

Orla Murphy

Address: 134 Shop Street, Wexford, Co. Galway, E34 UAOO

Phone: +353 089 981 3935

Email: omurphy@eircom.net

Date of Birth: 04/08/1974

PERSONAL STATEMENT

Dedicated and customer-focused customer service representative with 8 years of experience in fast food and customer service environments. Skilled in food preparation, cash handling, and maintaining high standards of food hygiene. Proven track record of working efficiently in fast-paced kitchen environments while delivering excellent customer service.

WORK EXPERIENCE

Cook at KFC, 10/2023 - 12/2025

- Maintained knowledge of menu items and daily specials
- Resolved customer complaints and ensured customer satisfaction

Catering Assistant at Bunsen, 7/2021 - 2/2022

- Handled cash and card transactions accurately
- Participated in team meetings and contributed improvement ideas

Team Member at Cafe Sol, 12/2018 - 4/2020

- Operated POS systems and processed orders efficiently
- Participated in team meetings and contributed improvement ideas

EDUCATION

Ordinary Bachelor Degree in Human Resources, University College Dublin (2022)

SKILLS

- food presentation
- health and safety
- fast-paced environment
- multitasking
- allergen awareness

- food safety
- problem-solving
- menu knowledge
- inventory management
- scheduling
- Team Leadership
- Fluent English
- Basic Irish
- Social Media

REFERENCES

References available upon request