Jen Nguyen

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Education

The University of South Carolina – Columbia, SC
Bachelor of Science – College of Engineering and Computing   May 2023
Major – Integrated Information Technology
Cumulative GPA: 3.85

Work Experiences

Remote Tester – UserTesting   August 2018 – Present
- Performed over 150 software and products front-end test for many companies.
- Self-paced environment that requires time management and attention to detail to give concise feedback.
- Demonstrated excellent verbal communication skills with customers to give feedback about the products' capabilities and limitations.
- Achieved the highest performance rating (5 stars) from customers on the platform.

IT Internship – BlueCross BlueShield SC   May 2022 – Aug. 2022
- Developed a pipeline tool using Jenkins, Github, Sonarqube, and Artifactory to alert deployment builds errors.
- Created and maintained GitHub website documentations with MkDocs to help streamline the usage of GitHub for other departments of the organization.
- Worked within a team using agile project management styles to efficiently collaborate and achieve business necessities daily.

Classroom & Personal Projects

Game Releases
ITEC 362: Introduction to Web Systems   Fall 2021
- Developed a gaming news website from scratch using HTML/CSS and JavaScript.
- Understanding web designs technology by using frameworks such as Bootstrap.

Housing Assessment Application   Spring 2023
ITEC 564: Capstone Project for Information Technology
- Developed a full-stack application for the U.S. Army Central to streamline housing application creation process in a team of four.
- Programmed the front-end side of the application using HTML5/CSS3 and JavaScript.
- Designed the front-end wireframes for the application utilizing Figma and Balsamiq.

Skills

- Programming Languages: JavaScript, HTML, CSS (SCSS), Python, SQL
- Libraries & Frameworks: React, jQuery
- Tools & Platforms: Jenkins, Sonarqube, Docker, Git, Github, Artifactory, Figma
- Operating Systems: Windows and Linux
- Scrum and Agile methodologies

- Fluent in Vietnamese