

Ex. No. **PX-0064**

Date Entered \_\_\_\_\_

By \_\_\_\_\_

**From:** Carson Oliver [REDACTED]  
**To:** Pete Distad [REDACTED]  
**CC:** [REDACTED]  
**BCC:**  
**Subject:** Re: Hulu  
**Attachments:**  
**Sent:** 10/18/2018 12:40:50 AM 0000 (GMT)

Yes, it's the same issue. As you know, we worked with Hulu to fix the issue the day we were made aware of it. However, I think we need to take immediate steps to protect against further misuse of the API.

Carson

On Oct 17, 2018, at 4:38 PM, Pete Distad [REDACTED] wrote:

Carson,

Isn't this the issue you had to deal with last month?

Begin forwarded message:

**From:** Cindy Lin [REDACTED]  
**Date:** October 17, 2018 at 2:59:49 PM PDT  
**To:** Matt Fischer [REDACTED] Eric Gray [REDACTED]  
**Cc:** Trystan Kosmyrka [REDACTED], Pedraum Pardehpoosh [REDACTED], Ann Thai [REDACTED]  
**Subject:** Re: Hulu

+ Pete, did Hulu review any of these flows with us before launching the live service?

Cindy

On Oct 17, 2018, at 2:44 PM, Cindy Lin [REDACTED] wrote:

Hi Matt,

Hulu is part of the set of whitelisted developers with access to subscription cancel/refund API. Back in 2015 they were using this to support instant upgrade using a 2 family set up, before we had subscription upgrade/downgrade capabilities built in.

Eric - did anyone from your team work with them as part of them launching the live service?

Cindy

On Oct 17, 2018, at 2:09 PM, Matt Fischer [REDACTED] wrote:

Cindy,

See below. What is this about? How can Hulu switch people from IAP to Hulu billing? This doesn't seem right.

**Exhibit**  
**0064**

PX-0064.1

APL-APPSTORE\_00228734

CONFIDENTIAL

Phil saw this and wants to know what's going on.

Thanks,  
Matt



**David Barnard** [REDACTED]

[9/28/18, 1:54 PM](#)

I didn't realize App Store subscriptions could be automatically cancelled through the StoreKit API. I'm surprised I haven't seen more offers to switch billing away from the App Store. [REDACTED]

<Image-1.jpeg>