

1. sp sells many cars, but car is sold by only one sp
2. customer may buy many cars : each car is bought by only one ct
3. sp writes one **invoice** for each car
4. ct receives one invoice for each car
5. ct may come in for service.. ct does not have to buy a car
6. ct brings one or many cars for service : one **service ticket** each car
7. dealership service history for each car serviced. service records are referenced by car's **serial number**
8. serviced car worked on by one or many **mechanics** : mechanic can work on many cars
9. serviced car may not need **parts**

