

Jen Nguyen

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Education

The University of South Carolina – Columbia, SC

Bachelor of Science – College of Engineering and Computing
Major – Integrated Information Technology
Cumulative GPA: 3.85

May 2023

Work Experiences

Remote Tester – UserTesting

Aug. 2018 – Present

- Performed over 150 software and products features test for various companies such as Google
- Self-paced environment that requires time management and attention to detail to give concise feedback
- Demonstrated excellent verbal communication skills with customers to give feedback about the products' capabilities and limitations
- Achieved the highest performance rating (5 stars) from customers on the platform

IT Internship – BlueCross BlueShield SC

May 2022 – Aug. 2022

- Developed a pipeline using Jenkins, Github, Sonarqube, and Artifactory to automate integration and testing of development builds
- Created and maintained GitHub website documentations with MkDocs to help streamline the usage of GitHub for other departments of the organization
- Worked within a team using agile project management styles to efficiently collaborate and achieve business necessities daily

Classroom & Personal Projects

Game Release

ITEC 362: Introduction to Web Systems

Fall 2021

- Developed a gaming news website from scratch using HTML/CSS and JavaScript
- Understanding web designs technology by using frameworks such as Bootstrap

Housing Assessment Application

Spring 2023

ITEC 564: Capstone Project for Information Technology

- Developed a full-stack application for the U.S. Army Central in a team of four
- Streamlined the housing application creation process by helping users create form digitally
- Programmed primarily the front-end side of the application using HTML5/CSS3 and JavaScript
- Designed the front-end wireframes for the application utilizing Figma and Balsamiq

Skills

- Programming Languages: JavaScript, HTML, CSS/SCSS, Python, SQL
- Libraries & Frameworks: React, jQuery
- Tools & Platforms: Jenkins, Sonarqube, Docker, Git, Github, Artifactory, Figma
- Operating Systems: Windows and Linux
- Scrum and Agile methodologies
- Fluent in Vietnamese