James O'Connor

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Date of Birth: 15/01/1982

PERSONAL STATEMENT

Dedicated and customer-focused cashier with 5 years of experience in fast food and customer service environments. Skilled in food preparation, cash handling, and maintaining high standards of food hygiene. Proven track record of working efficiently in fast-paced kitchen environments while delivering excellent customer service.

WORK EXPERIENCE

Shift Manager at Insomnia Coffee, 8/2023 - Present

- Operated POS systems and processed orders efficiently
- · Managed inventory and stock rotation
- Assisted in opening and closing procedures

Cook at Eddie Rocket's, 5/2021 - 5/2022

- Handled cash and card transactions accurately
- Assisted in opening and closing procedures
- Supported management with administrative tasks

EDUCATION

Bachelor of Engineering in Communications, Letterkenny Institute of Technology (2017) Bachelor of Arts in English, Institute of Technology Carlow (2021)

SKILLS

- food preparation
- · conflict resolution
- · cooking
- menu knowledge
- allergen awareness
- · order taking

- food hygiene
- inventory management
- teamwork
- Google Workspace
- Marketing
- Fluent English
- Social Media