

KISS Institute for Practical Robotics (“KIPR”)

In compliance with Children’s Online Privacy Protection Act of 1998 (“COPPA”)

1. I am a teacher and I would like my students to create accounts to participate in KIPR programs. Are you COPPA compliant?

For students 16 and under, verifiable parental consent must be obtained by KIPR before an account can be created. For more information on how KIPR adheres to the COPPA guidelines, please visit our <https://www.kipr.org/privacy-policy>, specifically the section entitled “Children’s Privacy Policy.” Also, please feel free to distribute this FAQ as a handout to your students' parents and/or guardians to help them create accounts for their children.

2. I am under 16. How do I complete my KIPR account registration?

If you’re under 16, you will be prompted to enter your parent or guardian’s email during your attempt to create an account. Your parent or guardian will then receive an email from KIPR describing how they can complete the account registration process for you and complete the COPPA Parental Consent form.

3. I am a parent or guardian of a child under the age of 16. Why am I receiving an email from KIPR?

You are receiving an email from KIPR because a child under the age of 16 attempted to create an account on <https://www.botballacademy.org> and listed you as their parent or guardian. The email describes how you can complete your child’s account registration.

4. Why does my child need a KIPR account?

A KIPR account is required to use the programs run by KIPR. Your child may be accessing the programs independently through KIPR's website(s) or they may be registering through their school as part of the curriculum. A KIPR account is also required for your child to participate in any programs run by KIPR.

5. Why is my permission needed for my child to create a KIPR account?

When an account is created on KIPR's website(s) or through KIPR's programs, certain personal information from a user is collected as described in KIPR's Privacy Policy <https://www.kipr.org/privacy-policy> and below. COPPA requires online services providers to obtain verifiable parental consent for the collection, use and disclosure of the personal information of any child under the age of 16.

6. What information will be collect about my child?

In order to create an account your child will need to directly provide their first name, last name, email, and age. They will also need to create a username and password.

In addition to the information provided by your child for account creation, KIPR automatically collects some information from all of our users. The information we collect may include:

- One or more persistent identifiers and/or cookies that can be used to recognize a user over time and across different websites and online services; and/or
- Information that identified a device's location (geological information).

We also may combine non-personal data (such as usage) we collect with personal data about our users, including child users that we collect online.

7. How will this information be used?

We use the information provided by you to register your KIPR account. We use and, in some cases, disclose the information to:

- Comply with law or legal process, such as to comply with any court order of subpoena or to respond to any government or regulatory request;

- Protect the rights, properly or safety of KIPR, our customers or others, including to protect the safety of the user;
- Protect the safety and security of our websites;
- Enable us to take precautions against liability;
- Communicate about activities or features of the websites that may be of interest;
- Estimate our audience size and usage patterns;
- Store information about user's preferences, allowing us to customize the content according to individual interests;
- Speed up searches on the websites; and/or
- Share with third parties we use to support the internal operations of our websites and who are bound by contractual or other obligations to use the personal information only for such purpose and to keep the personal information confidential.

8. Will the information about my child be shared?

We do not share, sell, rent or transfer a user's personal information other than to contracted third parties as described above.

9. Can my child opt out of data collection?

Some information is required for the creation of a KIPR account but collection of certain information can be opted out of. Details can be found in our Privacy Policy <https://www.kipr.org/privacy-policy>.

10. What if I don't give permission?

If the form provided in the email you received is not filled out and submitted within 48 hours of receipt, all information provided by your child for the creation of their account will automatically be deleted. If your child still wants to create an account they will need to resubmit their information and you will receive another email.

11. What if I can't see the document?

If the document does not appear it has most likely been 48 hours since the request was sent to you. All information provided by your child has automatically been deleted. They will need to create an account again and you will receive a new email and consent form.

12. I am a parent, and I signed the consent form for my child to have a KIPR account. How does my child log in?

Your child will use the credentials they created during account registration to log into their KIPR account.

13. What happens to the information that was associated with my account if it is deleted or if I do not finish the account registration process?

It is deleted as well. If you do not complete the account registration process, there will be no indication in our system that you attempted to create an account with your email or username. If you deleted your account, all information associated with the account is deleted.

14. How can I delete my child's account?

Please send an email to privacy@kipr.org with the email that you used to provide parental consent for the account registration for your child.

15. I don't want to delete my child's account, but I do want to see what information KIPR has collected from my child's account?

Please send an email to privacy@kipr.org with the email that you used to provide parental consent for the account registration for your child.

16. I received the email request to provide consent to have an account created for my child but I do not want my child to

have an account. Can you delete my child's email from your database?

If you do not respond to the email request to provide parental consent within 48 hours of your child attempting to register an account, the account and all information associated with the account will automatically be deleted.