Krishna Khong

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Enthusiastic Computer Science student and aspiring software developer, eager to learn about building and shipping high-quality software from experienced mentors and build solid fundamentals on full stack development.

EXPERIENCE

SHAHI INVESTMENTS - PERTH, AUSTRALIA   OCT 2020 - PRESENT
Sales Associate

- Managed and trained new employees on shift.
- Clearly communicated with clients and accommodated the elderly and disabled, increasing customer retention.
- Managed inventory, end of day register balances, maintained equipment and assisted with opening and closing the shop.
- Provided clients with in-depth product and service advice as well as made recommendations to hit sales targets.

HUNGRY JACKS - PERTH, AUSTRALIA   DEC 2016 - OCT 2020
Team Leader

- Maintained consistent high-quality F&B products and friendly service during fast-paced operations.
- Resolved customer concerns and complaints promptly and professionally utilising the opportunity to leave a long-lasting positive impression.
- Supervised all restaurant operations, maintaining high-quality service, product, and presentation at all times, mobilising the workforce to strive for equivalent excellence.

EACH A CUP - SINGAPORE   JAN 2011 - AUG 2013
Bubble Tea Outlet Crew

- Coordinated with the team in a fast-paced environment, preparing various beverages swiftly and accurately.
- Helped local management deliver value and quality to retail customers. Directly facilitated revenue growth and customer retention, while proactively informing the company culture of service and loyalty.
- Delivered an accurately balanced cash drawer over a period of 2 years through detailed cash handling analysis and task review.

EDUCATION

Charles Sturt University - NSW, Australia   NOV 2019 - PRESENT
Bachelor of Computer Science

- Recipient of the CSU Executive Dean's Award

PROJECTS

Portfolio Website v2 - https://pckoala.com/   OCT 2022
ReactJS, CSS3, Firebase

- Demonstrated rudimentary understanding of ReactJS, CSS3, hosting, and deploying via firebase and google-cloud domain.
- Displays modern UI/UX elements whilst complying with WCAG Accessibility Guidelines and uses interactive components such as contact forms and navigation bars.

SKILLS

- **Programming Languages:** Python, Java, JavaScript
- **Methods:** Agile Software Development, SCRUM, Git version control, Unit Testing
- **Technologies:** ReactJS, MySQL, TailwindCSS
- **Languages:** English, Tagalog