

Emily Doherty

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Date of Birth: 23/02/1964

PERSONAL STATEMENT

Dedicated and customer-focused drive-thru operator with 2 years of experience in fast food and customer service environments. Skilled in food preparation, cash handling, and maintaining high standards of food hygiene. Proven track record of working efficiently in fast-paced kitchen environments while delivering excellent customer service.

WORK EXPERIENCE

Catering Assistant at Wagamama, 4/2023 - Present

- Participated in team meetings and contributed improvement ideas
- Maintained knowledge of menu items and daily specials
- Operated POS systems and processed orders efficiently
- Assisted in opening and closing procedures

Front of House Staff at Supermac's, 11/2020 - 4/2022

- Resolved customer complaints and ensured customer satisfaction
- Maintained knowledge of menu items and daily specials
- Trained 8 new team members on company procedures
- Operated POS systems and processed orders efficiently

Back of House Staff at Bunsen, 5/2019 - 8/2019

- Coordinated with kitchen staff to ensure timely order delivery
- Assisted in opening and closing procedures

EDUCATION

Ordinary Bachelor Degree in Communications, Letterkenny Institute of Technology (Currently studying)

Honours Bachelor Degree in Hotel Management, Dublin City University (2017)

SKILLS

- **HACCP**

- customer service
- health and safety
- food hygiene
- fast-paced environment
- multitasking
- Event Planning
- Team Leadership
- Social Media
- Basic Irish

REFERENCES

References available upon request