№ EDUCATION

University of Waterloo, GBDA

2022 - present

Bachelor of Arts, Global Business Digital Arts program.

• Interested in a career in marketing, graphic design, or advertisement.

⊗ SKILLS

Graphic Design (Proficient in using Adobe Photoshop, Illustrator, and Canva.)

Time Management & Organization (Proficient in Trello, Asana and Monday.com)

Business Management (Skilled at Facebook Ads, Microsoft Office, Google applications, MailChimp, Mailerlite, Keap.)

Social Media Management (Proficiency in Google Business, Later.com, Instagram, Facebook, TikTok, YouTube, Twitter, Klear, Meta Business, and Pinterest. 350k+ Likes on Tiktok)

Administrative Work (Dealt with invoices and managed outbound communication with third-party companies and shareholders, such as Uber Eats/Skip the Dishes/Doordash.)

(S) LANGUAGES

English

Fluent

Cantonese

Fluent, 1st language

French

Certificate of Achievement in Core French 2020

@ AWARDS

York Secondary Catholic President's Council Leadership in the Arts,

York Catholic District School Board 06/2020

PROFESSIONAL EXPERIENCE

Marketing Coordinator, Digital and Content, Chatime / Kevito Ltd. 05/2022 - present

- Create the social media strategy from concept to execution, ensuring accurate brand representation across all social media touchpoints.
- Responsible for the content creation process across all owned channels, including planning social media calendars, copywriting, photography, and production of short-form videos.
- Lead the growth of the influencer outreach program by identifying potential influencers and managing the relationship for future collaborations using the Klear platform.
- Reports on social media performance thoroughly weekly and monthly tracking and analytics to derive key learnings and optimize the success of a social media strategy.
- Responsible for community management across all platforms. Prioritizing customer service requests and directing them to the proper outlets for information.
- Participate and photograph local campaigns such as night markets, grand openings, and special events.
- Assist the Growth Marketing Manager in creating UGC styled content for Paid Advertisements.
- Set up Facebook and Instagram Advertisement campaigns.

Marketing Officer / Graphic Designer, Real Fruit Bubble Tea 05/2021 - 12/2021

- Create and implement marketing campaigns on all social channels, including virtual contests, influencer sponsorships, and in-person marketing events.
- Coordinate product launches by creating posters, video productions, and digital advertisements through Google and Facebook Ads.
- Design products such as gift cards, business cards, brochures, promotional banners, website design, mall hoardings, and posters while maintaining brand consistency.
- Responsible for creating social media content, assisting in photoshoots and video shoots. Channels include Instagram, TikTok, LinkedIn, and Facebook.
 - Gained over 264K views on a TikTok promotion.
- Report social media analytics and present data in management meetings to showcase ongoing growth and strategies.
- Manage email campaigns, including template designs, through Mailerlite and Mailchimp.

♠ ORGANIZATIONS

Collegiate Valorant Hub, Social Media Marketing Coordinator 09/2023

- Assist in posting on Twitter and Discord such as tournament announcements, interactive posts, and Collegiate power rankings.
- Creating captions for social posts that are engaging and informative for viewers.