# ADVENTURE WORKS DASHBOARD

**Total Revenue** 109.85M **Total Orders** 

31K

Average Order Value

3.49K

Customer's Purchasing Behavior by Region

20K

**Total Customer** 

Performance is based on year



## Total Orders by Region and Product Name

Sales Volume Trend Overtime

2012

8M

Total Revenue

2M

0M



2013

Year

2014

## Market Insight

### Southwest

24.184.609.60 **Total Revenue** 

## Canada

16,355,770.45 **Total Revenue** 

#### **Northwest**

16.084.942.55 **Total Revenue** 

### Australia

10.655.335.96 **Total Revenue** 

#### Central

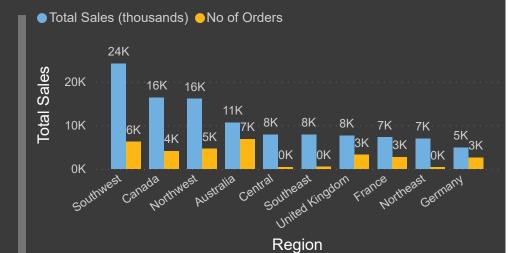
7.909.009.01 **Total Revenue** 

## Southeast

7.879.655.07 Total Revenue

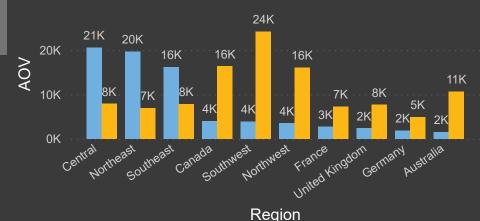
## **United Kingdom**

7.670.721.04 **Total Revenue** 



## Sales Performance by Region





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Total Orders 31K

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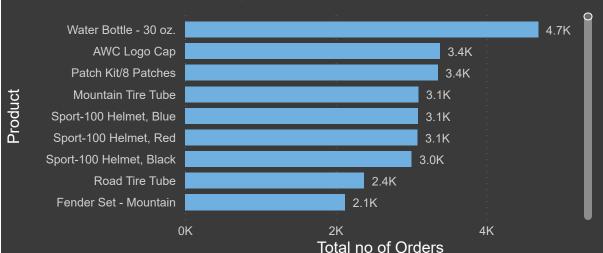
20K

3.49K

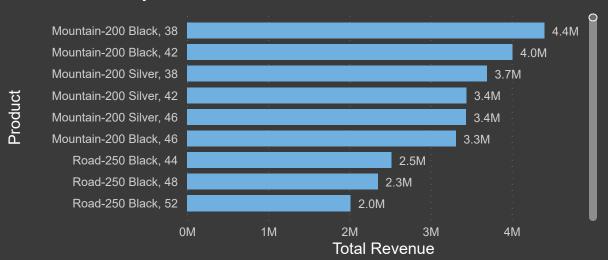
Performance is based on year



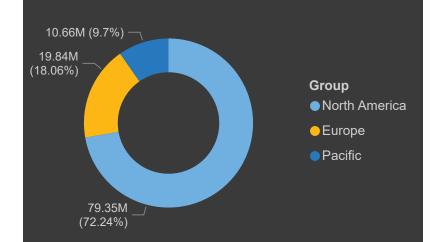
## Most Popular Product among Customer



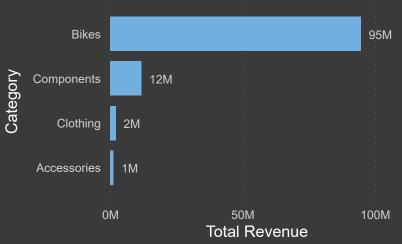
## Total Revenue by Product Name



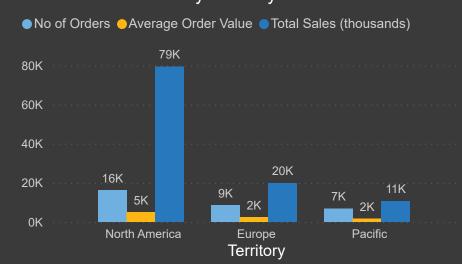
## Revenue by Continent



## Total Revenue by Product Category



## Sales Performance by Territory



# ADVENTURE WORKS DASHBOARD

## Insight

## Sales by Year

Through the revenue chart by year, we can observe the instability of the sales. This can be understood because Adventure Works sells seasonal products. The total revenue tends to decrease, specifically decreasing by 90.27% from May 2011 to June 2014. The total revenue decreased in March 2014, with a decrease of 99.32% (\$7.17 million) within a span of three months. The total revenue increased from March 2013 to January 2014 with a growth of \$878K, but starting from March 2014, the revenue significantly decreased. The total revenue dropped sharply from \$7.17 million to \$49K from March 2014 to June 2014.

Looking deeper, we can observe that March, May, July, and October are the months with the highest revenue across the years. Among them, March achieved the highest revenue at \$13.6 million.

#### **Market Sales**

North America is the market with the highest sales, accounting for a total revenue of \$79.35 million, equivalent to 72.24% of the overall sales. Following that is Europe with \$19.84 million and the Pacific with \$10.66 million. With offices in various countries, Southwest, Central, Northwest U.S., and Canada contribute to the revenue as well as the number of sales.

## **Sales by Product Category**

Prominent products vary across different national offices, particularly in Central, Northeast, and Southeast U.S.. In these markets, the popular product is AQC logo Caps. Customers in the United States (Central, Northeast, and Southeast) prefer purchasing face-covering products, especially during the peak season in summer. Additionally, fashion trends and preferences contribute to the high revenue of face-covering products. However, many customers in other markets may prefer water bottles as these products help them stay hydrated during the summer. To gain a deeper understanding of customer preferences in each market, in addition to the visualized data on the dashboard, the company can intensify further research to provide accurate conclusions about customer needs

#### Recommendation

### **Market & Products**

Although Australia is not among the markets with the highest sales figures, it can be considered a potential market. Marketing campaigns can be strengthened to promote a diverse range of products, with a focus on clothing, accessories, and bikes to improve average purchases and overall sales.

Regarding the Clothing category, it may be worth considering intensifying marketing strategies to promote related products. Based on the data, this strategic category has the potential to become a top revenue generator, despite currently contributing only a small portion to the overall revenue. In terms of Components, this category should be expanded as it already ranks high in overall sales.

For the Bikes category, which currently holds the highest revenue, it dominates the market in North America and Europe. It could be expanded to countries such as the Netherlands or Denmark, as these are nations with the highest bicycle usage rates in Europe.

### **Sales Timing**

Currently, we observe that the revenue in November is relatively low compared to other times of the year. The company can leverage the timing of Black Friday to boost business in markets worldwide.