

James Doyle

Address: 43 Mill Road, Cobh, Co. Kilkenny, P25 2KFV

Phone: +353 085 396 7035

Email: jamesdoyle@hotmail.com

Date of Birth: 26/07/1975

PERSONAL STATEMENT

Motivated individual seeking a position in the fast food industry. Experience in customer service and basic food preparation. Eager to develop skills in a professional kitchen environment.

WORK EXPERIENCE

Back of House Staff at Freshii, 4/2023 - Present

- Resolved customer complaints and ensured customer satisfaction
- Trained 4 new team members on company procedures

Front of House Staff at Freshii, 11/2020 - 9/2022

- Operated POS systems and processed orders efficiently
- Maintained a clean and organized work environment
- Maintained knowledge of menu items and daily specials
- Resolved customer complaints and ensured customer satisfaction

Crew Member at Jump Juice Bar, 9/2017 - 8/2019

- Assisted in opening and closing procedures
- Maintained a clean and organized work environment

EDUCATION

Ordinary Bachelor Degree in Arts, Dublin City University (2018)

Bachelor of Arts in Languages, National College of Ireland (2018)

SKILLS

- cleaning
- time management
- scheduling
- POS systems

- problem-solving
- customer service

- **HACCP**

- upselling
- stock rotation
- Customer Relationship Management
- Google Workspace

REFERENCES

References available upon request