

# **Liam Quinn**

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Date of Birth: 03/08/1998

## **PERSONAL STATEMENT**

Dedicated and customer-focused customer service representative with 2 years of experience in fast food and customer service environments. Skilled in food preparation, cash handling, and maintaining high standards of food hygiene. Proven track record of working efficiently in fast-paced kitchen environments while delivering excellent customer service.

## **WORK EXPERIENCE**

Assistant Manager at Freshii, 2/2023 - Present

- Operated POS systems and processed orders efficiently
- Participated in team meetings and contributed improvement ideas
- Handled cash and card transactions accurately
- Served 70+ customers daily with a focus on quality service

Server at Starbucks, 7/2021 - 7/2022

- Resolved customer complaints and ensured customer satisfaction
- Handled cash and card transactions accurately

## **EDUCATION**

Honours Bachelor Degree in Mathematics, Cork Institute of Technology (2019)

Master of Arts in Human Resources, Institute of Technology Sligo (2017)

## **SKILLS**

- stock rotation
- cleaning
- baking
- health and safety
- customer service
- multitasking

- Basic Irish
- Customer Relationship Management
- Fluent English