

Orla O'Connor

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Date of Birth: 13/12/1967

PERSONAL STATEMENT

Looking for a job that allows me to use my people skills. Hard worker who learns quickly and enjoys being part of a team. Available to work flexible hours including evenings and weekends.

WORK EXPERIENCE

Front of House Staff at Costa Coffee, 1/2024 - 4/2025

- Operated POS systems and processed orders efficiently
- Prepared food items according to company standards and procedures
- Trained 7 new team members on company procedures
- Served 143+ customers daily with a focus on quality service

Server at Supermac's, 6/2022 - 3/2023

- Managed inventory and stock rotation
- Ensured compliance with food safety and hygiene standards

EDUCATION

Higher Certificate in Languages, Dublin City University (2015)

SKILLS

- food preparation
- communication
- multitasking
- training
- allergen awareness
- scheduling
- time management
- upselling

- menu knowledge
- Team Leadership
- Fluent English
- Customer Relationship Management
- Social Media