

Cathal Quinn

Address: 198 Abbey Road, Clonmel, Co. Wicklow, K78 10FZ

Phone: +353 083 071 2802

Email: quinn.cathal@outlook.com

Date of Birth: 30/09/1992

PERSONAL STATEMENT

Dedicated and customer-focused customer service representative with 3 years of experience in fast food and customer service environments. Skilled in food preparation, cash handling, and maintaining high standards of food hygiene. Proven track record of working efficiently in fast-paced kitchen environments while delivering excellent customer service.

WORK EXPERIENCE

Food Preparation Worker at Starbucks, 7/2024 - Present

- Resolved customer complaints and ensured customer satisfaction
- Handled cash and card transactions accurately
- Supported management with administrative tasks

Kitchen Assistant at Four Star Pizza, 7/2022 - 1/2023

- Achieved employee of the month 3 times
- Prepared food items according to company standards and procedures
- Served 166+ customers daily with a focus on quality service
- Operated POS systems and processed orders efficiently

EDUCATION

Bachelor of Arts in Communications, Dundalk Institute of Technology (Currently studying)

Higher Certificate in Hotel Management, Trinity College Dublin (2021)

SKILLS

- cash handling
- teamwork
- allergen awareness
- conflict resolution
- multitasking

- POS systems
- communication
- problem-solving
- Customer Relationship Management
- Sales
- Team Leadership

REFERENCES

References available upon request