CSC-382 Summer 2021

Assignment #2 (20 points)

Assigned: 7/12/21 @ 12:00AM

Due: 7/19/21 @ 11:59PM

1) Zachman -

Create the scope elements of the Zachman model for the Smart Ticket Purchasing Kiosk described in the Case Studies in BB. Be sure to address all the elements shown below. Try to develop a nice organization for your answer since the idea is to help other stakeholders understand your system.

	What Data (entities)	How Function (activities)	Where Network (locations)	Who People	When Time	Why Motivation
Scope (contextual perspective) Planner	Class of business things (list of things important to the business)	Class of business processes (list of processes the business performs)	Major business locations (list of locations in which the business operates)	Major organization units (list of orgs important to the business)	Major business events (list of events significant to the business)	Major business goals (list of business goals & strategies)

- 2) Develop two top-level, Context Use Case Diagrams for the Ticket Kiosk System.
- 3) Develop four Text/Narrative Use Cases from the Context Diagrams from part 2.