



DID YOU KNOW?

SingPass Mobile lets you prove your identity using fingerprint, face or passcode when accessing services, and keeps your important information on hand. You can also enjoy faster SafeEntry check-ins individually or as a group using the app!

STEP 1 Download the SingPass Mobile app on your smartphone

Go to the **Apple App**

Store or Google

Play Store

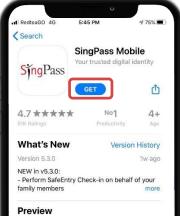
to download the

SingPass Mobile app and launch the application.

Check that the app

Technology Agency.

developer is Government



1. For iOS users, tap on GET to download the app.

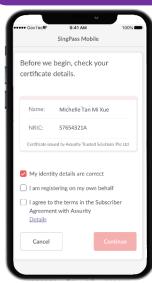


2. For Android users, tap on Install to download the app.

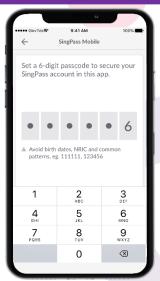
STEP 2 Complete a one-time setup

During set-up, you will need:

- Internet connection
- SingPass ID and password
- If applicable, your existing 2FA (SMS or OneKey token)



1. Check your details on your identity certificate.



2. Set up passcode and / or enable fingerprint / face authentication.



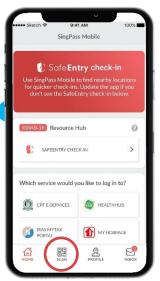
3. Read the instructions on how to log in to services.





Use SingPass Mobile to access services STEP 3 or perform SafeEntry check-ins

1. Tap on 'Scan'.



Access government services (e.g. CPF, IRAS, HDB)

2. Scan SingPass QR code on the login page.

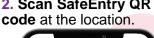


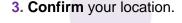
3. Verify your identity using fingerprint, face or passcode.



2. Scan SafeEntry QR

Check in to locations with **SafeEntry**



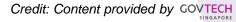






Cyber security tips

- Do not disclose your login details to others as it can lead to unauthorised access to your accounts and personal information.
- Only register your own fingerprint and facial data on your smartphone.
- Always log out of the digital service when you are done with your transactions.







HELPING YOU **MAKE CONNECTIONS THAT MATTER**



Because life is more colourful when you're connected

Seniors Go Digital is a programme that is specially designed to help you begin your digital journey, with online resources and fun learning sessions that will let you pick up new skills.





go.gov.sg/SeniorsGoDigital



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