

# **Cillian Smith**

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Date of Birth: 27/03/2000

## **PERSONAL STATEMENT**

Looking for a job that allows me to use my people skills. Hard worker who learns quickly and enjoys being part of a team. Available to work flexible hours including evenings and weekends.

## **WORK EXPERIENCE**

Restaurant Manager at Subway, 9/2024 - 4/2025

- Achieved employee of the month 1 times
- Trained 7 new team members on company procedures
- Resolved customer complaints and ensured customer satisfaction
- Prepared food items according to company standards and procedures

Delivery Driver at Five Guys, 8/2022 - 12/2023

- Handled cash and card transactions accurately
- Supported management with administrative tasks

Cook at KFC, 10/2019 - 7/2021

- Achieved employee of the month 1 times
- Served 169+ customers daily with a focus on quality service
- Coordinated with kitchen staff to ensure timely order delivery
- Maintained knowledge of menu items and daily specials

## **EDUCATION**

Bachelor of Business Studies in Human Resources, Cork Institute of Technology (2024)

## **SKILLS**

- multitasking
- POS systems
- quality control

- **HACCP**

- food presentation
- training
- food hygiene
- teamwork
- Fluent English
- Sales

## **REFERENCES**

References available upon request