

SingPass



SINGPASS MOBILE

Say goodbye to passwords and tokens!

Use your fingerprint, face recognition or 6-digit passcode to check your CPF balance, apply for HDB flats, and more!

What is SingPass Mobile?

With SingPass Mobile, you can verify your identity and carry out transactions using your fingerprint*, face recognition* or 6-digit passcode.

No more waiting for a SMS One-Time Password (OTP) or carrying a token!



Fast and secure authentication

Log in to government services, certify documents and confirm your identity with just one tap.



One-stop access

Access government services via Login Shortcuts. No search engine required!



Automatically fill forms

Manage your personal data and autofill digital forms using the MyInfo feature.



Prompt notifications

Receive timely messages from government agencies in your inbox.

**Available only on selected smartphone models.*

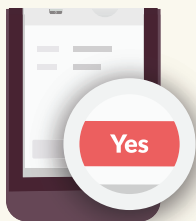
How does it work?

- 1 To start the verification process, use SingPass Mobile's QR code scanner to **scan** the QR code displayed, e.g. on a login page, e-document or service counter.



If you're logging in to a service via a mobile device, **tap** the QR code on the login page to launch SingPass Mobile.

- 2 **Confirm** the request.



- 3 **Verify** your identity using your fingerprint, face recognition or 6-digit passcode. It's that simple!



How to get started?

To set up SingPass Mobile, all you need is a smartphone, an internet connection, and a registered SingPass account.

It's as easy as 1, 2, 3.

STEP 1



Download SingPass Mobile

from the official app stores.

Check that the app developer is Government Technology Agency.

STEP 2



Complete a one-time setup

You will need to enter a One-Time Password (OTP) sent via SMS, or generated through your OneKey token.

STEP 3



You're all set

You can now access services, view your personal data and verify your identity on-the-go!

For more information, check out

www.SingPassMobile.sg

Have questions?

How do I get quick access to digital services?

Login Shortcuts offer direct access to commonly-used digital services straight from the SingPass Mobile app!

Here's what you need to do:

1. Launch SingPass Mobile
2. Select the digital service on the app homepage
3. Verify your identity
4. You'll be redirected automatically to the digital service in your mobile internet browser.

What if I lose my mobile phone?

All you need to do is download SingPass Mobile on your new phone. Once registered and activated, older installations of the app will be delinked from your SingPass account for security.

How can I tell if the QR code displayed by a business is legitimate?

SingPass Mobile will scan the QR code to check its legitimacy. If the QR code is invalid, an error message may appear and you will not be able to proceed with the transaction.

We will be adding new features into the app to help you manage your data and transactions better, so keep your app updated!



For details, visit

www.SingPassMobile.sg

Helpdesk hotline:

+65 6643 0555

Helpdesk email:

support@singpass.gov.sg

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SingPass Mobile now**



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