

Liam O'Reilly

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Date of Birth: 01/04/1965

PERSONAL STATEMENT

Looking for a job that allows me to use my people skills. Hard worker who learns quickly and enjoys being part of a team. Available to work flexible hours including evenings and weekends.

WORK EXPERIENCE

Server at Starbucks, 4/2023 - Present

- Trained 3 new team members on company procedures
- Supported management with administrative tasks
- Handled cash and card transactions accurately
- Maintained knowledge of menu items and daily specials

Cashier at Milano, 12/2021 - 1/2022

- Resolved customer complaints and ensured customer satisfaction
- Coordinated with kitchen staff to ensure timely order delivery
- Managed inventory and stock rotation
- Served 124+ customers daily with a focus on quality service

EDUCATION

Bachelor of Science in Sociology, Trinity College Dublin (2023)

SKILLS

- stock rotation
- POS systems
- quality control
- food hygiene
- allergen awareness
- communication

- **HACCP**

- cooking
- time management
- order taking
- Team Leadership
- Event Planning
- Customer Relationship Management
- Basic Irish