

Siobhan McGrath

Address: 80 Willow Close, Drogheda, Co. Tipperary, E45 72BY

Phone: +353 085 807 1652

Email: smcgrath@eircom.net

Date of Birth: 08/12/1983

PERSONAL STATEMENT

Looking for a job that allows me to use my people skills. Hard worker who learns quickly and enjoys being part of a team. Available to work flexible hours including evenings and weekends.

WORK EXPERIENCE

Customer Service Representative at McDonald's, 2/2025 - Present

- Trained 2 new team members on company procedures
- Prepared food items according to company standards and procedures
- Operated POS systems and processed orders efficiently
- Served 94+ customers daily with a focus on quality service

Restaurant Manager at Papa John's, 8/2022 - 9/2024

- Ensured compliance with food safety and hygiene standards
- Achieved employee of the month 2 times
- Coordinated with kitchen staff to ensure timely order delivery

Catering Assistant at Freshii, 1/2021 - 12/2021

- Ensured compliance with food safety and hygiene standards
- Achieved employee of the month 2 times
- Coordinated with kitchen staff to ensure timely order delivery

EDUCATION

Honours Bachelor Degree in Hospitality Management, Trinity College Dublin (2018)

Honours Bachelor Degree in Arts, Dundalk Institute of Technology (2023)

SKILLS

- first aid
- conflict resolution

- inventory management
- baking
- food presentation
- communication
- cleaning
- Customer Relationship Management
- Event Planning
- Microsoft Office
- Social Media

REFERENCES

References available upon request