

Cassiopeia D. Obelidor

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OBJECTIVE: Customer Service Representative

PROFESSIONAL SUMMARY:

- UI/UX Lead & Full Stack Developer on our capstone project title CareerPathlink: Career Center Management System for the University of Nueva Caceres.
- Developed a system that centralizing services for students, workforce development trainer, and career center director.
- Centralize scheduling for student, real-time slot update post by the Workforce Development Trainer, and monitor activities engagement report for the Career Center Director
- Design and develop a smooth user flows for Zus Custom in my 3rd year project, reducing errors and deliver the product on time.
- Interviewed all stakeholders to align system feature, functionalities with users needs. Apply the suggestions and recommendation to improve the system.
- I understand core principles of cybersecurity
- Strong service oriented mindset honed in my internship with SmartBridge and Affiliate Marketing through providing supporting to users or customer.

EXPERIENCE:

SmartBridge | March 2025 – May 2025 | Remote Internship (India)

- Completed a structured remote internship under the guidance of an Indian instructor;
- Adapted quickly to Salesforce to provide user support;
- Developed and customized Salesforce Lightning components, Apex classes, and Visualforce pages to enhance business processes.

Affiliate Marketer | August 2024 - January 2025 | Part-Time Self-Employed

- Promoted affiliate products via short-form video content;
- Generated ₱9,000+ in commissions by driving sales through engaging videos;

EDUCATION:

University of Nueva Caceres

Bachelor of Science in Information Technology

- Dean's Lister (GWA 1.32)

Naga City, Camarines Sur

June 2025

University of Nueva Caceres

Accountancy Business & Management (ABM)

Naga City, Camarines Sur

March 2020

SOFT SKILLS:

- Problem Solving
- Team Collaboration
- Time Management
- Active Listening
- Empathy
- Adaptability
- Conflict Resolution
- Sale and Upsale
- Multitasking

TECHNICAL SKILL:

- Design Tools: Figma, Canva
- UI/UX Design: Wireframing, Prototyping, Visual Design, Interaction Design
- Frontend Development: Flutter, Dart
- Backend Development: PHP, MySQL, RESTful APIs, Laragon
- Basic Cybersecurity
- Troubleshooting
- Photography

CERTIFICATIONS & E-BADGES:

AWS Academy Cloud Foundations	January 2024
AWS Cloud Operations, Developing, Architecting	February 2025
Salesforce Virtual Internship Program	June 2025
CCNA: Introduction to Networks	November 2024
Cybersecurity & Threat Management (Cisco)	November 2024 – February 2025
Introduction to SQL / Intermediate SQL	May 2023
HTML / CSS / JavaScript	February–April 2023
PHP	May 2023

CHARACTER REFERENCE:

Agnes T. Reyes

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University of Nueva Caceres
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