# Cassiopeia D. Obelidor

## PERSONAL INFORMATION:

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Portfolio: cassiepeia.github.io/personal-portfolio

## PROFESSIONAL SUMMARY:

- Strong service oriented mindset honed during my internship with SmartBridge and Affiliate Marketing by providing user support.
- Skilled in UI/UX with hands-on experience in system development.
- Developed a system that centralizing services for students, workforce development trainer, and career center director, streamlining scheduling, real-time updates, and engagement reporting.
- Design and develop a smooth user flows for Zus Custom to solve store operational issues.
- Built a functional prototype to address real-world business challenges.
- Interviewed all stakeholders to align system feature and functionalities with users needs.
- Applied problem-solving skills to optimize system functionality based on stakeholder feedback.
- Knowledgeable in core cybersecurity principles.
- Skillful at analyzing operational challenges and designing logical solutions to improve workflows.

#### **EXPERIENCE:**

## SmartBridge | March 2025 - May 2025 | Remote Internship (India)

- Completed a structured remote internship under the guidance of an Indian instructor;
- · Adapted quickly to Salesforce to provide user support;
- Developed and customized Salesforce Lightning components, Apex classes, and Visualforce pages to enhance business processes.

## Affiliate Marketer | August 2024 - January 2025 | Part-Time Self-Employed

- Promoted affiliate products via short-form video content;
- Generated ₱9,000+ in commissions by driving sales through engaging videos.

# **EDUCATION:**

## **University of Nueva Caceres**

Bachelor of Science in Information Technology

Dean's Lister (GWA 1.36)

## **University of Nueva Caceres**

Accountancy Business & Management (ABM)

Naga City, Camarines Sur June 2025

Naga City, Camarines Sur March 2020

#### **SOFT SKILLS:**

Problem Solving

Team Collaboration

Time Management

Active Listening

Empathy

Adaptability

Conflict Resolution

· Sales & Upselling

Multitasking

#### **TECHNICAL SKILL:**

• UI/UX Design

· Figma Designer

Wireframing

· Canva Designer

Prototyping

Cybersecurity Fundamentals

Visual Design

Troubleshooting

Interaction Design

Photography

Salesforce Developer

• Full-Stack Flutter Developer

## **CERTIFICATIONS & E-BADGES:**

**AWS Academy Cloud Foundations** 

AWS Cloud Operations, Developing, Architecting

Attentive

Organize

Responsible

Trustworthy

Salesforce Virtual Internship Program

CCNA: Introduction to Networks

Cybersecurity & Threat Management (Cisco)

Introduction to SQL / Intermediate SQL

HTML / CSS / JavaScript

PHP

January 2024

February 2025

June 2025

November 2024

November 2024 - February 2025

May 2023

February-April 2023

May 2023

## **CHARACTER REFERENCE:**

# Agnes T. Reyes

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