

# **Sophie Ryan**

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Date of Birth: 07/03/1988

## **PERSONAL STATEMENT**

Motivated individual seeking a position in the fast food industry. Experience in customer service and basic food preparation. Eager to develop skills in a professional kitchen environment.

## **WORK EXPERIENCE**

Drive-Thru Operator at Subway, 8/2024 - 8/2025

- Coordinated with kitchen staff to ensure timely order delivery
- Trained 3 new team members on company procedures
- Managed inventory and stock rotation
- Maintained knowledge of menu items and daily specials

Cook at Starbucks, 5/2021 - 3/2023

- Achieved employee of the month 2 times
- Supported management with administrative tasks
- Resolved customer complaints and ensured customer satisfaction
- Maintained knowledge of menu items and daily specials

Kitchen Assistant at Domino's Pizza, 2/2018 - 4/2020

- Coordinated with kitchen staff to ensure timely order delivery
- Maintained knowledge of menu items and daily specials
- Prepared food items according to company standards and procedures

## **EDUCATION**

Master of Science in Business, Letterkenny Institute of Technology (2019)

## **SKILLS**

- problem-solving
- upselling

- cleaning
- cash handling

- **HACCP**

- Team Leadership
- Fluent English
- Social Media