Jason Hempstead

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Skills

- Desire to learn new skills and a quick study
- Effective communication and interpersonal skills
- Ability to prioritize tasks during busy times
- Strong ability to adapt to issues that may arise
- Developed own scripts to assist in automation of work

Qualifications

- Ability to work independently and in a team environment
- Experience with the following operating systems Windows 7, 8 and 10, Mac OS, Linux
- Strong ability to resolve issues remotely
- Created and managed local networks
- Experience with working on physical and virtual servers
- Accustomed to working with and troubleshooting wide range of software
- Knowledge of SQL databases
- Ability to ensure computers comply with current Anti-virus software and updates
- Work with Active Directory on maintaining user access
- Attention to detail on documentation
- Experience managing firewalls
- Knowledge on POS equipment and sales process

Work Experience

Casjay Developments, NY   Jan 1999 – Current

- Owner and developer of Casjay Developments
- Developed websites multiple websites including: https://casjay.coffee | https://casjaysdev.com
- Maintainer of multiple github projects: https://github.com/casjay
- Provided tech support ranging from hardware to networking issues

Best Staffing Solutions, Johnstown**,** NY   June 2018 – November 2018

- Temporary laborer
- Worked in a team to build pallets for multiple businesses
- Minimal supervision in a high-risk setting

McDonald's, Amsterdam, NY   February 2016 – June 2018

- Crew Member and Supervisor
- Utilized excellent customer service skills to ensure an accurate and pleasant checkout experience
- Partnered with other crew members to ensure all daily tasks were completed and accurate

Education & Certifications

Educational Opportunity Center | HVCC   March 2002

Troy, NY

GED/Building Trade