



United States District Court Northern District of California	
△ DEFENDANT △	Case No. <u>4:20-cv-05640-YGR</u>
	Case Title <u>Epic Games, Inc. v. Apple, Inc.</u>
	Exhibit No. <u>DX-3067</u>
	Date Entered _____
	Susan Y. Soong, Clerk By: _____, Deputy Clerk

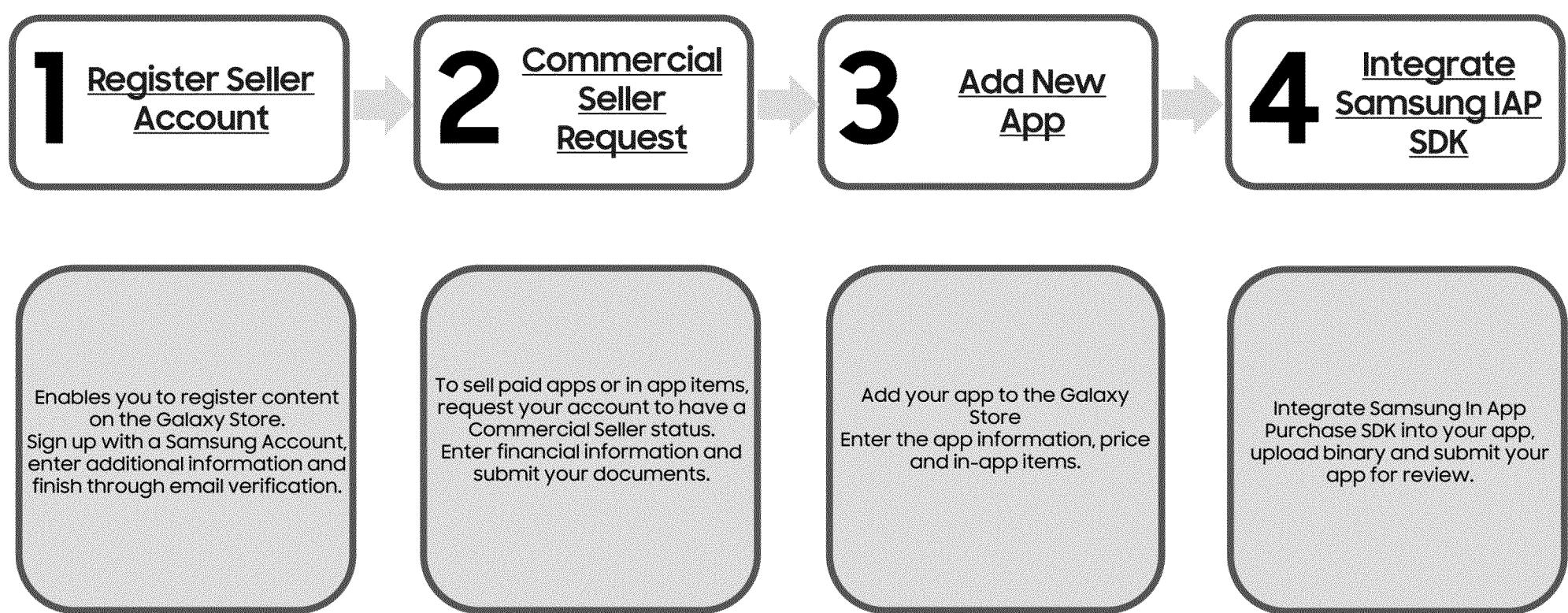
Galaxy Store US Partner Onboarding Guideline (Android)

NASB - Galaxy Store Ops Team
10/19/2020

SAMSUNG

Executive Summary

Executive Summary



SAMSUNG

1. Register Seller Account

Seller Account Registration - Process Overview

1

Sign Up for a
Samsung Account

**2**

Enter Basic
Information

**3**

Agree to Terms and
Conditions

**4**

Preliminary
Registration

**5**

Completion



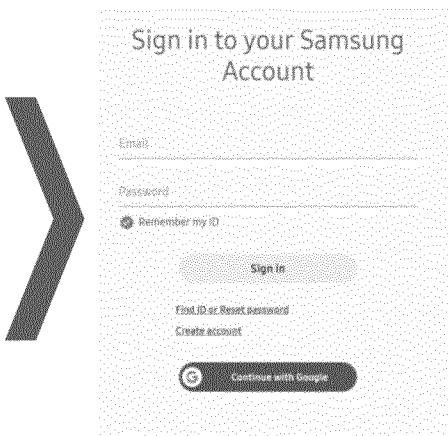
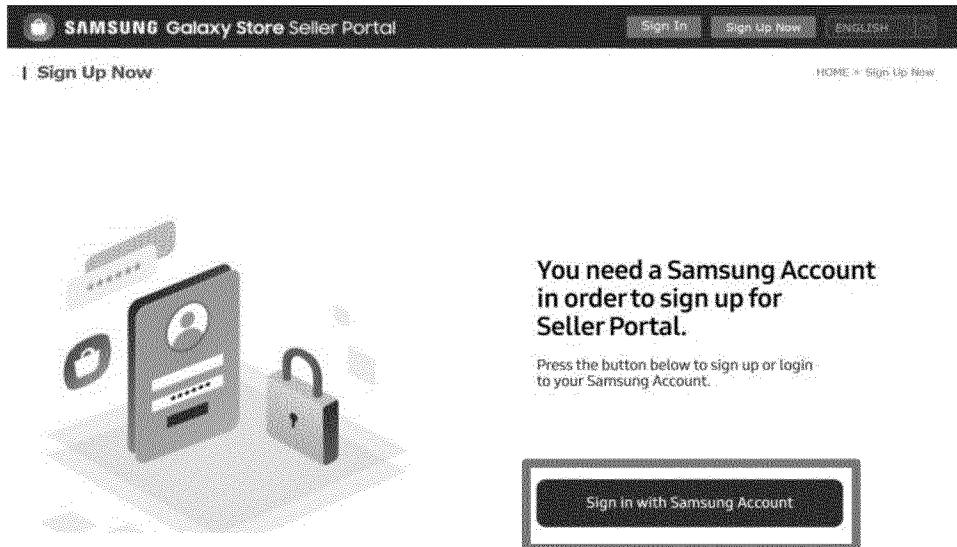
Seller Account Registration – Sign Up Now



DETAILED STEPS

1. Visit the Seller Portal:
 - <https://seller.samsungapps.com>
2. Create Seller Account by clicking on "Sign Up Now"

Seller Account Registration - Register or Sign in with Existing Samsung Account



DETAILED STEPS

1. Please create a Samsung Account or sign in with existing credentials
2. Samsung Account is required for to create a Seller Account

Seller Account Registration - Agree to Terms and Conditions



I Sign Up Now

[HOME](#) » [Sign Up Now](#)



Samsung Galaxy Store Seller Portal

Terms and Conditions
Samsung or its designee (being a Samsung affiliate or a third party) will collect the revenues (if any) arising out of the transaction.

It is important that you take the time to read these Terms carefully. These Terms and any of the documents referred to in the Terms form the legally binding agreement between us relating to the Services and your use of the STORE website (the "Agreement"); provided, that, in the event there is any separate written agreement that have been entered into or is to be entered into between you and Samsung regarding a provision of the Applications produced by you and there is any inconsistency between such separate written agreement and this Agreement, such separate written agreement shall prevail.

I have read and agree to the Terms and Conditions. *

Privacy Policy
Effective: 18/12/2019

Samsung Electronics Co., Ltd. ("Samsung") knows how important privacy is to its customers and their employees and partners, and we strive to be clear about how we collect, use, disclose, transfer and store your information. This Privacy Policy provides an overview of our information practices with respect to personal information collected through the Seller Portal website (the "Seller Portal").

I have read and agree to the Privacy Policy. *

Agree to All



DETAILED STEPS

1. Please read "Terms and Conditions" and "Privacy Policy"
2. Mark "Agree to All"

Seller Account Registration - Basic Information

The screenshot shows the Samsung Galaxy Store Seller Portal registration interface. It consists of two main sections:

- Step 1: Sign Up Now (Corporate Seller)**: This section is for users who want to sell applications under their company name. It includes fields for E-Mail, Company Name, Representative's Name, Country/Region, Company Address 1, Company Address 2, ZIP/Postal Code, Shareholder, City, and Phone Number. A note at the bottom states: "Please enter a phone number where you can be reached regarding the contents provided will not be used for any purpose other than processing your application."
- Step 2: Basic Information (Private Seller)**: This section is for users who want to sell applications under their personal name. It includes fields for E-Mail, First Name, Last Name, Country/Region, Address 1, Address 2, ZIP/Postal Code, Mailing Address, City, and Phone Number. A note at the bottom states: "Please enter a phone number where you can be reached regarding the contents provided will not be used for any purpose other than processing your application."

Both sections include a "Confirm" button at the bottom.

DETAILED STEPS

- 1. Choose "Type of Member"**
 - Private Seller - If you wish to sell applications under your personal name, please register as a private seller
 - Corporate Seller - If you wish to sell applications under your company name, please register as corporate seller
- 2. E-Mail is generated from Samsung Account and cannot be changed during registration. This can be changed later - refer [here](#)**
- 3. Country**
 - For Corporate Seller, ensure to match your Country with financial information
 - If your financial institution and corporate nationality differs, there is a likelihood of an additional audit process
 - If you have an existing Samsung account, you cannot change the country information during registration

Seller Account Registration - Preliminary Registration

SAMSUNG Galaxy Store Seller Portal

Sign In | Sign Up Now | ENGLISH

I Sign Up Now

Step 1 Agree to Terms and Conditions > Step 2 Basic Information > Step 3 Preliminary Registration > Step 4 Completion

HOME > Sign Up Now

Welcome to Samsung Galaxy Store Seller Portal.

A confirmation mail has been sent to your registered E-Mail address. Please use the confirmation link to complete your registration process.

If you have not received an E-Mail, please click [Resend E-Mail] below.

Resend E-Mail

Galaxy Store Seller Portal

Samsung Electronics, please complete the registration.

Dear Samsung Electronics,

This is the final step in signing up for Galaxy Store Seller Portal! To complete your registration, please click the following button.

Confirm your registration

#authURL#

If the above link does not work, copy and paste it directly into your browser's address bar.

After your account registration is completed, you can start selling apps in Galaxy Store.

Change is a chance.
Meet the new shortcut to success, Galaxy Store Seller Portal.

Go To Seller Portal >

This email address is only used to send notifications. Any replies sent to this email will not be read.
If you have any questions, please contact [Samsung](#).
[Terms and Conditions](#) | [Privacy Policy](#)

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Seller Account Registration - Completion

The screenshot shows the 'Seller Account Registration - Completion' step on the Samsung Galaxy Store Seller Portal. At the top, there's a navigation bar with links for Profile, Support, Sign Out, and ENGLISH. Below the navigation is a menu bar with links for Apps, Statistics, Accounting, Promotion, Assistance, Samsung.com, Guides, and Add New App. The main content area has a heading 'Sign Up Now' and a breadcrumb trail 'HOME > Sign Up Now'. It features a progress bar with four steps: Step 1 (Agree to Terms and Conditions), Step 2 (Basic Information), Step 3 (Preliminary Registration), and Step 4 (Completion). A central box contains a 'Welcome!' message and instructions for registering free applications as a seller. At the bottom are two buttons: 'Add Free Application' and 'Request Commercial Seller Status'.

SAMSUNG Galaxy Store Seller Portal

Profile Support > Sign Out ENGLISH

Apps Statistics Accounting Promotion Assistance Samsung.com >

Guides Add New App

I Sign Up Now

HOME > Sign Up Now

Step 1 Agree to Terms and Conditions >

Step 2 Basic Information >

Step 3 Preliminary Registration >

Step 4 Completion

Welcome!

You can now register free applications as an Samsung Galaxy Store Seller.
After signing a commercial seller request, you can sell paid applications.
Please refer to [App Management](#) for further details.

Add Free Application Request Commercial Seller Status

SAMSUNG

2. Commercial Seller Request

Commercial Seller - Process Overview

1

Choose Seller Type

2Enter Basic
Information**3**Financial
Information**4**

Submit Documents

Choose Seller Type - Free Distribution Seller OR Commercial Seller

The screenshot shows the Samsung Galaxy Store Seller Portal interface. At the top, there are navigation links: Profile, Support >, Sign Out, and ENGLISH. Below the header, there are tabs for Apps, Statistics, Accounting, Promotion, Assistance, and Samsung.com >. A button labeled "Add New App" is also present. The main content area features a banner for the Galaxy S20 and Z Flip, followed by sections for Applications Status, Downloads, Sales, and Applications.

Applications Status (Basic Date: 2020-09-20)

Downloads	Sales
Today: 0	Latest 30 days: \$0
Latest 30 days: 0	Today: \$0

Applications (0)

Registration	Review	Sales
0	0 (Rejected 0)	0

DX-3067.014

NOTES

- **Free Distribution Seller** - for sellers who do not require any paid content or in-app transactions (no additional steps needed, proceed to financial information)
- **Commercial Seller** - for sellers who require Samsung in-app transactions or paid contents

Request Commercial Seller Status – Basic Information

SAMSUNG Galaxy Store Seller Portal

Profile Support Sign Out HELP/FAQS

Apps Statistics Accounting Promotion Assistance Samsung.com Add New App

BROWSE > Profile > Request Commercial Seller Status

Please fill in this field below to apply for a commercial seller request to sell and/or applications. While the Commercial Seller request is pending or once the request is approved, personal information cannot be changed, with the exception of your password. If you would like to change the Basic Information or Financial Information, please make a request at "Support". All information should be written in English. Name (Native Language) is exception.

Basic Information

In compliance with the laws and regulations governing display of seller information, certain information, such as an address or phone number, may be disclosed to store users. Moreover, other details like date of birth may be read by users upon their request. Please refer to [Commercial Seller Request \(Entirely Native Information\)](#) for further details.

E-Mail: seller.portal249@gmail.com

Company Name (English): Demographic

Company Name (Native Language):

Representative's Name: Representative's Name

Country/Region: USA

Company Address 1: 123 Anywhere

Company Address 2:

ZIP/Postal Code: 99999

State/Region: California

City: Redwood

Phone Number*: USA (+1) 99999999

Please enter a phone number where you can be reached regarding the contents of your application being sold. The information provided will not be used for any purpose other than businesses related to Samsung Galaxy Store.

Primary Contact's Information

First Name*: First

Last Name*: Last

Phone Number*: USA (+1) 99999999

Please enter a phone number where you can be reached regarding the contents of your application being sold. The information provided will not be used for any purpose other than businesses related to Samsung Galaxy Store.

E-Mail*: seller.portal249@gmail.com



DETAILED STEPS

1. Enter Seller/Company name in English and your native language
2. The four items of information shown below must match:
 - Seller/Company Name: The name must match the full, unabbreviated name on your ID or your business registration certificate
 - Name on business registration certification or personal identification document
 - Name of bank account owner
 - Bank account owner's information

Refer to Webpage for Further Details

Corporate Sellers

<https://seller.samsungapps.com/guidePopup.as?numcid=0301010000&localeLanguage=en>

Private Sellers

<https://seller.samsungapps.com/guidePopup.as?numcid=0301020000&localeLanguage=en>

Request Commercial Seller Status – Financial Information

Financial Information

This is the information needed to settle the revenue generated in the Galaxy Store. Please refer to [Commercial Seller Request \(Entering Account Information\)](#) for further details.

Minimum Remittance*: USD 150.00 (The minimum supported remittance USD 50.00)

In some cases, the recipients are required to pay handling fees for overseas transactions. Please consider this when you adjust the minimum amount.

* Any changes made will apply from the 1st of the following month.

Payment Account*:

Please provide valid bank account information. Your account should be capable of foreign exchange (USD) transactions, otherwise remittance may fail. All fees incurred due to remittance failure arising from incorrect bank information shall be

Bank Account PayPal

Account Country/Region: **Bank Account**

Bank Name (Beneficiary Bank)

Please use English.

Branch Name

Please use English.

Branch Address

Please use English.

Account Number

Please use English alphabets and numbers only.

Account Holder

Please use English.

Swift Code

Please use English alphabets and numbers only.

BIC/IBAN Code of Intermediary Bank

Please use English.



NOTES

- Register an account that can process transactions in USD**
- Sellers are responsible for fees incurred due to incorrect account information**
- Sellers with Chinese citizenship can register only the Chinese account that can receive RMB or can choose Alipay**
- A seller with South Korean citizenship can register a Korean bank account only**

Refer to Webpage for Further Details

Corporate
Sellers

<https://seller.samsungapps.com/guidePopup.as?nucmid=0301010000&localeLanguage=en>

Private Sellers

<https://seller.samsungapps.com/guidePopup.as?nucmid=0301020000&localeLanguage=en>

Request Commercial Seller Status - Financial Information

Financial Information

Minimum Remittance*

USD 150.00 (The minimum supported remittance USD 50.00)

In some cases, the recipients are required to pay handling fees for overseas transactions. Please consider this when you adjust the minimum amount.

* Any changes made will apply from the 1st of the following month.

Payment Accounts:

Bank Account PayPal

PayPal Account*

PayPal Link Account

You will be asked to login to your PayPal account and authorize Samsung to make payment to your PayPal account.

I'd like to use PayPal to receive payments from Samsung.* See the benefits.

If you don't have a PayPal account, please click here.

NOTES

- If you set your payment account to PayPal, you need to enter your PayPal account information
- If you use PayPal you can enjoy several benefits, such as:
 - Withdraw money in your country's currency¹
 - Incurring lower transaction fees¹
- Once a payment is made to a seller, legal responsibilities and duties for the PayPal transaction process will be imposed on PayPal

Refer to Webpage for Further Details

Corporate Sellers	https://seller.samsungapps.com/guidePopup.aspx?numcid=0301010000&localeLanguage=en
Private Sellers	https://seller.samsungapps.com/guidePopup.aspx?numcid=0301020000&localeLanguage=en

¹ Restrictions apply for countries that do not support PayPal

Request Commercial Seller Status – Submit Documents

Submit Documents Corporate Sellers

You must submit the following documents by uploading a scanned image. The image files must be under 5MB and JPG format. Please refer to [Submitting Documents](#) for further details.

A Copy of Business Registration =

[Browse](#)

Proof of Bank Account =

[Browse](#)

The uploaded copy of your bankbook will be used to confirm your bank account information.

Submit Documents Private Sellers

You must submit the following documents by uploading a scanned image. The image files must be under 5MB and JPG format. Please refer to [Submitting Documents](#) for further details.

A Copy of Passport or ID Card =

[Browse](#)

The uploaded copy of your identification (resident registration card, passport, etc.) will be deleted immediately after confirming the names.

Proof of Bank Account =

[Browse](#)

The uploaded copy of your bankbook will be used to confirm your bank account information.

Comments to The Person in Charge

Please Enter Comments to The Person in Charge



Commercial Seller Request Information

- * Once the commercial seller request has been applied for, the documents you submitted will be reviewed by an administrator.
- * If the information is correct, we will let you know via E-mail that your commercial seller request is complete. (It will take a few days.)
- * After you get this email, you are allowed to add paid applications.

[Request](#) [Cancel](#)

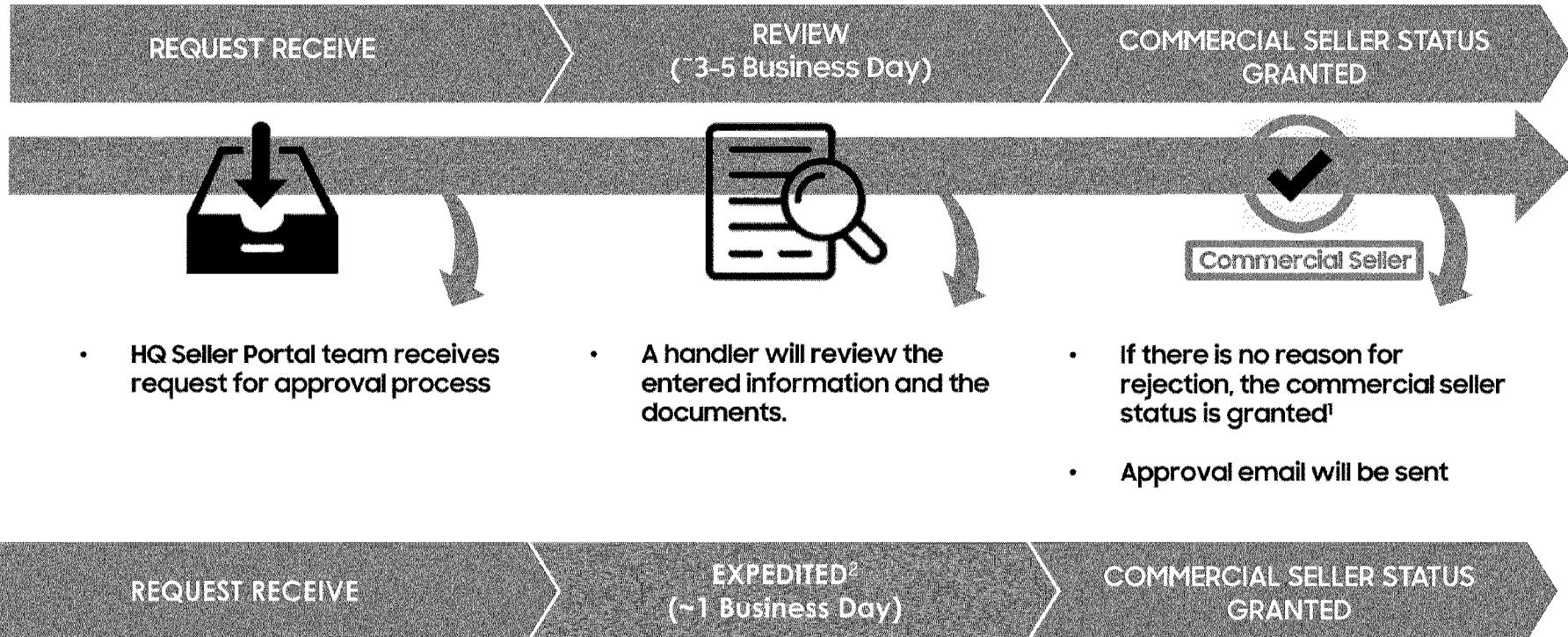
NOTES

- **Private Sellers - for all non-Korean Sellers, required documents submitted must be in English**
- **Corporate Sellers - for all non-Korean Sellers, required documents submitted must be in English. Chinese business sellers may submit a copy of a business registration certificate in Chinese**

Refer to Webpage for Further Details

Corporate Sellers	https://seller.samsungapps.com/guidePopup.as?numcid=0301010000&localeLanguage=en
Private Sellers	https://seller.samsungapps.com/guidePopup.as?numcid=0301020000&localeLanguage=en

Application Validation Steps



- HQ Seller Portal team receives request for approval process
- A handler will review the entered information and the documents.
- If there is no reason for rejection, the commercial seller status is granted¹
- Approval email will be sent



¹ Chinese sellers, however, can only be approved as commercial distribution sellers if their identity has been verified
² Contact your Business Developer Partner to expedite your request

SAMSUNG

3. Add New App

Add New App - Process Overview

1

App Information

**2**

Binary

**3**Country/Region &
Price**4**

In App Purchase

**5**

Review

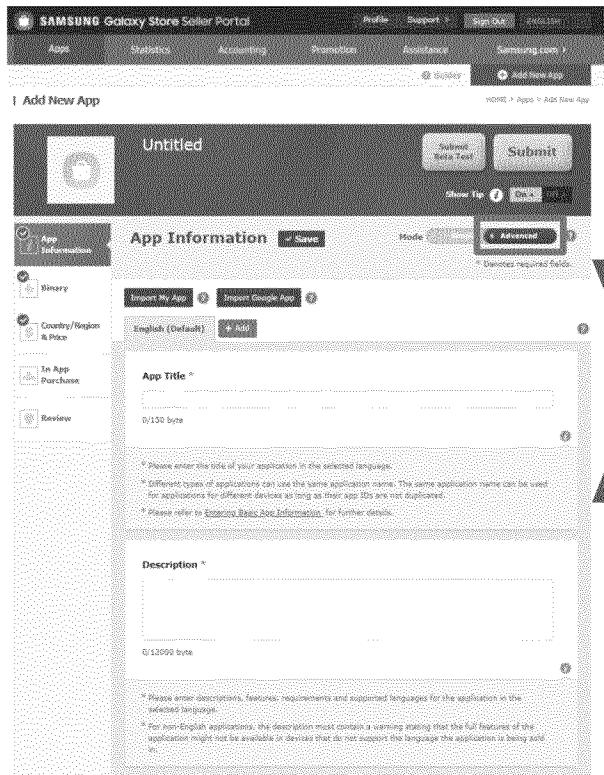


Add New App - Free & Paid

The screenshot shows the Samsung Galaxy Store Seller Portal interface. At the top, there's a navigation bar with links for Profile, Support, Sign Out, and ENGLISH. Below the navigation is a menu bar with categories: Apps, Statistics, Accounting, Promotion, Assistance, Guides, and a highlighted 'Add New App' button. A large banner on the left promotes 'Galaxy Store x Bluestacks', stating it's a supported app player for PC. On the right, there are sections for Applications Status (Basic Date: 2020-08-27), Downloads (Today: 1, Latest 30 days: 22), Sales (\$0), and Applications (1). The Applications section shows one item: Registration (1), Review (0 Rejected), and Sales (0).



Add New App - App Information: App Title, Description



DETAILED STEPS

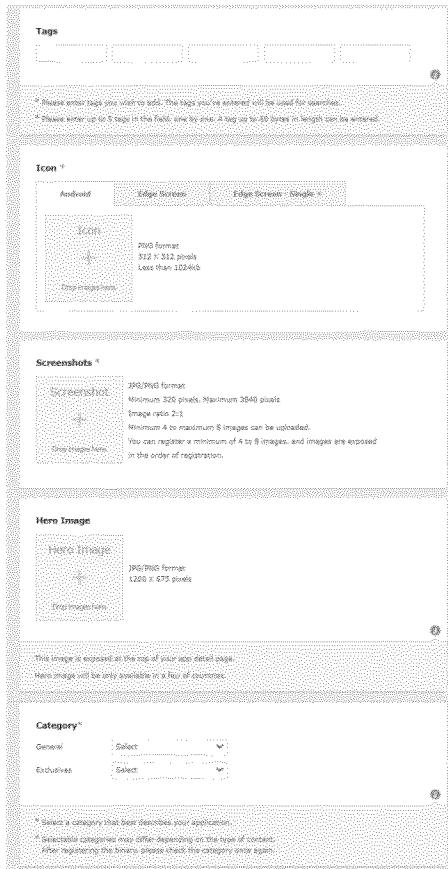
- Choose "Advanced" mode** - This includes important information and options for users and exposure in the Galaxy Store
- If selling application to more than one country/region, select English as Default Language. Please note that this is one of evaluation categories**
 - Application names and descriptions must be provided in Chinese to sell applications in Chinese app stores
- App Title (Required)** - This is the name of the app shown to users in the Galaxy Store
 - When users search, the name of the app entered is the most important information for the search result exposure. Therefore, please be mindful of word spacing/typos, etc.
- Description (Required)** - This is the description of the app provided for users in the Galaxy Store
 - Enter an app description that will deliver to users, including an introduction about the app, characteristics, strengths, etc. This is the information that users check to decide whether to purchase/download the app

Refer to Webpage for Further Details

Entering Basic Information

<https://seller.samsungapps.com/guidePopup.as?numcid=0201010000&language=en>

Add New App - App Information: Tags, Icon, Screenshots, Hero Image, Category



DETAILED STEPS

- Tags (Optional)** - used for searching the Galaxy Store. For effective app promotion, select highly relevant tags that can well represent the characteristics of the app
- Icon (Required)** - only "Android" is required
- Screenshots (Required)** - portrait and landscape are both accepted
- Hero Image (Optional)** - is only available for "Game" category and will be exposed at the top of app detail page
- Category (Required)** - only "General" is required, "Exclusive" can be left blank if does not apply
 - Select the category that best suits your app
 - The name of the category that is actually displayed may differ by country/region
 - The categories and the number of categories that can be selected may differ depending on the app type
 - If a category that is not suitable for app selected, the category can be adjusted discretionarily

Refer to Webpage for Further Details

Entering Basic Information

<https://seller.samsungapps.com/guidePopup.as?numcid=0201010000&localeLanguage=en>

Add New App - App Information: Age Restriction & Rating Certificate

Age Restriction *

Select

* This is the Samsung Galaxy Store age rating system. When you distribute the content, the age corresponding to the selected rating in each country/region will be displayed. For detailed information on the age rating system in each country/region, please refer to [Content Age Rating](#).

Rating Certificate for Available Countries/Regions

Available System	Age Restriction	Submit Documentation of Rating Certificate
PEGI	0	<input type="button" value="Upload"/>
ESRB	C, E	<input type="button" value="Upload"/> <input type="button" value="Upload"/>
GRAC	Select	<input type="button" value="Upload"/> GRAC Classification No. <input type="text"/>
MJ/DEUS	Select	<input type="button" value="Upload"/>
FSK	0+	<input type="button" value="Upload"/>
ETC	0+	<input type="button" value="Upload"/>

* If you have an industry recognized rating certificate on your game application, then we would permit its rating. Please upload a scanned image of the document.

* GRAC rating certificate and certification of GRAC Classification Number are required to sell 18+ rated game applications in the Korea store.

DETAILED STEPS

- 1. Age Restriction (Required) -** The Galaxy Store provides information on the appropriate age for each app. Check Age Ratings and set an appropriate rating for the app that is being registered
- 2. Rating Certificate for Available Countries/Regions (Optional)**
 - Registering game rating certificates issue in each country/region is available if the app is registered in the Game category
 - In Korea, a certificate issued by the Game Rating and Administration Committee (GRAC) and the classification number are required for the sale of games with an age restriction of 18+

Refer to Webpage for Further Details

Age Rating & Applying Game Rating

<https://seller.samsungapps.com/guidePopup.as?numcid=02020000&localeLanguage=en&viewmore=0202020400>

Add New App - App Information: Supported Languages, Open Source URL, & More

Supported Languages *

* please select the language(s) supported by the application.

Open Source URL

`http://`
0/256 byte

If your application is built using C/C++/Objective-C:

Copyright Holder

0/500 byte

Enter the name or corporate name of the copyright holder of the application.
In case there is a copyright issue, please input this field. The wielder name will be displayed as the copyright holder.

Privacy Policy URL

`http://`
0/256 byte

* Please enter the Privacy Policy.
* This information must be submitted before publishing.

YouTube URL

`http://www.youtube.com/`
0/256 byte

* Please enter the 11 character code for example, enter video ID #2
* When you register a link to a video on YouTube, it

YouTube URL Information

Notify Result

DETAILED STEPS

- Privacy Policy URL (Required)** - required if the app falls into the "Kids" category
- YouTube Video (Optional)** - this will be the first image on the detail page of the app. Rejected if it contains materials unrelated to your application or contains harmful information in violation of Seller Portal's App Review Policy
- Customer support email (Required)** - Enter the email address to which users can send inquiries and suggestions about your app
- Customer support URL (Optional)** - Enter the website address of app or company
- Make sure to save before clicking to next tab.**

Refer to Webpage for Further Details

Entering Basic Information

<https://seller.samsungapps.com/guidePopup.as?numcid=0201010000&localeLanguage=en>

App Review Policy

<https://seller.samsungapps.com/guidePopup.as?numcid=0202020000&localeLanguage=en>

Add New App - Import Existing Google App

SAMSUNG Galaxy Store Seller Portal

Profile Support > Sign Out ENGLISH

Apps Statistics Accounting Promotion Assistance Samsung.com >

Guides + Add New App

HOME > Apps > Add New App

I Add New App

Untitled

Submit Beta Test Submit

Show Tip On Off

Mode Advanced

App Information Save

Import My App Import Google App

Binary

Country/Region & Price

In App Purchase

Review

English (Default) + Add

App Title * Untitled

0/150 byte

Client ID

Client Secret

Remember My Client ID and Client Secret

Please refer to [Importing information of apps from the Play Store](#) for further details.

* Please enter the title of your application in the selected language.

* Different types of applications can use the same application name. The same application name can be used for applications for different devices as long as their app IDs are not duplicated.

* Please refer to [Entering Basic App Information](#) for further details.

Apply

NOTES

This is only for apps not using Samsung Billing, this step is not recommended.

Refer to Webpage for Further Details

App Registration

<https://seller.samsungapps.com/guidePopUp.cs?numcid=0201070000&localeLanguage=en&viewmore=0201070200>

Add New App - Binary

The screenshot shows the 'Add New App' interface. At the top, there are navigation links for Profile, Support, Sign Out, and English. Below that, there are tabs for Apps, Statistics, Accounting, Promotion, Assistance, and Samsung.com. A prominent 'Add New App' button is located at the top right. The main content area is titled 'Untitled' and contains a placeholder image for a binary file. Below the image, there's a 'Binary' section with a 'Save' button. To the left, a sidebar lists several tabs: App Information, Binary (which is currently selected), Country/Region, Tax & Price, In App Purchase, and Review. A large right-pointing arrow is positioned between the two screenshots.

DETAILED STEPS

- There are three features when "Add Binary" button is clicked:**
 - Resolution
 - Google Mobile Service
 - Binary upload
- Special characters, except for underscore (_) and hyphen (-), and spaces are not allowed**
- A binary file cannot be registered if it has the same package name of a binary file that was registered by any OTHER Seller Portal Commercial Seller, even after the file was deleted**
- After uploading the binary files, click the "Save" button and check the binary details**

Refer to Webpage for Further Details

App Binary Registration

<https://seller.samsungapps.com/guidePopup.as?numcid=0201020000&localeLanguage=en&viewmore=0201020101>

Add New App - Binary: Resolution & Google Mobile Services

The screenshot shows the 'Add New App' interface on the Samsung Galaxy Store Seller Portal. The 'Binary' tab is selected. In the 'Resolution(s)' section, 'Check All' is selected. Below it, a note states: 'Since the sale of applications containing services provided by Google such as Google Map, Gmail and Google Talk are prohibited in China, China will not be automatically excluded from target countries/regions when it is selected.' In the 'Google Mobile Service' section, the 'No' radio button is selected. At the bottom, there is a 'Binary Upload' section with a file input field and a 'Save' button.

DETAILED STEPS

- Resolution (Required)** - Select the device resolutions to be registered for the app. Select "Check All" unless you would like specific resolutions to be registered. After the binary upload, the resolutions that are not supported will be automatically extracted.
- Google Mobile Services (Required)** - Please indicate whether the app registering uses services provided by Google (Google map, Gmail, etc.). The app cannot be sold in China if GMS is included.

Refer to Webpage for Further Details

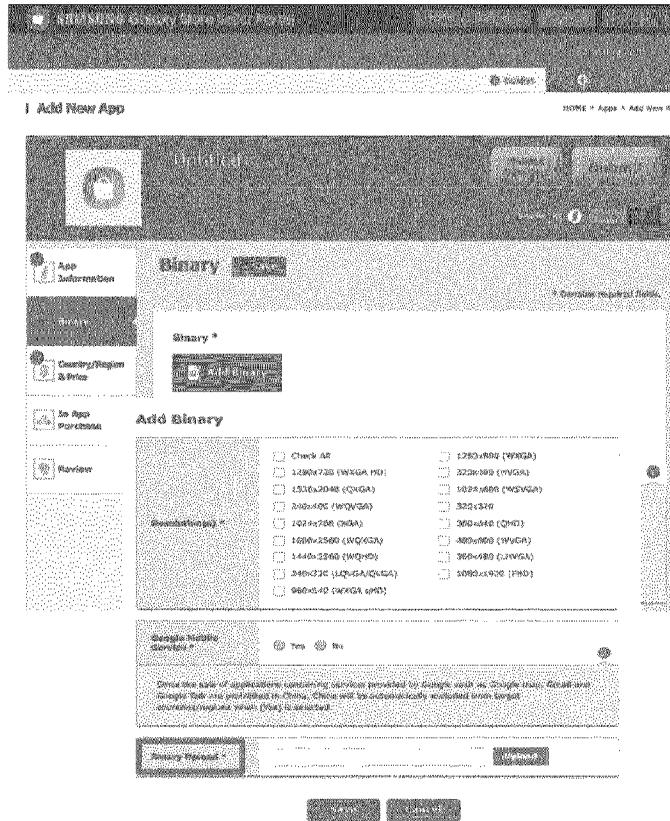
App Binary Registration

<https://seller.samsungapps.com/guidePopup.as?numcid=201020000&localeLanguage=en&viewmore=0201020101>

GMS Services

https://www.android.com/intl/ko_kr/gms/

Add New App - Binary: Binary Upload



DETAILED STEPS

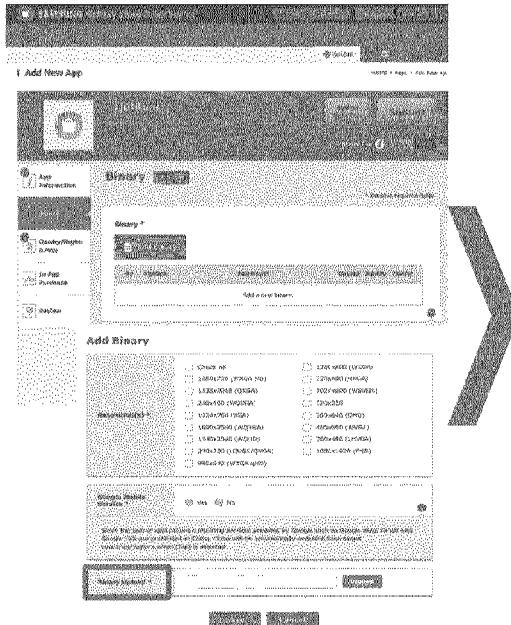
1. The app version of the binary must meet the conditions below in comparison to the binary registered previously
2. The version of each binary must be different.
 - If MinSdkVersion or MaxSdkVersion value is below 1, registration is not allowed
 - If MinSdkVersion or MaxSdkVersion value is above the permitted range, registration is not allowed
3. The version of an app that has been deleted during the registration or review process or that is no longer available for sale can be used again
4. If you replace the binary when updating the app, the version code must be the same or higher than the previous one (If you register a binary that has the same version code as that of the already registered binary, the existing binary files will be replaced with the new binary)
5. App bundle is not supported in Samsung Galaxy Store.

Refer to Webpage for Further Details

App Binary
Registration

<https://seller.samsungapps.com/guidePopup.cs?numcid=020102000&localeLanguage=en&viewmore=0201020101>

Add New App - Binary: Criteria for Exposure in the Store



DETAILED STEPS

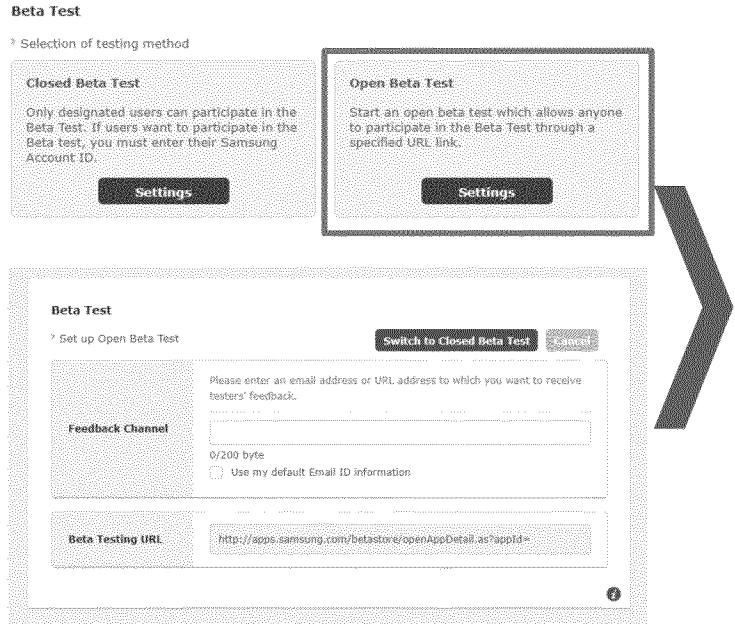
1. The binary is shown only in the devices that support the API Level (OS version) between the MinSdkVersion and MaxSdkVersion values of the binary
2. If several binaries support the API Level (OS version) of a device, the binary with the highest version will be shown
3. **App ID (Package Name) management**
 - The App ID of all the binaries registered for an app must be identical, and you need to use the registered App ID even when re-registering or updating
 - You cannot use App IDs of other apps, but you can reuse the App ID of an app that has been deleted or is no longer offered for sale
4. **Signing Key management**
 - All binaries must include a Signing Key. A binary that includes a Test Signing Key can be rejected for registration or suspended from sale
 - The Signing Keys of all binaries registered for an app must be identical, and need to use the registered Signing Key even when re-registering or updating
 - If you use the same App ID of an app that is no longer offered for sale, you also need to use the same Signing Key. If users download an app that has a different Signing Key from that of the existing app, the app cannot be installed on the device
5. **Other points to consider**
 - All binaries registered for an app must support the same attributes (Galaxy Watch app type, Edge Mode). Check the attributes in the automatically extracted results of a registered binary
 - Register up to 10 binary files and the extensions of all binaries registered for an app must be identical
6. **Make sure to save before clicking to next tab.**

[Refer to Webpage for Further details](#)

App binary Registration

<https://seller.samsungappstore.com/guidePopups?zmId=72010000001&colOrch1=L1C00-en-US&ewmNote=0201021101>

Add New App - Beta Test: Open



DETAILED STEPS

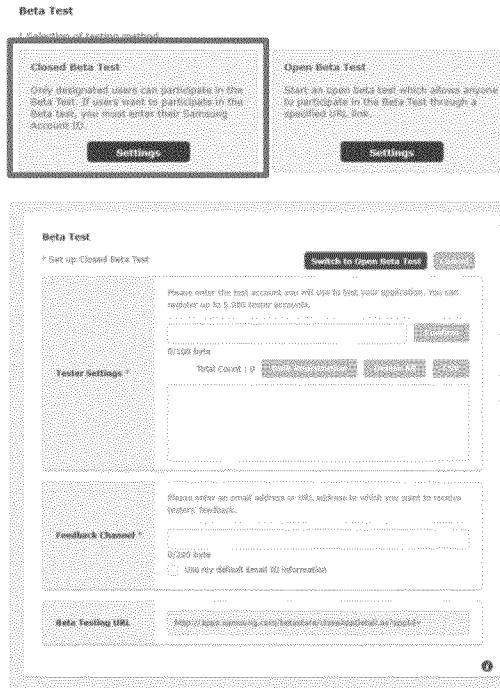
- Feedback Channel (Optional)** - Enter a URL address or E-mail account where the feedback from testers will be sent
- Beta Testing URL** - Testers can download the beta test app via the shared test URL
- There is no limit to the number of testers**
- For paid applications, users will not be charged since Beta Test applications do not actually support the payment process**
- Only a Closed Beta Test can be performed on a Samsung IAP-integrated application**
- The beta test application will be immediately released upon beta test submission, regardless of the Start Publication**

Refer to Webpage for Further Details

Beta Test

<https://seller.samsungapps.com/guidePopup.as?numcid=0201090000&localeLanguage=en>

Add New App - Beta Test: Closed



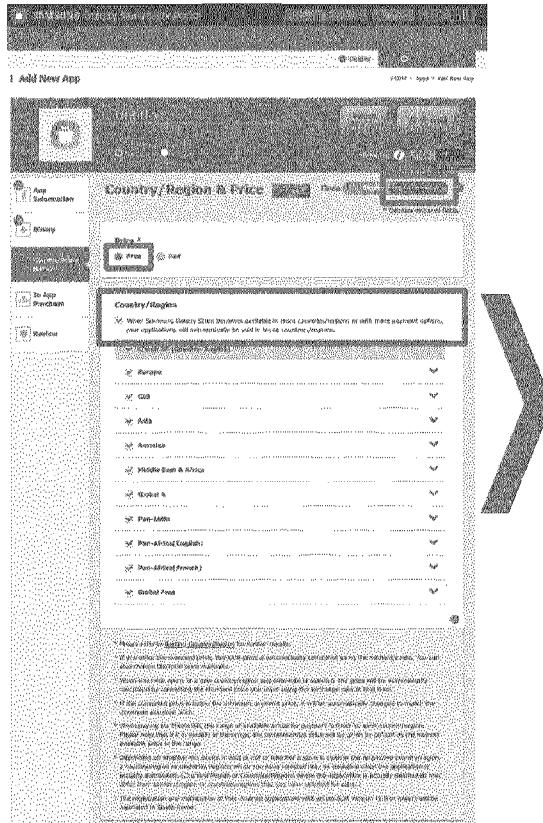
DETAILED STEPS

- Tester Settings (Required)** - Only an account that has signed up for a Samsung account can be designated as a tester and up to 5,000 testers can be registered
- Feedback Channel (Required)** - Enter a URL address or E-mail account where the feedback from testers will be sent
- Beta Testing URL** - Tester can download the beta test app via the shared test participation URL after the app is distributed and will need to also be on the "Tester Settings" list
- For paid applications, users will not be charged since Beta Test applications do not actually support the payment process
- Items in an application being beta tested can be purchased only when the version of Samsung IAP SDK integrated into the application is 4.0 or newer
- Only a Closed Beta Test can be performed on a Samsung IAP-integrated application
- Fees will be charged to users who purchase items in an application being beta tested in the same way that they are charged when purchasing items in the commercial version

Refer to Webpage for Further Details

Beta Test	https://seller.samsungapps.com/guidePopup.as?numcid=0201090000&localeLanguage=en
Test Guide	https://developer.samsung.com/iap/iap-test-guide.html

Add New App - Country/Region & Price: Free



DETAILED STEPS

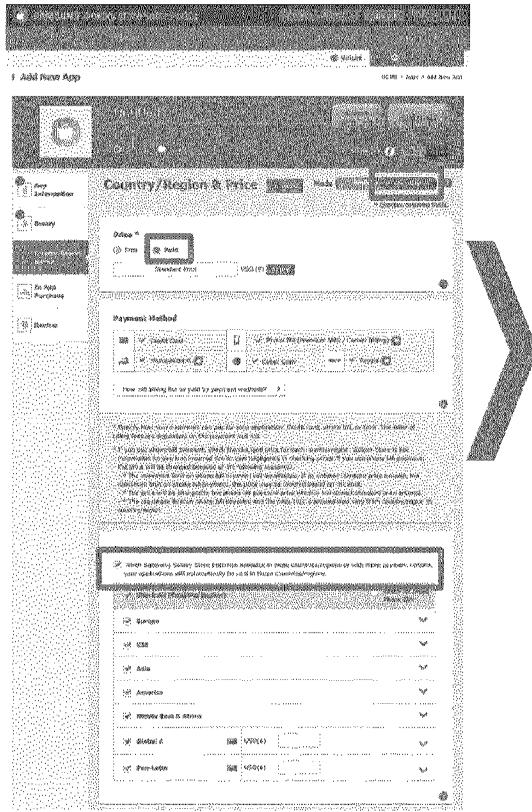
1. Choose "Advanced" mode - to select countries individually
2. Price (**Required**) - To charge for an application, you must request Commercial Seller Status first - refer [here](#)
3. Country/Region (**Optional**) - When Samsung Galaxy Store becomes available in more countries/regions, the application will automatically be made available in those countries/regions

Refer to Webpage for Further Details:

Setting the Price Information

<https://seller.samsungapps.com/guidePopUp.ashx?numcid=0201030000&locLang=en&viewmore=0201030102>

Add New App - Country/Region & Price: Paid



DETAILED STEPS

1. Choose "Advanced" mode - to select countries individually.
2. **Price (Required)** - The local price is automatically calculated using the current exchange rate when application is submitted or choose to manually set local price
3. **Payment Method (Required)** - Specify how your customers can pay for your application: Credit card, phone bill, or both. The rates of billing fees are dependent on the payment method
4. **Country/Region (Optional)**
 - When Samsung Galaxy Store becomes available in more countries/regions, and auto-sale is selected, the price will be automatically calculated by converting the standard price you enter using the exchange rate at that time
 - If the converted price is below the minimum payment price, it will be automatically changed to match the minimum payment price
 - When paying via Phone Bill, the range of available prices for payment is fixed for each country/region. Please note that if it is outside of the range, the recommended price will be given by default as the nearest available price in the range

Refer to Webpage for Further Details

Setting the Price Information

<https://seller.samsungapps.com/guidePopup.as?numcid=0201030005&localLang=en&viewmore=0201030102>

Setting Country & Region

<https://seller.samsungapps.com/guidePopup.as?numcid=0201030005&localLang=en&viewmore=0201030101>

Add New App - Country/Region & Price: Start & Stop Publication, US Export Laws

Start Publication

Publish after passing review.

After selecting "Publish after passing review", publication starts within 20 minutes of passing review.

- If you put a checkmark in "Publish after passing review", the application will automatically become available for sale on the day of review evaluation approval.
- The "Start Publication" time for the application can be set in 20-minute increments. The "Start Publication" date of an app is based on GMT (UTC). The local time of a country may differ from GMT. For instance, if you want the "Start Publication" date to be December 13, 00:00 (PST), then you need to set it to December 13, 08:00 (GMT).

Stop Publication

No Stop Date

Whether or not Stop Publication is set, you can stop publication at any time in the Applications page.

US Export Laws *

I acknowledge that my software application may be subject to United States export laws, regardless of my location or nationality. I agree that I have complied with all such laws, including any requirements for software with encryption functions. I hereby certify that my application is authorized for export from the United States under these laws. [Learn more](#)

Save

DETAILED STEPS

1. Start Publication (Optional)

- If you put a checkmark in "Publish after passing review", the application will automatically become available for sale on the day of review evaluation approval
- The "Start Publication" date of an app is based on GMT (UTC). The local time of a country may differ from GMT

2. Stop Publication (Optional)

- If you do not specify the end date for sales, the app will continue to be sold until you manually stop the sales
- Whether or not Stop Publication is set, you can stop publication at any time in the Applications page

Refer to Webpage for Further Details

Setting Country & Region

<https://seller.samsungapps.com/guidePopup.as?numcid=020103000&localeLanguage=en&viewmore=0201030101>

Add New App - In App Purchase

The screenshot shows the Samsung Galaxy Store Seller Portal interface. The top navigation bar includes links for Profile, Support, Sign Out, and English. Below the navigation is a menu with options like Apps, Statistics, Accounting, Promotion, Assistance, Samsung.com, and a prominent '+ Add New App' button. The main content area is titled 'Edit App' and shows an app named 'GTestIAPS'. The app's status is 'Hidden'. There are two large 'Submit' buttons at the top right. On the left, there's a sidebar with tabs for App Information, Binary, Country/Region & Price, In App Purchase (which is currently selected), and Review. The main panel displays the 'In App Purchase' section, which includes a table of items. The table has columns for Item ID, Item Title, Item Type, Price (\$), and Last Update. The items listed are:

Item ID	Item Title	Item Type	Price (\$)	Last Update
Consumable1	Consumable1	None	\$ 1	2020.1.12
newSubscription1	New Subscription with trial	Subscription	\$ 2	2019.5.1
newSubscription2	New Subscription no trial	Subscription	\$ 3	2019.5.1
TSG2_NoTrial	TieredSubscription2	Subscription	\$ 5	2019.4.18
TSG1_NoTrial	TieredSubscription1	Subscription	\$ 3	2019.4.18
OneWeekNoTrial1	One Week No Trial	Subscription	\$ 1	2018.11.1
oneWeekSubscription1	One Week Subscription with 7 days free trial	Subscription	\$ 1	2018.10.22

At the bottom of the table, there are navigation arrows and a 'Tip' link.

DETAILED STEPS

1. Commercial seller status is required to add any in-app purchase, refer [here](#)
2. Samsung In app purchase SDK needs to be synced with the apk for in app items to be generated - refer [here](#)
3. The IAP menu is activated only when the apk synced with Samsung In App Purchase SDK is registered in Seller Portal
4. To provide an app that support in-app payment in the Galaxy Store, you must use Samsung IAP
5. All information must be entered in English

Refer to Webpage for Further Details

Samsung In App Purchase SDK

<https://developer.samsung.com/iap/release-note.html>

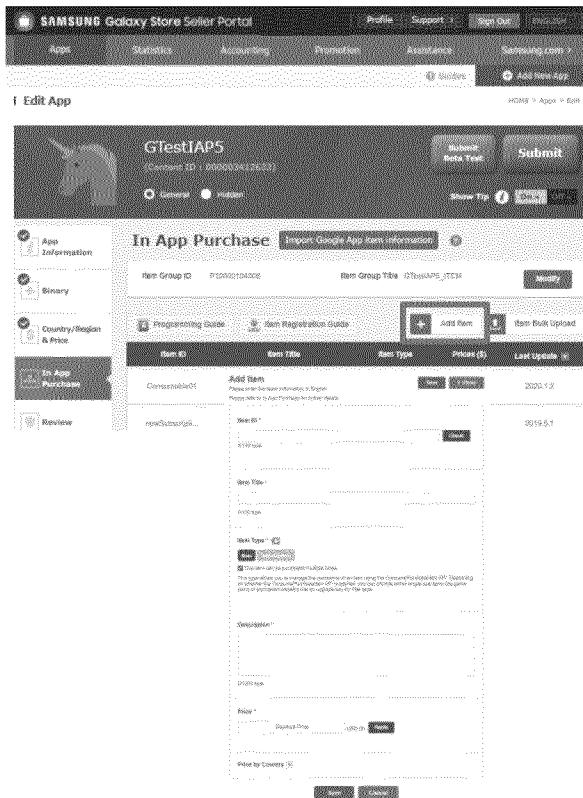
Programming Guide

<http://developer.samsung.com/iap>

Item Registration Guide

<https://seller.samsungapps.com/qa/downloadSupportFiles.as?type=8>

Add New App - In App Purchase: Add Item



DETAILED STEPS

- 1. Item ID (Required)** - Cannot be changed after completing item registration
- 2. Item Title (Required)** - The name of an in-app item that will be displayed on the Samsung integrated payment window when the purchaser buys the item
- 3. Item Type (Required)**
 - "Item" includes consumable items that are purchased for one-time use and permanent items that provide continuous ownership.
 - "Subscription" includes products, like a magazine subscription, is automatically paid for on a billing cycle after the first payment/free trial
- 4. Price (Required)** - Can be set from \$0 to \$400
- 5. Price by Country (Optional)- refer [here](#)**

Refer to Webpage for Further Details

Item Registration Guide	https://seller.samsungapps.com/qa/downloadSupportFiles.as?type=8
Registering Items Individually	https://seller.samsungapps.com/guidePopup.as?numcid=0302010000&localeLanguage=en&viewmore=0302010100

Add New App - In App Purchase: Add Item (Subscription)

Please enter the basic information in English.
Please refer to the App Purchases for further details.

Item ID:

Item Title:

Description:

Payment Cycle: Tiered Subscription
 Standard

Free Trial Period: The free trial period starts after a purchase
 The free trial period starts after the initial payment is made
 The free trial period expires after a specific date

Availability Period: Enter the start and end dates you want this item to be available to the users for purchase. If left blank, this item will be included in the item list until disabled

Price: Standard Price USD (\$)
 Price by Country

Save **Cancel**

DETAILED STEPS

- Payment Cycle (Required) - Automatic payment cycle (week, month, quarter, half year, and year)**
- Free Trial Period (Optional)**
 - Period for which the user can try the subscription product without making a payment
 - Payment will be automatically made according to a set payment cycle after the free trial period expires
- Tiered Subscription (Optional)**
 - Weekly, monthly, every 3 months, every 6 months, or yearly subscription periods are available.
 - The option to have a lower-tier purchase price and lower-tier price subscription periods (any reasonable price below the regular price for 1 to 100 subscription periods). After the lower-price periods end, regular-price periods automatically begin
 - Must have regular-tier price periods (any reasonable price)
- Availability Period (Optional) - Enter the start and end dates you want this item to be available to the users for purchase. If left blank, this item will be included in the item list until disabled**

Refer to Webpage for Further Details

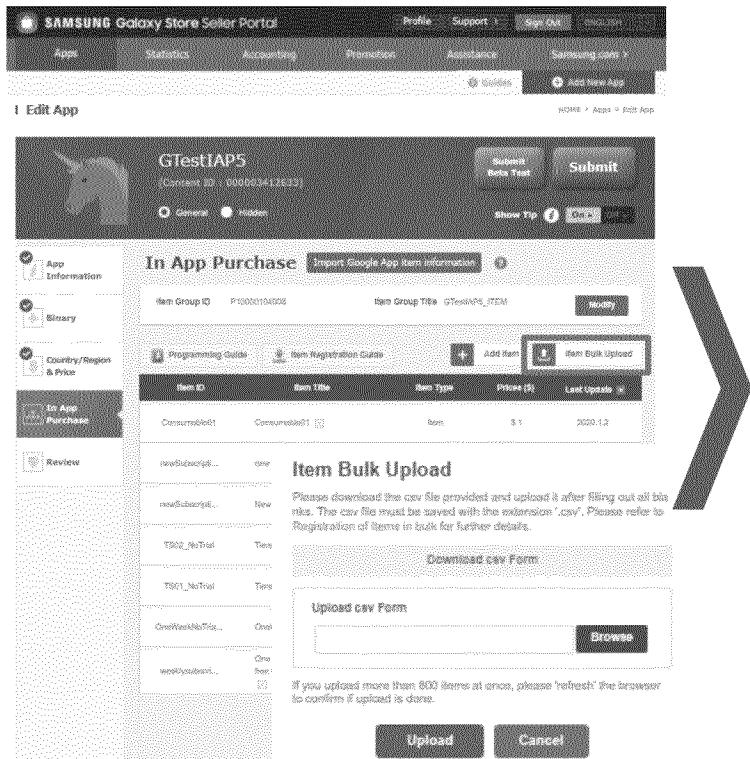
Subscription Guide

<https://developer.samsung.com/iap/iap-subscription.html>

Item Registration Guide

<https://seller.samsungapps.com/qa/downloadSupportFiles.as?type=8>

Add New App - In App Purchase: Item Bulk Upload



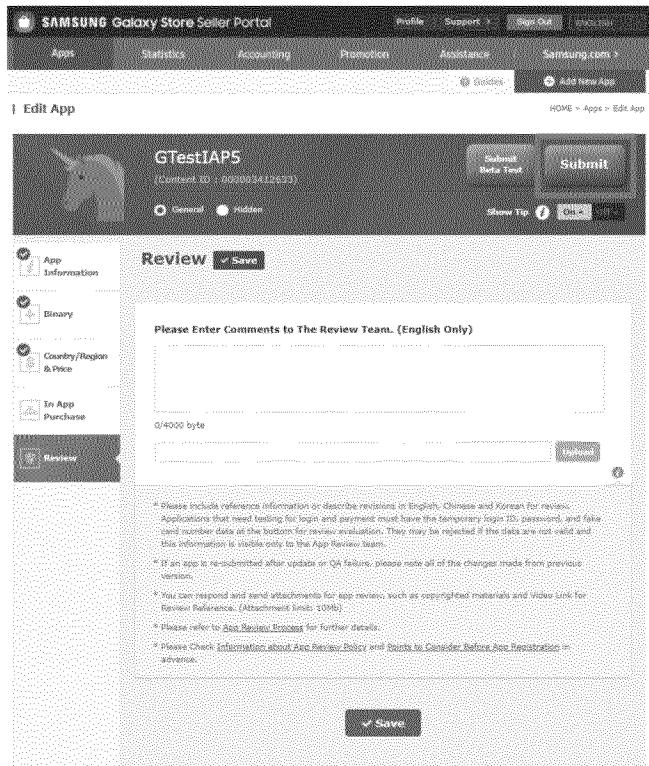
DETAILED STEPS

1. If there are many in-app items to register, you can register multiple items (up to 1,000 items) in the CSV file format using the "Item Bulk Upload" feature
2. Item Bulk Upload can be used to register Item products only. Subscription products can only be registered individually in the Seller Portal
3. It is not possible to set different prices for each country in bulk upload. The price can be modified in the Seller Portal after bulk upload.
4. Once Item Bulk Upload is complete, all items except for subscription products are deleted from the item list, and the uploaded CSV file data are registered. To keep the previously registered items, you must include them along with new items in the CSV file

Refer to Webpage for Further Details

Item Registration Guide	https://seller.samsungapps.com/qa/downloadSupportFiles.aspx?tp=8
Registering Items in Bulk	https://seller.samsungapps.com/guidePopup.aspx?numcid=030201000&localeLanguage=en&viewmore=0302010200
CSV File for Bulk	https://img.samsungapps.com/iap_webclient/bulk/GalaxyApps_IAP_Bulk_template.csv

Add New App: Review



DETAILED STEPS

1. "Submit" button

- Gray - the required fields have not been saved and the application cannot be submitted. If you click the gray Submit button, a window will pop-up showing a list of the required fields that were left blank
- Red - The compatibility and consistency of each field will be checked. In some cases, you might not be able to submit the application and an alert message pops up. Some information may be automatically excluded or you may need to make corrections. If there's no alert after clicking the red Submit button, a window pops up and asks if you wish to continue with the submission

2. The app review policy of the Galaxy Store consists of 3 major categories

- Performance - Functionality, usability, metadata, hardware compatibility
- App Content and Behavior - Sexual content, violence, alcohol, tobacco and drugs, defamation, game and gambling, User-generated content, advertisements
- Legal - Privacy, intellectual property rights, apps for kids, miscellaneous

Refer to Webpage for Further Details

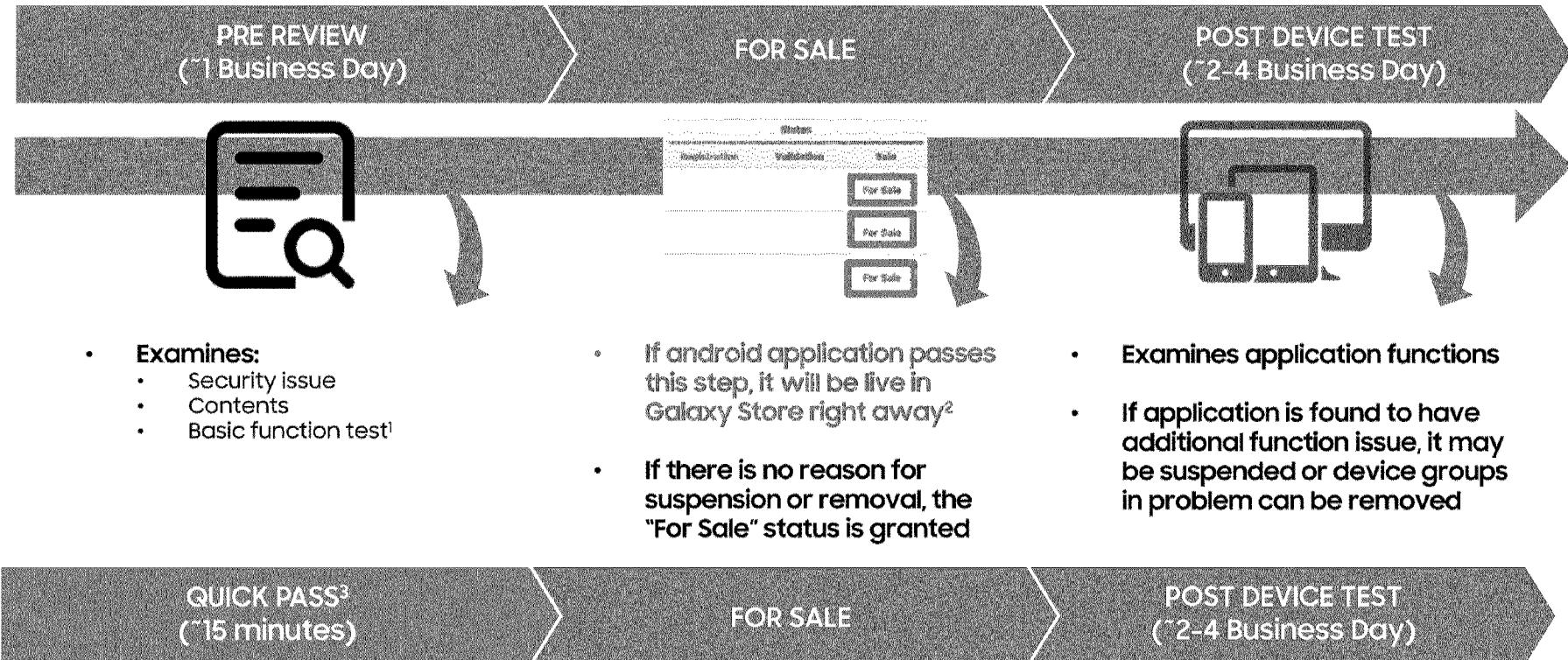
App Review Policy

<https://seller.samsungapps.com/guidePopup.as?numcid=020000&localeLanguage=en>

Points to Consider before
App Registration

<https://seller.samsungapps.com/guidePopup.as?numcid=0201080000&localeLanguage=en>

Application Validation Steps



¹ Such as installation, execution, uninstallation and etc.

² All non android app (watch, theme, and stickers) must pass device test to be alive in Galaxy Store

³ Contact your Business Developer Partner to be added to Quick Pass

SAMSUNG

4. Integrate Samsung In App Purchase SDK

Integrate Samsung In App Purchase Process Overview

- 1 Preparation & Request for Commercial Seller**
- 2 Integrate IAP Helper**
- 3 Configuration & Item Processing**
- 4 IAP Helper Programming**
- 5 Samsung IAP Server API**
- 6 Submit App to Galaxy Store**

Integrate Samsung In App Purchase SDK - Preparation

DETAILED STEPS

1. Create a project with a unique package name

- If package names are not different, app update malfunctions and problems with marketing and promotional support may occur

2. Add permissions to AndroidManifest.xml

- com.samsung.android.iap.permission.BILLING to connect to IAP and enable in-app item registration in Seller Portal.
- android.permission.INTERNET because IAP uses the internet

3. Must be an approved Commercial Seller

4. Register an app and in-app items in Seller Portal ([refer here](#))

- During IAP integration, you may need to test IAP features
- Samsung IAP needs information about your app and in-app items registered in Seller Portal
- With the com.samsung.android.iap.permission.BILLING permission added to your app's AndroidManifest.xml file, you can register an incomplete app and one or more in-app items

Refer to Webpage for Further Details

Samsung In App Purchase SDK Overview

<https://developer.samsung.com/iap/overview.html>

Item Registration Guide

<https://seller.samsungapps.com/guidePopup.as?numcid=0302030000&localeLanguage=en>

Samsung In App Purchase SDK

<https://developer.samsung.com/iap/release-note.html>

Integrate Samsung In App Purchase SDK- Integrate IAP Helper Into Your App

DETAILED STEPS

1. Download IAP 6.0 Helper and sample apps

- Add the IAP Helper to your app
- Click File → New → Import module
- Select the IAP6Helper folder from the Source Directory, and click Finish
- From Project Explorer, click Open Module Settings or press F4 → Dependencies tab
- Select your app module, and click + → Module Dependency from Declared Dependencies
- Select the IAP6Helper module, and click OK

2. The zipped file contains the SDK and sample projects that uses the IapHelper

Location	Module	Description
/libs	IAP6Helper	IAP v6.0 SDK
/Samples	IAPSsample	Sample Java app using IAP v6.0 SDK
/Samples	IAPSsampleKotlin	Sample Kotlin app using IAP v6.0 SDK

3. IAP v6.0 is supported since Android API 18 or higher. It does not work properly in lower versions

Refer to Webpage for Further Details

Samsung In App Purchase SDK Overview

<https://developer.samsung.com/iap/overview.html>

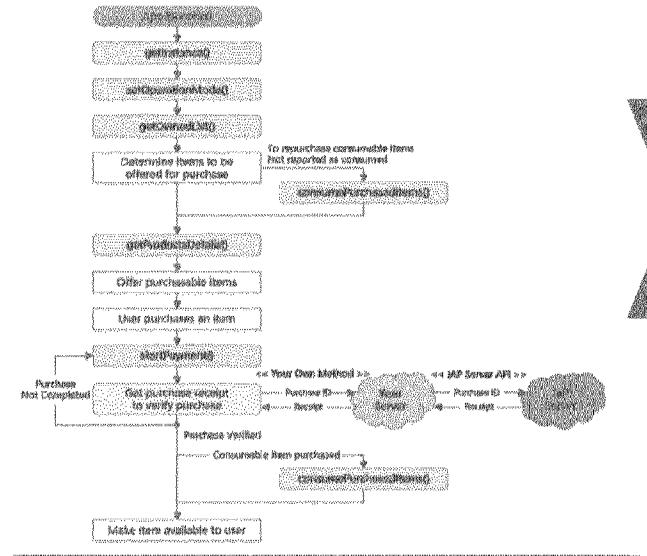
Samsung In App Purchase SDK

<https://developer.samsung.com/iap/release-note.html>

Test Guide

<https://developer.samsung.com/iap/iap-test-guide.html>

Integrate Samsung In App Purchase SDK - IAP Configuration and In-App Item Processing



DETAILED STEPS

1. Your app code can follow the logic flow to the left to support your in-app items. The scope of each IAP Helper API is straightforward and most integrations follow a similar logic flow, which is linear with a few branches. After item purchases, IAP Server APIs are typically called to verify purchases
2. Even if the user has completed payment for the item purchase, the item might not be available to the user because of a battery or network problem. Make sure you call `getOwnedList()` whenever launching the application to check if there are consumable items that are not reported as consumed, and if so, consume them immediately by calling `consumePurchasedItems()`. Then, the user can repurchase the items

[Refer to Webpage for Further Details](#)

Samsung In App Purchase SDK Overview	https://developer.samsung.com/iap/overview.html
IAP Helper API	https://developer.samsung.com/iap/programming-guide/iap-helper-programming.html
IAP Servers API	https://developer.samsung.com/iap/programming-guide/samsung-iap-server-api.html
Samsung In App purchase SDK	https://developer.samsung.com/iap/release-note.html

Integrate Samsung In App Purchase SDK - IAP Helper Programming

DETAILED STEPS

1. **Instantiate Samsung In-App Purchase** - Before your app can make IAP requests, it must call `getInstance()` to create a singleton instance of `IapHelper`
2. **Set the IAP operation mode**
 - IAP supports three operational modes. One is for enabling billing for item purchases and the other two are for testing IAP functions without billing app users for item purchases
 - If `setOperationMode()` is not called, operation mode is set to `OPERATION_MODE_PRODUCTION` by default
 - Ensure the operation mode is set to `OPERATION_MODE_PRODUCTION` before submitting for Beta test or normal publication
3. **Get in-app item details**
 - `getProductsDetails()` returns information for one, more, or all in-app items registered to the app
 - Returns item data and processing results specified by the `OnGetProductsDetailsListener` interface
4. **Purchase an in-app item**
 - `startPayment()` initiates the purchase and payment transaction of the specified in-app item and can notify the end user if the purchase succeeded or failed. Returns the item data and transaction results and data specified in the `OnPaymentListener` interface
 - You can specify a `passThroughParam` parameter value to enhance purchase security. During purchases with `passThroughParam` values created and passed by an IAP-integrated application are returned in the responses
5. **Acknowledge a purchased consumable item**
 - `consumePurchasedItems()` reports one or more purchased consumable items as consumed, which makes the items available for another purchase. The app user may or may not have used the items. Returns item data and processing results specified by the `OnConsumePurchasedItemsListener` interface

Refer to webpage for further details

Samsung In App Purchase SDK Overview

<https://developer.samsung.com/iap/overview.html>

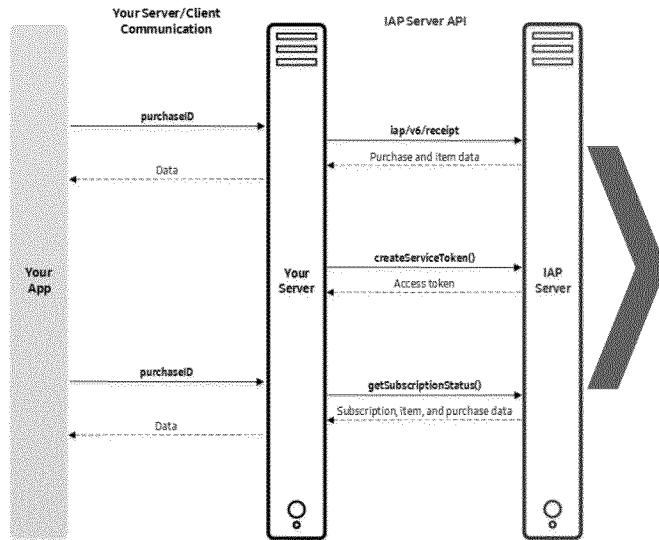
IAP Helper API

<https://developer.samsung.com/iap/programming-guide/iap-helper-programming.html>

IAP Servers API

<https://developer.samsung.com/iap/programming-guide/samsung-iap-server-api.html>

Integrate Samsung In App Purchase SDK - Samsung IAP Server API



DETAILED STEPS

1. Verify a purchase

- iap/v6/receipt enables your server and client app to verify that a specified in-app item purchase and payment transaction was successfully completed
- The API returns a JSON object with a successful status and details about a successful transaction and the item or with a failure status
- This API can help to prevent malicious purchases and ensure that purchase and payment transactions were successful when the client app experiences network interruptions after an item purchase and payment transaction

2. Create a service token

- createServiceToken generates and returns access token value that your server must use to authenticate getSubscriptionStatus SOAP requests. Each token is valid for 30 days

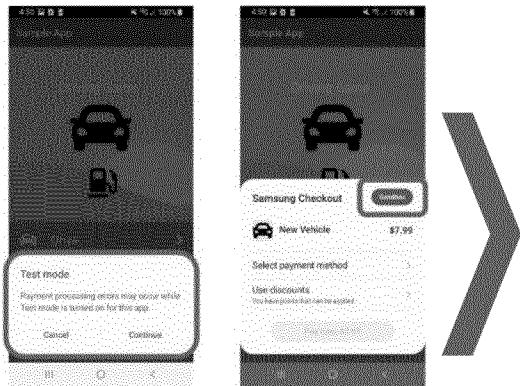
3. Check subscription status

- getSubscriptionStatus gets subscription status, item information, and purchase information of a specified Auto Recurring Subscription (ARS) item that was purchased previously

Refer to Webpage for Further Details

Samsung In App Purchase SDK Overview	https://developer.samsung.com/iap/overview.html
IAP Helper API	https://developer.samsung.com/iap/programming-guide/iap-helper-programming.html
IAP Servers API	https://developer.samsung.com/iap/programming-guide/samsung-iap-server-api.html
Samsung In App Purchase SDK	https://developer.samsung.com/iap/release-note.html

Integrate Samsung In App Purchase SDK - Test Guide



DETAILED STEPS

1. If `OPERATION_MODE_TEST` is set, the pop-up is displayed and Sandbox is shown at the top right of the payment window to indicate that the app user will not be billed for item purchases
2. Test your game in IAP operation modes (defined in source code)
 - Production mode for commercial use with real transaction
 - Test mode for success and failure (fake transaction)
3. Test your game in Beta - for more information, refer [here](#)
 - Test real IAP transaction of your items
 - Register tester's Samsung Accounts to distribute the beta release
 - Whitelist the tester's accounts as Valid License Tester to avoid getting charged
4. Be sure to switch from test mode to production mode when submitting application for review

Refer to Webpage for Further Details

Samsung In App Purchase SDK Overview	https://developer.samsung.com/iap/overview.html
Test Guide	https://developer.samsung.com/iap/iap-test-guide.html
Beta Testing	https://seller.samsungapps.com/guidePopup.as?numcid=0201090000&local_eLanguage=en

Integrate Samsung In App Purchase SDK - Submit the App to Galaxy Store

DETAILED STEPS

1. Check the operation mode

- After IAP integration, you must check the operation mode before submitting the app. If you submit the app with OPERATION_MODE_TEST, the users will get all the items for free. So, before beta release or normal publication, confirm that the operation mode is OPERATION_MODE_PRODUCTION

2. Beta test

- Before submitting your app and its in-app items for review testing and normal publication in the Galaxy Store, you can beta release a test version of the app and one or more of its items to test IAP integration

3. Submit the app

- When you have created an app version that is ready for review testing and normal publication in Galaxy Store, click Submit

Refer to Webpage for Further Details

Samsung In App Purchase SDK Overview

<https://developer.samsung.com/iap/overview.html>

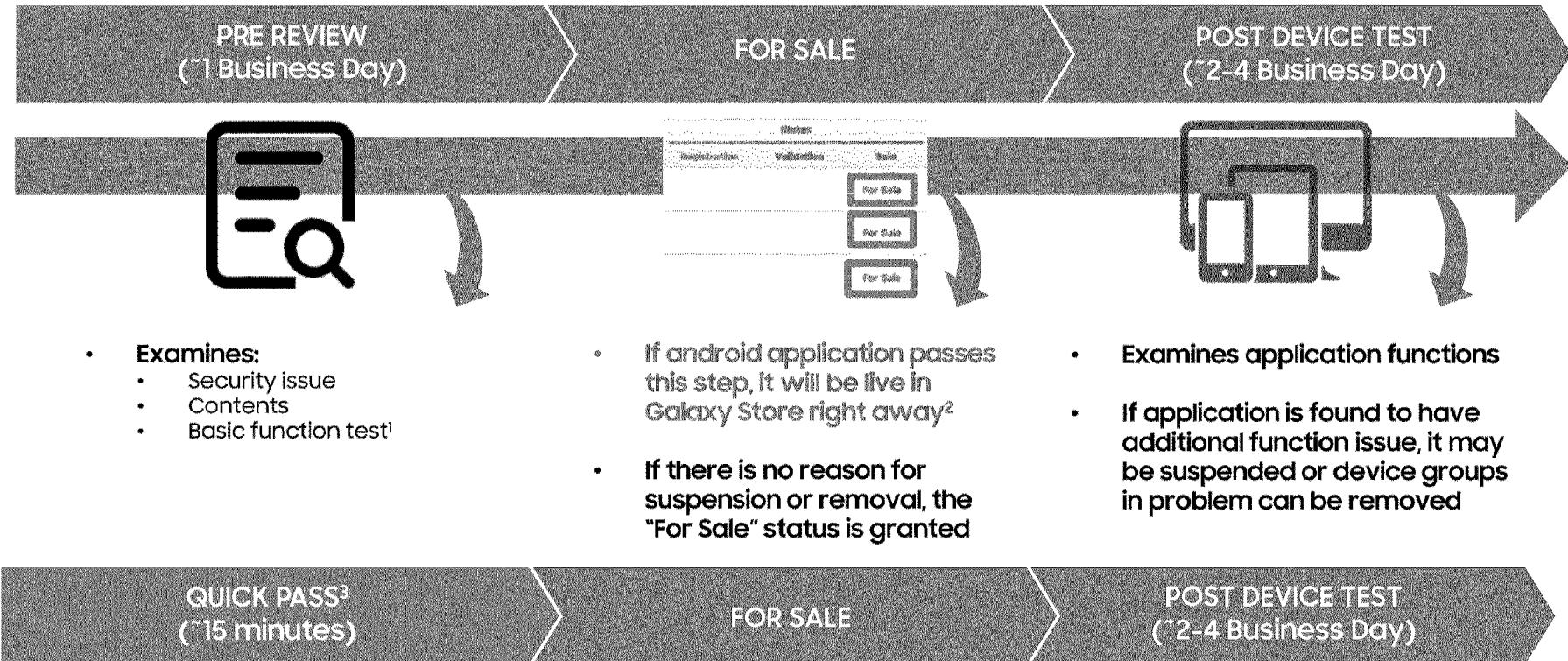
Samsung In App Purchase SDK

<https://developer.samsung.com/iap/release-note.html>

App Registration Guide

<https://seller.samsungapps.com/guidePopup.as?numcid=0201010000&localeLanguage=en>

Application Validation Steps



1 Such as installation, execution, uninstallation and etc.

2 All non android app (watch, theme, and stickers) must pass device test to be alive in Galaxy Store

3 Contact your Business Developer Partner to be added to Quick Pass

Samsung IAP Unity and Unreal Plugin

GENERAL INFORMATION

- **Unity Plugin**

- The Samsung IAP Unity plugin comes with all the content necessary for your integration.
- Plugins folder contains all Samsung IAP related scripts and libraries.
- Menu Scene is the Unity scene that demonstrates all the functionality of the Samsung IAP Unity plugin.
- <https://developer.samsung.com/iap/samsung-iap-unity-plugin.html##>

- **Unreal Plugin**

- The Samsung IAP Unreal plugin comes with all the content necessary for your integration.
- The guide explains how to use the Samsung In-App Purchase (IAP) functionality by integrating the Samsung IAP Unreal Engine Plugin.
- <https://developer.samsung.com/iap/samsung-iap-unreal-plugin.html##>

Refer to Webpage for Further Details

Unity Plugin	https://developer.samsung.com/iap/samsung-iap-unity-plugin.html
Unreal Plugin	https://developer.samsung.com/iap/samsung-iap-unreal-plugin.html

SAMSUNG

Frequently Asked Questions

FAQ- How Do You Add a Sub-Account?

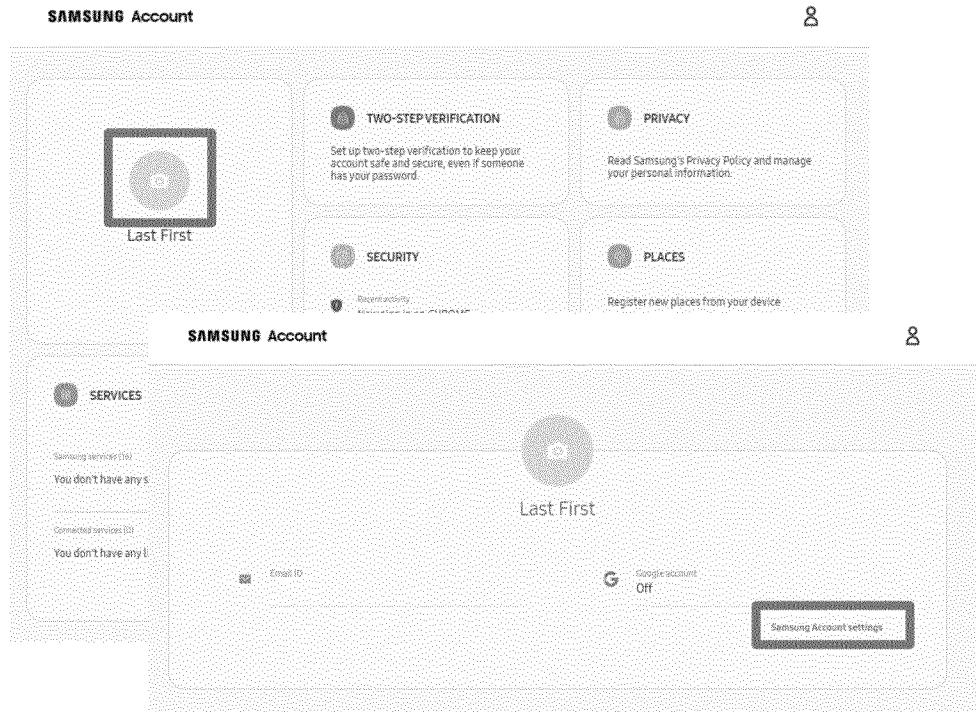
The screenshot shows the Samsung Galaxy Store Seller Portal interface. At the top, there's a navigation bar with links for Profile, Support, Sign Out, and ENGLISH. Below the navigation is a menu bar with Apps, Statistics, Accounting, Promotion, Assistance, and a link to Samsung.com. Under the Assistance menu, Manager Accounts is highlighted. The main content area shows sections for Pending invitation and Authority granted managers. A large arrow points from the Pending invitation section to the 'Invite a new manager' dialog box. This dialog box has fields for E-Mail*, Expiration date*, and Authority*. It also includes a note that * Denotes required fields.

DETAILED STEPS

- Create a separate Seller Portal Account (Same as creating the master account. Getting partner account approval is not a mandatory step.)**
- Log in to master Seller Portal Account**
- Go to "Assistance"**
- Click on "Invite a new manager"**
- Go to "Sub Account Management" section and add sub accounts**

Account Access Level	Description	Account Access Level	Description
Master (Account owner)	<ul style="list-style-type: none"> Has full access to Seller Portal Can add or remove subaccount permissions 	Buyer Comments Manager	<ul style="list-style-type: none"> Can be given access to buyer comments
Applications Manager	<ul style="list-style-type: none"> Can be given access to all or specific apps 	Order Management Manager	<ul style="list-style-type: none"> Can be given access to order management
Statistics Manager	<ul style="list-style-type: none"> Can be given access to statistics 		
Accounting Manager	<ul style="list-style-type: none"> Can be given access to accounting 		

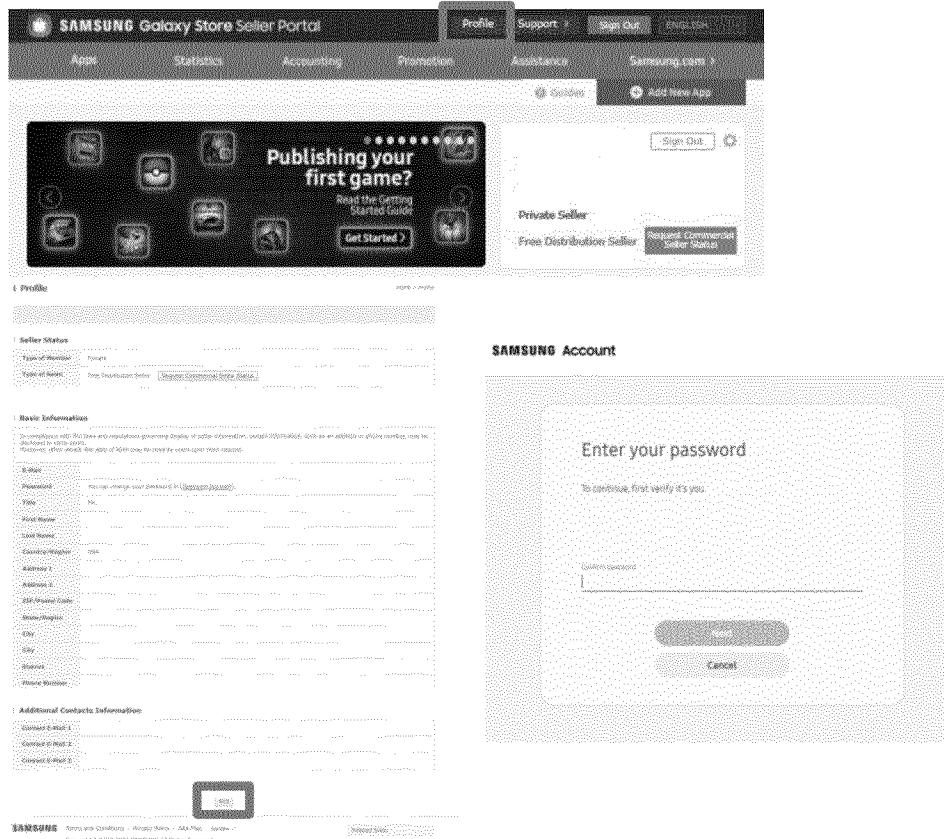
FAQ- How Do You Change Seller Portal Account E-Mail?



DETAILED STEPS

1. Go to and sign in to your account
 - <https://account.samsung.com/membership/intro>
2. Click on the picture with camera icon
3. Click on "Samsung Account settings"
4. Click on "Email ID" and change Email

FAQ- How Do You Change Information in Seller Portal Account?



DETAILED STEPS

1. Go to and sign in to your seller account
 - <https://seller.samsungapps.com>
2. Click on the "Profile"
3. Scroll to bottom and click on **Edit**
4. Re-enter password
5. Make changes and save
6. If you are a Commercial Seller, there are restrictions on editing your profile. Please contact Customer Support if you need to change your information -

<http://help.content.samsung.com/csseller>

FAQ- How Do You Add a License Account?

The screenshot shows the 'Profile' section of the Samsung Galaxy Store Seller Portal. At the top, there are tabs for Profile, Support, Sign Out, and LANGUAGE. Below the tabs, there are links for App, Statistics, Accounting, Promotion, Assistance, and Samsung.com. A prominent 'Add New App' button is located at the top right. The main content area is titled 'Profile' and includes sections for 'Seller Status' (Type of Member: Private, Type of Sales: Free Distribution Seller, Request Commercial Seller Status), 'Basic Information' (with a note about data protection), and 'License Test'. The 'License Test' section contains a form where users can enter up to 400 Samsung Account emails. Fields include 'License Tester setting' (dropdown menu), 'Email' (input field), 'Confirm' (button), and a note stating 'Please enter the Samsung Account of a Buyer who will be designated as the License Tester. You can register up to 400 accounts as the License Tester. A user registered as the License Tester can purchase paid content in an app being beta tested without actually being charged with a fee.' Below the input field is a note '0/100 byte' and a total count of '0'. Buttons for 'Bulk Registration' and 'Delete All' are also present.

DETAILED STEPS

1. Go to and sign in to your seller account
• <https://seller.samsungapps.com>
2. Click on the "Profile"
3. Scroll to bottom and click on
4. Re-enter password
5. In "License Test" Field:
 - Enter up to 400 accounts
 - All accounts must be Samsung Account emails

FAQ- How Do You Restrict the App to be Available Only in the U.S.?

SAMSUNG Galaxy Store Seller Portal

File Support Sign Out ENGLISH

Apps Statistics Accounting Promotion Assistance Samsung.com Add New App

I Applications

Status AS All Application Type AS

Content ID Application Title

Search Total Count : 88

All Registered Pending

Content ID Application Title Price Status Registration

GTestIAPS Driving Game Free Registered

Driving Game Free Registering

GTestIAPS GTestIAPS Free Updating

TestWatchface Free Registering

[HQ TEST] Singular Device Assist Free

GTestIAPS
Country/Region & Price

Price: Free

Country/Region

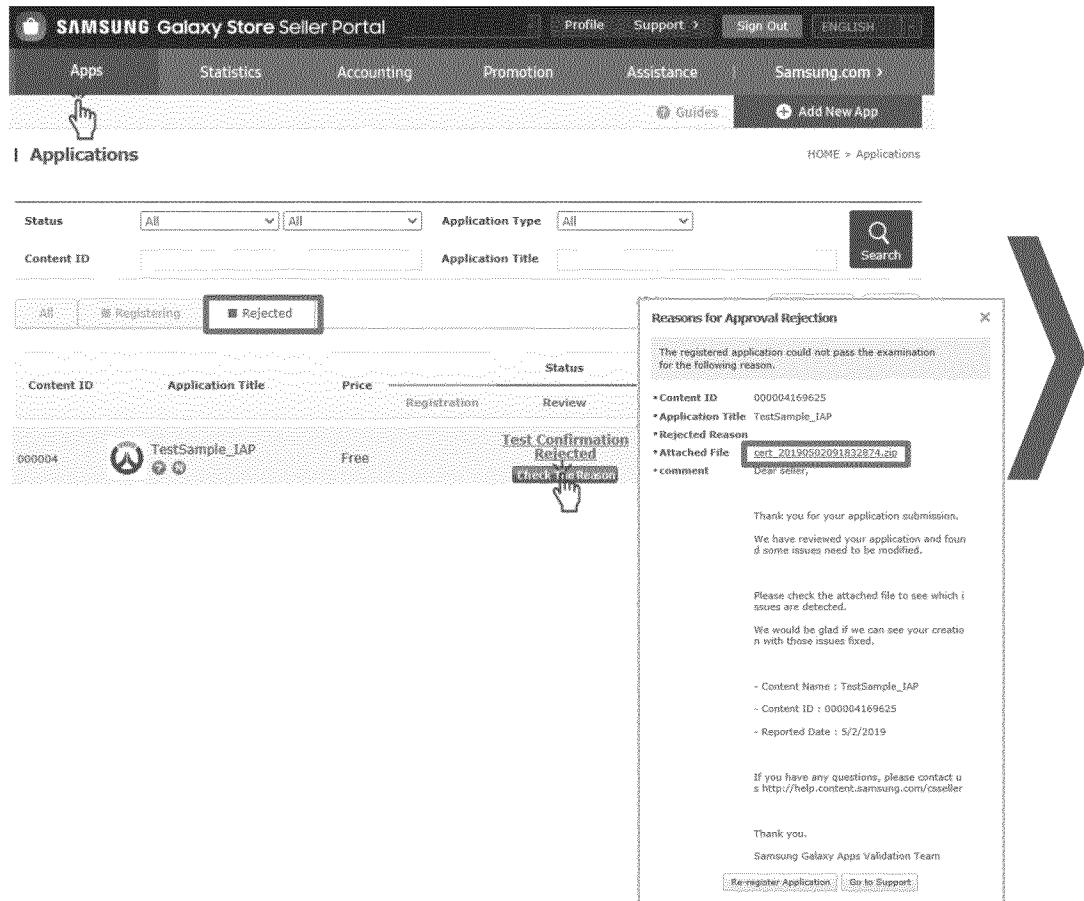
Select All Countries/Regions

Austria	Belgium	Bulgaria	Croatia
Spain	Denmark	Estonia	Hungary
Portugal	Germany	Greece	Iceland
Ireland	Ireland	Iceland	Iceland
Latvia	Netherlands	Montenegro	Romania

DETAILED STEPS

1. In Seller Portal, go to "Apps"
2. Click on the Status → Registration of the app
3. Switch To "Advanced" mode
4. Remove all countries, except USA
5. Click the "Submit" button

How to Check Validation Rejection Reason



DETAILED STEPS

1. Go to seller portal
2. Click "Apps"
3. For the application that was rejected, go to "Rejected" tab
4. Click "Check The Reason" button
5. For detailed validation rejection report, click "attached file"

NOTES

1. Once the issue is fixed, you can re-register by clicking "Re-register Application" button
2. If you have any questions regarding the validation rejection reason, please click "Go to Support" > 1:1 inquiry (Specify content ID of the rejected application)

FAQ

1. What is the official policy from Samsung on the Play Protect prompt for games published exclusively on Galaxy Apps Store?

- We have no specific policy on this Play Protect issue, just detect it as an installation failure issue. Because it caused by Google security policy(OS), and it is impossible to block the message on our end. We recognize it may occur for an application which has no security issue randomly, sometimes it happens in applications that have been updated dozens of times without any issues. However we are not able to ignore it and distribute to our store because of our users. Users strongly trust this play protect message and urge us to suspend this unsecured app. This undermines the reliability of our Galaxy Store, so we reject if the prompt occur while app install. Unfortunately only seller can solve this problem.

2. Why is certification of my app taking so long?

- Pre-Review takes approximately 1 business day and will be live in the Galaxy Store immediately if the app passes Security issue, Contents and Basic function test. During this time, the Review team will continue to examine the applications functions. If there are any issues or problems, the app will be suspended and removed from the Galaxy Store. This process is 2 to 4 business days.

FAQ – Additional Resources

FAQ	
Seller FAQ	https://help.content.samsung.com/csseller/faq/searchFaq.do
In-App FAQ	https://developer.samsung.com/iap/faq.html
Themes FAQ	https://developer.samsung.com/galaxy-themes/overview.html?ts=1600042103607#FAQ
Watch FAQ	https://developer.samsung.com/galaxy-watch-design/studio/faq.html

Contacts & Resources	
Seller Portal	https://help.content.samsung.com/csseller/ticket/createQuestionTicket.do
Developer Support	https://developer.samsung.com/support
Developer Forums	https://forum.developer.samsung.com/c/mobile/samsung-iap/20
Marketing Resources	https://developer.samsung.com/galaxy-store/marketing-resources.html

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Appendix

Edit Profile and Change Payment Account

- ① When you have requested commercial seller status or after you have the commercial seller approval, information in your Profile, except for your password, either cannot be modified or may only be modified to a certain extent. However, Chinese commercial distribution sellers can change the State/Region, City, or District information even after requesting the commercial distribution seller privilege or after they are approved as commercial distribution sellers.
- ② If you would like to change your basic information or account information, you must submit supporting documents which include the changed information to the customer support site.¹
- ③ If a Seller uses PayPal for their payment account, they may change it to another PayPal account or to a bank account, but not to an Alipay account.
- ④ If a Seller uses Alipay for their payment account, they may change it to another Alipay account or to a bank account, but not to a PayPal account.
- ⑤ Payment account details cannot be changed between the 10th and the 25th of each month (settlement period).
- ⑥ When you change the minimum remittance amount, it will be effective from the next month.

¹ Link to customer support: <https://help.content.samsung.com/csseller/ticket/createQuestionTicket.do>

Request Commercial Seller Status – Financial Information

Payment account options are limited for Korean, Chinese, and Russian Sellers

Financial Information

Minimum Remittance*

USD 150.00

(The minimum supported remittance USD 50.00)

In some cases, the recipients are required to pay handling fees for overseas transactions. Please consider this when you adjust the minimum amount.

* Any changes made will apply from the 1st of the following month.

Payment Account*

Bank Account PayPal



Payment Account Restrictions

Nationality	Type	Payment Account
Korea	Private/Corporate	Only a bank account can be selected.
China	Private/Corporate	A bank or Alipay account can be selected. *Must register a bank account that can receive RMB.
Russia	Private	Only a PayPal account can be selected.

Refer to webpage for further details: <https://seller.samsungapps.com/member/getContractSeller.aspx>

Most Frequent Reasons for Rejection of Commercial Seller Request

Number	Examples	Modification Suggestions
1	Submitted documents are written in local language.	Submit documents in English.
2	Submitted documents are handwritten. Submitted documents are unofficial (letter envelope, card information).	Submit documents issued by official government offices.
3	Seller name and account holder name do not match.	Enter a seller name which exactly matches the name of the account holder and submit a copy of the bank account details.
4	Required information cannot be verified with attached files.	Submit files which include all of the information shown below. . ID: nationality and name . Business registration certification: company name, country, and city . Bank account: account country, bank name, account number, account holder, IBAN code or SWIFT code
5	Details in attached files are not readable - blurred files or low resolution	Submit scanned documents which are clearly legible.
6	Online sales business registration number is not entered.	Enter a valid online sales business registration number and submit a scanned copy of the online sales business registration certificate.

Most Frequent Reasons for Rejection of Watch Faces

NOTES

- Includes copyright-protected content (and does not include a copy of a license or document showing permission to use)
- Too simple, not original, not unique, or not creative
- Poor appearance or arrangement
- Images are low quality
- Request does not include the required images

Refer to Webpage for Further Details

Watch Studio Forum	https://forum.developer.samsung.com/c/galaxy-watch-designer/27
Watch Forum	https://forum.developer.samsung.com/c/galaxy-watch/7

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Thank You