

# **Liam Boyle**

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Date of Birth: 09/03/1975

## **PERSONAL STATEMENT**

Motivated individual seeking a position in the fast food industry. Experience in customer service and basic food preparation. Eager to develop skills in a professional kitchen environment.

## **WORK EXPERIENCE**

Shift Manager at Camile Thai, 12/2024 - Present

- Resolved customer complaints and ensured customer satisfaction
- Assisted in opening and closing procedures

Front of House Staff at Bunsen, 8/2022 - 8/2023

- Managed inventory and stock rotation
- Prepared food items according to company standards and procedures
- Assisted in opening and closing procedures
- Maintained a clean and organized work environment

Kitchen Assistant at Nando's, 9/2020 - 6/2021

- Resolved customer complaints and ensured customer satisfaction
- Served 88+ customers daily with a focus on quality service
- Maintained knowledge of menu items and daily specials
- Supported management with administrative tasks

## **EDUCATION**

Advanced Certificate in Hospitality Management, Waterford Institute of Technology (Currently studying)

Bachelor of Arts in Arts, Dundalk Institute of Technology (2019)

## **SKILLS**

- upselling

- **HACCP**

- conflict resolution
- multitasking
- food hygiene
- allergen awareness
- kitchen experience
- cooking
- food presentation
- Microsoft Office
- Event Planning
- Sales
- Marketing

## **REFERENCES**

References available upon request