

Contact

Nairobi, Kenya
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Top Skills

Backup & Recovery Systems

React.js

Why cybersecurity is a growing profession

Certifications

Google IT Support Professional Certificate

EF SET Certificate

CCNA: Introduction to Networks

Introduction to Packet Tracer

CCNA: Enterprise Networking, Security, and Automation

Cheruiyot Langat

JavaScript | HTML | CSS | React | WordPress | Google IT Support
Professional Certificate | Cybersecurity
Nairobi County, Kenya

Summary

I am a Self-motivated ICT professional with expertise and experience in Technical Support, HTML 5, CSS, JavaScript, WordPress, Cyber Security, Digital Innovation, User management. Over the years, I have honed and refined my skills in setting up and configuring modern ICT devices systems, diagnosing hardware and software faults and solving technical and applications problems. I am an effective communicator and negotiator.

Also I am a motivated and skilled individual seeking new opportunities in IT support. Through completion of the Google IT Support Professional Certificate, developed skill in customer service, networking, operating system (including windows and Linux), system administration, and security. My training hands-on practice in these areas. I'm passionate about continuously learning in the IT field and supporting people to solve their problems.

SKILLS:

Basic computer architecture · Operating systems (Windows, Linux) · Remote connection and virtual machines · Computer Networking · Software management · Troubleshooting · Customer Service · Routing concepts · VPNs and proxies · Permissioning · Package and software management · Process management · Resource monitoring · Configuration · Centralized management · Implementing/managing directory services · Data management and recovery · IT security · Cryptology/encryption · Hashing · Network Security · Systems administration.

Experience

Renata Digital Services Limited
Internship

January 2022 - December 2022 (1 year)

Nairobi, Kenya

I work as a Technical and Software support engineer, networking and technical services intern at Renata Digital Services Ltd, Nairobi from January 2022 to May 2022, where part of the day to day roles was Ensuring smooth running of computers, WordPress Website as an Administrator, smartphones and tablets devices and their related accessories from purchase, device set-up, user training, technical support and repair thus ensuring users get maximum benefits from them.

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Industrial Attachment

May 2018 - February 2022 (3 years 10 months)

Kenya

Education

MURANGA UNIVERSITY OF TECHNOLOGY

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY, Information Technology · (August 2017 - October 2021)

ALX

Software engineer, Computer Software Engineering · (September 2022 - September 2023)