# Jen Nguyen

Lexington, SC

(571) 343-8121 | nguyennp@email.sc.edu

https://www.linkedin.com/in/jen-nguyen-672749191/

## Education

**The University of South Carolina – Columbia, SC**

Bachelor of Science – College of Engineering and Computing                                    May 2023

Major – Integrated Information Technology

## Work Experiences

**Independent Tester – UserTesting**                                           August 2018 – Present
- Performed over 150 software and products front-end test for many companies.
- Self-paced environment that requires time management and attention to detail to give concise feedback.
- Communication skills with customers are critical to demonstrate knowledge of products' capabilities and limitations.
- Received the highest performance rating (5 stars) from customers.

**IT Internship – BlueCross BlueShield SC**                                      May 2022 – Aug. 2022
- Developed a pipeline tool using Jenkins, Github, Sonarqube, and Artifactory to alert deployment builds errors.
- Created and maintained GitHub documentations with MkDocs to help new developers of the organization understand the process and troubleshoot any errors.
- Worked within a team using agile project management styles to efficiently collaborate and achieve business necessities daily.

## Classroom & Personal Projects

**Front-end Gaming Database Website**

*ITEC 362: Introduction to Web Systems*                                                      Fall 2021
- Developed a game database website from scratch using HTML/CSS and JavaScript.
- Understanding web designs technology by using frameworks such as Bootstrap.

**Housing Assessment Application**                                                        Spring 2023

*ITEC 564: Capstone Project for Information Technology*
- Developed a full-stack application for Shaw Airforce Base to streamline application creation process in a team of four.
- Designed the front-end wireframes for the application utilizing Figma and Balsamiq.

## Skills

- Programming Languages: Python, SQL, JavaScript (ES6, React, NodeJS, jQuery), HTML5/CSS3
- DevOps Tools: Jenkins, Sonarqube, Docker, Git, Artifactory
- Operating Systems: Windows and Linux
- Scrum and Agile methodologies
- Fluent in Vietnamese