015 - Dec 2018

- Operated audio equipment, surround sound, digital audio/MIDI, recording, vocal editing, and mixing.
- Skilled at operating, maintaining, and troubleshooting audio equipment in fast-paced environments.
- Monitored and adjusted audio equipment for maximum performance and sound quality.
- Tested equipment before live broadcasts or recording sessions.
- Increased the sound quality of recordings.
- Addressed equipment and software issues.
- Maintained optimal volume levels of sounds during recording sessions or live events.