Casey Key

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OBJECTIVE: Optimize asset management with machine learning & analytics as a full-stack engineer.

EDUCATION:

University of Southern California, Los Angeles, CA

Expected May 2024

M.S. in Computer Science - Artificial Intelligence

TECHNICAL SKILLS:

• Python, C++, Java

• Kafka, Ruby, TypeScript

• Cloud, React, Testing

PROFESSIONAL EXPERIENCE:

Software Engineer

Amazon, Los Angeles, CA

August 2022 – Present

- Reduced customer support tickets by adding a service status banner during outages
- Minimized accounting response time by automating expense processing and report deliveries
- Modernized production web application to improve user experience and reduce technical debt

Senior Software Engineer

Capital One, Plano, TX

August 2021 – August 2022

- Decreased data registration time by implementing data quality rules using a Chrome extension
- Maximized data pipeline performance for minimum latency using Kafka, Python, and parallelism
- Improved data quality and onboarding experience by productizing a file-transfer Lambda application

INTERNSHIP EXPERIENCE:

DevOps Engineer

Bongo, Loveland, CO

August 2019 – May 2021

- Fortified web application services by building custom monitoring tooling
- Automated 73 quality assurance tests with Ruby and Jenkins for a sophisticated web app

Associate Cloud Consultant

Amazon, Herndon, VA

May 2020 – August 2020

- Architected self-service virtual desktop solution to reduce end-user's procurement time by 85%
- Satisfied customer requests for highly available RESTful services after project demos

Cloud Solutions Engineer

Oracle, Reston, VA

May 2019 – August 2019

- Improved client's business performance up to 47% using Oracle Cloud for analytics
- Decreased social media monitoring to sub-second response time for real-time brand management

CERTIFICATIONS:

• AWS Certified Developer - Associate

February 2022

AWS Certified Cloud Practitioner

June 2020

RELEVANT COURSEWORK:

• Parallel Programming

Machine Learning

• Foundations of Artificial Intelligence

LEADERSHIP:

Technical Interview Mentor

CodePath, Remote

May 2022 – August 2022

• Coached 3 students algorithm implementation and discussion through 8 mock interviews