evaluation themes empirical heuristic

Usability testing and controlled experiments.

accuracy & efficiency

Chen et al. (2000)

time

Chen et al. (2014)

case studies *Chen et al.* (2014) Expert review according to established guidelines

effectiveness & expressiveness

Mackinlay (1986)

model validation

Isenberg et al. (2013)

critical inspection/critique

Isenberg et al. (2013)