

James O'Neill

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Date of Birth: 13/06/2001

PERSONAL STATEMENT

Dedicated and customer-focused assistant manager with 2 years of experience in fast food and customer service environments. Skilled in food preparation, cash handling, and maintaining high standards of food hygiene. Proven track record of working efficiently in fast-paced kitchen environments while delivering excellent customer service.

WORK EXPERIENCE

Shift Supervisor at Eddie Rocket's, 5/2024 - 11/2025

- Managed inventory and stock rotation
- Prepared food items according to company standards and procedures

Shift Manager at Wagamama, 12/2021 - 8/2023

- Ensured compliance with food safety and hygiene standards
- Assisted in opening and closing procedures
- Managed inventory and stock rotation
- Maintained knowledge of menu items and daily specials

Team Member at McDonald's, 12/2018 - 4/2020

- Prepared food items according to company standards and procedures
- Achieved employee of the month 1 times
- Handled cash and card transactions accurately
- Supported management with administrative tasks

EDUCATION

Honours Bachelor Degree in Sociology, Griffith College Dublin (2021)

SKILLS

- time management

- conflict resolution

- **HACCP**

- upselling
- fast-paced environment
- teamwork
- communication
- Basic Irish
- Microsoft Office
- Google Workspace
- Social Media

REFERENCES

References available upon request