

# First Last

## Entry Level Software Developer

### WORK EXPERIENCE

#### Resume Worded, New York, NY

##### Entry Level Software Developer

01/2015 – Present

- Created new features to RW's SPA network that allowed 2.6K users to retrieve data about a web path utilizing Google maps.
- Repaired a bug that reduced 800 user complaints on the company's library website by 82%.
- Created a feature that improved the click-through rate of RW's website by 75%.
- Provided networking, account maintenance, and desktop support to 1.8K customers.

#### Growthsi, San Francisco, CA

##### Desktop Support Engineer

06/2010 – 12/2014

- Create processes that enable online access to community forums on Growthsi website, improving internet traffic by 30%.
- Resolved support calls from 1.1K end-users, boosting customer satisfaction rating by 73%.

### VOLUNTEERING ACTIVITIES AND EXTRACURRICULARS

#### Resume Worded's Business Society, New York, NY

##### Tech Blogger

06/2009 – 04/2010

- Authored 15 software engineering articles called "The ABCs of Coding."
- Taught weekend coding lessons to 200 community children for two months.

### PROJECTS

#### Image Detection App

05/2009

- Created an app that removed the bottleneck during software testing, decreasing the time needed for testing by 50%.
- Designed a blueprint for an image-to-voice survival app for 200 visually impaired people.

#### Web Application Booster

04/2009

- Created a web application that provides real-time data to 1M customers in inaccessible regions of Europe.
- Established that any website traffic can be increased by 94% using PHP/MySQL framework.

### CONTACT

- Raleigh, NC (Open to Remote)
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### SKILLS

#### Hard Skill:

- Coding (Advanced)
- Debugging (Experienced)
- Software Design and Testing
- Web Development
- Rentals

#### Programming Languages:

- JavaScript
- Python
- C++

#### Tools and Software:

- Git
- Ansible
- LoadRunner
- JUnit
- Selenium

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### EDUCATION

#### Resume Worded University

##### Bachelor of Science

##### Computer Science

Boston, MA — 05/2010

Awards: Resume Worded Teaching Fellow (only 5 awarded to class), Dean's List 2012 (Top 10%)

### OTHER

- Microsoft Certified Solutions Developer.
- Microsoft Certified Solutions Expert.
- Oracle Certified Java SE 7 Programmer.