

Database Security

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1 Abstract

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2 Introduction

Databases and database systems have become a major part of everyday life in modern society. Nearly everything we interact with and depend on have some kind of dependence on a database [1]. From taking money out of the bank to paying tax to ordering products on-line. For decades at this point nearly every business has made use of some kind of database technology to manage employee records, customer details, product and supplier details. These are the critical functions of a business and yet they are the simplest and oldest uses of a database. With the advent of web based applications and information systems technology, the potential use of databases to businesses and, consequently, the reliance of businesses on them has exploded. Never before has security been such a major issue. Cloud storage and applications open up efficient space and processing power to smaller businesses and social organisations who would not have had the turnover for the cost of a traditional DBMS housed on-site. However with this technology a whole new set of security risks have been introduced by exposing companies private data to the potentially public world of the world wide web.

Security threats can be roughly categorised into the following three areas; 1) unauthorized data observation, 2) incorrect data modification, and 3) data unavailability. All businesses and organisations may suffer heavy financial and reputational losses due to unauthorized data observation. Incorrect modifications of data, either intentional or unintentional, result in an incorrect database state and the use of incorrect data may in turn lead to heavy losses. When data is unavailable, crucial information for the proper functioning of a business or organisation is not readily available when needed [2], just ask anyone who had an Ulster bank account last year how annoying that is!

Therefore in order for a database to be considered secure the following requirements must be met. 1) Data privacy protection data against unauthorized disclosure, sometimes referred to as secrecy or confidentiality. 2) Data integrity refers to the prevention

of unauthorized and improper data modification. 3) Data availability refers to the prevention and recovery from hardware and software errors or physical damage and from malicious data access denials making the database system unavailable. These three requirements arise in practically all application environments [2]&[3] and will be dealt with in more detail later in this paper.

3 Risks

3.1 Physical Risks

Along side malicious attacks physical attacks provide a threat to databases and data-centres. Unlike Malicious attacks, which are carried out intentionally physical threats can originate from a number of non human sources such as Weather, Hardware failure and infrastructure failure. The risk of human related elements is still present ranging from the accidental to the malicious. While these threats cannot be removed outright it is possible to mitigate them; and in the event of there occurrence reduce their impact on Data loss and system downtime.

Environmental threats to databases covers a number of hazards including fire and natural disasters such as flooding, earthquakes and Forest fires. These threats present a risk to a data centers hardware, The structural integrity of the building they are housed in and while an indirect threat access to services such as power, telecoms and environmental controls.

3.1.1 Fire

A fire in a data centre is a catastrophic event; resulting in damage to critical equipment and data loss as well as service downtime as repairs are carried out.

A Fire can spread quickly through a data centre; causing damage to equipment and endangering personell. Given the risk associated with a fire, any attempts to tackle a large fire will be carried out by emergency services. This small window is enough time for a fire to cause massive damage to a data centers equipment and to potentially destroy any on site backups.

Fires can be caused by a number of sources but by far the most common is faulty equipment or power cables[1]. It is important to ensure sources of ignition or potential fuel is kept away from any critical equipment.

3.1.2 Flooding

Flooding is an uncontrollable threat to data centres; A flood can cause damage to critical database equipment, services and even in extreme cases structural damage to the building itself. the damage caused can be mitigated through proper planning and preventative measures. Preventative measures to protect against flooding primarily consist of backing up data offsite and access to services. The key aims involved in preventative measures are to protect critical data/equipment and to reduce the downtime experienced by clients to

a minimum. In the event of a flood any physical medium such as tapes or hard drives may not be accessible depending on the severity of the flood; it is crucial that copies exist outside of the floodzone for easy recovery. This will allow for a faster recovery and until services are fully restored will allow the clients to make alternative arrangements to reduce downtime to their business.

While flooding may not necessarily damage the datacentre itself it can damage the infrastructure in the surrounding area, as such it is important to keep access to power and telecoms as long as possible. Data centre will keep a series of backup Generator and a reserve of fuel to allow them to function independent from the local power grid. While this reserve will not be sufficient to run the centre for an extended period of time it will provide a window in which steps can be taken to ensure all critical data can be backed up and saved.

The second stage of flood measures is to protect any critical equipment such as server racks and UPS's from damage. It is important to ensure that as much equipment as possible remains above the water; depending on the equipment's location in the building this may not be possible. Equipment can be covered in plastic tarp to help reduce water damage but this is by no means a fool proof solution, after flood waters have receded recovery of the data centre can begin. The first step is to salvage as much equipment as possible and replace any damaged equipment; after the physical system is restored data can then be reloaded onto the systems from the offsite backups.

A recent example of datacentres which were damaged during flooding occurred during hurricane Sandy. Data Centres were cut off from services and in some cases had to run as long as twelve days on reserve fuel before services were restored[4].

3.1.3 Hardware Failure

Given that most databases will run on a continuous basis Hardware failure is an expected consequence of operating a data center. There are a number of hardware components which can fail in a database including Memory, CPU's motherboards and power supplies[9]. However the most common component failure comes from hard drives.

Mechanical storage is the most cost effective method for storing large volumes of data on a non volatile medium[2]. Due to the drives structure and moving parts, they are more prone to suffer failures than other alternatives such as solid state drives.

Given the possibility of failure associated with hardware it is paramount that a database be backed up routinely. Hard drive integrity can be increased using techniques such as RAID arrays, which will allow data to be rebuilt from a cluster of Hard drives should one fail. Other hardware should be swapped out as soon as the failure arises to ensure a minimum of downtime for the database. A proactive maintenance schedule will help to reduce the impact of hardware failure on the database.

3.1.4 Human Element

While the security risks discussed above primarily deal with elements outside of control there are physical risks to a data center /data base which can come from a human

element, these can range from the unintentional to the malicious.

Encryption of data will make it difficult to glean any sensitive information from stolen hard drives; data bases and larger Data Centres can contain a myriad of high value equipment. This equipment can range from complex networking equipment such as servers and network switches to fibre cable and tools.

Equipment can also be damaged during a break-in ; one such break-in occurred in vodafones Basingstoke data center in the United Kingdom[8]. Thieves caused damage to a number of servers resulting a service outage to Vodafones voice SMS and internet services.

It is important to ensure an adequate security system is in place alongside restricting access to only essential staff.

3.1.5 Services Failure

For a database to be operational it requires the support of essential services which may be provided by an outside organization. Failure of services such as power and telecommunications can result in service downtimes and potential loss of data. Failure of power and telecoms can occur as a failure on the service providers end ; it can also occur as a result of the data centre overstressing the services available is important for a DBA to consider the power and Bandwidth requirements of their system, Power Distribution Units(PDUS) and there are a number of software solutions which can monitor bandwidth usage.

3.2 Human Error

3.3 Malicious Risks

4 Security Measures

4.1 Physical Risks

4.2 Human Error

4.3 Malicious Risks

References

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