**Test Cases**

**Scenario: Login**

Given I am the customer/reservation personnel/system administrator

When I enter the required fields

And clicked the login button

Then I will be logged in to the site

And I can fully access the site

**Scenario: Sign Up**

Given I am the customer/reservation personnel

And I haven’t signed up

When I entered all the required fields

And I clicked the sign up button

Then I will have an account

And I will be redirected to the login page

**Scenario: Customer’s Profile**

Given I am the customer/reservation personnel

And I am already logged in

When I click the “View Profile” button

Then I will be redirected to my profile page

And I will be able to view my profile informations

**Scenario: Hotel’s Profile**

Given I am the customer

And I am already logged in

When I click the “View Hotel” button

Then I will be redirected to the hotel’s profile page

And I will be able to view the hotel’s profile informations

**Scenario: Verification**

Given I am the system administrator

And I am in the dashboard

When I verify or reject accounts

Then the account is either verified or rejected

**Scenario: Keyword Search**

Given I am the customer

And I am already in the web page either I am logged in or not

When I input the keyword or phrase of what I am searching for

Then I will be able to see the results of what I searched on the web page

**Scenario: Feedback**

Given I am the customer

And I am already logged in

And I am on the reservation personnel’s profile

When I input my comment in the text area

And I press “Submit” button

Then my feedback will be posted on the page

And the reservation personnel will be able to see it

**Scenario: Update Profile**

Given I am the customer/reservation personnel

And I am logged on the website

And I am in my profile page

When I update my profile information

And clicks the “Submit” button

Then the updated information is reflected on my profile page

**Scenario: Messaging**

Given I am the customer

And I am already logged on

When I send a message to the reservation personnel

Then the Reservation Personnel will be able to see the message

And he/she will be able to reply to it

**Scenario: Notification (Reservation Personnel)**

Given I am the reservation personnel

And I am logged on the website

When a customer avail a reservation

Then I will be able to receive a notification

And I can choose whether to accept or to decline it

**Scenario: Notification (Customer)**

Given I am the customer

And I am logged on the website

When I avail a reservation

Then I will receive a notification whether the Reservation personnel declined or accepted my request

**Scenario: Add Reservation**

Given I am the customer

And I am logged on to the website

And I am on the hotel’s profile

When I click the “Reserve” button

Then the reservation personnel will be notified with my reservation

**Scenario: Forgot Password**

Given I am the customer/reservation personnel/system administrator

And I forgot my password

When I entered my email address and click send email button

Then I will be redirected to login page

And I will be notified that the temporary password was sent in my email address

**Scenario: Logout**

Given I am the customer

And I am currently logged in

When I click the “Logout” button

Then I will be redirected to the login page

**Scenario: Reservation History (Hotel)**

Given I am the reservation personnel/customer

And I am in the hotel’s profile page

When I click the “reservation history” button

Then a list of anonymous people who reserved the hotel is displayed

**Scenario: Reservation History (Customer)**

Given I am the customer

And I am in my profile page

When I click the “Reservation history” button

Then a list of my past reservations will be displayed

**Scenario: Report Account**

Given I am the customer/reservation personnel

And I am in the hotel/customer’s profile page

When I click the “Report” button

Then a message will pop-up “Account Reported”

And the System Administrator receives a notification on reported accounts

**Scenario: Online Payment**

Given I am the customer

And had already logged in

And I have a paypal account

When I input my email and password

And clicks “Send Payment”

Then I will be directed to my paypal account

And the room will be reserved to my name

**Scenario: Recommendation**

Given I am the System Administrator

And the hotel is registered on the website

When the system records the number of times the hotel is visited

And the hotels are ranked according to the number of times it was visited

Then the top five hotels will be displayed on the sidebar of the website

**Scenario: Change Password**

Given I am the customer/system administrator

And I am on my profile page

When I click the “Change Password” button

And I input a new password

Then there will be a prompt saying “Password Successfully Changed”