

The Task:

1. Track student degree progress
2. Store advisor notes
3. Send alerts to advisor about at-risk students
4. Maintain separate and distinct admin vs advisor view
5. Maintain student records
6. Create new student records
7. Update student information
8. Protect student information

Questions for the Customer:

1. Who should have access to this system?
2. What should advisors be allowed to do versus administrators?
3. How do you define an “at-risk” student?
4. What warning signs should the system flag?
5. Should alerts be automatic or manual?
6. What student data must be stored?