casey family programs

Secure Email and File Transfer Whitelist Instructions

Casey Family Programs uses a product called Citrix ShareFile for securely sending and receiving email and files with partners. The first time an individual uses this service, they are prompted to create a free account to view the encrypted emails and attachments.

To ensure that email communications sent via ShareFile are received, we encourage partners contact their IT departments and request they whitelist the following address from SPAM email filters.

Information to provide:

Emails will come from support@sharefile.com, mail@sf-notifications.com, and noreply@sf-notifications.com. Mail servers are 167.89.16.23, 167.89.16.230, 167.89.16.232, and 198.37.153.46.

Additional information is available from the Citrix ShareFile Site at https://support.citrix.com/article/CTX234446.