

# Cassandra Perez

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## EXPERIENCE

### Apple, Roseville — *Genius*

DECEMBER 2019

As a Genius, you provide insightful advice and friendly, hands-on technical support to Apple customers in need.

You can diagnose customers issues and provide solutions with patience and compassion.

### Apple, Roseville — *Specialist*

October 2016 - January 2017

As a specialist you drive sales, create owners, and build brand loyalty. Support peers at Genius Bar as needed to share knowledge and assist in proving ownership options..

### Sprint , Roseville — *Sales Representative*

September 2015 - October 2016

As a sales representative I presented technology solutions to customers to help solve their personal needs.

Became an Apple Master to focus on iOS products creating owners and proving solutions.

## EDUCATION

### Harding High School, Saint Paul — *High School Diploma*

September 2011 - June 2013

Part of the IB student league. Graduated with two IB courses in English and Spanish.

## PROJECTS

### Coding Portfolio— *GitHub*

Different coding examples can be found on my GitHub under Cassiep94.

## SKILLS

Certified MAC technician.

Certified iOS technician.

## AWARDS

Century College Scholarship  
for an outstanding GPA.

## LANGUAGES

Spanish