

# **Ella Smith**

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Date of Birth: 28/09/1993

## **PERSONAL STATEMENT**

Motivated individual seeking a position in the fast food industry. Experience in customer service and basic food preparation. Eager to develop skills in a professional kitchen environment.

## **WORK EXPERIENCE**

Server at O'Brien's Sandwich Bar, 10/2025 - 2/2025

- Participated in team meetings and contributed improvement ideas
- Resolved customer complaints and ensured customer satisfaction
- Handled cash and card transactions accurately

Crew Member at Papa John's, 4/2022 - 2/2024

- Served 144+ customers daily with a focus on quality service
- Ensured compliance with food safety and hygiene standards
- Assisted in opening and closing procedures
- Supported management with administrative tasks

## **EDUCATION**

Master of Business Administration in Psychology, Trinity College Dublin (2024)

## **SKILLS**

- multitasking
- food presentation
- cleaning
- health and safety
- conflict resolution
- Marketing
- Microsoft Office

## REFERENCES

References available upon request